

COLLECTIVE AGREEMENT

BETWEEN

HOSPITAL EMPLOYEES' UNION

AND

**SODEXO CANADA LTD.
(VANCOUVER COASTAL HEALTH AUTHORITY)
WORKSITES**

October 1, 2008 to September 30, 2012

TABLE OF CONTENTS

Contents	Page Number
ARTICLE 1 - PURPOSE OF AGREEMENT	1
1.01	1
1.02 Human Rights Code	1
1.03 No Discrimination for Union Activity	1
1.04 Personal and Sexual Harassment	1
ARTICLE 2 - RECOGNITION OF THE UNION	2
2.01 Recognition	2
2.02 Dues and Assessments	3
2.03 Information and Dues Remitted to the Union	3
2.04 New Employees	4
2.05 Income Tax Receipts	4
2.06 Union Bulletin Boards and Filing Cabinet	4
2.07 Maintenance of Union Membership	4
2.08 Indemnification	4
2.09 Exception to Grievance Procedures	5
2.10 Shop Stewards	5
2.11 Union Representative Visits	5
2.12 Badges and Insignia	5
ARTICLE 3 - DEFINITIONS	5
ARTICLE 4 - EMPLOYER RIGHTS	6
4.01	6
4.02 Managers Excluded from Bargaining Unit Work	6
4.03 Volunteers	6
ARTICLE 5 - STRIKES AND LOCKOUTS	6
5.01 No Strike or Lockout	6
ARTICLE 6 - UNION/MANAGEMENT COMMITTEE	7
6.01 Employer Committee	7
6.02 Union Committee	7
6.03 Union/Management Committee Meetings	7
ARTICLE 7 - GRIEVANCE PROCEDURE	8
7.01 Grievance Investigations	8
7.02 Grievance Procedure	8
7.03 Time limits	9
7.04 Technical Objections to Grievances	10
7.05 Industry Troubleshooter	10
7.06 Expedited Arbitrations	10
7.07 Right to Have a Steward Present	11
7.08 Past Discipline or Warning	12
7.09 Dismissal/Suspension for Alleged Cause	12

Contents	Page Number
ARTICLE 8 - ARBITRATION	12
8.01 Composition of Board	12
8.02 Authority of Arbitration Board	13
8.03 Reinstatement of Employees	13
8.04 Expenses of Arbitration Board	13
ARTICLE 9 - DEFINITION OF EMPLOYEE STATUS	13
9.01	13
ARTICLE 10 - PROBATIONARY PERIOD	14
10.01	14
10.02	14
10.03 Rejection During Probation	14
ARTICLE 11 - EVALUATION REPORTS, PERSONNEL FILE	14
11.01 Evaluation Reports	14
11.02 Personnel File	14
ARTICLE 12 - SENIORITY	15
12.01 Promotion, Transfer and Temporary Vacancies	15
12.02 Assessment Period	15
12.03 Temporary Promotion, Transfer, Demotion, Reassignment	16
12.04 Seniority Hours	16
12.05 Loss of Seniority	16
12.06 Bridging of Service	16
ARTICLE 13 - JOB POSTINGS AND APPLICATIONS	17
13.01 Job Postings and Applications	17
13.02 Information on Postings	17
13.03	18
13.04	18
13.05 Temporary Vacancies less than 45 Days	18
13.06 Transfers Between Sodexo HEU Worksites	19
ARTICLE 14 - JOB DESCRIPTIONS	20
14.01	20
14.02	20
14.03	20
ARTICLE 15 - CONTRACTING OUT	20
15.01 Layoff of Employees	20
15.02 Exceptions	21
ARTICLE 16 - TECHNOLOGICAL CHANGE AND/OR LOSS OF WORK	21
16.01 Consultation	21
16.02	21
16.03	21
16.04 Layoff/Reduction In Hours – Two (2) weeks or less ..	21
16.05 Layoff/Reduction in Hours – Greater than two (2) weeks	22
16.06 Layoff Notice or Pay	22
16.07 Recall Rights	22

Contents	Page Number
16.08 <i>Bumping – General</i>	23
16.09 <i>Additional Postings Options</i>	23
16.10.....	23
16.11 <i>Group Terminations</i>	23
ARTICLE 17 - TRAINING	23
17.01 <i>Purpose of Training</i>	23
17.02.....	24
17.03 <i>Paid Training</i>	24
17.04.....	24
17.05 <i>Partial Paid and Unpaid Training</i>	24
17.06 <i>Regional Union/Management Committee</i>	24
ARTICLE 18 - SCHEDULING PROVISIONS	24
18.01.....	24
ARTICLE 19 - HOURS OF WORK	25
19.01 <i>Continuous Operation</i>	25
19.02 <i>Hours of Work</i>	25
19.03 <i>Rest and Meal Periods</i>	26
ARTICLE 20 - OVERTIME	26
20.01.....	26
20.02.....	26
20.03.....	26
20.04.....	26
20.05.....	27
20.06.....	27
20.07.....	27
20.08.....	27
20.09.....	27
20.10.....	27
ARTICLE 21 - CALL-BACK TO WORK	27
21.01.....	27
ARTICLE 22 - REPORTING PAY	27
22.01 <i>Guaranteed Minimum Hours</i>	27
22.02 <i>Weather Conditions Excepted</i>	28
ARTICLE 23 - RELIEVING IN HIGHER AND LOWER-RATED POSITIONS	28
23.01.....	28
23.02.....	28
ARTICLE 24 - TRANSPORTATION ALLOWANCE	28
24.01.....	28
24.02.....	28
ARTICLE 25 - STATUTORY HOLIDAYS	28
25.01 <i>Statutory Holidays</i>	28
25.02 <i>Other Religious Observances</i>	29
25.03.....	29
25.04.....	29
25.05.....	29

Contents	Page Number
25.06.....	29
ARTICLE 26 - VACATIONS ENTITLEMENT	30
26.01 <i>Annual Vacation Entitlement</i>	30
26.02 <i>Vacation Period</i>	30
26.03 <i>Splitting of Vacation Periods</i>	31
26.04 <i>Vacation Pay</i>	31
26.05 <i>Vacation Entitlement Upon Dismissal</i>	31
26.06 <i>Reinstatement of Vacation Days – Sick Leave</i>	31
26.07 <i>Vacation Credits Upon Death</i>	31
26.08.....	32
ARTICLE 27 - BEREAVEMENT LEAVE	32
ARTICLE 28 - SICK LEAVE, W.C.B, RETURN TO WORK	32
28.01.....	32
28.02.....	32
28.03.....	32
28.04.....	33
28.05.....	33
28.06.....	33
28.07 <i>Workers' Compensation Benefits</i>	33
28.08 <i>Transportation for Accident Victim</i>	34
28.09 <i>Day of Injury</i>	34
28.10 <i>Return To Work Programs</i>	34
28.11 <i>Workload</i>	35
ARTICLE 29 - EDUCATIONAL LEAVE	35
29.01.....	35
29.02.....	35
ARTICLE 30 - JURY DUTY	36
ARTICLE 31 - LEAVE - UNPAID	36
31.01 <i>Unpaid Leave</i>	36
31.02 <i>Unpaid Leave - After Two Years</i>	36
31.03 <i>Unpaid Leave - Affecting Seniority and Benefits</i>	37
31.04 <i>Unpaid Leave - Union Business</i>	37
31.05 <i>Unpaid Leave - Public Office</i>	38
ARTICLE 32 - MATERNITY AND PARENTAL LEAVE	39
32.01 <i>Maternity Leave</i>	39
32.02 <i>Parental Leave for Birth and Adopting Parents</i>	39
32.03.....	40
ARTICLE 33 - FAMILY RESPONSIBILITY LEAVE	40
ARTICLE 34 - HEALTH CARE PLANS	40
34.01 <i>Commencement of Coverage</i>	40
34.02.....	40
34.03 <i>Premium Costs for Health and Welfare Plans</i>	41
ARTICLE 35 -	41
ARTICLE 36 - WORK CLOTHING AND EMPLOYER PROPERTY	41
36.01 <i>Uniforms</i>	41

Contents	Page Number
36.02.....	42
36.03 <i>Protective Clothing and Equipment</i>	42
ARTICLE 37 - MORE FAVOURABLE RATES	42
ARTICLE 38 - PAY DAYS	42
38.01.....	42
38.02 <i>Reconciling Deficient Pay</i>	43
ARTICLE 39 - VACCINATION, INOCULATION AND CRIMINAL	43
39.01 <i>Vaccination and Inoculation</i>	43
39.02.....	43
39.03 <i>Criminal Record Check</i>	43
ARTICLE 40 - OCCUPATIONAL HEALTH AND SAFETY, TRAINING	44
40.01 <i>Occupational Health and Safety Committee</i>	44
40.02.....	44
40.03.....	44
40.04 <i>Training and Orientation</i>	44
40.05 <i>Joint Health and Safety Committee</i>	44
ARTICLE 41 - PRINTING OF THE AGREEMENT	45
ARTICLE 42 - VARIATIONS	45
ARTICLE 43 - FUTURE LEGISLATION	45
ARTICLE 44 - TERM OF THE AGREEMENT	45
44.01.....	45
44.02 <i>Notice to Bargain</i>	46
44.03.....	46
ARTICLE 45 - WAGE SCHEDULES, ATTACHMENTS AND ADDENDA,	46
45.01.....	46
45.02.....	46
45.03 <i>Wage Schedule – Appendix B</i>	46
45.04.....	46
ARTICLE 46 - CASUAL ENTITLEMENT AND CALL IN PROCEDURE	47
46.01.....	47
46.02.....	47
46.03.....	47
46.04.....	47
46.05.....	47
46.06.....	47
46.07.....	47
46.08.....	48
46.09.....	48
46.10.....	48
46.11.....	48
46.12.....	48
46.13.....	48
APPENDIX A	49
Letter of Understanding #1	50
<i>Re: Translink Employer Pass Program (EPP)</i>	50

Contents	Page Number
APPENDIX B	51
WAGE SCHEDULE	51
APPENDIX C	52
STATUTORY PAY CALCULATION EXAMPLES	52
SIGNED ON BEHALF OF EMPLOYER	Error! Bookmark not defined.
SIGNED ON BEHALF OF UNION	Error! Bookmark not defined.

ARTICLE 1 - PURPOSE OF AGREEMENT

1.01 The purpose of this agreement is to set forth terms and conditions of employment affecting employees covered by the agreement. The parties agree to foster and promote an environment free from harassment.

1.02 Human Rights Code

The Employer and the Union subscribe to the principles of the Human Rights Code of British Columbia.

1.03 No Discrimination for Union Activity

The Employer and the Union agree that there shall be no discrimination, interference, restriction or coercion exercised or practiced with respect to any employee for reason of membership or activity in the Union.

1.04 Personal and Sexual Harassment

(a) The Union and the Employer recognize the right of employees to work in an environment free from sexual harassment, and the Employer shall take such actions as are necessary representing an employee engaging in sexual harassment in the workplace.

(b) Personal harassment is:

(1) Harassment of an individual or individuals on any of the prohibited grounds of discrimination under the Human Rights Code of British Columbia or for sexual orientation. Harassment includes discrimination based on: age, race, sex, national or ethnic origin, colour, religion, disability, marital status, family status or conviction of an offence for which a pardon was granted.

(2) Deliberate gestures, comments, questions, representations, **bullying**, or other behavior that ought reasonably to be known to be unwelcome by the recipient and which serves no legitimate work related purpose.

(c) Sexual harassment means engaging in a course of vexatious comment or conduct of a sexual nature that is known or ought to be known to be unwelcome and shall include, but not be limited to:

(1) Sexual solicitation or advance or inappropriate touching or sexual assault;

(2) A reprisal, or threat of reprisal, which might reasonably be perceived as placing a condition of a sexual nature on

employment by a person in authority after such sexual solicitation or advance or inappropriate touching is rejected.

- (d) An employee allegedly being harassed by another employee, a supervisor or a contractor engaged by the Employer may register the complaint in writing to the District Manager, or designate, either directly or through the Union. The District Manager or designate, shall deal with the complaint with all possible confidentiality and discretion.

The District Manager or designate, shall investigate the allegation and, if substantiated, take action appropriate to the offence.

Where the allegation was presented through the Union, the Employer shall notify the Union within fourteen (14) days of completing the investigation, whether or not the allegation was substantiated and indicate what action, if any, was taken.

Unresolved complaints of harassment may be initiated by the employee as a grievance at any step of the grievance procedure.

- (e) Harassment does not include actions occasioned through exercising in good faith the Employer's managerial/supervisory rights and responsibilities.

Allegations of harassment which are found to be in bad faith may be cause for discipline, up to and including dismissal.

ARTICLE 2 - RECOGNITION OF THE UNION

2.01 Recognition

Sodexo recognizes the Union as the exclusive bargaining agent for all employees of Sodexo certified by the Union (as set out in Appendix "A") in retail and patient food services operated by Sodexo within the Vancouver Coastal Health/Providence Health Region.

2.02 Dues and Assessments

- (a) The Employer shall deduct from the wages of each employee in the bargaining unit an amount equal to the regular dues payable to the Union by a member of the union. At the time of hire each employee shall provide, as a condition of continued employment, the Employer with a written authorization to make such deductions.
- (b) The Employer shall deduct from each employee covered by this collective agreement, all union dues, assessments and initiation fees levied in accordance with the Union Constitution and/or Bylaws and owing by the employee to the Union and remit such money to the Union's provincial office.
- (c) Deduction shall be made each pay period.
- (d) The Union shall advise the Employer, in writing, of the amount of its regular dues. The amount so advised shall continue to be the amount to be deducted until changed by written notice to the Employer by the Union. Upon receipt of such notice the changed amount shall be the amount deducted.

2.03 Information and Dues Remitted to the Union

- (a) Union dues so deducted shall be remitted to the Union's Provincial Office no later than the 15th day of the month for the previous month's deductions. The Employer shall also provide the Union with a list of names of those employees from whose wages such deductions were made together with the amounts deducted from each employee and each employee's Social Insurance Number. The list will also include names of employees who have been hired and who have terminated from each worksite for the previous month.
- (b) Twice every calendar year, **in April and October**, the Employer shall provide to the Secretary Business Manager or his/her designate of the Union, **a list in order of seniority of all employees at each worksite**, their job titles, employee status, telephone numbers and addresses known to the Employer.

2.04 New Employees

At the time of hire, new employees will be advised that a collective agreement is in effect.

The union chief shop steward or designate and new employee shall be given the opportunity to meet within regular working hours of the new employee without loss of pay, for fifteen (15) minutes during the first thirty (30) days of his/her employment.

2.05 Income Tax Receipts

The Employer shall supply each employee, without charge, a receipt for income tax purposes in the amount of the deductions paid to the Union by the employee in the previous calendar year. Such receipts shall be mailed to the employees prior to March 1st of the year following each taxation year.

2.06 Union Bulletin Boards and Filing Cabinet

The Employer shall provide an agreed number of bulletin boards at each location for the exclusive use of the Union, the site to be determined by mutual agreement between the Employer and the Union. The use of such boards shall be restricted to the business affairs of the Union. The Union designate is responsible for the posting of information.

The Company will provide, wherever reasonably possible, an on-site locking file cabinet for the sole use of the Union. It is understood the cabinet may be one level. The location of the filing cabinet will be mutually agreed to by the Employer and the Union.

2.07 Maintenance of Union Membership

- (a) All employees in the bargaining unit who are members of the Union shall maintain membership in the Union as a condition of employment.
- (b) The maintenance of membership will be subject to the applicable Labour Legislation.

2.08 Indemnification

The Union agrees to indemnify the Company and save it harmless from claims arising from terminations arising from this Article.

2.09 Exception to Grievance Procedures

In the event an employee is terminated pursuant to this section, the following contract provisions shall not be applicable to the employee:

Grievance Procedure

2.10 Shop Stewards

- (a) The Union will have two (2) Shop Stewards per worksite for up to twenty-five (25) employees covered by this Agreement, with a maximum number of six (6) Shop Stewards per worksite.
- (b) The Employer will be kept advised of all Shop Steward appointments.
- (c) One (1) Shop Steward, or Union Committee member, shall be appointed by the Union as Chief Shop Steward at each worksite who may present or assist in the presentation of any grievance.

2.11 Union Representative Visits

The Union shall inform the Company when any representative of the Union intends to visit the worksite for the purpose of conducting union business. Such visits will not disrupt employees' working, without the supervisor's permission.

2.12 Badges and Insignia

Employees are permitted to wear pins with the HEU logo or Shop Steward badges.

ARTICLE 3 - DEFINITIONS

Spouse – a legal marriage under the authority of a marriage certificate or a common-law relationship where two people have cohabited as spousal partners for a period of not less than one year. For the purpose of this Agreement, an employee can have only one person designated as a spouse. It is incumbent on the employee to provide evidence of the spousal relationship as requested.

ARTICLE 4 - EMPLOYER RIGHTS

4.01 Subject to the provisions of this Agreement, the Union acknowledges that Sodexo has and retains the exclusive right and responsibility to manage its facilities as it sees fit, including but not limited to the following:

- (a) To hire employees and to direct the working forces, including the right to decide the number of employees needed by the employer or required for any task, to organize and assign the work, to schedule shifts, to maintain order, discipline and efficiency of all operations.
- (b) To make and to alter from time to time rules and regulations to be observed by all employees. The parties agree to discuss rules and regulations at Union/Management committee meetings.
- (c) To discipline or discharge employees for proper cause and to retire employees at their normal retirement age.

4.02 Managers Excluded from Bargaining Unit Work

Management shall not perform work of the bargaining unit, except for the purposes of training, quality control purposes, occasional rest periods and meal breaks, or in cases of emergency when employees covered by this Agreement are not available, and provided that the performing of such work does not reduce the hours of work of any employee scheduled to work.

4.03 Volunteers

It is agreed that volunteers have a role in health care and are an important link to the community being served by Sodexo's clients. It is further agreed that the use of volunteers will not result in the lay-off of employees in the bargaining unit; nor will volunteers be used to fill established positions within the bargaining unit.

ARTICLE 5 - STRIKES AND LOCKOUTS

5.01 No Strike or Lockout

The Union agrees that there shall be no strike, walkout or other interruption of work by any employees or group of employees during the term of this Agreement and the Employer agrees that there shall be no lockout during the term of this Agreement.

ARTICLE 6 - UNION/MANAGEMENT COMMITTEE

6.01 Employer Committee

The Employer shall designate five (5) individuals to represent the Employer for labour relations purposes of whom one person shall be designated as chairperson. At all times the Employer shall keep the Union informed of the names of its designates.

6.02 Union Committee

The Union shall appoint and maintain a Committee comprising one (1) person from each of the three regions plus two (2) persons generally who are employees of the Employer, and/or the Secretary Business Manager or his/her designate, which shall be known as the Union Committee. At all times the Union shall keep the Employer informed of the individual membership of the Committee.

6.03 Union/Management Committee Meetings

(a) The Union Committee and the Secretary Business Manager of the Union or his/her designate, shall, as occasion warrants, meet with the Employer for the purpose of discussing and negotiating a speedy settlement of any grievance or dispute arising between the Employer and the employee(s) concerned including issues of workload. Such meetings may discuss other issues relating to the workplace that affect the parties or any employee bound by this agreement, including, but not limited to:

- (1) Reviewing matters, other than grievances, relating to the maintenance of good relations between the parties;
- (2) Correcting conditions causing misunderstandings;
- (3) Dealing with matters referred to in this Agreement;
- (4) Planning, training and skills upgrading for those employees affected by technological changes, new programs, and methods of operation, and general skills upgrading to enable employees to qualify for new positions being planned through future expansion or renovation.

(b) Grievances of a general/ policy nature may be initiated by a member of the Union Committee in step two of the grievance procedure outlined in Article 7.02 no later than thirty (30) days of the Union becoming aware of the issue.

-
- (c) All Union/Management Committee meetings shall be held as promptly as possible on request by either party.
 - (d) The time spent by members of the Union Committee in the course of their employment shall be considered as time worked and shall be paid in accordance with the provisions of the Collective Agreement.

ARTICLE 7 - GRIEVANCE PROCEDURE

7.01 Grievance Investigations

A shop steward or Union committee member shall obtain the permission of his/her immediate supervisor prior to leaving their work duties to undertake their Union responsibilities. Such permission will not unreasonably be withheld where operational requirements permit. Paid leave will be granted for:

- (a) Investigation of grievances and assisting any employee whom the shop steward represents in presenting a grievance in accordance with this Agreement.
- (b) Attending meetings called by management;
- (c) Investigation of employee complaints of an urgent nature.

The shop steward or Union committee member agrees to notify his/her supervisor on resuming his/her normal duties.

7.02 Grievance Procedure

For the purposes of this Agreement, a grievance is defined as:

- (a) A difference arising between the parties relating to the interpretation, application, administration, or alleged violation of the Agreement including any question as to whether a matter is arbitrable.
- (b) The dismissal, discipline or suspension of an employee bound by this agreement. Disciplinary action grievable by the employee shall include written censures, letters of reprimand, and adverse reports or performance evaluation.

If an employee has a grievance, his/her grievance shall be settled as follows:

STEP ONE:

The employee, with or without a Shop Steward or Union Committee member (at the employee's option), shall first discuss the grievance with his/her immediate supervisor or department head within seven (7) calendar days of the occurrence of the grievance. The supervisor will respond within three working days of discussing the grievance with the employee. If the grievance is not settled at this step:

STEP TWO:

Then within seven (7) calendar days of the Step One meeting, the grievance shall be reduced to writing, signed by the employee and a Shop Steward or Union Committee member and shall be presented to the immediate supervisor or the department head by a Shop Steward or a Union Committee member. The parties will meet to discuss the grievance. Within seven (7) calendar days following the meeting, the supervisor or the department head shall give his/her written reply. If the grievance is not settled at this step,

STEP THREE:

Then within ten (10) calendar days of receiving the Step Two response, the Union Committee or its delegate, shall notify the Company in writing that the grievance will proceed to Step Three. The Company and Union will meet within twenty-one (21) calendar days of referral of the grievance to Step Three to discuss the grievance. At this step of the grievance procedure, each party shall provide to the other a statement of facts and copies of all relevant documents. The findings or decisions of the Employer shall be presented to the Union in writing within seven (7) calendar days of the meeting. If the grievance is not settled at this step, either party may refer the grievance to arbitration under Articles 7 or 8 within twenty-one (21) calendar days of the presentation of this decision.

The Employer agrees that their representatives at the Step 3 meeting have the authority to resolve the grievance.

7.03

Time limits

If the Union does not present a grievance within the prescribed time limits, the grievance will be deemed to have been abandoned. However, the Union shall not be deemed to have prejudiced its position on any future grievance. Time limits may be altered by mutual consent of the parties; however, the consent must be in writing.

7.04 Technical Objections to Grievances

The parties agree that a grievance should not be defeated because of a technical error other than time limitations in processing the grievance through the grievance procedure. To this end, the arbitration board has the power to allow all amendments that are consistent with the grievance and has the power to waive formal procedural irregularities in the processing of a grievance in order to determine the real matter in dispute.

7.05 Industry Troubleshooter

Where a difference arises between the parties relating to the dismissal, discipline, or suspension of an employee, or to the interpretation, application, operation, or alleged violation of this Agreement, including any question as to whether a matter is arbitrable, during the term of the Collective Agreement, Jean Greatbatch, Irene Holden, Vince Ready, Glenn Sigurdson or a substitute agreed to by the parties, shall by the mutual agreement of the parties:

- (a) Investigate the difference
- (b) Define the issue in the difference, and
- (c) Make written recommendations to resolve the difference within five (5) days of the date of receipt of the request, and for those five (5) days from that date, time does not run in respect of the grievance procedure.

In the event the parties are unable to agree on an Industry Troubleshooter within a period of thirty (30) calendar days from the date this Collective Agreement is awarded, either party may apply to the Minister of Labour for the Province of British Columbia to appoint such person.

The parties shall jointly bear the cost of the troubleshooter.

7.06 Expedited Arbitrations

- (1) Grievances for expedited arbitration shall be scheduled to be heard on the next available expedited arbitration date. Expedited arbitration dates shall be mutually agreed to by the parties.
- (2) The location of the hearing is to be agreed to by the parties but will be at a location central to the geographic area in which the dispute arose.
- (3) As the process is intended to be non-legal, lawyers will not be used to represent either party.

-
- (4) All presentations are to be short and concise and are to include a comprehensive opening statement. The parties agree to make limited use of authorities during their presentations.
 - (5) Prior to rendering a decision, the arbitrator may assist the parties in mediating a resolution to the grievance.
 - (6) Where mediation fails, or is not appropriate, a decision shall be rendered as contemplated herein.
 - (7) The decision of the arbitrator is to be completed on the agreed to form and mailed to the parties within three (3) working days of the hearing.
 - (8) All decisions of the arbitrators are to be limited in application to that particular dispute and are without prejudice. These decisions shall have no precedential value and shall not be referred to by either party in any subsequent proceeding.
 - (9) All settlements of proposed expedited arbitration cases made prior to hearing shall be without prejudice.
 - (10) The parties shall equally share the costs of the fees and expenses of the arbitrator.
 - (11) The expedited arbitrators, who shall act as sole arbitrators, shall be C. Sullivan; V.L. Ready; J. Dorsey; J. Gordon;
 - (12) The expedited arbitrator shall have the same powers and authority as an arbitration board established under the provisions of Article 8 excepting Article 8.03.
 - (13) It is understood that it is not the intention of either party to appeal a decision of an expedited arbitration proceeding.

7.07 Right to Have a Steward Present

The employee shall have the right to have Union representation present at any discussion with supervisory personnel where the supervisor intends to interview that employee for disciplinary purposes. The supervisor shall make every effort to notify the employee in advance of the purpose of the meeting in order that the employee may contact his/her shop steward, providing that this does not result in an undue delay of the appropriate action being taken.

7.08 Past Discipline or Warning

With the exception of suspension of employment, notices pertaining to discipline or warnings will be maintained on an employee's personnel file for a period not exceeding eighteen (18) months from the date it was issued, provided there has not been further infraction.

Notices pertaining to suspension of employment will be maintained on an employee's personnel file for a period not exceeding twenty four (24) months from the date it was issued, provided there has not been further infraction.

7.09 Dismissal/Suspension for Alleged Cause

Employees dismissed or suspended for five (5) or more days for alleged cause shall have the right within ten (10) calendar days after the date of dismissal, or suspension, to initiate a grievance at Step Three of the grievance procedure.

ARTICLE 8 - ARBITRATION

8.01 Composition of Board

Should the parties fail to settle any difference, grievance, or dispute whatsoever, arising between the Employer and the Union, or the employees concerned, such difference, grievance or dispute, including any question as to whether any matter is arbitrable, but excluding renegotiation of the Agreement shall, at the instance of either party, be referred to the arbitration, determination and award of an Arbitration Board of one (1) member. Such Board shall be deemed to be a Board of Arbitration within the meaning of the Labour Code of British Columbia.

List of Arbitrators:

Rod Germaine	Irene Holden	Vincent L. Ready
Nicolas Glass	Daniel Johnson	Glenn Sigurdson
Joan Gordon		

The parties, by mutual agreement, may amend the list of arbitrators at any time.

It is understood that the arbitrators shall be appointed on a rotating basis commencing with the first arbitrator named above.

The decision of the said arbitrators made in writing in regard to any difference/s, shall be final and binding upon the Employer, the Union, and the employees concerned.

8.02 Authority of Arbitration Board

The Arbitration Board shall have the power to settle the terms of the question to be arbitrated.

8.03 Reinstatement of Employees

If the Arbitration Board finds that an employee has been unjustly laid off, suspended or discharged, the Board may order that his/her reinstatement be without loss of pay, and with all his/her rights, benefits and privileges which he/she would have enjoyed if the lay-off, suspension or discharge had not taken place. The arbitrator has the authority, however, to order reinstatement of the employee under such circumstances as he/she deems equitable in consideration of all the circumstances.

8.04 Expenses of Arbitration Board

Each party shall bear the expenses of the arbitrator appointed by such party, and shall pay half of the expenses of the Chairperson and other expenses of the Board, unless paid by the Labour Relations Board of the Province of British Columbia.

ARTICLE 9 - DEFINITION OF EMPLOYEE STATUS

9.01 The status of all employees covered by this Agreement shall be defined under one of the following three definitions.

Regular Full-Time Employees

A regular full-time employee is one who is regularly scheduled to work at least thirty-seven and a half (37.5) hours per week. Regular full-time employees accumulate seniority based on the number of hours worked.

Regular Part-Time Employees

A regular part-time employee is one who is regularly scheduled to work less than thirty-seven and a half (37.5) hours per week. Regular part-time employees accumulate seniority based on the numbers of hours worked. Time worked as a casual will be added to their status as a part time employee.

Casual Employees

A casual employee is one who is not regularly scheduled to work but is employed to relieve vacancies for vacation, sick leave, education, maternity, union business and other time off regulated under the collective agreement in the regular schedule as required by the Company or to perform

emergency or non reoccurring or irregular short term relief work as required by the Company. Casual employees accumulate seniority based on the number of hours worked.

ARTICLE 10 - PROBATIONARY PERIOD

10.01 For the first five hundred and twenty (520) hours of work with the Employer, or six (6) months of continuous service whichever comes first, an employee shall be a probationary employee. By written mutual agreement between the Employer and the Union, the probationary period may be extended by thirty (30) calendar days provided written reasons are given for requesting such extension.

10.02 Upon completion of the probationary period, the initial date of employment shall be the anniversary date of the employee for the purpose of determining vacation and benefit entitlement. Seniority will be based on the number of hours worked **excluding overtime hours worked**.

10.03 Rejection During Probation

- (a) A rejection during probation shall not be considered a dismissal. The test of just cause for rejection shall be the probationary employee's suitability for continued employment. The Employer agrees that the factors used to address suitability must affect work performance.
- (b) Where an employee feels they have been aggrieved by the decision of the Employer to reject the employee during the probationary period, they may in accordance with Article 7 – Grievances, grieve the decision.

ARTICLE 11 - EVALUATION REPORTS, PERSONNEL FILE

11.01 Evaluation Reports

Employees will be provided with formal evaluations of their performance done by their supervisor. The form shall provide for the employee's signature to either accept or disagree with the evaluation. The employee shall sign in one of the places provided within seven (7) calendar days. No employee may initiate a grievance regarding the contents of an evaluation report unless the signature indicates disagreement with the evaluation. The employee shall receive a copy of the evaluation report at the time of signing.

11.02 Personnel File

The employee or the Secretary Business Manager of the Union or his/her designate, as the case may be, shall give the Employer seven (7) calendar days' notice prior to examining the file.

An employee, or the Secretary Business Manager of the Union or his/her designate, with the written authority of the employee, shall be entitled to review the employee's personnel file, in the office in which the file is normally kept, in order to facilitate the investigation of a grievance.

An employee may review his/her file for personal reference.

The personnel file shall not be made public or shown to any other individual without the employee's written consent, except in the proper operation of the Employer's business and/or for the purposes of the proper application of this Agreement.

ARTICLE 12 - SENIORITY

12.01 Promotion, Transfer and Temporary Vacancies

In selecting the successful applicant(s) for postings, transfers of employees or temporary vacancies, seniority will be the deciding factor where certificates (if required) or equivalencies, skill and ability are relatively equal amongst the applicants.

Where permissible, the equivalents of certificates of qualifications will be considered.

12.02 Assessment Period

(a) (i) Following placement of the successful job applicant, he/she shall be considered in an assessment period for up to five working (5) days and upon satisfactory completion of the assessment period will be confirmed in the position.

(ii) If unable to perform the duties of the new position or if the employee requests to be relieved from the position, the employee will be returned to his/her former position. Any other employee transferred or promoted as a result of the original job posting will also be returned to her/his former status.

(b) (i) An employee who transfers to a new worksite, pursuant to Article 13.06, shall be considered in an assessment period for fourteen (14) calendar days and upon satisfactory completion of the assessment period will be confirmed in the position.

(ii) If unable to perform the duties of the new position or if the employee requests to be relieved from the position, the employee will be returned to his/her former position. Any other employee transferred or promoted as a result of the

original job posting will also be returned to her/his former status.

12.03 Temporary Promotion, Transfer, Demotion, Reassignment

An employee granted a temporary promotion, transfer or demotion shall return to his/her former job and pay rate without loss of seniority and accrued benefits when the temporary promotion, transfer or demotion terminates.

When an employee is temporarily reassigned for operational reasons, the most junior qualified employee that results in the least disruption to the work environment will be selected.

An employee temporarily reassigned shall return to his/her own position as soon as operationally possible.

12.04 Seniority Hours

Upon request, the Employer agrees to make available to the Union the seniority hours and the date of seniority of any employees covered by this Agreement. Such seniority hours and dates shall be subject to correction for error on proper representation by the Union.

Seniority shall be defined as the total accumulated hours, exclusive of overtime, calculated from the date the employee was hired under this agreement.

12.05 Loss of Seniority

Seniority status, once acquired will be lost only for the following reasons:

- (a) Voluntary resignation, or
- (b) Retirement, or
- (c) Discharged for just cause, or
- (d) Is absent from work by reason of layoff for more than twelve (12) months, or
- (e) If a laid off employee fails to report for work of an ongoing nature within seven (7) days of the date of notification by registered mail.

12.06 Bridging of Service

If a regular employee terminates as a result of a decision to care for a dependent parent, spouse or child, and is re-employed, upon application

they shall be credited with the length of service accumulated at time of termination for the purpose of benefits based on service seniority. The following conditions apply:

- (a) The employee must have been a regular employee for at least two years of service seniority at time of termination.
- (b) The resignation must indicate the reason for termination
- (c) The break in service shall be for no longer than two (2) years
- (d) The previous length of service shall not be reinstated until successful completion of the probationary period of employment.

Former employees who meet the conditions outlined above shall be considered an internal applicant when applying for re-employment.

ARTICLE 13 - JOB POSTINGS AND APPLICATIONS

13.01 Job Postings and Applications

The Employer agrees that all regular scheduled positions shall be posted for a period of ten (10) calendar days on designated bulletin boards and a copy of all such postings shall be provided to the Secretary Business Manager or his/her designate.

13.02 Information on Postings

- (a) All job postings shall indicate the following:
 - Date of posting and closing date of posting
 - Start date of position
 - Pay rate
 - Work days and days off **(excluding float)**
 - Hours of work
 - Employment status **per Article 9.01**
 - **Start and Stop times (excluding float)**
 - **Qualifications**
 - **Worksite location**

-
- **Work area and/or job number and/or title (excluding float)**
 - **Employees can be reassigned in accordance with the Collective Agreement**
- (b) All postings shall also include a summary of job description /duties for information purposes only.
- (c) The hours of work, including stop and start times, days off, duties and work area may be subject to change provided that the change is consistent with operational requirements, the provisions of the collective agreement, and is not for arbitrary, discriminatory or in bad faith reasons.
- (d) **The Employer may post regular float positions that are benefits eligible at work sites. A float position will work in a variety of work areas according to operational needs. It is understood that shifts, start and stop times may vary and the scheduling provisions at Article 18 continue to apply.**

13.03 Within three (3) calendar days of the successful applicant being notified, the Company will attempt to inform all applicants of the name of the successful applicant by posting the name of the successful applicant in the same manner in which the vacancy or new job was posted.

13.04 The employer agrees to supply to the union the names of all applicants for a vacancy or new position in the course of a grievance investigation, if so requested.

13.05 Temporary Vacancies less than 45 Days

- (a) Notwithstanding clause 13.01, if the vacancy is a temporary one of less than forty-five (45) calendar days, the position shall not be posted and instead shall be filled as follows:
- (i) In order of seniority, by **part time regular** employees at the worksite who have indicated their interest to work additional hours in writing, provided that they are trained and qualified to perform the work being assigned in the job classification for which they are registered.
 - (ii) **In order of seniority by casual employees**
 - (iii) If the application of this paragraph requires the Company to pay overtime to the employee, the proposed move need not be made;

- (b) Where operational requirements make it necessary, the Employer may make temporary appointments pending the posting and consideration of bargaining unit applicants pursuant to clause 12.01.

13.06 Transfers Between Sodexo HEU Worksites

- (a) Employees will be provided with the opportunity to **apply** as internal applicants at another worksite only after the internal posting process has been concluded and the position remains vacant.
- (b) **A list of site managers and contact information will be provided to employees upon request to their manager.**
- (c) Employees who want to move to another Sodexo worksite where HEU is certified shall do so in the following manner:

Identify the worksite and provide written documentation to the appropriate site manager indicating:

- (i) **The current date**
- (ii) **The classification you wish to apply for**
- (iii) **Your current worksite; and**
- (iv) **Your contact information**

The employee is responsible to confirm receipt of the documentation, keep a copy and provide a copy to their Union Shop Steward.

- (d) **The employer will maintain applications received under this Article until January 1st of each year, at which time new applications must be submitted.**
- (e) **Qualified employees who have made applications under this article shall be considered prior to any external hiring into the receiving worksite. The normal selection criteria under Article 12.01 shall apply.**
- (f) **Successful applicants will carry all seniority (to a maximum of 1950 hours per year worked or prorated portion thereof) and length of service to the new site.**
- (g) **At the time of transfer, an employee enrolled in health and welfare benefits shall continue with their benefits uninterrupted provided the new position is benefits eligible.**
- (h) **An employee who is either the successful applicant for the posting under Article 13.06 or who returns to their original worksite under Article 12.02 must remain at the worksite for**

twelve (12) calendar months before being considered for another transfer under this article.

ARTICLE 14 - JOB DESCRIPTIONS

14.01 The Employer will draw up job descriptions for each classification for which the Union is the certified bargaining agent. Descriptions will contain the job title, qualifications and wage level of the job, a summary statement of the duties and the date prepared.

The said job descriptions shall be provided in writing to the Chief Shop Steward and Secretary Business Manager of the Union or his/her designate.

14.02 Each regular employee shall be provided with a copy of the summary description for his/her classification.

14.03 (a) In the case of a newly created classification, or where an existing classification is changed to the extent that it becomes a new classification, the Employer will draft a new description and meet with the Union to discuss appropriate remuneration. If an agreement cannot be reached the issue/s may be submitted to expedited arbitration. The arbitrator shall decide on the issues regarding the job description, based on the relationship of the new classification to existing classifications in the bargaining unit.

(b) If an employee considers there has been a significant change to their classification, the employee may initiate a grievance in accordance with Article 7. The parties will meet at Step Three of the grievance procedure to review the grievance. If an agreement cannot be reached the issue/s may be submitted to expedited arbitration. The arbitrator shall decide on the issues regarding the job description, based on the relationship of the new classification to existing classifications in the bargaining unit.

(c) Any decision to adjust the wage rate, either by the parties or the board, shall be retroactive to the date the complaint was filed.

ARTICLE 15 - CONTRACTING OUT

15.01 Layoff of Employees

The Employer agrees not to contract out any of the Employer's work presently performed by employees covered by this Agreement which would result in the laying off of such employees.

15.02 Exceptions

The Employer has the right to contract for services when:

- (a) The Employer does not have the equipment or facilities necessary to provide the required service; or
- (b) The Employer does not have employees who perform such work or are qualified in such work; or
- (c) An emergency occurs.

ARTICLE 16 - TECHNOLOGICAL CHANGE AND/OR LOSS OF WORK**16.01 Consultation**

The Union and the Employer shall meet per Section 54 of the Labour Relations Code.

16.02 In the event of a layoff, regular employees at the worksite shall receive no less than **thirty (30)** days written notice in advance of the day of layoff. A copy of such notice shall be provided to the Secretary Business Manager or his/her designate and Union Shop Steward.

A reduction in the normal hours of work of a regular employee shall be considered a layoff.

16.03 The Employer will layoff employees in reverse order of seniority within the classification provided those retained have the certificates of qualifications (if required) and the ability to do the work. Where permissible, the equivalent of certificates of qualifications will be considered.

No new employees will be hired until all those qualified employees with recall rights have been given the opportunity to return to work and have failed to do so.

16.04 Layoff/Reduction In Hours – Two (2) weeks or less

A layoff of less than two (2) weeks, a regular employee may choose one of the following options:

- (i) Accept the layoff or reduction in hours.
- (ii) Accept the layoff or reduction in hours and be assigned available casual hours ahead of casual call in for work.
- (iii) Elect unpaid leave or take vacation entitlement earned.

16.05 Layoff/Reduction in Hours – Greater than two (2) weeks

- (i) Displace the most junior employee at the worksite with the same number of hours in the job classification for which he/she has the certificates of qualification (if required) and the ability to do the work.

If a position is not available with the same number of hours, the employee may displace the most junior employee at the worksite with the next fewer hours within the job classification for which he/she has the certificates of qualification (if required) and the ability to do the work.

- (ii) Be placed on the casual list.
- (iii) Be placed on the recall list.

16.06 Layoff Notice or Pay

The Employer shall give notice pursuant to clause **16.02** or normal pay as follows:

- (i) One week pay in lieu of notice, after three (3) months service.
- (ii) Two weeks pay in lieu of notice, after one (1) year service.
- (iii) Three weeks pay in lieu of notice, after three (3) years service, plus one additional week for each additional year of employment to a maximum of eight (8) weeks service.

16.07 Recall Rights

- (a) Laid off employees shall retain recall rights for six (6) months.
- (b) Laid off employees shall be rehired at their worksite in the reverse order they were laid off provided they have the ability to perform the duties of the work to be performed.
- (c) An employee recalled to work in a different classification from which she was laid off shall have the right of returning to the previous classification she held prior to layoff should it become vacant within six (6) months of his/her return to work.
- (d) Laid off employees failing to report for regularly scheduled work within seven (7) days of the date of notification shall be considered to have terminated their employment. Employees required to give two (2) weeks notice to another employer shall be deemed to be in compliance with the seven (7) day provision.

-
- (e) When a laid off employee bids for and is successful in obtaining a posted position, he/she shall have no further rights with regard to recall.

16.08 Bumping – General

- (a) In a layoff, the Employer shall supply to an employee and the Union designate a list of employees that may be bumped by the employee. An employee must exercise their bump option within five (5) days of receiving the lists.
- (b) The employee shall receive the rate of pay for the new position.

16.09 Additional Postings Options

- (a) During the layoff notice period a laid off employee is entitled to notify the Employer they are available for work at other worksites. The employee shall specify the worksites.
- (b) A laid off employee shall be placed on the additional worksite seniority list and shall be considered for all jobs posted pursuant to Article 13.01.
- (c) All other layoff provisions continue to apply for employees electing additional posting options.
- (d) An employee who successfully posts into a new worksite shall be credited with all service and seniority earned prior to the layoff.

16.10 Notice of layoff shall not apply where the Employer can establish that the layoff results from an Act of God.

16.11 Group Terminations

Employees shall be entitled to Group Terminations as outlined in Section 64 of the current Employment Standards Act. Any changes, modifications, to the Act will also apply.

ARTICLE 17 - TRAINING

17.01 Purpose of Training

The Employer and the Union agree to promote, wherever possible, the training, retraining or in-service sessions of employees to improve their job skills related to their employment.

The Employer is responsible for ensuring the quality, control and documentation of employee training. The onsite management team will be accountable.

17.02 It is understood that an employee will be adequately trained to perform the assigned work. **Duties will not be assigned to any employee who has not been trained. Upon request to a manager or supervisor an employee will be provided with additional training in order to safely perform the work.**

- **Employees may access their training records upon request.**
- **An employee assigned to a co-worker will remain in the same work areas as the co-worker.**

17.03 Paid Training

Employees, when directed to attend compulsory training courses or in-service sessions pertaining to operations shall be paid in accordance with the provision of the collective agreement.

17.04 After the probationary period is concluded, an employee may indicate in writing to the supervisor, areas of the operation where he/she requests to be trained in. When the Employer decides such opportunities are available, the Employer will train, on the basis of seniority, employees who demonstrate an ability for the work.

17.05 Partial Paid and Unpaid Training

The Employer may grant leave to allow employees to take educational courses related to their employment and such leave may be without pay or with partial pay.

17.06 Regional Union/Management Committee

The Regional Union/Management Committee may, as required, review trends in training programs for the purposes of evaluating potential employee needs.

ARTICLE 18 - SCHEDULING PROVISIONS

- 18.01**
- (a) (i) The Employer shall arrange the times of all on-duty and off-duty shifts, including statutory holidays, and post these at least fourteen (14) calendar days in advance of their effective date.
 - (ii) The Employer may alter the scheduled work days and/or start and stop times of an employee without giving at least fourteen (14) calendar days advance notice, in emergency or

circumstances beyond the Employer's control. In such cases, the shift(s) of the most junior qualified employee(s) will be amended without overtime owing, except in circumstances of less than ten (10) hours between shifts.

- (b) There shall be a minimum of ten (10) consecutive hours off-duty between the completion of one work shift and the commencement of the next.
- (c) When it is not possible to schedule ten (10) consecutive hours off-duty between work shifts, all hours by which such changeover falls short of ten (10) consecutive hours shall be paid at overtime rates in accordance with Article 20.
- (d) If a written request for a change in starting time is made by an employee which would not allow ten (10) consecutive hours off-duty between the completion of one work shift and the commencement of another, and such request is granted, then the application of paragraphs (b) and (c) of this section shall be waived for all employees affected by the granting of such a request provided they are in agreement.
- (e) Employees may exchange shifts with the prior approval of the Employer.

ARTICLE 19 - HOURS OF WORK

19.01 Continuous Operation

The work week shall provide for continuous operation Saturday at 12:00 a.m. through Friday at 11:59 p.m.

19.02 Hours of Work

- (a) The normal hours of work for regular full-time employees, exclusive of meal times, shall be at least thirty-seven-and-a-half (37.5) hours per week, and the work shift shall be at least seven and one half (7.5) or an equivalent mutually agreed to by the Employer and Union.
- (b) Employees who are scheduled to be on-call during a meal period shall be paid for their meal period.
- (c) Employees shall not be required to work more than six (6) consecutive shifts, and employees shall receive two (2) consecutive days off, unless otherwise mutually agreed.

19.03 Rest and Meal Periods**(a) Rest Periods**

Employees working a full shift shall receive two (2), fifteen (15) minute, rest periods, one in each half of the shift. Employees working less than five (5) hours shall receive one (1) rest period. Where there is mutual agreement between the Union designate and Employer designate, rest periods may be combined to meet employee and operational requirements.

(b) Meal Periods

All employees working at least a five (5) hour shift shall receive a one-half (1/2) hour unpaid meal period, no more, no less. The Employer shall attempt to schedule the meal period as close as possible to the middle of the shift.

ARTICLE 20 - OVERTIME

20.01 Employees requested to work in excess of the normal daily full shift hours as outlined in article 19.02, or who are requested to work on their scheduled off duty days shall be paid:

- (1) One and one-half times (1 ½) the employee's regular hourly rate of pay for the first four (4) hours in excess of eight (8) hours per day or forty (40) hours per week, and double time (2x) thereafter. All overtime shall be authorized by the Manager or designate in advance.
- (2) A full time employee who **is paid their** scheduled hours shall be paid at the rate of **time** and one-half (1½) the employee's regular hourly rate for all hours **worked** on a scheduled day off.

20.02 Employees required to work on a scheduled day off shall receive the overtime rate as provided but shall not have the day off rescheduled.

20.03 If an employee works overtime on a statutory holiday which calls for a premium rate of pay as provided at Article 25, the employee shall be paid overtime at the rate of time and one-half (1-1/2) times the premium statutory holiday rate for all hours worked beyond eight hours (8) in that day.

20.04 Where possible, overtime pay shall be paid to the employee within eight (8) days after the expiration of the pay period in which the overtime was earned but no later than the second pay period following the date the overtime was earned.

-
- 20.05** When an employee works a minimum of one (1) hour of overtime immediately before or following his/her scheduled hours of work, an employee shall have a fifteen (15) minute break with pay. If the overtime extends to beyond two and one-half (2 ½) hours, the employee shall receive breaks in accordance with Article 19.03.
- 20.06** Only in cases of emergency may an employee be required to work overtime. When an employee does not agree that an emergency exists, the employee shall work such overtime under protest and may file a grievance.
- 20.07** An employee required to work overtime shall be entitled to eight (8) clear hours between the end of the overtime work and the start of his/her next regular shift. If eight (8) clear hours of time off are not provided, overtime rates shall apply to all hours worked on the next regular shift.
- 20.08** Overtime shall be offered in order of hourly seniority to regular employees who are currently doing the work.
- 20.09** A regular part time employee working less than the normal hours per day, or the normal days per week of a full time employee, and who is requested to work longer than his/her regular work day or work week, shall be paid at the rate of straight time for the hours so worked, up to and including the normal hours in the work day or work week of a full time employee. Overtime rates shall apply to hours worked in excess of the normal hours in the work day or work week of a full time employee.
- 20.10** For the purposes of calculating weekly overtime, hours paid at overtime rates will not be used for calculating further overtime payments.

ARTICLE 21 - CALL-BACK TO WORK

- 21.01** Employees called back to work on their regular time off shall receive a minimum of two (2) hours' pay at the applicable rate whether or not he/she actually commences work.

These employees shall receive a transportation allowance based on the cost of taking a taxi from their home to the Employer's place of business and return or, if the employee normally drives his/her automobile to work an allowance of thirty-one cents (\$0.31) per kilometer from the employee's home to the worksite and return. The minimum allowance shall be ten dollars (\$10.00).

ARTICLE 22 - REPORTING PAY

22.01 Guaranteed Minimum Hours

Any employee, except those covered by Article, **21.01** reporting for work at the call of the Employer, shall be guaranteed a minimum of:

- (a) Four (4) hours pay at the employee's classified straight time rate of pay if the employee commences work; or
- (b) Two (2) hours pay at the employee's classified straight time rate of pay if the employee does not commence work.

22.02 Weather Conditions Excepted

If the reasons for suspending work on any day is due to weather conditions, the minimum reporting pay shall be two (2) hours at the employee's classified straight time rate of pay.

ARTICLE 23 - RELIEVING IN HIGHER AND LOWER-RATED POSITIONS

- 23.01** In the event of an employee relieving in a higher-rated job, the employee shall receive the hourly rate of the position they are relieving for any and all hours relieving.
- 23.02** In cases where an employee is required, during a scheduled shift, to transfer temporarily to a lower-rated job, such employee shall incur no reduction in wages because of such transfer.

ARTICLE 24 - TRANSPORTATION ALLOWANCE

- 24.01** An employee who uses his/her own vehicle to conduct business on behalf of and at the request of the Employer shall receive an allowance of thirty-one cents (\$0.31) per kilometer. Minimum allowance shall be ten dollars (\$10.00).
- 24.02** An employee will not be required to use his/her own motor vehicle to conduct business of the employer.

ARTICLE 25 - STATUTORY HOLIDAYS

25.01 Statutory Holidays

- (a) Employees will be entitled to nine (9) statutory holidays and such other holidays as may in future be proclaimed or declared by either the Provincial or Federal Governments:

New Year's Day	Labour Day
Thanksgiving Day	Good Friday
Remembrance Day	B.C. Day
Victoria Day	Christmas Day
Canada Day	

(b) **Pay Calculation**

Statutory holiday pay shall be based upon the average percentage of available full time hours each such employee was paid in the thirty (30) calendar days immediately preceding the holiday. Average percentage is defined as hours worked and overtime hours multiplied by the overtime rate divided by 162.5 hours. (See example in Appendix "C".)

(c) Casual employees who have not completed thirty (30) calendar days service shall be eligible for a statutory holiday provided they have worked on fifteen (15) days prior to the Statutory Holiday.

(d) The Employer agrees to make every effort to schedule public holidays or equivalent days off as additions to the employee's two (2) regularly scheduled days off per week so that employees will receive as many three-day breaks during each year as possible. Such days will be taken at a mutually agreed-to time between the Employer and employee.

25.02 Other Religious Observances

(a) Employees who are members of non-Christian religion are entitled up to two days leave without pay per calendar year to observe spiritual or holy days. Such leave shall not be unreasonably withheld.

(b) A minimum of two weeks notice is required for leave under this provision. Where two weeks notice is not given due to the unpredictable nature of the spiritual or holy day then as much notice as possible shall be provided.

(c) Employees granted leave under this provision may utilize or reschedule unused vacation.

25.03 Employees who are required to work on a statutory holiday shall be paid at the rate of time-and-one-half (1-1/2) in addition to statutory holiday pay owing.

25.04 The Employer shall make every effort to schedule either Christmas Day or New Year's Day off for employees so requesting.

25.05 If a statutory holiday occurs within an employee's vacation period, an extra day's vacation will be allowed for each statutory holiday so occurring.

25.06 All regular employees scheduled to work on any of the statutory holidays as listed in clause 25.01 shall not have their normal hours of work reduced.

ARTICLE 26 - VACATIONS ENTITLEMENT

26.01 Annual Vacation Entitlement

The Employer's vacation year is September 1 – August 31.

Annual vacations shall be earned at the rate of:

- (a) Ten (10) working days per year commencing in the first (1st) year of employment, paid at four percent (4%) (of gross earnings in the previous year.)
- (b) Fifteen (15) working days per year commencing in the sixth (6th) year of employment, paid at six percent (6%) (of gross earnings in the previous year.)
- (c) Twenty (20) working days per year commencing in the eleventh (11th) year of employment, paid at eight percent (8%) (of gross earnings in the previous year.)
- (d) Twenty-five (25) working days per year commencing in the sixteenth (16th) year of employment, paid at ten percent (10%) (of gross earnings in the previous year.)

26.02 Vacation Period

- (a) All regular employees shall be required to submit their vacation requests in writing and the employer will respond in writing which includes posting the approved vacation schedule on the bulletin board.
- (b) Employees who want to take vacation during the months of March 1, April, May, June, July or August 31 – Must submit a written request no later than January 15 preceding the vacation. The Employer will respond no later than February 1. Approval of such requests shall be based upon seniority subject to operational requirements.
- (c) Employees who want to take vacation during the months of September 1, October, November, December, January, February 28 – Must submit a written request no later than July 15 preceding the vacation. The Employer will respond no later than August 1. Approval of such requests shall be based upon seniority subject to operational requirements.
- (d) Approval for vacation requests submitted outside of the times stated above shall be done on a first come first serve basis subject to operational requirements.

26.03 Splitting of Vacation Periods

Annual vacation for employees shall be granted in one (1) continuous period but in cases of more than ten (10) days vacation may, upon request from the employee, be divided as follows:

- (1) The Employer's approval shall not be unreasonably withheld, taking into consideration the employee's seniority at the worksite and the operational requirements of the department; and
- (2) At least one (1) block of vacation shall be at least five (5) days in duration.

Changes requested in selected vacation periods for compassionate reasons shall be given careful consideration. Such changes shall not affect the selected vacation periods of other employees.

Vacation schedules, once approved by the Employer, shall not be changed other than in cases of emergency, except by mutual agreement between the employee and the Employer.

26.04 Vacation Pay

Upon receipt of fourteen (14) days' written notice, the Employer shall pay to the employee, on the payday immediately prior to the commencement of his/her vacation, an amount equivalent to his/her vacation being taken, up to the amount of vacation pay earned.

26.05 Vacation Entitlement Upon Dismissal

Employees dismissed for cause shall be paid their unused earned vacation allowance.

26.06 Reinstatement of Vacation Days – Sick Leave

In the event an employee is sick or injured prior to the commencement of his/her vacation, such employee shall be granted sick leave for the duration of sickness or illness and the vacation period so displaced shall be added to the vacation period if requested by the employee and by mutual agreement, or shall be reinstated for use at a later date.

26.07 Vacation Credits Upon Death

Earned but unused vacation entitlement shall be made payable, upon an employee's death, to the employee's estate.

-
- 26.08** A single vacation period which overlaps the end of a vacation year shall be considered as vacation entitlement for the vacation year in which it commenced.

ARTICLE 27 - BEREAVEMENT LEAVE

Bereavement leave of absence of three (3) days with pay shall be granted to a regular employee at the time of notification of death upon application to the Employer in the event of a death of a member of the employee's immediate family. This shall include parent (or alternatively step-parent or foster parent), spouse, child, step-child, brother, sister, father-in-law, mother-in-law, grandparent, grandchild, legal guardian, ward and relative permanently residing in the employee's household or with whom the employee permanently resides.

Such compassionate leave shall be granted to employees who are on other paid leaves of absence including sick leave and annual vacations. When compassionate leave of absence with pay is granted, any concurrent paid leave credits used shall be restored.

Compassionate leave of absence with pay shall not apply when an employee is on an unpaid leave of absence.

ARTICLE 28 - SICK LEAVE, W.C.B, RETURN TO WORK

- 28.01** Employees shall be entitled to six (6) paid days of sick leave per year to be taken any time. The year shall be from September 1st to August 31st. Sick leave is not cumulative, i.e. unused sick leave days are not to be carried over to the following sick leave-year.

Effective September 1, 2010 employees shall be entitled to seven (7) paid days of sick leave per year. Effective September 1, 2011 employees shall be entitled to eight (8) paid days of sick leave per year.

Part time regular employees who have completed their probationary period shall accrue sick leave credits in the same manner on a proportionate basis.

- 28.02** Sick leave with pay is only payable because of sickness and employees who are absent from duty because of sickness may be required to prove sickness.
- 28.03** Sick leave shall be computed on the basis of scheduled workdays and all claims shall be paid on this basis. Sick leave deductions shall be in accordance to actual time off.

-
- 28.04** An employee may request sick leave pay to cover periods of actual time lost from work owing to sickness or accident. The employer shall advise an employee the amount of sick leave available if requested.
- 28.05** Where medical and/or dental appointments cannot be scheduled outside the employee's working hours, sick leave with pay shall be granted.
- 28.06** Employees who are off because of sickness or accident shall at the expiration of paid sick leave benefits, be continued on the payroll under the heading of leave of absence without pay for a period of not less than one (1) month. Further leave of absence without pay shall be granted upon written request. The Employer's decision for further leave of absence without pay shall be in writing. The Employer may require medical information as to the expected date of return to work.

28.07 Workers' Compensation Benefits

- (a) Employees shall receive directly from the Workers' Compensation Board any wage loss benefits to which they may be entitled.
- (b) While an employee is in receipt of WCB wage loss benefits, paid holidays, and vacation will not accrue. However unused vacation credits accrued in previous years shall not be lost as a result of this article. In addition, Articles 34 and 35 will continue to apply to employees who are entitled to receive WCB wage loss benefits.
- (c) The provisions of (b) shall also continue to apply to employees who are receiving WCB benefits other than wage-loss benefits pursuant to Sections 29 or 30 (temporary benefits and/or partial temporary benefits) of the Workers' Compensation Act, so long as the employee is otherwise entitled to benefits under those Sections of the Workers' Compensation Act.
- (d) Employees qualifying for Workers' Compensation coverage shall be continued on the payroll and shall not have their employment terminated during the compensable period. Such employees shall be considered as being on an unpaid leave in accordance with Article 31.3 except that seniority shall continue to accrue based on regular hours.

Casual employees shall continue to accrue seniority based on the average hours worked by the employee in the six (6) months preceding the injury, excluding overtime hours. If the casual employee has worked less than six (6) months then the average hours are based on actual hours worked, excluding overtime hours.

28.08 Transportation for Accident Victim

If an injured employee requires assistance, transportation to the employee's home shall be provided by the employer.

28.09 Day of Injury

An employee who cannot complete the shift due to an injury at work shall be paid regular wages for the remainder of the shift.

28.10 Return To Work Programs

(a) The parties recognize that prevention of injuries and rehabilitation of injured employees are equally important goals. The parties further recognize that return to work programs are part of a continuum of injury prevention and rehabilitation.

(b) The Employer and the Union are committed to a safe return to work program that addresses the needs of each individual employee. **Should an employee provide restrictions from a physician, such restrictions shall be incorporated into an established return to work program.**

(c) Return to work programs will be part of an approved rehabilitation plan.

The parties jointly recognize the importance of confidentiality and will ensure that full confidentiality is provided. The Employer shall not have contact with the employee's physician, without the employee's consent.

(d) An employee has the right to request and receive the assistance of an on-site union representative or member of the Joint Health and Safety Committee at any step in the return to work program.

(e) In addition to (d), prior to entry into a return to work program that is greater than seven (7) calendar days the employer, the employee and one of the following: an employee member of the Joint Health and Safety committee, a shop steward, or staff union representative (designated by the union) shall discuss the planned program and its duration. The details of the return to work program will be confirmed in writing to the employee and the union.

28.11 Workload

Where the absence of one or more employees may create a significant increase in the workload for other employees, the employer will make every effort to resolve the matter by:

- **Supervision will discuss duty priorities with the affected employee(s).**
- **Re-assigning work.**
- **Utilizing casual employees in accordance with the collective agreement.**

Under no circumstances will the prioritizing of duties or the reassignment of work result in a significant increase in workload for other employees.

An employee who believes their workload is unsafe or excessive shall discuss the problem with their immediate supervisor. If the problem is not resolved in this discussion the employee may seek a remedy by means of the grievance procedure.

ARTICLE 29 - EDUCATIONAL LEAVE

29.01 Leave of absence without loss of pay, seniority and all benefits shall be granted to employees whenever the Employer requests, in writing, that the employee take designated courses and/or examinations. The cost of the course and/or any examination fee and reasonable expenses incurred in taking the course and/or examination shall be paid by the Employer.

29.02 After three (3) years' continuous service, an employee may request an unpaid leave of absence to take educational courses subject to the following provisions:

- (a) The employee shall give the longest possible advance notice in writing. Where an employee requests an unpaid leave of absence in excess of four (4) calendar months, such employee shall make every effort to give two (2) calendar months' advance notice in writing of such request.
- (b) Every effort shall be made by the Employer to comply with such requests, providing that replacements to ensure proper operation of the department can be found.
- (c) Notices granting such requests shall be given by the Employer in writing.

ARTICLE 30 - JURY DUTY

Any regular employee, who is required for jury selection, jury duty, or coroner's inquest or who is subpoenaed to serve as a witness in a court action, not being himself/herself a party to the proceeding, on a day when he/she would normally have worked, will be reimbursed by the Employer for the difference between the pay received in such duty and his/her regular straight time hourly rate of pay for his/her regularly scheduled hours of work. The employee will be required to furnish proof of performing such service and such duty pay received.

The employee shall not be required to turn over allowances received for traveling and meals.

ARTICLE 31 - LEAVE - UNPAID

31.01 Unpaid Leave

Requests by employees for unpaid leave of absence of less than or equal to two (2) weeks shall be made in writing to the worksite supervisor and may be granted at the Employer's discretion. The employee shall give at least seven (7) days' notice to minimize disruption of staff. The Employer shall make every reasonable effort to comply with the request. **The employer shall respond to the request within seven (7) calendar days and provide a copy of the Leave of Absence form to the employee.**

Requests from an employee for an extension to the two (2) weeks unpaid leave may be granted subject to operational requirements.

31.02 Unpaid Leave - After Two Years

After two years of continuous service, an employee may request, in writing, an extended unpaid leave of absence of up to forty-five (45) days, giving the longest possible advance notice. Every reasonable effort will be made to comply with such request providing that replacements to ensure proper operation of the Employer's business can be found. Notice of the Employer's decision shall be given in writing.

Requests from an employee for an extension to the forty-five (45) days unpaid leave may be granted subject to operational requirements.

31.03 Unpaid Leave - Affecting Seniority and Benefits

Any employee granted unpaid leave of absence shall continue to accumulate continuous service with the Company.

All seniority and benefits earned by the employee shall be maintained for unpaid leaves of absence granted for up to twenty (20) working days duration or less.

If an unpaid leave of absence or an accumulation of unpaid leaves of absence exceeds twenty (20) working days in any year, the employee shall not accumulate either seniority or benefits from the twenty-first (21st) day of the unpaid leave to the last day of the unpaid leave. Seniority will begin to accumulate upon his/her return to work. Benefits will apply in accordance with the benefit provisions of the agreement.

Employees may pay the benefit premiums and retain benefits while on unpaid leaves of absence longer than twenty (20) working days.

31.04 Unpaid Leave - Union Business

- (a) Leave of absence without pay shall be granted upon request for the reasons set out below unless it would unduly interrupt the Employer's operations or result in additional wage costs:
- (1) To an elected or appointed representative of the Union to attend conventions of the Union and bodies to which the Union is affiliated, to a maximum of twenty-one (21) days per occurrence;
 - (2) For elected or appointed representatives of the Union to attend to Union business which requires them to leave their general work area;
 - (3) Members of the Provincial Executive of the Union shall be granted leave of absence to attend the regular meetings of such Executive.
 - (4) For employees who are representatives of the Union on a bargaining committee.

-
- (b) Long term leave of absence without pay shall be granted to employees designated by the Union to transact Union business for periods of not less than twenty-one (21) days unless this would unduly interrupt the operation of the department. Such requests shall be made in writing sufficiently in advance to minimize disruption of the department. Employees granted such leave of absence shall retain all rights and privileges accumulated prior to obtaining such leave. Seniority shall continue to accumulate during such leave and shall apply to such provisions as annual vacations, increments and promotions.
- (c) When leave of absence without pay is granted pursuant to part (a) or (b), the leave shall be given with pay and the Union shall reimburse the Employer for salary and benefit costs, including travel time incurred, within sixty (60) days of receipt of the invoice. It is understood that employees granted leave of absence pursuant to this clause shall receive their current rate of pay while on leave of absence. Leave of absence granted under this clause shall include sufficient travel time. The pay and benefits received by the employee and reimbursed by the Union under this article shall be based on the number of hours to which the Union indicates, in writing, the employee is entitled.

This provision does not apply to employees on extended leaves of absence who are employed by the Union on a full-time basis.

- (d) The Union shall provide the Employer with reasonable notice to minimize disruption of the operation and shall make every reasonable effort to give a minimum of fourteen (14) days' notice prior to the commencement of leave under (a) or (b) above. The Employer agrees that any of the above leaves of absence shall not be unreasonably withheld.

The employer shall respond to the request within seven (7) calendar days and provide a copy of the Leave of Absence form to the employee.

31.05 Unpaid Leave - Public Office

Employees shall be granted unpaid leave of absence to enable them to run for elected public office and if elected, to serve their term(s) of office subject to the following provisions:

- (a) Employees seeking election in a Municipal, Provincial or Federal election shall be granted unpaid leave of absence for a period up to ninety (90) calendar days.

-
- (b) Employees elected to public office shall be granted unpaid leave of absence for a period up to five (5) years.

ARTICLE 32 - MATERNITY AND PARENTAL LEAVE

32.01 Maternity Leave

- (a) An employee is entitled to maternity leave of up to seventeen (17) weeks without pay. The duration of the maternity leave of absence before confinement and subsequent to confinement shall be at the option of the employee.
- (b) Pregnancy shall not constitute cause for dismissal.
- (c) Employees shall make every effort to give at least fourteen (14) days' written notice prior to the commencement of maternity leave of absence without pay, and employees shall give at least fourteen (14) days' written notice of their intention to return to work prior to the termination of the leave of absence.
- (d) If an employee is unable or incapable of performing her duties prior to the commencement of the maternity leave of absence without pay, the employee may be required to take unpaid leave of absence.
- (e) The Employer may require the employee to provide a doctor's certificate indicating the employee's general condition during pregnancy along with the expected date of confinement.
- (f) Upon return to work, the employee shall continue in her former position without loss of any entitlements.

32.02 Parental Leave for Birth and Adopting Parents

- (a) Upon written request an employee shall be entitled to parental leave of up to twelve (12) consecutive weeks without pay (or thirty-seven (37) consecutive weeks in the case of a birth mother who takes maternity leave under Article 32.01). The leave period may be extended by an additional five (5) weeks where the employee's claim is extended pursuant to Section 12(7) of the Employment Insurance Act.
- (b) Where both parents are employees of the Employer, the employees shall determine the apportionment of the total parental leave between them (or thirty-seven (37) consecutive weeks in the case of a birth mother who takes maternity leave under Article 32.01). In such case the Employer shall be advised of the arrangements at least four (4) weeks prior to the commencement of the leave.

-
- (c) Such written request pursuant to 32.02 (a) above must be made at least four (4) weeks prior to the proposed leave commencement date.
- (d) Leave taken under this clause shall commence:
- (1) In the case of a mother, immediately following the conclusion of leave taken pursuant to Article 32.02 or following the adoption;
 - (2) In the case of the other parent, following the adoption or the birth of the child and conclude within the fifty-two (52) week period after the birth date or adoption of the child. The "other parent" is defined as the father of the child and/or spouse of the mother, including common-law spouse as defined by Article 3. Such leave request must be supported by appropriate documentation.

32.03 Seniority and Continuous service will continue to accumulate during the full period of maternity and parental leave. The Employer shall maintain employee's benefit coverage during maternity and parental leave provided the employee maintains his/her share of the cost of the plan.

ARTICLE 33 - FAMILY RESPONSIBILITY LEAVE

Employees shall be entitled to Family Responsibility Leave and Compassionate Care Leave as outlined in Section 52 and 52.1 respectively of the current Employment Standards Act. Any changes, modifications, to the Act will also apply.

ARTICLE 34 - HEALTH CARE PLANS

34.01 Commencement of Coverage

Coverage under the provisions of this Article shall apply to regular full time and regular part time employees who work twenty (20) hours or more per week and shall commence on the first day of the calendar month immediately following the completion of the employee's probationary period.

34.02 Eligible employees shall be enrolled in the following benefits plans and it is understood that these benefit plans are administered, governed and adjudicated pursuant to the master contract held with the benefits provider and the parties are bound by its terms.

The benefits package includes:

Medical Plan

Eligible employees and dependents shall be covered by the BC Medical Services Plan.

Group Life Insurance - \$25,000 (to age 65).

Basic Accidental Death and Dismemberment Insurance - \$25,000 (to age 65).

Extended Health Care Plan (to age 70)

Deductible Nil

Prescription Drug Reimbursement 90%

Vision Care \$200.00 every 24 months

Hearing Aides \$300.00 every 4 years

Dental Plan (to age 70)

Basic Coverage 80%

Accidental Coverage 100%

(See Group Benefit Plan Division 38 Booklet for additional details relating to all benefits).

34.03 Premium Costs for Health and Welfare Plans

The Employer shall pay 50% of the Medical Services Plan premium and 50% of costs related to all Health and Welfare benefits until September 30, 2009. Effective October 1, 2009 the Employer shall pay 70% of these benefits costs.

ARTICLE 35 -

ARTICLE 36 - WORK CLOTHING AND EMPLOYER PROPERTY

36.01 Uniforms

- (a) (i) The Employer shall supply uniforms including hair covering and aprons for employees who are required to wear same. The Employer shall replace uniforms as required due to wear and tear. Appropriate change rooms will be supplied when employees are required to change clothing at work. Where

change rooms are not available the Employer shall discuss the matter with the client.

- (ii) Where employees are required to clean their uniforms they shall receive sixty-five (65) cents per shift.
- (b) The Employer shall supply and maintain nametags for employees who are required to wear same.

36.02 Employees must return to the Employer property in their possession at the time of termination of employment. The Employer shall take such action as required to recover the value of articles, which are not returned.

36.03 Protective Clothing and Equipment

- (a) The Employer shall provide all employees working in any unsanitary or potentially hazardous job all necessary tools, protective clothing, and equipment required, including gloves, masks and, safety glasses.

The employer will ensure adequate supplies are provided to employees to complete assigned work. Any shortage of supplies, protective clothing or equipment shall be immediately reported to the supervisor.

- (b) All such clothing, tools and equipment shall be maintained and replaced at the Employer's expense.
- (c) All such clothing, tools and equipment shall comply with applicable Workers' Compensation Board regulations concerning same.

ARTICLE 37 - MORE FAVOURABLE RATES

No employee who is at present receiving a more favorable wage rate than is specified herein shall incur a reduction in such wage rate unless a reduction in such wage rate was negotiated.

ARTICLE 38 - PAY DAYS

38.01 Employees shall be paid by direct deposit every second Friday subject to the following provisions:

- (a) The statements given to employees shall include the designation of statutory holidays paid, **vacation pay accrued**, the listing of all adjustments including overtime, and an itemization of all deductions.
- (b) When a payday falls on a non-banking day, the pay cheque shall be given prior to the established payday.

(c) Annual vacation pay - see Article 26.

38.02 **Reconciling Deficient Pay**

In the event an employee's pay is short of money owed for the pay period and the employee brings the issue to the attention of the manager, the following shall apply:

- (i) If the money owed is less than six (6) hours, the pay shall be added to the next pay period.**
- (ii) If the money owed is six (6) hours or greater, the employer will make every reasonable effort to correct the error and provide a manual cheque within five (5) business days.**

ARTICLE 39 - VACCINATION, INOCULATION AND CRIMINAL RECORD CHECK

39.01 **Vaccination and Inoculation**

Any employee refusing, without sufficient medical grounds, to take medical or x-ray examination at the request of the Employer, or to undergo vaccination, inoculation and other immunization when required, may be dismissed from the service of the Employer. Where an employee is required by the Employer to take a medical or x-ray examination or undergo vaccination, inoculation or other immunization, the Employer shall provide reasonable expense and where necessary, reasonable time off with pay.

In addition to the above, the Employer agrees to provide in-service training for all employees working with AIDS residents/clients.

39.02 The Employer agrees to take all reasonable precautions to limit the spread of infectious diseases among employees, including in-service seminars for employees, and the provision of Hepatitis B vaccine free of charge to those employees who may be exposed to body fluids or other sources of infection.

39.03 **Criminal Record Check**

An employee shall, at the employer's request and cost submit to a criminal record check. The employer may terminate an employee should the criminal record check reveal a conviction(s) related to the employment of the employee for which application has been made or where the conviction(s) is contrary to a bona fide occupational requirement.

ARTICLE 40 - OCCUPATIONAL HEALTH AND SAFETY, TRAINING AND ORIENTATION

40.01 Occupational Health and Safety Committee

The parties agree that a Joint Occupational Health and Safety Committee shall be established. The Committee shall govern itself in accordance with the provisions of the Industrial Health and Safety Regulations made pursuant to the Workers' Compensation Act. The Committee shall have equal representation with each party appointing its own representatives.

In addition to persons appointed by the parties, either party may involve other employees of the facility who are neither members of the Bargaining Unit or Management, provided such is done by mutual agreement.

40.02 Employees who are members of the Committee shall be granted leave without loss of pay or receive straight time regular wages while attending meetings of the Joint Committee.

40.03 Employees who are members of the Committee shall be granted leave without loss of pay or receive straight time regular wages to participate in workplace inspections and accident investigations at the request of the Committee pursuant to the WCB Industrial Health and Safety Regulations.

40.04 Training and Orientation

The Joint Occupational Health and Safety Committee will discuss orientation or in-service sessions which are necessary for the safe performance of work, the safe use of equipment, safe techniques for lifting and the safe handling of materials and products. The Employer will make available information, manuals and procedures for these purposes.

40.05 Joint Health and Safety Committee

- (a) The Employer shall notify the Union on an ongoing basis, when a worker representative is required for the Committee.**
- (b) The union shall elect or appoint worker representatives to the committee within thirty (30) days of notification in (a) above, and advise the employer in writing of the names of the worker representatives.**
- (c) If the union is unable to elect or appoint a worker representative to the committee within the thirty (30) day timeline, the employer will appoint the worker representative in order to comply with the legislative obligations.**

-
- (d) When an employee resigns their appointment as a Committee member, the Committee will advise Sodexo and the Union in writing of the resignation.**
 - (e) The Committee shall determine the date of regular monthly meetings as outlined in the Committee's terms of reference. Such dates will be determined jointly by the Committee.**
 - (f) Every reasonable effort will be made to schedule meetings such that they accommodate the regular schedule of the majority of the members.**
 - (g) After each joint committee meeting the committee must prepare a report of the meeting and provide a copy to the employer and post it within fourteen (14) days of the meeting.**

ARTICLE 41 - PRINTING OF THE AGREEMENT

The Union and the Employer desire every employee to be familiar with the provisions of this Agreement, and his/her obligations under it. For the term of this Collective Agreement, the Union shall print sufficient copies of the Agreement and the costs shall be shared equally between the parties.

In this Agreement including the printed form thereof, titles shall be descriptive only and shall form no part of the interpretation of the Agreement by the parties or an Arbitration Board.

ARTICLE 42 - VARIATIONS

The general provisions of this agreement shall have application save and except where specific variations are provided in attachments to this agreement.

ARTICLE 43 - FUTURE LEGISLATION

If any article, section, paragraph, clause or phrase of this Agreement is declared or held illegal, void or unenforceable by provincial, federal or other law, or by decision of any court, the remaining portions of this Agreement shall continue to be valid and in full force and effect and the parties shall immediately meet to review the effect of such change to this Collective Agreement and if necessary attempt to resolve the differences created by such change.

ARTICLE 44 - TERM OF THE AGREEMENT

- 44.01** (a) The provisions of this Agreement, except as otherwise specified, shall come into force and effect on **October 1, 2008.**

(b) This Agreement shall be binding and shall remain in effect until midnight September 30, 2012.

(c) The present Collective Agreement shall remain in full force and effect until a new Collective Agreement is ratified or the right to strike or lockout accrues, whichever first occurs.

44.02 Notice to Bargain

(a) This Agreement may be opened for collective bargaining by either party giving notice to the other party on or after June 1, 2012 but in any event not later than midnight June 30, 2012.

(b) Where no notice is given by either party prior to June 30, 2012, both parties shall be deemed to have given notice under this article on June 30, 2012.

44.03 It is agreed that the operation of subsections 2 and 3 of section 50 of the Labour Relations Code are excluded from this Agreement.

**ARTICLE 45 - WAGE SCHEDULES, ATTACHMENTS AND ADDENDA,
SHIFT PREMIUM**

45.01 Employees shall be compensated in accordance with the applicable Wage Schedules, Attachments and Addenda appended to this Collective Agreement.

45.02 The indication in Appendix B Wage Schedule of a job and accompanying wage classification shall not bind the Employer to create such job if not already in existence.

45.03 Wage Schedule – Appendix B

The pay rates (including stated extras) as agreed to and hereinafter in Appendix B shall be in effect during the term of the Agreement, from October 1, 2008 to September 30, 2012.

45.04 Effective May 26, 2009, the night shift premium shall be increased to one dollar (\$1.00) per hour.

Night shift will be defined as any shift in which the major portion occurs between 12:00 midnight (2400 hours) and 8:00 a.m. (0800).

ARTICLE 46 - CASUAL ENTITLEMENT AND CALL IN PROCEDURE

- 46.01** The Employer may call in casual employees to perform work for the following reasons:
- (a) Relief work for scheduled employees on vacation, sick leave, education, maternity, union business and other time off regulated under the collective agreement;
 - (b) Emergency relief.
 - (c) Non reoccurring or irregular short term work.
- 46.02** Where it appears that the position that is being filled by a casual employee will be in excess of forty-five (45) days, the position shall be posted and filled pursuant to Article 13.
- 46.03** Part time employees may also register for casual work.
- 46.04**
- (i) The Employer will set up a job classification registry at each worksite. Casual employees will register for work in job classifications for which they are trained and qualified to perform work.
 - (ii) Employees called in as casuals will be called in to work in order of seniority provided that they are trained and qualified to perform the work being assigned in the job classification for which they are registered.
- 46.05** Upon request from the Employer, a casual employee will provide the Employer with his/her availability to work in writing.
- 46.06** For employees working a casual shift, there shall be a minimum of eight (8) consecutive hours off-duty between the completion of one work shift and the commencement of the next.
- 46.07** Seniority List – A master casual employee seniority list shall be revised and updated every three (3) months as of the last date of the payroll period immediately prior to January 1, April 1, July 1 and October 1 in each year (the “adjustment” dates). The seniority of each employee shall be entered in the registry in descending order of the most hours worked to the least. Casual employees while on probation will be added to the registry or registries in the order that they are hired.
- Call in for work during the probationary period will be conducted in a fair manner.

For the purposes of call in to do casual work, seniority hours **(excluding overtime hours worked)** are reconciled at each adjustment date.

Within two weeks of each adjustment date the employer shall send to the Union designate a revised copy of the casual seniority lists.

- 46.08** Call in procedure – All requests shall be recorded in a log which will show the job classification required to be done, the name of the employees requested to perform the work, whether the employee accepted or declined the call to work or failed to answer the call, **the date and time the employer became aware of the vacancy.**

In the event of a dispute the Union shall have reasonable access to these records and be entitled to make a photocopy of it at a mutually agreeable time.

- 46.09** A casual employee who refuses work opportunities on five consecutive occasions in a thirty (30) day period where they have indicated availability may be terminated.

- 46.10** Regular employees may transfer to casual status provided that the Employer requires additional casual employees.

- 46.11** The parties agree that all terms of the collective agreement will apply to casual employees except where modified by specific provisions.

- 46.12** After probation, training opportunities will be provided to casual employees in accordance with Article 17.04.

- 46.13** A casual employee **who has worked a minimum of 20 hours per week for 12 consecutive weeks shall be awarded a benefits-eligible, regular float position. The casual employee may decline the position but must do so in writing at which time the 12 consecutive week period described above will start over.**

APPENDIX A

**HOSPITAL EMPLOYEES' UNION/SODEXO CANADA LTD. (VANCOUVER COASTAL
HEALTH AUTHORITY AND PROVIDENCE HEALTH) CERTIFIED LOCATIONS**

Brock Fahrni Pavilion
749 West 33rd Avenue
Vancouver, B.C. V5Z 2K4

Cedarview Lodge
1200 Cedar Village Close
North Vancouver, BC V7J 3P3

Dogwood Lodge
500 West 57th Avenue
Vancouver, BC V6P 6E8

GF Strong Rehabilitation Centre
4255 Laurel Street
Vancouver, BC V6P 1S1

**Holy Family Hospital (Providence
Health Care)**
7801 Argyle Street
Vancouver, BC V5P 3L6

Kiwanis Care Centre
2444 Burr Place
North Vancouver, BC V7J 3P3

Lions Gate Hospital
231 East 15th Street
North Vancouver, BC V7L 2L7

Minoru Residence
6111 Minoru Boulevard
Richmond, B.C. V6X 1A2

Mount Saint Joseph Hospital
3080 Prince Edward Street
Vancouver, BC V5T 3N4

Olive Devaud Residence
7105 Kimano Street
Powell River, BC V8A 1L8

Powell River Hospital
5000 Joyce Avenue
Powell River, BC V8A 5R3

Richmond Hospital
7000 Westminster Highway
Richmond, BC V6X 1A2

Richmond Lion's Manor
11771 Fentiman Place
Richmond, B.C. V6X 1A2

St. Mary's Hospital and Totem Lodge
5544 Sunshine Coast Highway
Sechelt, BC V0N 3A0

St. Paul's Hospital (Providence Health Care)
1081 Burrard Street
Vancouver, BC V6Z 1Y6

St. Vincent's Langara (Providence Health Care)
255 West 62nd Avenue
Vancouver, BC V5X 4V4

Shorncliffe
5847 Medusa Street
Sechelt, BC V0N 3A0

Squamish General Hospital and Hilltop House
38140 and 38146 Behmer Drive
Squamish, BC V0N 3G0

University of British Columbia Hospital
2211 Westbrook Mall
Vancouver, BC V6T 2B5

Vancouver General Hospital
855 West 12th Avenue
Vancouver, B.C. V5Z 1M9

Youville Residence
4950 Heather Street
Vancouver, BC V5Z 3L9

Letter of Understanding #1

Between

Hospital Employees' Union

And

**Sodexo Canada Ltd.
(Vancouver Coastal Health Authority)**

Re: Translink Employer Pass Program (EPP)

Whereas the Parties agree that participation in the EPP both reduces the impact to the environment and provides employees access to cost savings for transportation;

Therefore, the Parties agree that effective October 1, 2006 interested post probationary full time and part time employees may enroll in the Translink EPP.

It is understood and agreed the administrative costs of the program are the Employers responsibility.

It is understood and agreed the enrollment fee of \$15.00 is the responsibility of the employee.

Signed on behalf of the Employer:

Signed on behalf of the Union:

Date: _____

Date: _____

APPENDIX B
WAGE SCHEDULE

Job Classification	CURRENT	<u>Jan 1/09</u>	<u>Apr 1/09</u>	<u>Oct 1/09</u>	<u>Oct 1/10</u>	<u>Oct 1/11</u>
Dietary Aide	<u>13.05</u>	<u>13.35</u>	<u>13.70</u>	<u>14.10</u>	<u>14.50</u>	<u>15.00</u>
Dietary Clerk/ Retail Aide	<u>13.05</u>	<u>13.35</u>	<u>13.70</u>	<u>14.10</u>	<u>14.50</u>	<u>15.00</u>
Cook 1	<u>17.92</u>	<u>18.22</u>	<u>18.57</u>	<u>18.97</u>	<u>19.37</u>	<u>19.87</u>
Cook 2	<u>16.11</u>	<u>16.41</u>	<u>16.76</u>	<u>17.16</u>	<u>17.56</u>	<u>18.06</u>
Stores/ Receivers	<u>16.11</u>	<u>16.41</u>	<u>16.76</u>	<u>17.16</u>	<u>17.56</u>	<u>18.06</u>

Probationary Employees' Rate of Pay

Probationary period 520 hours or six (6) months' whichever comes first.

Effective May 26, 2009, a probationary employee is paid **\$1.00** per hour below the actual wage rate entitlement.

APPENDIX C

STATUTORY PAY CALCULATION EXAMPLES

Article 25.01 (b) and (c) – Statutory Holiday Not Worked

Notes:

- A regular full time day is 7.5 hours. All statutory holidays are also 7.5 hours.
- Average hours for 30 calendar days = hours/week X 52 weeks ÷ 12 months (e.g. Full time at 7.5 hrs/day = 37.5 hrs/week X 52 ÷ 12 = 162.5 hrs)
- All examples are based on \$13.70 per hour. See Appendix B to confirm your regular rate.
- Overtime hours are calculated at the premium rate they were earned at (i.e. 1 ½ or 2 X regular rate)
- **Standard calculation is:**

$$\frac{\text{(Total Paid Hours in 30 Days Prior)}}{162.5 \text{ Hours}} \times 7.5 \text{ hours} = \frac{\text{Total Hours to be Paid at Regular Rate}}$$

EXAMPLE 1 – regular full time with no overtime

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
N/A	N/A	N/A	N/A	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	STAT

Regular hours worked in preceding 30 calendar days = **165.0 hours = 22 regular days worked**
 No overtime worked in the 30 days preceding the stat

Calculation: $\frac{162.5 \div 162.5 \times 7.5 = 7.6 \text{ paid hours}}$
 $7.6 \text{ hours} \times \$13.70 = \mathbf{\$104.12}$

EXAMPLE 2 – Regular Full Time with no Overtime (Stat on Monday)

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
0	0	7.5	7.5	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	7.5
0	0	STAT	N/A	N/A	N/A	N/A

Regular hours worked in preceding 30 calendar days = **150.0 hours** = 20 regular days worked
 No overtime worked in 30 days preceding the stat

Calculation: $\frac{150 + 162.5 \times 7.5}{6.9 \text{ hours} \times 13.70} = 6.9 \text{ paid hours}$
 $6.9 \text{ hours} \times 13.70 = \mathbf{\$94.53}$

EXAMPLE 3 – Regular Full-Time with Overtime (Stat on Monday)

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
0	0	7.5	7.5	7.5	7.5	7.5
0	7.5	7.5	7.5	7.5	7.5	7.5
0	0	7.5	7.5	7.5	7.5	7.5
0	7.5	7.5	7.5	7.5	7.5	7.5
0	0	STAT	N/A	N/A	N/A	N/A

Regular hours worked in preceding 30 calendar days = **150 hours** = 20 regular days.
 + 15 hours overtime at 1 ½ X worked in the 30 days preceding the stat = **22.5 hours**

Calculation: $\frac{150.0 + 22.5}{7.96 \times 13.70} = 172.5 \div 162.5 \times 7.5 = 7.96 \text{ paid hours}$
 $7.96 \times 13.70 = \mathbf{\$109.01}$

EXAMPLE 4 Regular Part-Time (5 Hours per day/5 days per week) with overtime

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
0	0	5	5	5	5	5
8	8	5	5	5	5	5
0	0	5	5	5	5	5
0	0	5	5	5	5	5
0	0	STAT	N/A	N/A	N/A	N/A

Regular hours in preceding 30 calendar days = **100.0 hours**

+ 15 hours additional straight time = 15.0 hours

+ 1 hour at 1-1/2 x overtime worked in the 30 calendar days preceding the stat = **1.5 hours**

Calculation: $\frac{100.0 + 15.0 + 1.5}{162.5} = 116.5 \div 162.5 \times 7.5 = 5.4 \text{ paid hours}$
 $5.4 \times \$13.70 = \mathbf{\$73.98}$

EXAMPLE 5 – Casual with Overtime

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
0	0	0	0	0	0	0
0	12	12	0	0	12	0
0	0	7.5	7.5	7.5	0	0
0	7.5	7.5	0	0	7.5	7.5
0	0	STAT	N/A	N/A	N/A	N/A

Casual call in hours worked in preceding 30 calendar days (7 shifts X 7.5 hours) = **52.5 hours** and


(3 shifts X 8 hours) = **24 hours**

+ 12 hours at 1-1/2 X overtime worked in the 30 calendar days preceding the stat = **18.0 hours**

Calculation: $\frac{76.5 + 18}{162.5} = 94.5 \text{ hours} \div 162.5 \times 7.5 = 4.36 \text{ paid hours}$
 $4.36 \times \$13.70 = \mathbf{\$59.75}$

SIGNED ON BEHALF OF EMPLOYER

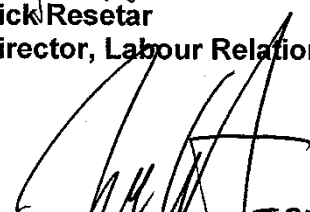
SIGNED ON BEHALF OF UNION



Nick Resetar
Director, Labour Relations




Susan Fisher
Coordinator of Organizing & Private Sector
Bargaining


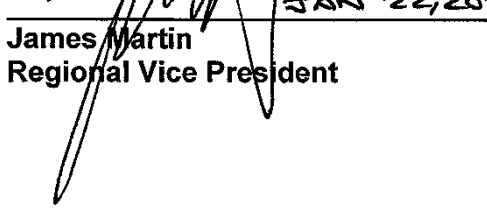


James Martin
Regional Vice President


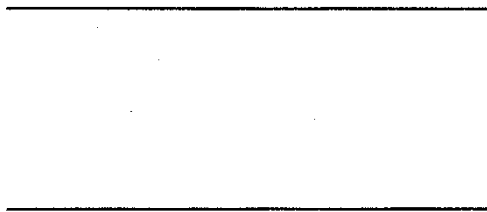
JAN 22, 2010




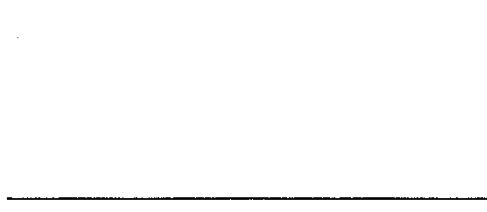
John Fraser
Bargaining Committee Member



Mandy Kular
Bargaining Committee Member



Paula Mann
Bargaining Committee Member



Cora Mojica
Bargaining Committee Member

Jan 22/10
Date Signed

Jan. 22, 2010
Date Signed