PROPOSED COLLECTIVE AGREEMENT

Between

THE REAL CANADIAN SUPERSTORES PROVINCIAL

And

UNITED FOOD AND COMMERCIAL WORKERS CANADA UNION, LOCAL No. 401

RENEWAL: AUGUST 5TH, 2012

Table of Contents			
Article:	Description:	Page #:	
LOU #10	Anti-Fatigue Mats	94	
	Appendix "A" - Wages	67	
	Appendix "B" - Pension	83	
	Appendix "C" – Education & Training Fund	86	
	Appendix "D"	87	
	Appendix "E"	88	
LOU #27	Bakery Department Trainees	103	
1	Bargaining Agency	5	
5.1	Basic Work Week	8	
5	Basic Work Week, Overtime, Statutory Holidays	8	
32	Board of Arbitration	54	
LOU #5	Call-In	91	
17	Call-In Time	21	
29	Cash Shortages	42	
LOU #6	Clarification Language on Scheduling	91	
2	Clarification of Terms	6	
LOU #13	Clothing & Footwear	96	
26.9	Courtesy Clerks	39	
16	Credit for Previous Experience	20	
4	Deduction of Union Dues	7	
19	Dismissal Notice or Pay in Lieu Thereof	27	
LOU #21	Distribution of Collective Agreements	99	
42	Expiration and Renewal	60	
23.7	Family Responsibility Leave	34	
LOU #22	Fort McMurray and Grande Prairie Premium	100	
12.4	Front End Training	18	
LOU #9	FTP Internet Files	94	
LOU #15	Full-Time Positions	97	
LOU #18	Full-Time Work Week	99	
20	Funeral/Bereavement Leave	28	
13	General Holidays	18	
31	Grievances	52	
LOU #7	Guarantee of Hours	92	

LOU #12	H ₂ O	95
LOU #20	Hand Sanitizers at Tills	99
40	Health & Welfare Trust Fund	59
26.4	Health and Safety	36
27	Jury Selection, Jury Duty and Material Witness	41
23	Leave of Absence	32
35	Lockers	56
21	Maternity Leave	29
9	Meal and Rest Periods – Part-Time Employees	12
7	Meal Periods – Full-Time Employees	11
LOU #8	Meat and Bakery Scheduling	94
LOU #26	Meat Department Trainees	101
LOU #19	Mediated Settlements	99
23.8	Military Leave	34
26	Miscellaneous	36
	Monetary	62
30.13	New Department	49
10.1	Night Premium	14
12.2	Night Shift Lead Hand	17
6	Overtime	11
22	Parental Leave	30
30.8	Part-Time Employees	46
13.5	Part-Time Employees Statutory Holidays	19
	Personal Assurance of Full-Time Employment	106
28	Physical Examinations	42
10	Premium Pay	14
12.3	Premium Pay vs. Overtime	18
30.7	Promotions	46
12.1	Rate Schedule	17
14	Rates for Relief Work	20
LOU #16	Real Canadian Liquor Store	97
31.3	Reprimands	52
33	Respect and Dignity	55
8	Rest Periods – Full-Time Employees	12
LOU #14	Safety Footwear	97
	Schedule "C" – Full-Time Employees	107

LOU #17	Scheduling Guarantees	98
LOU #2	Second Supervisor	89
30	Seniority	43
37.3	Short Term Sick Leave	58
26.1	Smocks, etc.	36
15	Staff Meetings	20
LOU #3	Store Support Crew Department	90
25	Store Visits	35
38	Strikes and Lockouts	58
10.2	Sunday Premium	14
39	Technological Change	58
37	The Company Weekly Indemnity Plan	57
5.2	Time Sheets/Time Clocks	9
34	Transportation	56
36	Trusteed Dental Plan	57
LOU #11	Twenty-Four (24) Hour Store Opening	95
26.2	Union Decals	36
3	Union Security	6
24	Union's Recognition of Management Rights	34
LOU #4	Vacation Calculation – Part-Time to Full-Time	90
18	Vacations	21
41	Vision Care	59
LOU #1	Voluntary Training	89
12	Wages – Minimum Hourly Rates	17
11	Work Schedules – Notice of Change	14
LOU #23		100
LOU #24		101
LOU #25		101
LOU #28		105

COLLECTIVE AGREEMENT

Made this day of _	, A.D., 2009
BETWEEN:	THE REAL CANADIAN SUPERSTORE, a body corporate carrying on business in the Province of Alberta, hereinafter referred to as "the Employer"
AND:	UNITED FOOD & COMMERCIAL WORKERS CANADA UNION, LOCAL No.

The Employer and the Union desire to cooperate in WHEREAS: establishing and maintaining conditions which will promote a harmonious relationship between the Employer and the employees covered by this Agreement, and provide methods for a fair and amicable adjustment of disputes which may arise between them.

401. hereinafter referred to as

"the Union".

NOW THEREFORE: The Employer and the Union mutually agree as follows:

Article 1 - Bargaining Agency

The Employer recognizes the Union as the sole agency 1.1 for the purposes of collective bargaining for all employed Real employees. by The Canadian Superstore, in the Province of Alberta, except Calgary When a new store opens, upon and Edmonton. ratification by the employees, they will be covered by the current Collective Agreement save and except:

Unit Manager, Food Manager, General Merchandise Manager, Store Administrators (including CAO, HR Trainers and Recruiters), Price Checkers, Department Supervisors, Pharmacists, Undergraduate Pharmacists and any person above the rank of Department Supervisor.

Article 2 - Clarification of Terms

In this Agreement, wherever the words "he", "her", or "him" appear, it shall be construed as meaning any employee, male or female. Wherever the words "employee" or "employees" appear, it shall mean any person or persons covered by this Agreement.

Article 3 - Union Security

- 3.1 Every employee who is now or hereafter becomes a member of the Union, shall maintain his/her membership in the Union as a condition of his/her employment, and every new employee whose employment commences hereafter, shall, within thirty-seven (37) hours after the commencement of his/her employment, apply for and maintain membership in the Union as a condition of employment.
- The Employer agrees to provide each new employee, at the time of employment, with a form outlining to the employee, his/her responsibility in regard to Union membership and outlining the provisions of Articles 16.1, 16.2, 16.3 of this Agreement, and to provide the Union, in writing, with the name and address of each employee to whom they have presented the form, along with the employee's date of hire, the contents of the form to be such that it is acceptable to the Employer. The Employer further

agrees to provide the Union, once a month, with a list containing names of all employees who have terminated their employment during the previous month.

- 3.3 No employee shall be charged or discriminated against for any lawful Union activity, or for serving on a Union committee or for reporting to the Union the violation of any provisions of this Agreement. Instances of alleged violations of the foregoing will be brought to the attention of the Industrial Relations Manager, and full investigation by the parties will follow. The above will be subject to the grievance procedure. Any alleged harassment will be dealt with by the Company.
- 3.4 The Union and the Employer agree that the stores covered by this Collective Agreement should be free of sexual harassment, and the Employer and the Union agree to cooperate with each other in preventing and eliminating sexual harassment. The employee shall have the right to grieve under this section.

Article 4 - Deduction of Union Dues

4.1 The Employer agrees to deduct from the wages of each employee initiation fees, Union dues, and assessments that are authorized by a regular and proper vote of the membership of the Union.

The Employer further agrees, automatically, to deduct Union dues from the wages of new employees in biweekly instalments.

4.2 The Employer shall remit once each accounting period to the Union:

- a. monies deducted from the wages of its employees for Union initiation fees, dues, and assessments;
- b. a statement showing each employee's name from whom deductions were made, and the amount of the deductions;
- a statement showing the names of the employees terminated and hired during the preceding accounting period;
- d. a statement provided February 1st of each year showing the name, home address, telephone number, social insurance number and postal code of all bargaining unit employees.

Commencing with the first week of employment, initiation fees shall be deducted.

Article 5 - Basic Work Week, Overtime, Statutory Holidays

The Employer reserves the right to schedule hours of store operations, employee's hours of work, rest periods, meal periods and overtime work, subject to the following provisions:

5.1 Basic Work Week

- a. The basic work week of an employee working full-time shall be thirty-seven (37) hours to be worked as scheduled by the Employer as follows:
 - Four (4) shifts of eight (8) hours and one (1) shift of five (5) hours; or
 - Two (2) shifts of eight (8) hours and three (3)

shifts of seven (7) hours.

- Daily hours of work shall be consecutive with the exception of rest and meal periods. No split shifts shall be worked.
- c. Employees shall not work longer than their regular, scheduled work day, unless requested to do so by Management; in which event, additional time will be paid at the applicable regular or overtime rate.

No employee shall be required to stay past their scheduled shift, except in accordance with Article 11.

d. In a week in which one (1) General Holiday occurs, as identified in Article 13.1, the basic work week for full-time employees shall be twenty-nine (29) hours. In a week in which two (2) General Holidays occur, the basic work week for full-time employees shall be twenty-one (21) hours.

In weeks in which General Holidays occur, the basic work week for a part-time employee, for purposes of calculating overtime, shall be reduced by the number of hours of Statutory Holiday pay the part-time employee is eligible for in accordance with Article 13.5 through 13.8.

5.2 <u>Time Sheets/Time Clocks</u>

The Employer agrees to provide a method by which employees can record their time worked.

Employees shall record their own time at the time they start and finish work, and any other such recordings as may be required by the Employer.

Employees shall be paid for all authorized time worked. Any employee who for any reason fails to record all time worked in the manner required by this Article, shall be penalized upon written authorization from the Union as follows:

First Offence Written Warning
Second Offence Third & Subsequent Offences Two (2) Week Suspension

The Employer shall reproduce this section of the Collective Agreement on its letterhead and post it in a conspicuous place in each of its stores in an area of high employee traffic.

5.3 The Employer is committed to the early resolution of payroll disputes. If an employee believes they were paid incorrectly they should immediately bring it to the attention of their Supervisor. If the matter is not resolved to their satisfaction then it should be brought to the attention of the Store Manager, or the Industrial Relations Department and the Union.

In the event that an employee is not paid the correct amount of pay as a result of an error made by the Employer, the employee shall be compensated an additional ten percent (10%) of any shorted amount, provided the employee brings the matter to the attention of the Employer as determined above in the week following payday. If the error is not corrected by the next payroll, a further ten percent (10%) of the original shorted amount will be paid and this process will continue until the payroll issue is corrected.

Article 6 - Overtime

- 6.1 All the time worked in excess of the basic work week or work day, as defined in Article 5.1 of this Agreement, shall be paid at the rate of time and one-half (1 ½ X) the regular hourly rate for the first two (2) hours overtime worked in any one (1) day, and double time (2X) the regular rate for all hours worked in excess of two (2) hours overtime.
- 6.2 Part-time employees shall be compensated at the rate of time and one-half (1 ½ X) their regular hourly rate for all hours worked over eight (8) hours in any one (1) day and thirty-seven (37) hours per week.
- 6.3 Compensating time off shall not be given in lieu of overtime pay.
- 6.4 All overtime work must be authorized by the Company.
- When overtime of more than two (2) hours is to be worked, consecutive with the regular hours of work, the employee shall be entitled to a fifteen (15) minute paid rest period before commencing overtime. When overtime of more than three (3) hours is to be worked, the employee is entitled to an additional fifteen (15) minute paid rest period.

Article 7 - Meal Periods - Full-Time Employees

7.1 Full-time employees working six (6) hours, up to and including eight (8) hours, shall be scheduled by the Employer for a meal period of not more than sixty (60) minutes without pay. This shall commence not earlier than three (3) hours nor later than five (5) hours after the start of the employee's shift.

- 7.2 Upon mutual agreement an employee's lunch break may be less than one (1) hour's duration.
- 7.3 Meal periods will be scheduled as near mid-shift as possible.

Article 8 - Rest Periods - Full-Time Employees

- An employee working six (6) hours or more, up to and including eight (8) hours, shall be scheduled by the Employer for two (2) rest periods not to exceed fifteen (15) minutes each; to commence not earlier than one (1) hour after the start of the shift nor less than one (1) hour before either the meal period or the end of the shift. If an employee abuses this provision, he/she will be subject to discipline as determined by the Employer, which shall be subject to the grievance procedure.
- 8.2 Rest periods will be scheduled as near to midway between the meal periods and the commencement and finish of a shift as possible.

<u>Article 9 - Meal and Rest Periods - Part-Time Employees</u>

- 9.1 An employee working a daily shift of four (4) hours will have one (1) rest period not to exceed fifteen (15) minutes.
- 9.2 A daily shift of more than five (5) hours, but less than seven (7) hours, will have two (2) paid rest periods of fifteen (15) minutes duration each which may be scheduled as follows, if mutually agreeable:
 - a. combine the two (2) rest periods at midshift;

- b. two (2) rest periods as per usual practice with a half hour for lunch break unpaid.
- 9.3 An employee working a daily shift of seven (7) or more hours, up to and including eight (8) hours, shall be scheduled for two (2) rest periods not to exceed fifteen (15) minutes each and one (1) meal period without pay. If an employee abuses this provision, he/she will be subject to discipline as determined by the Employer, which shall be subject to the grievance procedure. Rest periods, as described above, shall be with pay. Except in cases of emergency, meal and rest periods will be uninterrupted.
- 9.4 Meal periods will be scheduled as near mid-shift as possible. Rest periods shall commence not earlier than one (1) hour after the start of the shift nor less than one (1) hour before either the meal period or the end of the shift.

For shifts of five (5) hours or more, the rest period shall not commence any earlier than two (2) hours after the start of the shift nor less than one (1) hour before the end of the shift.

Employees who receive a fifteen (15) minute rest period in violation of the conditions outlined in the paragraph above shall receive an additional fifteen (15) minutes pay at their regular hourly rate.

Employees who do not receive a fifteen (15) minute rest period shall receive thirty (30) minutes pay at their regular hourly rate.

Article 10 – Premium Pay

10.1 Night Premium

Employees working between 10:00 p.m. and 8:00 a.m. shall receive a premium of no less than two dollars (\$2.00) for each hour worked. Employees who commence a shift between 10:00 p.m. and 2:00 a.m. shall receive no less than the two dollars (\$2.00) per hour premium for their entire shift.

10.2 <u>Sunday Premium</u>

Employees working on Sunday shall receive a premium of one dollar (\$1.00) for each hour worked. Sunday shall be considered as the first day of the week for the purposes of the Collective Agreement.

Article 11 - Work Schedules - Notice of Change

The following applies to regular full-time and part-time employees.

- 11.1 A minimum of twenty-eight (28) hours' notice must be given by the Employer to re-schedule a full-time employee's work week; such notice is not required with respect to overtime work or in cases of emergency. If less than the required notice is given, the employee will receive regular pay for the scheduled shift. When an employee is re-scheduled as above, it shall be the Employer's responsibility to inform the employee.
- 11.2 A minimum of twenty-four (24) hours' notice must be given by the Employer to re-schedule a part-time employee's work shift; such notice is not required with

respect to overtime work or in cases of emergency. If less than the required notice is given, the employee will receive regular pay for the scheduled shift. When an employee is re-scheduled as above, it shall be the Employer's responsibility to inform the employee.

11.3 The Employer shall post the weekly work schedule for all employees not later than 6:00 p.m. Wednesday of each week for the following week. If a new schedule is not posted by 6:00 p.m. Wednesday, then the schedule already posted shall apply for the following week.

A copy of the completed master schedule with all changes and authorized time noted shall be posted by 6:00 p.m., Tuesday, following the end of the week, and shall remain posted for seven (7) days.

The posted schedule for full-time employees will cover the following two (2) week period.

Upon request by the Union to the Labour Relations Department or the Human Resources Manager, the Employer shall provide copies of the master schedules and variance reports for specific departments where required to investigate concerns.

Where required to investigate concerns, Shop Stewards may request and shall be provided copies of the current week's schedule and/or the previous week's schedule, for specific departments from the Store Manager or designate, or the Human Resource Manager.

11.4 An employee's schedule may be changed without notice in the event of absence of other staff due to sickness or accident, or in the event of an emergency. An emergency

shall be defined as: Any sudden or unusual occurrence or condition that could not, by the exercise of reasonable judgement, have been foreseen by the Employer.

11.5 An employee shall be allowed ten (10) hours of rest between shifts except in an emergency or where by mutual agreement between the Employer and the employee, eight (8) hours of rest between shifts is allowed.

There will be a minimum of twenty-four (24) hours between the end of the employee's day shift and the beginning of the employee's night stocking shift and also the end of the employee's night stocking shift and the beginning of the employee's day shifts.

11.6 All available anytime employees who are scheduled to work twenty (20) or more hours per week shall be scheduled two (2) consecutive days off each week where it is consistent with the efficient operation of the department. This may be altered by mutual agreement between the Company and the employee.

Employees who utilize their twenty-four (24) hour block may not necessarily receive their days off consecutively.

Full-time employees shall receive either a Saturday/Sunday or Sunday/Monday off once per four (4) week period calendar.

- 11.7 Employees who commence their shift after 11:59 p.m. and prior to 5:00 a.m. will not be scheduled less than five (5) hours per shift. This may be altered by mutual agreement between the Company and the employee.
- 11.8 Where it will not interfere with the proper operation of the business, senior full-time employees who prefer a night

shift shall be given the opportunity to work the night shift on a permanent basis.

11.9 Employees will be required to work no more than four (4) hours on the express checkouts per day, except in the case of an emergency or by mutual consent.

Article 12 - Wages - Minimum Hourly Rates

12.1 Rate Schedule

The Employer agrees to pay all persons covered by the terms of this Agreement, not less than the attached Schedule of Wages during such time as the Agreement is in force and provided that, if an employee is receiving a wage rate in excess of the rates herein contained, such wage shall not be reduced by reason of the signing of the Agreement.

The parties agree that Appendix "A" does not prevent the implementation of additional premiums or other incentives as determined by the Company from time to time. The Union will be provided with at least two (2) weeks notice prior to the implementation of additional premiums or other incentives.

12.2 Night Shift Lead Hand

When night stocking takes place, one (1) employee on the night stocking shift shall be designated as Lead Hand, and shall be paid a premium in addition to the regular rate of pay of seventy-five cents (\$0.75) per hour.

12.3 <u>Premium Pay vs. Overtime</u>

Shift premium pay shall not be added to the employee's hourly rate of pay for the purpose of computing overtime pay.

12.4 Front End Training

Employee's assigned cashier training duties shall be paid a premium in addition to the regular rate of pay of fifty (\$0.50) cents per hour for time spent training when the store is closed.

Article 13 - General Holidays

13.1 The following days shall be paid General Holidays:

New Year's Day
Alberta Family Day
Thanksgiving Day
Remembrance Day
Christmas Day
1st Monday in August
Labour Day
Good Friday
Victoria Day
Canada Day
Boxing Day

and HERITAGE DAY, if and when proclaimed by Federal or Provincial Governments.

And all other public holidays proclaimed by the Dominion, Provincial or Municipal Governments; provided, that all other major grocery stores close on any such holidays proclaimed.

13.2 The parties agree to observe the holiday on the calendar day on which the holiday falls.

- 13.3 Provided he/she works his/her regular scheduled full work day before and after the holiday, unless absent due to bona fide illness or accident, employees regularly working full-time shall receive eight (8) hours' pay for each such holiday, and part-time employees shall receive pay as outlined below.
- 13.4 Employees required to work on a holiday shall be compensated at the rate of double (2X) their regular hourly rate for each hour worked, and full-time employees shall receive eight (8) hours' minimum pay at the over time rate (2X) for whatever time worked.

13.5 Part-Time Employees Statutory Holidays

All part-time employees who have been employed thirty (30) calendar days or more and have worked an average of at least thirty-two (32) hours or more per week in the four (4) weeks preceding the week in which a Statutory Holiday occurs, shall receive eight (8) hours' pay at his/her regular hourly rate for each holiday.

- 13.6 All part-time employees who have been employed thirty (30) calendar days or more and have worked an average of at least twenty (20) hours a week, but less than thirty-two (32) hours per week in the four (4) weeks preceding the week in which a Statutory Holiday occurs, shall receive six (6) hours' pay at his/her regular hourly rate for each holiday.
- 13.7 All part-time employees who have been employed thirty (30) calendar days or more and have worked at least ten (10) hours a week, but less than twenty (20) hours per week in the four (4) weeks preceding the week in which a Statutory Holiday occurs, shall receive four (4) hours' pay at his/her regular hourly rate for each holiday.

13.8 All part-time employees who work less than ten (10) hours per week will receive Statutory Holiday pay as set out in the Employment Standards Code.

Article 14 - Rates for Relief Work

- 14.1 An employee assigned to relieve a Department Supervisor for a period of more than two (2) days shall be paid a premium of seventy-five cents (\$0.75) per hour for such position for all time so employed.
- 14.2 Premium pay for relieving the Department Supervisors shall be over and above the employees' present prevailing rate.

Article 15 - Staff Meetings

15.1 Staff meetings, shall be considered as time worked, and compensated for, except where attendance by an employee is on a voluntary basis.

Article 16 - Credit For Previous Experience

- 16.1 New employees will be classified according to previous comparable experience. Qualified Bakers and qualified Meat Cutters will be classified with a minimum of twelve (12) months (two thousand & eighty (2080) hours), in their designated classification.
- 16.2 It shall be the responsibility of the employee to supply reasonable proof of his/her previous experience within sixty (60) calendar days of employment. Otherwise, the employee shall forfeit all claims for credit for previous

experience. Reasonable proof will mean that if past employment records are not obtainable, the Union records, income tax records, or other similar documents will be acceptable. The hourly rate for recognized credit will be effective from the first day of employment.

Article 17 - Call-In Time

17.1 All employees called in, and who report for work shall, if requested to work less than four (4) hours, receive four (4) hours pay at their regular hourly rate.

Article 18 - Vacations

Vacations shall be scheduled from April 1st to September 30th unless otherwise mutually agreed by the Employer and the employee. So far as is practical and consistent with the Employer maintaining an efficient operation, vacations shall be granted during the period of time requested by the employees. The applications for vacation shall be granted on basis of, and in order of, respective employee's seniority in selection of vacation dates.

The Employer shall post a notice by January 31st advising employees seeking vacation time to submit requests to their Supervisor by February 28th. Vacation schedules will be confirmed by March 15th, after which changes will be by mutual agreement. If the request for vacation time is not made by February 28th, they will be granted at the Employer's discretion.

The Employer agrees to post the completed vacation schedule by March 31st.

18.2 All part-time employees who have completed one (1) year of continuous employment with the Employer will have the opportunity to schedule two (2) weeks vacation. Part-time employees who have completed the following years of continuous employment with the Employer shall receive the following vacation time off:

Three (3) years of service Eight (8) years of service Thirteen (13) years of service Eighteen (18) years of service three (3) weeks of vacation four (4) weeks of vacation five (5) weeks of vacation six (6) weeks of vacation

Such time off will be without pay. Part-time vacation schedules will be completed and posted following the selection by full-time employees.

- 18.3 Where employees are entitled to three (3) or more weeks of vacation the additional week(s) vacation may be scheduled at the discretion of the Employer.
- 18.4 Employees entitled to four (4) or more weeks of vacation shall receive their additional two (2) or more weeks consecutively unless the employee and the Employer mutually agree otherwise, with such additional weeks to be scheduled at the discretion of the Employer.
- 18.5 All employee's who have completed one (1) year of full-time service shall receive two (2) weeks' vacation with pay.
- 18.6 All employees with three (3) or more year's continuous service with the Employer as a full-time employee shall receive three (3) week's vacation with pay, two (2) weeks of which shall be given during the vacation period, the third week to be scheduled by the Employer.

- 18.7 All employees with eight (8) or more years' continuous service with the Employer as a full-time employee shall receive four (4) weeks' vacation with pay.
- 18.8 All employees with thirteen (13) or more year's continuous service with the Employer as a full-time employee shall receive five (5) weeks' vacation with pay.
- 18.9 All employees with eighteen (18) or more years' continuous service with the Employer as a full-time employee shall receive six (6) weeks' vacation with pay.
- 18.10 All employees with twenty-three (23) or more years' continuous service with the Employer as a full-time employee shall receive seven (7) weeks' vacation with pay.
- 18.11 Full-time employees who are eligible for five (5) or more weeks' vacation will have the opportunity to schedule three (3) weeks' vacation during prime time.
- 18.12 Part-time employees with less than three (3) years of continuous employment with the Employer shall receive vacation pay in the amount of not less than four percent (4%) of their total earnings.
- 18.13 Part-time employees with three (3) years or more of continuous employment shall receive six percent (6%) of their total earnings as vacation pay.
- 18.14 Part-time employees with eight (8) or more years of continuous employment shall receive eight percent (8%) of their total earnings as vacation pay.
- 18.15 Part-time employees with thirteen (13) or more years of continuous employment shall receive ten percent (10%) of their total earnings as vacation pay.

- 18.16 Part-time employees with eighteen (18) or more years of continuous employment shall receive twelve percent (12%) of their total earnings as vacation pay.
- 18.17 Part-time employees with twenty-three (23) or more years of continuous employment shall receive fourteen percent (14%) of their total earnings as vacation pay.
- 18.18 Part-time employees with thirteen (13) or more years of continuous employment with the Employer will have the opportunity to schedule three (3) weeks' time off during prime time.
- 18.19 A part-time employee proceeding to full-time employment will be credited with the number of hours accumulated during the employee's continuous service with the Employer as a part-time employee and provided the employee's service is continuous from part-time to full-time. The credited hours will be balanced with the annual hours of a regular full-time employee to establish the appropriate yearly credit for future vacation entitlements, as provided above.
- 18.20 The Employer agrees to provide vacation pay on a "total compensation" or normal week's pay, whichever is greater. Total compensation shall mean "all monies received directly from the Employer" (Wages, overtime, bonuses, premiums, vacation pay, sick-leave-credit payments, and other items of similar nature).
- 18.21 The Employer will provide part-time employees with their vacation pay for the previous year by the end of January.
- 18.22 Where a General Holiday occurs during an employee's vacation, an extra day's vacation with pay shall be granted if the holiday is one which the employee would have

received had he/she been working. Where an employee received three (3) or more weeks' vacation with pay and a General Holiday occurs during the employee's paid vacation, an extra day's pay may be given in lieu of an extra day's vacation with pay if, in the opinion of the Employer, an extra day's vacation with pay interferes with vacation schedules or hampers operations.

- 18.23 All time lost (up to thirty-one (31) consecutive days) because of sickness, occupational or non-occupational accident, all time absent on paid full-time vacation, paid General Holidays and all time spent at bakery apprenticeship schools (assuming the employee returns to the Employer following the completion of his/her course) shall be considered as time worked for the purpose of determining the vacation allowance to which a full-time employee is entitled.
- 18.24 All employees, whose absence due to occupational or non-occupational accident, sickness or unpaid leave of absence, extends beyond thirty-one (31) consecutive days and results in less than thirty-seven (37) hours' pay per week, shall have their vacation pay pro-rated in the subsequent vacation year (Article 18.19 shall not apply).

In the case of a lengthy absence due to an occupational accident, vacation shall be calculated to ensure that the vacation accrual and Workers' Compensation benefit combined shall not exceed fifty-two (52) weeks in one (1) year.

18.25 Where the services of an employee are retained by the purchaser of a business, his/her services (for vacation purposes only) shall be deemed to be uninterrupted by the sale or purchase of the business and shall be binding upon the purchaser, in accordance with prevailing Alberta

Statutes.

- 18.26 Employees who have worked thirty (30) days but less than one (1) year and who terminate their employment will receive a vacation allowance to the amount equal to four percent (4%) of the total salary and wages earned for which no vacation allowance has been paid.
- 18.27 Employees entitled to two (2), three (3), four (4), five (5), six (6) or seven (7) weeks' vacation and who terminate their employment shall receive payment for vacation allowance in an amount equal to four percent (4%), six percent (6%), eight percent (8%), ten percent (10%), twelve percent (12%), and fourteen percent (14%), respectively, of the total wage and salary earned by the employee during the period of employment for which no vacation allowance has been paid.
- 18.28 Part-time employees shall accrue seniority hours while on vacation for up to and including the number of weeks' vacation to which they are entitled. Those seniority hours shall be calculated from the average hours worked, paid or credited as worked in the four (4) weeks prior to the vacation. In the event that there is less than four (4) weeks between the end of the one portion of an employee's vacation and the beginning of another portion, or an employee has been on a leave of absence as described in Article 23.6 of this Agreement, in the four (4) preceding weeks, the seniority hours credited to the employee shall also be included to determine the average hours as described above.

None of the above seniority hours' credit shall be counted for service increment purposes. The above seniority credit and adjustment of Statutory Holiday will occur upon written request from the employee within four (4) weeks from return from vacation.

18.29 Provided the full-time employee advises the Company, in writing, at least four (4) weeks prior, the Company agrees to schedule one (1) of the employee's Saturday/Sunday or Sunday/Monday combinations to coincide with the employee's vacation, once per year.

<u>Article 19 - Dismissal Notice Or Pay In Lieu Thereof</u>

- 19.1 Employees regularly working full-time and upon dismissal by the Employer shall be given individual notice in writing or pay in lieu thereof, as follows:
 - a. One (1) weeks' notice in writing or pay in lieu thereof, to those who have completed sixty (60) or more consecutive days' service as full-time employee.
 - b. Two (2) weeks' notice in writing or pay in lieu thereof, to those who have completed two (2) or more consecutive years' service.
 - c. Three (3) weeks' notice in writing or pay in lieu thereof, to those who have completed five (5) or more consecutive years' service.
 - d. Four (4) weeks' notice in writing or pay in lieu thereof, to those who have completed eight (8) or more consecutive years' service.
 - e. The Employer agrees to pay severance pay on store closing of one (1) weeks' pay up to two (2) years and one (1) week per year over two (2) years to a maximum of twenty (20) weeks' pay for

full-time employees.

- 19.2 The Employer shall not be deemed obliged to give any notice whatsoever or give any pay in lieu thereof, to any employee guilty of rank insubordination, dishonesty, theft, obvious disloyalty, possession and/or consumption of intoxicants or illegal drugs at any time during working hours, or just cause.
- 19.3 This Article shall not be deemed to invalidate an employee's rights under Article 31.
- 19.4 A copy of the notice of dismissal given to an employee in accordance with this Article shall be forwarded to the Union Office at the date of giving such notice to the employee concerned.

Article 20 - Funeral/Bereavement Leave

20.1 In the event of death in the immediate family of an employee, the employee will be granted a leave of absence with pay, with consideration given to travel time for the purpose of attending the funeral. length of such absence shall be at the discretion of the Employer. The term "immediate family" shall mean: spouse, parent, step-parent, child, step-child, brother, step-sister, step-brother, mother-in-law. father-in-law, brother-in-law, sister-in-law, son-in-law, grandmother. grandfather. daughter-in-law, grandparent-in-law and grandchildren, or any relative living in the household of the employee. In the event of the demise of an aunt or uncle, nephew or niece, an employee will be granted one (1) day leave of absence with pay to attend the funeral.

In the case of death of spouse, father, mother, stepparent, step-child or child, the employee shall be entitled to, up to one (1) week leave of absence with pay.

All requests for additional unpaid travel time or additional unpaid funeral/bereavement leave shall be fairly considered.

- 20.2 Part-time employees shall be granted time off in the event of the death within the immediate family. The term "immediate family" shall include those relatives as defined in the above Article 20.1. The length of such leave shall be determined by the Employer, with consideration given with respect to travel time. The time off, with pay, shall be determined on a pro-rata basis of normal scheduled hours worked during the prior four (4) weeks for days of leave of absence which normally would have been work days.
- 20.3 Common law and same sex spouses are to be recognized by the Employer for the provisions of this article.

Article 21 – Maternity Leave

21.1 Female employees shall be granted an unpaid leave of absence due to pregnancy. Pregnant employees must provide a written request for such leave at least two (2) weeks prior to the date she intends to commence her leave, unless medical circumstances prevent the employee from providing the required notice. A certificate from a qualified medical practitioner indicating the estimated or actual due date is required upon request of the leave.

Maternity leave shall be of a duration of the employee's choice up to a maximum of fifteen (15) weeks, of which twelve (12) weeks may be taken prior to delivery. Additional medical documentation will be required from any employee who requests more than twelve (12) weeks leave prior to her due date.

- 21.2 If a pregnant employee cannot reasonably perform the duties of her position, she may be required to commence maternity leave early.
- 21.3 The employee, when returning to work, shall give the Employer, two (2) weeks notice of her date of return.
- The employee shall be returned to her former position at the completion of her leave of absence. Should the position no longer exist, the Employer and Union shall meet to attempt to resolve the issue. The employee shall be provided with alternative work of a comparative nature at not less than the earnings and other benefits that had accrued to the employee when the maternity leave started. In the event there is no alternative work of a comparative nature, the employee will be provided with alternative work in accordance with the established seniority system with no loss of seniority or other benefits accrued to the employee.
- 21.5 Employees eligible for Alberta Health Care coverage and other benefits shall continue receiving those benefits for the duration of the leave.

Article 22 - Parental Leave

22.1 Birth fathers and mothers shall, at their request, be granted an unpaid parental leave of a duration of their choice up to a maximum of thirty-seven (37) consecutive weeks, to be

taken within the fifty-two (52) week period after the child's birth.

- 22.2 Adoptive parents shall, at their request, be granted an unpaid parental leave of a duration of their choice up to a maximum of thirty-seven (37) consecutive weeks, to be taken within the fifty-two (52) week period after the child is placed with the adoptive parent for the purpose of adoption.
- 22.3 An employee must give the Employer at least two (2) weeks written notice of the date the employee will start parental leave unless:
 - a. the medical condition of the birth mother or child makes it impossible to comply with this requirement;
 - b. the date of the child's placement with the adoptive parent was not foreseeable.

The Company reserves the right to request appropriate documentation certifying the adoption or birth.

- 22.4 The employee, when returning to work, shall give the Employer two (2) weeks notice of her date of return.
- The employee shall be returned to their former position at the completion of his/her leave of absence. Should the position no longer exist, the Employer and the Union shall meet to attempt to resolve the issue. The employee shall be provided with alternative work of a comparative nature at not less than the earnings and other benefits that had accrued to the employee when the parental leave started. In the event there is no alternative work of a comparative nature, the employee will be provided with alternative work in accordance with the established seniority system with no

- loss of seniority or other benefits accrued to the employee.
- 22.6 A male employee shall be entitled to an additional two (2) days unpaid leave of absence at the time of the birth of his child.
- 22.7 Employees eligible for Alberta Health Care coverage and other benefits shall continue receiving those benefits for the duration of the leave.

Article 23 - Leave Of Absence

- The Employer agrees to grant necessary time off, without pay, and without discrimination, to not more than four (4) employees from each Superstore, provided the employees are not from the same department, designated by the Union, for a maximum of one (1) year, to attend a labour Convention or to serve in an official capacity for the Union; provided that as much notice as is possible shall be given, and, in any event, not less than fifteen (15) days, and provided a suitable replacement can be made available by the Employer for the job involved.
- 23.2 The Employer agrees to pay employees for Union leave requested in writing by the Union, and bill the Union the wage and benefit cost.
 - Employees on Union leave of absence shall be credited seniority hours based on what they would have received had they been at work. The Employer will provide the employee with a copy of the seniority calculation.
- 23.3 Employees shall be considered for leaves of absence without pay, at any time of the year, for severe personal or familial distress or other compassionate reasons. Length

of leave of absence shall be governed by need, and left to the discretion of the Employer. Requests will not be unreasonably denied.

Other applications for unpaid time off for extraordinary life events shall be considered once per the life of the Collective Agreement. Granting of leave shall be subject to operational requirements. Length of leave for extraordinary life events shall not exceed four (4) weeks outside the vacation period or two (2) weeks within the vacation period.

- 23.4 Notwithstanding Article 23.3, any non-probationary employee may request a leave of absence, without pay, for a period of up to four (4) weeks, provided it is not during the prime vacation period of April 1st to September 30th, or Christmas week and Easter week.
- 23.5 All requests for leaves of absence must be made in writing to the Industrial Relations Department, and should provide full details as to the reason for the requested leave.

Requests will be considered given the operational requirements of the business. Final approval of leaves of absence shall rest with the Industrial Relations Manager. Requests will not be unreasonably denied.

23.6 Part-time employees granted a leave of absence for funeral/bereavement, parental, maternity or adoption will be allocated a seniority credit based on the number of hours they averaged in the four (4) preceding weeks worked prior to the absence.

Part-time employees will be credited seniority hours as outlined above, for absence due to illness for a period not less than four (4) days, but not more than one (1) year.

Part-time employees will be credited seniority hours as outlined above, for all time absent from work while on claims covered by the Workers' Compensation Board.

Application for seniority credit will be made in writing by the employee within four (4) weeks of their return to work. None of the above seniority hour's credit shall be counted for service increment purposes.

23.7 <u>Family Responsibility Leave</u>

An employee is entitled to up to five (5) days of unpaid leave during each employment year to meet responsibility related to:

- a. the care, health or education of a child in the employee's care or;
- b. the care or health of any member of the employee's immediate family.

23.8 Military Leave

An employee who is a member of the Canadian Armed Forces and is called to active duty will be granted the necessary leave of absence.

Article 24 – Union's Recognition Of Management Rights

24.1 The Union agrees that the Management of the Company, including the right to plan, direct and control store operations; direction of the working force, discharge of employees for just cause, and those matters requiring judgement as to the competency of the employees, is the sole right and function of the Employer.

- 24.2 The parties agree that the Company shall be the sole judge of the merchandise it may handle, process, manufacture or package and of the manner in which these functions may be carried out and in which the merchandise may be handled, stored, shipped or sold.
- 24.3 The parties agree that the foregoing enumeration of Management rights shall not be deemed to exclude other recognized functions of Management not specifically covered by this Agreement. The Employer, therefore, retains all rights not otherwise specifically covered by this Agreement.

<u>Article 25 – Store Visits</u>

- An authorized representative or executive officer of the Union shall be permitted, after notifying the Managers, to talk with an employee regarding Union matters during regular working hours. The interview of such employee by the Union Representative or executive officer shall be carried on in a place provided for and designated by the Employer. Time taken for such interview in excess of five (5) minutes shall not be on Company time.
- A locking bulletin board will be provided by the Union and placed in the lunch room or otherwise mutually agreed location and be designated for Union information only. In stores of 150,000 square feet or more, the Union may request and be granted a second locking bulletin board to be placed in a mutually agreed location. The board(s) shall remain the property of the Union.

<u>Article 26 – Miscellaneous</u>

26.1 Smocks, Etc.

Where the Employer requires the employee to wear smocks or aprons, the Employer shall provide and repair such smocks and aprons free of cost to the employee.

In the event that an employee is uncomfortably cold due to working area temperature, he or she shall be allowed to dress accordingly, subject to the dress code. In the event the store is uncomfortably warm due to a malfunction in the cooling and ventilation system, employees will be given additional opportunities to drink water as required.

26.2 Union Decals

The Employer agrees to display the official Union Decal or Union Card of the Union in a location where it can be seen by the customers. Such decal shall be of a form and size acceptable to Management, and posted in a place approved by the Employer.

26.3 The Employer shall not request that an employee participates in a polygraph or similar lie detector test.

26.4 Health and Safety

- a. The Employer agrees to ensure as far as is reasonably practical to do so the health and safety of the employees in all of the stores.
- b. A Health and Safety Committee shall be established for each store and both the Employer and the Union shall appoint two (2) committee members for each store. The meeting shall be held

monthly at a store or otherwise mutually agreed location. Committee members will be paid for actual time spent at scheduled meetings.

The Union or any employee may bring to the attention of the Employer any health and safety concerns and such issues will be addressed by the Committee. The Employer will act expeditiously in responding to any health and safety concerns raised.

- The Employer agrees to comply with the Occupational Health and Safety Act.
- d. The Employer agrees to maintain adequate heating, cooling and ventilation facilities in each store.
- e. The existence of the Committee shall not affect employee's rights under Article 31.
- f. The Company will make First Aid and CPR training available to Assistant Supervisors, Liquor Store Coordinators and Health and Safety Committee members. Other bargaining unit employees may apply to the Health and Safety Committee to attend voluntary training. The Company will pay the cost of the certified First Aid and/or CPR trainer.
- g. The Company commits to have appropriate lighting at the employee entrance door and employee parking area. This is intended to provide light to these areas when the store is closed.

Safety posters advising employees they may request an escort to their vehicle after their shift will continue to be posted in high traffic areas in all stores, as part of the program to prevent violence in the workplace. Posters advising employees to park their vehicles near the entrance to the store if their shift commences prior to daylight will be posted in high traffic areas in all stores.

- h. The Employer agrees to maintain equipment that employees are required to use in a safe condition. Equipment that is not in proper working condition should be reported to the Department Supervisor.
- i. At the request of either party, a Provincial Executive Joint Health and Safety Committee will be established to meet two (2X) times per year or more often if mutually agreed, to discuss health and safety issues. The committee shall be comprised of three (3) representatives from the Company and three (3) representatives from the Union.
- The Employer agrees, during the term of this Agreement, to furnish and maintain first-aid equipment in its stores, as required by the Workers' Compensation Act.
- 26.6 The parties agree to a Superstore Employee Relations Committee (E.R.C.) to address issues of concern to both employees and the Employer. When requested, the meetings will be held quarterly at a store or otherwise mutually agreed location.

The committee will include up to six (6) bargaining unit employees or their designates.

Issues that arise between meetings may be presented in writing to Management or the Union. The Employer will

reply in writing or determine that an additional E.R.C. meeting is necessary.

The existence of the committee will not affect the employee's rights under Article 31.

- 26.7 The Employer and the Union endorse the principles contained in the Alberta Human Rights, Citizenship and Multiculturalism Act.
- 26.8 Employees who are not able to enter or exit the store prior to the commencement of, or after the completion of their shift, who wait in excess of ten (10) minutes, shall be paid for all waiting time (minimum 15 minutes) at their regular hourly rate, subject to the following:
 - 1. the employee has used their current door access card and the entrance buzzer and;
 - 2. has notified their Supervisor (as soon as possible) if their card is inactive and;
 - 3. has reported for work within the appropriate time period and;
 - 4. has notified their Supervisor or keyholder when they are ready to leave the store.

26.9 Courtesy Clerks

1. Courtesy Clerk's duties are limited to basket and cart retrieval, bagging, sorting of returnable beverage containers, carry-outs, price checks, filling check stands with bags, merchandise return (put aways), sweeping and cleaning the check stand, entrance and entire store area.

- 2. It is understood that cleaning the entire store area shall mean cleaning mouldings, shelves, sweeping and mopping of the floors in any area of the store premises and shall also include clean-up (dust, wash, damp mop, clean up spills and breakages) in the lunch room, washroom, sales area and backroom areas as well as cart areas. The sales area shall be defined as any area within the store where the customers normally shop.
- 3. Courtesy Clerks will not be used to the extent that existing employees doing those duties will suffer a reduction in hours.
- 4. The total number of Courtesy Clerks hours in a store shall not exceed ten percent (10%) of the total hours worked in the bargaining unit of that store each and every week.

If the Company exceeds the ten percent (10%) indicated above in a week, hours in excess of ten percent (10%) shall be paid at the rate of thirteen dollars (\$13.00) per hour to the most senior Service Clerk(s).

- 5. If a courtesy clerk is assigned duties regularly performed by employees in a different classification, they will be entitled to a higher rate of pay for their entire shift. The employee's class hours, applied to the appropriate scale, will determine the hourly rate.
- 26.10 Personal radios (excluding walkman style) may be used during hours when the store is closed provided Food Safety regulations are adhered to. The Company

will determine the appropriate volume and location to prevent safety or communication problems. Radios may be allowed at other times where approved by the Store Manager.

26.11 The use of cellular telephones or other portable communication devices is prohibited during an employee's shift except during meal and coffee breaks, or in extraordinary circumstances. The Store Manager or designate must be consulted in advance and approve extraordinary exceptions.

<u>Article 27 – Jury Selection, Jury Duty And Material Witness</u>

- Full-time employees, summoned to jury selection, jury duty or subpoenaed as a material witness, shall be paid wages amounting to the difference between the amount paid them for such services and the amount they would have earned had they worked on such days. Employees on jury selection, jury duty or subpoenaed as a material witness shall furnish the Employer with such a statement of earnings as the Courts may supply. This does not apply if the employee is summoned on his/her day(s) off. Part-time employees when appearing as a material witness on behalf of the Real Canadian Superstore shall be re-scheduled or paid for lost hours.
- 27.2 Employees shall return to work within a reasonable period of time. They shall not be required to report if less than two (2) hours of their normal shift remains to be worked. Total hours on jury duty, or when acting as a material witness and actual work on the job in the store in one day shall not exceed eight (8) hours for the purposes of establishing the basic work day. Any time worked in the store in excess of the combined total of

eight (8) hours shall be considered overtime and paid as such under the contract.

Article 28 – Physical Examinations

Where the Employer requires the employee to take a physical examination, the doctor's fee shall be paid by the Employer, and the examination shall be on Company time. Where subsequent examination proves an employee unfit to work in a food store, examinations shall be paid by the employee.

Article 29 – Cash Shortages

- 29.1 No employee shall be required to make up cash register shortages unless he/she is given the privilege of checking the change and daily receipts upon starting and completing the work shift, and unless the employee has exclusive access to the cash register during the work shift, except as specified below:
 - In the event a customer claims he/she had been short-changed by the cashier, the cashier shall notify the Manager and together check the change and daily receipts.
- 29.2 No employee shall be required to make up register shortages when Management exercises the right to open the register during the employee's work shift, unless the register is opened in the presence of the employee and the employee is given the opportunity to verify all withdrawals and/or deposits.

Article 30 – Seniority

- 30.1 Seniority shall mean the length of continuous service with the Employer in classifications within the seniority group covered by this Collective Agreement. New employees hired during the first six (6) months after the opening of a new store shall have a probationary period of three hundred & sixty (360) hours worked. Employees hired after the first six (6) months shall have a probation for a period of two hundred & forty (240) hours worked. During this probation period, new employees may be discharged by the Employer at its discretion, without recourse to the grievance or arbitration sections of this Agreement. Upon completion of the probationary period, seniority shall then be established retroactive to the commencement of employment.
- 30.2 Part-time employees shall accumulate seniority based on actual hours worked. Should a part-time employee become a full-time employee, the part-time seniority credits shall be converted to a seniority date based on one hundred & sixty (160) hours being equal to one (1) month of full-time service.
- 30.3 Seniority shall be exercised within the following seniority groups for each store:

Part-time Employees Full-time Employees

30.4 Seniority lists shall be established for each of the departments within each store covered by this Agreement.

Seniority lists for part-time employees shall be forwarded to the Local Union on a quarterly basis, and shall include the employee's name, department, classification, rate of pay, and shall set out the employee's seniority.

Seniority lists for full-time employees shall be forwarded to the Union office twice (2X) per year, each January 15th and July 15th.

Seniority lists will be posted on the bulletin board.

The Employer agrees to forward a list of all employee's names and addresses to the Union office in addition to the seniority list, twice (2X) per year, January 15th and July 15th.

- 30.5 Seniority and employment shall be terminated when:
 - a. An employee misses five (5) consecutive shifts without prior and proper notice unless circumstances beyond the control of the employee prevents such notice.
 - An employee voluntarily quits or is terminated for just cause.
 - c. An employee fails to report to work after seven (7) days when recalled from layoff. An employee has to be recalled by registered mail at last known address on file with the Employer.
 - d. An employee has been on layoff and has not worked for a period of six (6) months.
 - e. A part-time employee has no working hours for a six (6) consecutive month period.
- 30.6 a. When reducing staff, present fitness and ability being equal, junior employees within the

department in the classification of the same seniority group shall be laid off first. When recalling employees from a layoff, they shall be recalled to the department and classification from which they were laid off, subject to merit, fitness, ability and seniority.

- b. In the event a full-time employee is laid off or is reduced to part-time, they shall be allowed to:
 - i. displace the most junior employee within the classification within his/her seniority group;
 - ii. displace the most junior employee whose rate is equal to or less than their current rate outside their classification within the seniority group.
- c. Should an employee exercise their seniority outside their classification, he/she shall be given a "reasonable opportunity" to do the job in a competent manner. For the purpose of this section "reasonable opportunity" shall mean a maximum of thirty-seven (37) hours for a full-time employee and twenty (20) hours for a part-time employee.
- d. An employee exercising his/her seniority under (b) above, will be restricted to one opportunity to do a job outside his/her classification in a competent manner.
- e. In the event that a full-time position becomes available within the classification of the most senior full-time employee laid off or reduced, that employee shall have the first opportunity to fill the

position.

- f. In the event a full-time position becomes available outside the classification of the most senior full-time laid off employee or reduced full-time employee, he/she will be given a reasonable opportunity, as defined above, to perform the job in a competent manner subject to 30.6(c).
- g. Full-time employees will have a one (1) time ability to change to part-time status during the term of the current Agreement for reasons other than working at alternative full-time employment. Employees exercising this right will remain part-time for the balance of the Agreement. Requests to change to part-time status can be made in the last two (2) weeks of the year. Change in status will be effective in the first or second week of the new year. Employees moving to part-time status will be required to complete a "declaration of availability" form.

30.7 Promotions

Promotions and vacancies shall be filled on the basis of seniority, providing the senior employee has the merit, fitness and ability to perform the work. The Employer agrees to act in good faith and further agrees not to discriminate in any manner. Full-time vacancies shall be filled on a city wide basis.

30.8 Part-Time Employees

In scheduling part-time employees in a department the most available part-time hours of work on a weekly basis shall be assigned to such employees within the classification within the department on the basis of seniority, provided the employee has the qualifications and ability to handle the work to be performed in a competent manner.

- 30.9 a. Part-time employees, who are desirous of becoming full-time employees or increase their hours of work, shall inform the Employer, in writing. The Employer shall post an annual notice in the store to remind part-time employees of this obligation. The Employer agrees to give full consideration to the employee's request.
 - b. When a part-time employee works the basic work week for thirteen (13) consecutive weeks (unless exclusively worked during May 1st to September 30th), a full-time position will be deemed to exist and will be filled in accordance with Article 30.9 of this Agreement. If no written application for full-time employment is on file, then the first opportunity to fill the position will be given to the above employee if he/she is desirous of full-time employment. This will not apply in cases where an employee is covering leaves of absence due to maternity, parental, adoption, illness, injury or Union business.
- 30.10 In the event an employee is to be called in to work hours that he/she has not been scheduled to work such call-in shall be by seniority within the classification within the department.
- 30.11 a. Part-time employees shall declare their availability four (4X) times a year:

- i. the first Sunday in September (with a two (2) week leeway either way);
- ii. three (3) other times in the calendar year.

Part-time employees will be required to work according to the four (4) yearly declarations of availability. Employees cannot use a floating availability date to limit or further limit their availability between November 15th and the end of the year.

Notwithstanding the above, part-time employees shall have the ability to declare a change in their availability if required to fill a promotional opportunity.

Employees shall not be scheduled in a manner inconsistent with their availability.

- b. Available anytime employees will have the option when making their Declaration of Availability, of restricting themselves for one (1) period of up to twenty-four (24) consecutive hours and retain their available anytime status. This period of time must fall between 12:01 a.m. Monday and 11:59 p.m. Thursday.
- Available anytime employees will be scheduled a minimum of four (4) hours more than restricted employees on a weekly basis.
- 30.12 The Employer will make "Declaration of Availability" forms readily available to part-time employees. Employees who require a change in availability will submit a completed form to their Supervisor on or before the Sunday, which falls one (1) week prior to the effective date of the required change. New employees shall be required to complete "Declaration"

of Availability" forms on or before the first day of work. Copies of all "Declaration of Availability" forms shall be forwarded to the Union Office. Employees shall not be scheduled in a manner inconsistent with their availability.

30.13 New Department

From time to time, the Employer may establish new departments according to the following criteria:

- 1. A new group of products or commodities are to be sold or services offered.
- 2. The pre-existing mix of products or commodities is substantially altered to the extent that merchandising and staff requirements are substantially altered.
- 3. Operational changes are required to improve the business.

When a new department is established, the Department Supervisor for that Department will be added to the exclusions under Article 1.

- 30.14 The following item (a) shall apply in all stores, in all departments with greater than three (3) employees.
 - a. Article 30.8 notwithstanding, the senior one-third (1/3rd) of the employees in the department, hereinafter called "the Group", shall be scheduled as follows:
 - i. the senior one-third (1/3rd) of "the Group" shall receive twenty-eight (28) hours or better, per week;

- ii. the next most senior one-third (1/3rd) of "the Group" shall receive twenty-four (24) hours or better, per week;
- iii. the least senior one-third (1/3rd) of "the Group" shall receive twenty (20) hours or better, per week.
- Implementation of the above minimum guarantee of hours for "the Group" shall be subject to the following definitions and/or conditions:
 - i. "The Group" shall be calculated based on the total number of part-time employees in the department.
 - This will then produce the number of part-time employees entitled to the minimum guarantees as indicated in 30.14 (a).
 - ii. Any restricted employees shall not qualify to be scheduled under this section. The Company, therefore, shall go to the next unrestricted available employee until the total number constituting "the Group" is reached.
- c. Hours worked or paid, including General Holiday as per Article 13, shall be considered as hours worked for the purpose of satisfying the minimum guarantees in section 30.14 (a) above.
- 30.15 An employee may request a specific day off, or a combination of two (2) consecutive days off, in advance of the schedule being completed. Granting of requests is subject to operational requirements as determined by the

Employer but requests will not be unreasonably denied.

The above will not restrict a Supervisor from granting additional days off.

Provided that the employee does not make more than one request per the Employer's period calendar then the granting of the request will not result in the reduction of average scheduled hours of the employee. The employee will be scheduled the same number of hours in the week in question, or will be scheduled the lost hours in the following three (3) weeks.

Written confirmation of the status of their request will be available by 6:00 p.m. on the Monday prior to the schedule being posted if the request is made one (1) week prior to the schedule being posted.

- 30.16 The parties agree that, to enhance the Company's ability to develop supervisory staff, there shall be created the position of Assistant Department Supervisors. The Assistant Department Supervisors shall be:
 - a. filled by Available Anytime individuals hired or selected on the basis of their merit, qualifications, ability and seniority as determined by Management;
 - required to provide all relief for Department Supervisor;
 - c. when not relieving, receiving hours equal to but not more than the senior employee in the Department.
 - for the purpose of layoff or reduction to part-time within a department, seniority shall govern provided

the senior employees have the ability and willingness to perform the job of an Assistant Supervisor in a competent manner. For the purpose of this section, the senior employees will be given a "reasonable opportunity" (meaning thirty-seven hours) to do the job in a competent manner.

The rate shall be thirty cents (\$0.30) per hour over the top in the Department.

<u>Article 31 – Grievances</u>

- Any complaint, disagreement or difference of opinion between the Parties hereto, concerning the interpretation, application, operation of this Agreement, violation of the terms and provisions of this Agreement, shall be considered a grievance, subject to the grievance and arbitration provisions of this Agreement. This article shall not apply in cases of any dismissal of an employee for any reason, whatsoever, where such employee has worked less than the probationary period or had been found unacceptable to the Employer's Bonding Company.
- 31.2 Grievances must be submitted to the Employer, in writing, not later than fourteen (14) working days from the event giving rise to the grievance, or within ten (10) working days of the termination or it shall be waived by the aggrieved party.

31.3 Reprimands

a. No employee shall be subjected to a disciplinary interview or be given a written reprimand, warning letter, or be suspended or dismissed except in the

presence of a Shop Steward where a Shop Steward is available at the time. In the event that a Steward is not available at the time, the Employer shall attempt to contact a Union Representative and advise them at least twelve (12) hours in advance that a disciplinary meeting will be held. In the event that a person contacted is not available for the meeting, another member of the bargaining unit shall be selected by the employee.

In the event that a Shop Steward or Union Representative is not available at the time, an employee may be suspended pending the disciplinary meeting and any time lost can be the subject of a grievance.

An employee who wishes to be unrepresented during one of the situations above, may only do so after consultation with a Shop Steward or Union Representative.

- b. Employees may request their right to the presence of a Shop Steward, or in his/her absence, another member of the bargaining unit as selected by the employee during random security check of bags, purses and parcels.
- c. If the Steward, Union Representative or another member of the bargaining unit is present in accordance with (a) or (b) above, he/she may advise the employee.
- d. No reprimands shall remain on an employee's personnel file after two (2) years nor shall they be used in any disciplinary action after that time.

- e. An employee will be given a copy of any discipline which will be placed on their personnel file. An employee may request and shall receive copies of any discipline on their personnel file.
- f. A "disciplinary interview" is defined as a meeting with an employee where the Employer is contemplating disciplining the employee.
- 31.4 The Procedure for adjustment of grievances and disputes by an employee shall be as follows:
 - 1st Step: By a discussion between the employee, with or without Shop Steward, and Management. If a satisfactory settlement cannot be reached within five (5) days; then within ten (10) days;
 - 2nd Step: The Union representative(s) may take up the matter with the Employer's official designated by the Employer to handle labour relations. If a satisfactory settlement cannot be reached within fourteen (14) days, the matter may then be referred to Arbitration, as per Article 32.

<u>Article 32 – Board of Arbitration</u>

32.1 Either of the parties may, within ten (10) days of decision at Step 2 of the Grievance Procedure, notify the other party in writing of its desire to submit the grievance to arbitration and the notice shall contain the name of the first party's appointee to an Arbitration Board.

The recipient of the notice shall within five (5) days inform the other part of the name of its nominee to an Arbitration Board. The parties may mutually agree to select a single Arbitrator in lieu of a three (3) person Arbitration Board.

The two (2) appointees so selected, shall, within five (5) days of the appointment of the second of them, appoint a third (3rd) person who shall act as Chairperson. If the recipient of the notice fails to appoint an Arbitrator, or if the two (2) appointees fail to agree upon a Chairperson within the time limits, the appointment shall be made by the Minister of Labour for Alberta upon request of either party.

No person who was involved in the negotiation of the Agreement will serve on a panel.

32.2 Either of the parties may, within ten (10) days of decision at Step 2 of the Grievance Procedure, notify the other party in writing of its desire to submit the termination grievance to arbitration. If the parties are unable to agree upon an Arbitrator within a further fourteen (14) days, either party may request the Minister of Labour for Alberta to appoint an Arbitrator. The parties may agree to use a single Arbitrator in lieu of a three (3) person Arbitration Board.

An arbitration shall be scheduled within sixty (60) days and an award shall be written within sixty (60) days of the hearings conclusion.

Article 33 - Respect and Dignity

33.1 The Employer agrees that employee's, the people who are a vital part of our success, must be treated with dignity, respect and fairness appropriate in the circumstances.

The parties agree that allegations of inappropriate

conduct may be grieved under Article 31. If the parties cannot resolve the issue through the grievance procedure, the matter may be referred to an Arbitrator under Article 32. In the event the Arbitrator finds that a violation of this article has occurred, he/she will be limited to referring the case to the following dispute resolution process.

- 1. The matter will be referred to a Mediator from an agreed list of suitable Mediators.
- 2. If the matter is not resolved through direct mediation, the Mediator will write a report outlining his/her view of the matter and make recommendations for a resolution.
- 3. Individuals identified through the process as having engaged in inappropriate conduct will be retrained or appropriately disciplined as determined by the Employer.

Article 34 – Transportation

34.1 The Employer agrees to pay the cost of transportation when an employee is required to use his/her own vehicle to fulfill tasks as assigned by the Employer during the course of the employee's regular scheduled shift.

<u>Article 35 – Lockers</u>

35.1 The Employer will not search an employee's locker without the presence of the employee and a Shop Steward, if required.

<u>Article 36 – Trusteed Dental Plan</u>

- The Employer agrees to make a dental contribution to the United Food and Commercial Workers Dental Benefit Plan of thirty-two (\$0.32) per hour, to a maximum of \$11.84 per employee per week, for each straight time hour of actual work, including sick pay, vacation and Statutory Holidays, to a maximum of the basic work week in respect to all employees in the bargaining unit.
- 36.2 The Plan shall be controlled by a Board of Trustees to be made up by an equal number of representatives from the Union and Management.

Article 37 – The Company Weekly Indemnity Plan

Seventy percent (70%) of straight time weekly salary benefits to be paid on the fourth (4th) day of absence due to sickness or non-occupational accident. There is a twenty-six (26) week benefit period. It is understood and agreed that all matters of eligibility, coverage and benefits shall be as set out in the Plan. The above is available for full-time employees. Employees found abusing the privilege shall be disciplined by the Employer.

Long Term Disability monthly benefit increases to two thousand (\$2,000).

- 37.1 The Employer agrees to pay one hundred percent (100%) of Alberta Health Care Premiums for full-time employees.
- 37.2 The Company Short Term Sick Plan and Alberta Health Care benefits will be extended to those part-time employees who work thirty-two (32) hours per week for thirteen (13) consecutive weeks. The employee must fail to

meet the above hour requirement for a period of thirteen (13) consecutive weeks from the time he or she first fails to meet it before he or she is disqualified.

37.3 Short Term Sick Leave

Full-time employees with three (3) months qualifying service will be eligible for sick pay at eighty percent (80%) of the regular hourly rate for the first six (6) days in any year.

- 37.4 The Employer will not require doctor's certificates from employees unless:
 - 1. The employee has been formally advised that their attendance record is unacceptable and that doctor's certificates will be required in the future, or;
 - 2. The duration of the absence, or circumstances surrounding the absence, require justification.

Article 38 - Strikes and Lockouts

38.1 During the term covered by this Agreement, the parties agree that there shall be no strikes or lockouts.

Article 39 – Technological Change

39.1 The Employer agrees to notify the Union at least three (3) months in advance of any technological change that may result in the displacement of employees.

The Employer agrees to cooperate with the Union in determining the employee's rights under Article 19 and

Article 30.5.

This article is subject to the Letter of Understanding Re: Personal Assurance of Full-Time employment.

<u>Article 40 – Health & Welfare Trust Fund</u>

The Company agrees to have a Health and Welfare Trust 40.1 Fund for all part-time employees who do not qualify for the existing Company Group Insurance benefits. Company shall make contributions to the fund of fifteen (\$0.15) cents per hour for all hours worked and paid in the bargaining unit for the same hours that are paid for pension and dental contributions. The Company shall appoint two (2) trustees and the Union shall appoint two (2) trustees. The first task of the trustees shall be to draw up a Trust Agreement which shall be accomplished within thirty (30) days from the date of ratification, unless a longer period is mutually agreed by the parties. A Plan Text shall also be established by the trustees within a further sixty (60) days unless a longer period is mutually agreed by the trustees. The trustees may hire consultants that may be deemed appropriate for the finalization of these documents, and/or administration of the Fund. The purpose of the Trust Fund shall be to establish Health and Welfare benefits for employees as decided by the trustees. The trustees shall have the authority to decide which benefits shall be implemented, consistent with the financial ability of the Trust Fund to provide for those benefits.

Article 41 – Vision Care

41.1 Employees who have been full-time for three (3) months and their eligible dependants will have vision care benefits of up to two hundred (\$200) dollars every

twenty-four (24) months. Reimbursement for an eye exam (to a maximum of \$60) and for corrective lenses will be up to a combined maximum of two hundred (\$200) dollars (with no deductible) in a twenty-four (24) month period.

Article 42 – Expiration And Renewal

42.1 This Agreement is effective from date of ratification to August 5th, 2012, and shall remain in force thereafter in accordance with the applicable provisions of the Labour Relations Code of the Province of Alberta.

For The Company:	For The Union:

Bargaining Committee:

Dee Mae Beler, Member
Stephen Bibby, Member
Michelle Cahill, Member
Kevin Carr, Member
Rod Dececco, Member
Anthony Dell, Member
Ricardo Demenezes, Member
Samantha Fortin, Member
Sandra Gaskell, Member
Jeff Ible, Member
Ron Klassen, Member
Debra Mah, Member
Charlene Medlicott, Member
Peggy Mohl, Member

Lori Sallee, Member
Charmain St.Germain, Member
Margaret Unger, Member
Loreen Whitmarsh, Member
Joan Wilkie, Member
Lee Clarke,
Union Representative
Nathalie Doerth,
Union Representative
Tom Hesse, Executive
Assistant to the President

This Collective Agreement was ratified on October 23rd, 2008.

Monetary

In addition to the attached Appendix "A" the following shall apply:

a. At Date of Ratification:

i. For Top Rated/Over Scale Employees:

For active employees who were on payroll as of the date of ratification, the first full pay cycle following the date of ratification they shall receive a retroactive payment of eighty cents (\$0.80) per hour on all hours worked since August 13, 2006.

In addition to the above:

For active employees who were on payroll as of the date of ratification, the first full pay cycle following the date of ratification they shall receive a one dollar & seventy cent (\$1.70) per hour wage increase or the wage increase in the new wage table, whichever is greater.

ii. For Employees in the Progression:

For active employees who were on payroll as of the date of ratification, the first full pay cycle following the date of ratification they shall receive a retroactive payment of sixty cents (\$0.60) per hour on all hours worked since August 13, 2006.

In addition to the above:

For active employees in the progression who were on payroll as of the date of ratification, the first full pay cycle following the date of ratification they shall receive either a fifty cent (\$0.50) per hour wage increase or the wage increase in the new wage table, whichever is greater.

Any employee in the progression who has worked less than three thousand (3,000) hours as at the date of ratification shall be credited to the three thousand (3,000) hours level in the wage progression.

iii. For Employees at the Start Rate:

For active employees who were on payroll as of the date of ratification, the first full pay cycle following the date of ratification they shall receive a retroactive payment of sixty cents (\$0.60) per hour on all hours worked since August 13, 2006

In addition to the above:

For active employees at the start rate who were on payroll as of the date of ratification, the first full pay cycle following the date of ratification they shall move to the new pay scale which will result in a minimum of a fifty cent (\$0.50) per hour wage increase.

Any employee at the start rate who has worked less than three thousand (3,000) hours as at the date of ratification shall be credited to the three thousand (3,000) hours level in the wage progression.

b. August 2009:

i. For Top Rated/Over Scale Employees:

For active employees who were on payroll as of the date of ratification, effective August 9, 2009, they shall receive a ninety-five cent (\$0.95) per hour wage increase.

ii. For Employees in the Progression:

For active employees who were on payroll as of the date of ratification effective August 9, 2009, they shall receive a fifty cent (\$0.50) per hour wage increase.

iii. For Employees at the Start Rate:

For active employees who were on payroll as of the date of ratification, effective August 9, 2009, they shall receive a fifty cent (\$0.50) per hour wage increase.

c. August 2010:

i. For Top Rated/Over Scale Employees:

For active employees who were on payroll as of the date of ratification, effective August 8, 2010, they shall receive an eighty cent (\$0.80) per hour wage increase.

ii. For Employees in the Progression:

For active employees who were on payroll as of the date of ratification effective August 8, 2010, they

shall receive a fifty cent (\$0.50) per hour wage increase.

iii. For Employees at the Start Rate:

For active employees who were on payroll as of the date of ratification, effective August 8, 2010, they shall receive a fifty cent (\$0.50) per hour wage increase.

d. August 2011:

i. For Top Rated/Over Scale Employees:

For active employees who were on payroll as of the date of ratification, effective August 7, 2011, they shall receive an eighty cent (\$0.80) per hour wage increase.

ii. For Employees in the Progression:

For active employees who were on payroll as of the date of ratification, effective August 7, 2011, they shall receive a fifty cent (\$0.50) per hour wage increase.

iii. For Employees at the Start Rate:

For active employees who were on payroll as of the date of ratification, effective August 7, 2011, they shall receive a fifty cent (\$0.50) per hour wage increase.

For Top Rated/Over Scale Employees:

a. These increases shall be applied to the end rates of the wage progression.

For Employees in the Progression:

a. Employees in the progression must work the required hours in order to advance on the wage progression.

For Employees in the Progression:

a. Employees in the progression must work the required hours in order to advance on the wage progression.

Appendix "A"

The following wage scales shall be the minimum rates of pay for the duration of the Collective Agreement:

Food Service Clerk – Excluding Edmonton, Calgary and Lloydminster					
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/ 11
0	8.10				
500	8.37				
1000	8.63				
1500	9.00				
2000	9.47				
2500	9.93				
3000	10.40	10.90	11.15	11.40	11.65
3500	10.87	11.15	11.40	11.65	11.85
4000	11.33	11.40	11.60	11.85	12.05
4500	11.80	11.80	11.80	12.05	12.25
5000	12.27	12.27	12.27	12.27	12.45
5500	12.73	12.73	12.73	12.73	12.73
6000	13.20	13.20	13.20	13.20	13.20
6500	13.67	13.67	13.67	13.67	13.67
7000	14.13	14.13	14.13	14.13	14.13
7500	16.65	18.35	19.30	20.10	20.90
Overscale	19.10	20.80	21.75	22.55	23.35
	19.99	21.69	22.64	23.44	24.24
Retroactive increase Top		\$0.80		For all hours worked	
Rated and Overscale			by existing emp		
Retroactive increase for		\$0.60		For all hours worked	
employees in the		Y		by existing employees	
progression and at the start rate				since Augu	•

<u>Food Service Clerk – Excluding Edmonton, Calgary and Lloydminster</u>

Start rate at date of ratification will move to \$10.90 and increase to \$11.15 in August 2009, to \$11.40 in August 2010 and to \$11.65 in August 2011.

Top rate at date of ratification will increase to \$18.35 and increase to \$19.30 in August 2009, to \$20.10 in August 2010, and to \$20.90 in August 2011.

Overscale colleagues will receive the increases as outlined above for top rate colleagues.

HMR Clerk - Excluding Edmonton, Calgary and Lloydminster					
	<u>Current</u>	DOR	Aug 9/09	Aug 8/10	Aug 7/ 11
0	8.10				
500	8.32				
1000	8.53				
1500	8.84				
2000	9.25				
2500	9.66				
3000	10.07	10.90	11.15	11.40	11.65
3500	10.48	11.15	11.40	11.65	11.85
4000	10.89	11.40	11.60	11.85	12.05
4500	11.12	11.80	11.80	12.05	12.25
5000	11.53	12.27	12.27	12.27	12.45
5500	11.94	12.73	12.73	12.73	12.73
6000	12.35	13.20	13.20	13.20	13.20
6500	12.76	13.67	13.67	13.67	13.67
7000	13.17	14.13	14.13	14.13	14.13
7500	14.60	18.35	19.30	20.10	20.90
Retroactive increase		\$(0.80 For all hours we		s worked
Top Rated and				by existing	11.85 12.05 12.25 12.45 12.73 13.20 13.67 14.13 20.90 s worked employees st 2006. s worked employees
Overscale				since Augu	
Retroactive increase for		\$(0.60	For all hour	
employees in the				by existing	• •
progression and at the				since Augu	st 2006.
start rate					

General Merchandise Clerk - Excluding Edmonton, Calgary and						
<u>Lloydminster</u>						
	Current	<u>DOR</u>	<u>Aug 9/09</u>	Aug 8/10	<u>Aug 7/ 11</u>	
0	8.10					
500	8.23					
1000	8.37					
1500	8.50					
2000	8.63					
2500	8.77					
3000	9.00	10.90	11.15	11.40	11.65	
3500	9.23	11.15	11.33	11.45	11.70	
4000	9.47	11.33	11.50	11.50	11.75	
4500	9.70	11.80	11.80	11.80	11.80	
5000	9.93	12.27	12.27	12.27	12.27	
5500	10.17	12.73	12.73	12.73	12.73	
6000	10.40	13.20	13.20	13.20	13.20	
6500	10.63	13.67	13.67	13.67	13.67	
7000	10.87	14.13	14.13	14.13	14.13	
7500	12.00	15.20	16.15	16.95	17.85	
Overscale	13.20	18.90	19.85	20.65	21.45	
Retroactive increase Top		\$0.80		For all hours worked by		
Rated and Overscale				existing employees		
				since August 2006.		
Retroactive increase for		\$	0.60	For all hours worked by		
employees in the				existing em		
progression and at the				since Augus	st 2006.	
start rate						

Meat Cutters & Bakers – Excluding Edmonton, Calgary and Lloydminster					
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11
0	9.60				
500	9.90				
1000	10.20				
1500	10.60				
2000	11.10				
2500	11.60				
3000	12.10	13.25	13.50	13.75	14.00
3500	12.60	13.40	13.65	13.90	14.20
4000	13.10	13.70	13.95	14.20	14.50
4500	13.60	14.10	14.25	14.50	14.60
5000	14.10	14.60	14.60	14.60	14.70
5500	14.60	15.10	15.10	15.10	15.10
6000	15.10	15.60	15.60	15.60	15.60
6500	15.60	16.10	16.10	16.10	16.10
7000	16.10	16.60	16.60	16.60	16.60
7500	18.65	20.35	21.30	22.10	22.90
Bakers	21.25	22.95	23.90	24.70	25.50
Overscale					
Meat Overscale PT	19.00	20.70	21.65	22.45	23.25
Meat Overscale FT	22.65	24.35	25.30	26.10	26.90
Retroactive incre	ase Ton	\$0	80	For all hours y	worked by
Retroactive increase Top Rated and Overscale		φυ	\$0.80 For all hours worked by existing employees sind August 2006.		
Retroactive Increase for		\$0	0.60	For all hours	worked by
employees in the				existing emplo	oyees since
progression and at the				August 2006.	
start rate					

Courtesy Clerk- Excluding Edmonton, Calgary and Lloydminster						
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11	
0	7.60					
500	7.80					
1000	8.00					
1500	8.30					
2000	8.70					
2500	9.10					
3000	9.50	10.90	11.15	11.40	11.65	
3500	9.90	11.00	11.25	11.50	11.75	
4000	10.30	11.10	11.35	11.60	11.85	
4500	11.35	11.40	11.45	11.70	11.95	
5000		11.65	11.65	11.80	12.05	
5500		11.80	11.80	11.90	12.15	
6000		11.95	11.95	12.00	12.25	
6500		12.10	12.30	12.50	12.70	
Retroactive increase		\$0.80		For all hours worked by		
Top Rated and				existing employees		
Overscale		S		since August 2006.		
Retroactive Increase for		\$0.60 For all hours wor		worked by		
employees in the				existing emplo	oyees	
progression and at the start rate				since August 2006.		

Rx Tech Rate Scale – Excluding Edmonton, Calgary and Lloydminster							
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11		
0	8.10						
500	8.33						
1000	8.57						
1500	8.80						
2000	9.03						
2500	9.27						
3000	9.50	13.50	13.75	14.00	14.25		
3500	9.73	14.00	14.25	14.50	14.75		
4000	9.97	14.50	14.75	15.00	15.25		
4500	10.20	15.00	15.25	15.50	15.75		
5000	10.43	15.50	15.75	16.00	16.25		
5500	10.67	16.00	16.25	16.50	16.75		
6000	10.90	16.50	16.75	17.00	17.25		
6500	11.13	17.00	17.25	17.50	17.75		
7000	11.37	17.50	17.75	18.00	18.15		
7500	12.50	18.85	20.00	20.80	21.60		
Retroactive inc	rease	\$0.	.80	For all hours v	worked by		
Top Rated and				existing employees			
Overscale				since August 2006.			
Retroactive increase for		\$0.	.60	For all hours worked by			
employees in the				existing employees			
progression an	d at the			since August	2006.		
start rate							

Employees in the Rx Tech classification must have a demonstrated ability to manage a new prescription from intake to the Pharmacist's sign off. Existing Rx Techs will move to the new rate and other employees may enter this classification where there is an opening as determined by the Company. In the event that there is a dispute regarding an employee's suitability for an opening, the Director of Pharmacy will review the work history, education, availability

and skills of the candidate and make a final determination of the suitability of the candidate.

Liquor Store Scale – Excluding Edmonton, Calgary and Lloydminster							
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11		
0	8.10						
500	8.30						
1000	8.50						
1500	8.70						
2000	8.90						
2500	9.10						
3000	9.30	10.90	11.15	11.40	11.65		
3500	9.50	11.10	11.25	11.55	11.75		
4000	9.70	11.25	11.30	11.65	11.85		
4500	9.90	11.30	11.35	11.75	11.95		
5000	10.10	11.45	11.55	11.95	12.05		
5500	10.30	11.65	11.75	12.15	12.35		
6000	10.50	11.85	11.95	12.35	12.55		
6500	10.70	12.05	12.15	12.55	12.75		
7000	10.90	12.25	12.35	12.75	12.95		
7500	11.25	12.95	13.90	14.70	15.50		
Retroactive incre	ease Top	\$0	0.80	For all hours worked by			
Rated and Overs	scale			existing employees			
				since Augus	st 2006.		
Retroactive increase for		\$0	0.60		s worked by		
employees in the				existing employees			
progression and	at the			since Augus	st 2006.		
start rate							

Food Service Clerk and HMR Clerk – Lloydminster							
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11		
0	8.10						
500	8.27						
1000	8.43						
1500	8.70						
2000	9.07						
2500	9.43						
3000	9.80	10.90	11.15	11.40	11.65		
3500	10.17	11.15	11.40	11.65	11.85		
4000	10.53	11.40	11.60	11.85	12.05		
4500	10.90	11.80	11.80	12.05	12.25		
5000	11.27	12.27	12.27	12.27	12.45		
5500	11.63	12.73	12.73	12.73	12.73		
6000	12.00	13.20	13.20	13.20	13.20		
6500	12.37	13.67	13.67	13.67	13.67		
7000	12.73	14.13	14.13	14.13	14.13		
7500	15.15	18.35	19.30	20.10	20.90		
Overscale	16.70	20.80	21.75	22.55	23.35		
	17.34	21.69	22.64	23.44	24.24		
Retroactive inc	rease	\$(0.80	For all hour	s worked		
Top Rated and		Ψ		by existing			
Overscale				since Augus	• •		
Retroactive increase for employees in the		\$0.60		For all hours worked by existing employees			
progression an start rate	d at the			since Augu	st 2006.		

General Merchandise Clerk – Lloydminster								
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11			
0	8.10							
500	8.23							
1000	8.37							
1500	8.50							
2000	8.63							
2500	8.77							
3000	9.00	10.90	11.15	11.40	11.65			
3500	9.23	11.15	11.33	11.45	11.70			
4000	9.47	11.33	11.50	11.50	11.75			
4500	9.70	11.80	11.80	11.80	11.80			
5000	9.93	12.27	12.27	12.27	12.27			
5500	10.17	12.73	12.73	12.73	12.73			
6000	10.40	13.20	13.20	13.20	13.20			
6500	10.63	13.67	13.67	13.67	13.67			
7000	10.87	14.13	14.13	14.13	14.13			
7500	12.00	15.20	16.15	16.95	17.85			
Overscale	13.20	18.90	19.85	20.65	21.45			
Retroactive incr	ease	\$(0.80	For all hour	s worked			
Top Rated and				by existing	employees			
Overscale				since Augu	st 2006.			
Retroactive incr		\$(0.60	For all hour				
employees in th				by existing				
progression and	d at the			since Augu	st 2006.			
start rate								

Meat Cutters & Bakers – Lloydminster							
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11		
0	9.60						
500	9.77						
1000	9.93						
1500	10.20						
2000	10.57						
2500	10.93						
3000	11.30	13.25	13.50	13.75	14.00		
3500	11.67	13.40	13.65	13.90	14.20		
4000	12.03	13.70	13.95	14.20	14.50		
4500	12.40	14.10	14.25	14.50	14.60		
5000	12.77	14.60	14.60	14.60	14.70		
5500	13.13	15.10	15.10	15.10	15.10		
6000	13.50	15.60	15.60	15.60	15.60		
6500	13.87	16.10	16.10	16.10	16.10		
7000	14.23	16.60	16.60	16.60	16.60		
7500	16.65	20.35	21.30	22.10	22.90		
Bakers Overscale	17.97	22.95	23.90	24.70	25.50		
Meat Overscale PT	17.97	20.70	21.65	22.45	23.25		
Meat Overscale FT	18.61	24.35	25.30	26.10	26.90		
Rated and Overs	Retroactive increase Top Rated and Overscale).80	For all hours existing emp	loyees 2006.		
Retroactive incremployees in the progression and start rate	е			loyees			

Courtesy Clerk - Lloydminster							
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11		
0	7.60						
500	7.72						
1000	7.84						
1500	7.96						
2000	8.08						
2500	8.20						
3000	8.42	10.90	11.15	11.40	11.65		
3500	8.64	11.00	11.25	11.50	11.75		
4000	8.86	11.10	11.35	11.60	11.85		
4500	9.75	11.40	11.45	11.70	11.95		
5000		11.65	11.65	11.80	12.05		
5500		11.80	11.80	11.90	12.15		
6000		11.95	11.95	12.00	12.25		
6500		12.10	12.30	12.50	12.70		
Retroactive incre	ease Top	\$0	0.80	For all hours worked by			
Rated and Overs	scale			existing em	ployees		
				since Augus	st 2006.		
Retroactive increase for		\$(0.60	For all hours worked by			
employees in the				existing employees			
progression and	at the			since Augus	st 2006.		
start rate							

Rx Tech Rate Scale – Lloydminster							
	Current	DOR	Aug 9/09	Aug 8/10	Aug 7/11		
0	8.10						
500	8.33						
1000	8.57						
1500	8.80						
2000	9.03						
2500	9.27						
3000	9.50	13.50	13.75	14.00	14.25		
3500	9.73	14.00	14.25	14.50	14.75		
4000	9.97	14.50	14.75	15.00	15.25		
4500	10.20	15.00	15.25	15.50	15.75		
5000	10.43	15.50	15.75	16.00	16.25		
5500	10.67	16.00	16.25	16.50	16.75		
6000	10.90	16.50	16.75	17.00	17.25		
6500	11.13	17.00	17.25	17.50	17.75		
7000	11.37	17.50	17.75	18.00	18.15		
7500	12.50	18.85	20.00	20.80	21.60		
Retroactive Incr	ease	\$0	.80	For all hours worked by			
Top rated and o	verscale			existing emp	loyees		
				since August	2006.		
Retroactive Increase for		\$0	.60	For all hours	worked by		
employees in the				existing emp	loyees		
progression and	d at the			since August	2006.		
start rate							

Employees in the Rx Tech classification must have a demonstrated ability to manage a new prescription from intake to the Pharmacist's sign off. Existing Rx Techs will move to the new rate and other employees may enter this classification where there is an opening as determined by the Company. In the event that there is a dispute regarding an employee's suitability for an opening, the Director of Pharmacy will review the work history, education, availability

and skills of the candidate and make a final determination of the suitability of the candidate.

Liquor Store Scale – Lloydminster							
	Current	DOR	Aug 9/09	9 Aug 8/10	Aug 7/11		
0	8.10						
500	8.30						
1000	8.50						
1500	8.70						
2000	8.90						
2500	9.10						
3000	9.30	10.90	11.15	11.40	11.65		
3500	9.50	11.10	11.25	11.55	11.75		
4000	9.70	11.25	11.30	11.65	11.85		
4500	9.90	11.30	11.35	11.75	11.95		
5000	10.10	11.45	11.55	11.95	12.05		
5500	10.30	11.65	11.75	12.15	12.35		
6000	10.50	11.85	11.95	12.35	12.55		
6500	10.70	12.05	12.15	12.55	12.75		
7000	10.90	12.25	12.35	12.75	12.95		
7500	11.25	12.95	13.90	14.70	15.50		
Retroactive Inc	crease	\$0 .	.80	For all hours worked by			
Top Rated and				existing employees			
Overscale				since August 2006.			
Retroactive inc	Retroactive increase for		.60	For all hours worked by			
employees in the				existing employees			
progression ar	nd at the			since August	2006.		
start rate							

Appendix "B"

Pension:

The Employer agrees to participate in and contribute to the CANADIAN COMMERCIAL WORKERS' INDUSTRY PENSION PLAN.

The Employer agrees to increase the level of contribution in the Canadian Commercial Workers' Industry Pension Plan as negotiated in the Master Agreement.

Contributions, along with a list of employees for whom they have been made, the amount of the weekly contribution for each employee, and the number of hours worked or paid according to the above, shall be forwarded by the Employer within the twenty-one (21) days after the close of the Employer's four (4) or five (5) week accounting period. The Employer agrees to pay interest at the rate established by the Trustees on all contributions not remitted as stipulated above.

CCWIP Pension Stabilization Fund

- (a) Subject to and in accordance with the terms of Appendix "B", the Employer agrees to make contributions to the Stabilization Fund under the Canadian Commercial Workers Industry Pension Plan ("CCWIPP") administered by the CCWIPP Trustees pursuant to the January 1, 2006 Stabilization Fund Agreement between the Ontario Superintendent of Financial Services and the CCWIPP Trustees (the "CCWIPP Stabilization Fund Agreement").
- (b) Effective January 1, 2009 and continuing until the Stabilization Fund Contribution Termination Date, the Employer agrees to make periodic contributions to the

Stabilization Fund (in respect of each pay period) equal to thirty-five (35) cents for each hour worked for the Employer by, or paid by the Employer to, employees in the Bargaining Unit who participate during the same period in CCWIPP including overtime hours worked in a week (to a maximum of the basic work week, vacation, General Holidays, sick days (not including Weekly Indemnity, LTD or other similar indemnifications), jury duty and any paid leave of absence required under the terms of the Collective Agreement.

- For the purpose of this Appendix, the Stabilization Fund (c) Contribution Termination Date shall mean the earliest of (i) the expiry of the Collective Agreement, (ii) the filing of the CCWIPP actuarial valuation report for the period ending December 31, 2010 and (iii) a determination by a pension regulatory authority that the Stabilization Fund may not continue to operate as provided under the **CCWIPP Stabilization Fund Agreement.** Where the applicable pension regulatory authorities agree to the continued operation of the Stabilization Fund to a new date that is after the December 31, 2010 date provided in Stabilization Fund Agreement (the CCWIPP Date"). **Stabilization** "Extension the term Contribution Termination Date shall mean the earlier of (i) the expiry of the Collective Agreement and (ii) the **Extension Date.**
- (d) Notwithstanding any other provision in this Appendix, if for any reason all or a portion of the contributions contemplated by this Memorandum of Agreement cannot be used as provided under the CCWIPP Stabilization Fund Agreement, the Employer/Company and the Union will negotiate in good faith to reach an agreement for an alternative structure that ensures that the contributions contemplated by this Memorandum will only be used for

the benefit of the Employer's employees in the Bargaining Unit covered by the Collective Agreement. If the Stabilization Fund Contribution Termination Date precedes the expiry of the Collective Agreement, the Employer/Company and the Union agree that the periodic contributions described in paragraph (b) above relating to pay periods following the Stabilization Fund Contribution Termination Date shall be contributed to CCWIPP and shall only be used for the benefit of the Employer's employees in the Bargaining Unit covered by the Collective Agreement in the manner agreed to by the Employer and the Union.

Appendix "C"

Education & Training Fund

The Employer agrees to make a contribution to the United Food & Commercial Workers Canada Union, Local No. 401 Education and Training Fund of three (\$0.03) cents per hour for each hour that the Employer pays dental contributions on, as per Article 36. The Employer will commence payment the first accounting period following ratification.

The Employer agrees to increase the contribution to four (\$0.04) cents per hour if said increase is negotiated at another major retailer certified by U.F.C.W., Local 401, in the City of Lloydminster.

For The Company:	For The Union:
	_

Appendix "D"

Store	\$2	\$4 PT	\$5 FT	\$1 Day	\$2 Cashier	\$0.30	\$0.75	\$1
	Anytime	Night	Night	(8 a.m	Weekend	Asst.	Lead	Sunday
		(10 p.m.	(10 p.m	6 p.m.)	(Fri 6 p.m. –	Supv.	Hand	
		- 8 a.m.)	8 a.m.)		Sun 11p.m.			
1539	X	X	X		X	X	X	X
1540	X	X	X		X	X	X	X
1541		X	X	X	X	X	X	X
1542		X	X	X	X	X	X	X
1543		X	Χ	X	X	X	X	X
1545		X	X	X	X	X	X	X
1546	X	X	X		X	X	\$1.75	X
1550		X	X	X	X	X	X	X
1574		X	X	X	X	X	X	X
1575		X	X	X	X	X	X	X
1576		Χ	Χ	Х	X	Χ	X	Χ
1577	X	Χ	Χ		X	Χ	X	Χ
1578		Χ	Χ	Χ	X	Χ	X	Χ
1579		Χ	Χ	Х	Х	Х	Х	Χ
Hosts	\$1 anytir	me						
1544	Х	Χ	Χ		X	Χ	Х	Χ
1547		Χ	Χ	Х	X	Χ	Х	Χ
1548	\$3.25				X	Χ	Х	Χ
1549		Χ	Χ	Х	X	Χ	Х	Χ
1565		Χ	Χ	Χ	X	Χ	Х	Χ
1566		Χ	Χ	Χ	X	Χ	Х	Χ
1567	Χ	Χ	Χ		X	Χ	Х	Χ
1568		Χ	Χ	Χ	X	Χ	Х	Χ
1570		Χ	Χ	Χ	X	X	Х	Χ
1571	Χ	X	Χ		X	X	Х	X
1572		X	Χ	Χ	X	X	Х	Χ
1573		Χ	Χ	Χ	X	X	Х	Χ

Appendix "E"

Store	Location	Anytime	Assistant	Coordinator	Day	Sunday
1639	Deerfoot Meadows	\$2.00	\$0.30	\$0.40	N/A	\$1.00
1640	Airdrie	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1641	Lethbridge	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1642	Westwinds	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1643	Coventry	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1644	Grande Prairie	\$2.00	\$0.30	\$0.40	N/A	\$1.00
1645	Huntington Hills	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1646	South Trail	\$2.00	\$0.30	\$0.40	N/A	\$1.00
1647	Camrose	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1648	Fort McMurray	\$3.25	\$0.30	\$0.40	N/A	\$1.00
1649	South Ed Common	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1650	Medicine Hat	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1665	Spruce Grove	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1666	Clareview	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1667	Sherwood Park	\$2.00	\$0.30	\$0.40	N/A	\$1.00
1668	St. Albert	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1670	Calgary Trail	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1672	North Edmonton	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1673	West Edmonton	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1674	Southport	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1675	Country Hills	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1676	Sunridge	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1677	Signal Hill	\$2.00	\$0.30	\$0.40	\$1.00	\$1.00
1678	Shawnessy	N/A	\$0.30	\$0.40	\$1.00	\$1.00
1679	Red Deer	N/A	\$0.30	\$0.40	\$1.00	\$1.00

Letters of Understanding

1. <u>Voluntary Training</u>

Upon completion of the Front End training period, successful employees will be paid for voluntary training hours at the starting rate in their classification.

2. <u>Second Supervisor</u>

The parties agree that a Second Supervisor may be appointed and excluded under Article 1 in the following departments where the Employer determines it necessary for the proper operation of the business: Grocery, Bakery, Produce, Meat, Front End and in two (2) General Merchandise departments.

It is understood that the Employer shall retain its rights under Article 30.16.

A maximum of four (4) trainee Supervisors may be appointed and trained in each store. The total number of Supervisor trainees at any one time shall be limited to a maximum of sixteen (16) in the Province at any one time. The period of training shall not exceed six (6) months.

There shall be no reduction in part-time hours as a result of the Supervisor in training. The part-time hours' calculation is to be based on hours over the previous three (3) months. The parties recognize that hours may fluctuate due to other reasons such as seasonal changes in business, availability changes, etc.

A Supervisor in training who knows all there is to know about stocking, baking, cutting meat, etc., should only be trained in the other aspects of the Supervisor's job.

3. Store Support Crew Department

The parties agree that the terms and conditions of the existing urban and rural Collective Agreements will apply to employees working province wide as part of the Store Support Crew with the following provisions:

- with the exception of one (1) Supervisor the employees will be bargaining unit members subject to all language in the Collective Agreement classified as Service Clerks.
- these personnel will be reimbursed for meal and hotel costs when travel is required.
- these personnel will perform reline work, backroom organization work, seasonal changeovers and general assistance as required.
- there will be no reduction of regular hours and existing employees of departments where store support is performing work will have the first opportunity for overtime hours.
- Store Support Crew personnel will be paid any eligible premiums applicable to the work location.

4. Vacation Calculation – Part-time to Full-time

As per Article 18.18, when a part-time employee proceeds to full-time, they shall have their vacation date adjusted according to the following procedure:

All part-time hours from the employee's date of hire to their full-time date, divided by thirty-seven (37) hours per week, shall establish the number of weeks to be considered for

full-time vacation entitlement.

The adjusted vacation date shall then be established by rounding the number of weeks, as calculated above, to the nearest year of credit.

For example:

0-25 weeks' credit in a given year will be rounded down to the nearest year;

26-52 weeks' credit in a given year will be rounded up to the nearest year.

5. Call-In

It is understood that the following interpretation shall apply to Article 30.10.

Article 30.10

In the event an employee is to be called in to work hours that he has not been scheduled to work, any employee may be called for any shift, provided that at the end of the particular week, the comparative number of hours of part-time employees is consistent with the seniority and availability of others in the department.

6. <u>Clarification Language on Scheduling</u>

1. The parties agree that employees who are available anytime (unrestricted) as per Article 31.12, shall be scheduled a minimum of four (4) more hours on a weekly basis than employees in the same department scheduling group who choose to restrict their availability. Senior available anytime employees will be

- scheduled as many or more hours than junior available anytime employees on a weekly basis.
- 2. Within the department scheduling group, hours will be scheduled to restricted employees on a weekly basis subject to seniority and availability. Senior restricted employees will be scheduled as many or more hours than junior restricted employees on a weekly basis except when the senior restricted employee is not available (or does not have the ability) to work the shift(s) assigned to the junior restricted employee.
- 3. In the event an employee is to be called in to work hours that he has not been scheduled to work, any employee may be called for any shift, provided that at the end of the particular week, the comparative number of hours of part-time employees is consistent with the seniority and availability of others in the department.

7. <u>Guarantee of Hours</u>

- a) For the purpose of calculating the guarantee of hours in the Front End, it is agreed that there are two (2) departments:
 - 1. Front End
 - 2. Courtesy Clerks

It is understood that employees hired prior to ratification that work exclusively as a Cashier, or Cash Office or Customer Service will only be required to work in another area of the Front End by mutual agreement.

b) The number of employees entitled to a minimum guarantee of hours of twenty-eight (28), twenty-four

(24), or twenty (20) hours, is to be calculated according to a formula. For example:

		Hours Received by "Group"				
Eligible	# in	28 Hours	24 Hours	20 Hours		
Employees	"Group"					
1	0	-	-	-		
2	1	1	-	-		
3	1	1	-	-		
4	1	1	-	-		
5	1	1	-	-		
6	2	1	1	-		
7	2	1	1	-		
8	2	1	1	-		
9	2	1	1	-		
10	3	1	1	1		
11	3	1	1	1		
12	4	1	1	2		
13	4	1	1	2		
14	4	1	1	2		
15	5	2	2	1		
16	5	2	2	1		
17	5	2	2	1		
18-20	6	2	2	2		
21-23	7	2	2	3		
24-26	8	3	3	2		
27-29	9	3	3	3		
30-32	10	3	3	4		
33-35	11	4	4	3		
36-38	12	4	4	4		
39-41	13	4	4	5		
42-44	14	5	5	4		
45-47	15	5 5	5	5		
48-50	16	5	5	6		
51-53	17	6	6	5		

54-56	18	6	6	6
57-59	19	6	6	7
60-62	20	7	7	6
63-65	21	7	7	7

8. <u>Meat and Bakery Scheduling</u>

It is understood that the existing practice of separating the production classifications from the sales classifications will be maintained for the purposes of seniority and scheduling.

9. <u>FTP Internet Files</u>

The Company agrees to provide updated address listings via FTP internet file. Automatic updates will be available once per period as per the Company's period calendar.

10. Anti-Fatigue Mats

The parties recognize the need for effective anti-fatigue mats to be placed at check-stands, customer service and in appropriate production areas.

Within twelve (12) weeks following ratification, the Union and the Company will complete a comparative study of one (1) or two (2) mats recommended by the Union and one (1) or two (2) mats recommended by the Company.

If the Union and the Company cannot agree on the most suitable mat to use at the end of the twelve (12) week period, the matter shall be referred to an Arbitrator who shall render a decision within four (4) weeks of the conclusion of the hearing. The Arbitrator's consideration shall be limited to issues of effectiveness in reducing fatigue, durability, cost and employee preference.

In the event the selected mat is no longer available or the cost increases substantially, the Company reserves the right to source alternative suppliers of a similarly effective mat.

11. <u>Twenty-Four (24) Hour Store Opening</u>

In the event the Company elects to introduce twentyfour (24) hour opening in any of its retail stores, it shall advise the Union and the affected employees a minimum of three (3) weeks in advance of the change.

It is understood that for current employees, Available Anytime status would be maintained provided that the Anytime employee is available for the same block of hours within their department that they were available prior to the store hours changing to twenty-four (24) hours.

Employees starting a shift between the hours of 11:00 p.m. and 7:00 a.m. inclusive will be scheduled for shifts of not less than five (5) hours.

12. <u>H₂O</u>

Employees may elect to bring a bottle of water to their working areas under the following conditions:

- 1. The bottle is the President's Choice brand or other brand designated by the Employer.
- 2. The size is 500 ml or smaller.
- Cashiers will store the bottle under the counter.
 Bottles are not to be present on the sales floor when the store is open.

Employees must exercise common courtesy with customers when consuming water.

13. Clothing and Footwear

When the Employer implements a uniform shirt, the following will apply. The Employer agrees to:

- i. Provide two (2) shirts to available anytime employees;
- ii. Provide one (1) shirt to restricted employees.

In addition, the Employer will provide one (1) replacement shirt after a year of employment and each subsequent year upon request by the employee.

Employees are required to maintain their shirts in a clean and presentable condition. Any additional shirts required by the employee can be purchased from the Employer at a cost not to exceed twelve (\$12.00) dollars per shirt.

If in future, subsequent to the Employer implementing uniform shirts, the Employer changes the policy and no longer provides shirts, it will provide a one (1) time payment of fifty (\$50.00) dollars to available anytime employees and twenty-five (\$25.00) dollars to restricted employees for the purchase of new required clothing.

14. <u>Safety Footwear</u>

Full-time Receivers who are required to wear steel-toed safety footwear will be paid an allowance of fifty (\$50.00) dollars per year toward the cost.

15. Full-Time Positions

1. The Employer agrees to maintain a full-time percentage guarantee for each store outside of Edmonton and Calgary, which shall be the same as the average full-time percentage that existed in 1994 in Medicine Hat, Grande Prairie, Red Deer and Lloydminster.

For the purposes of calculation, Trusteed Dental Plan Hours (excluding Courtesy Clerks) shall be used. A full-time employee will be considered to work thirty-seven (37) hours per week.

The calculation will be made twice (2X) annually, in September and March.

16. Real Canadian Liquor Store

The parties agree that the terms and conditions of the existing urban and rural Collective Agreements will apply to employees working in the Real Canadian Liquor Stores located on Real Canadian Superstore parking lots in the Province of Alberta subject to the following terms:

A Manager and one (1) Department Supervisor at each location shall be excluded from the bargaining unit. Future departments shall be subject to Article 30.16 of the urban Agreement and Article 30.13 of the rural Collective Agreement.

Seniority of Liquor Store employees shall be considered separate and distinct from other employees under the Superstore Agreement. In the event a Liquor Store is closed or a Liquor Store employee is laid off and receives zero hours for four (4) weeks, they shall be able to exercise their seniority into the nearest Superstore as per Article 30.

When key holder responsibilities are required, one (1) employee shall be designated by the Employer as a Coordinator and shall be paid a premium of forty (\$0.40) cents per hour for all hours worked as the Coordinator.

Existing key holders at ratification shall move to the next highest rate on the combined scale and be credited with the corresponding number of hours on the combined scale.

In the event that there is a full-time bargaining unit employee appointed in some stores, that employee must be able to perform the responsibilities of a Coordinator.

17. <u>Scheduling Guarantees</u>

Employees who are in the employ of the Company on the ratification date 2008 and who work or will work in departments with three (3) employees or less, if eligible, shall receive guarantee of hours as follows: Notwithstanding 30.14 (a) and (b) the following shall apply. The senior one third (1/3rd) of unrestricted employees in a department shall hereafter be called "the Group" and be scheduled as follows:

- i. the senior one-third (1/3rd) of "the Group" shall receive twenty-eight (28) hours or better;
- ii. the next most senior one-third (1/3rd) of "the

Group" shall receive twenty-four (24) hours or better;

iii. the least senior one-third (1/3rd) of "the Group"shall receive twenty (20) hours or better.

Restricted employees shall not qualify to be scheduled under this section.

18. <u>Full-Time Work Week</u>

In the event a four (4) day work week is being considered, the Company and the Union will meet to discuss provisions of a mutually agreeable four (4) day work week for full-time employees.

19. Mediated Settlements

Provided there are no negotiated changes to relevant language, the parties agree that any mediated settlements with Andrew Sims Q.C. regarding interpretation of the Collective Agreement prior to ratification will remain in effect for the duration of this Collective Agreement.

20. <u>Hand Sanitizers at Tills</u>

Once the necessary approvals are put in place by the Federal Government citing Sani-Hand Hand Wipes as food grade safe, the Company will make Sani-Hand Hand Wipes available for all cashiers.

21. <u>Distribution of Collective Agreements</u>

The Employer agrees to distribute Union provided Collective Agreements to all new Alberta employees at

the point of hiring. This arrangement will continue for the duration of the current Agreement. In the event of a shortage of Collective Bargaining Agreements, the Employer shall notify the Union that additional Agreements are required.

22. Fort McMurray and Grande Prairie Premium

Effective the date of ratification, all employees in Fort McMurray and Grande Prairie stores will receive a premium of one (\$1.00) dollar per hour above the rates in Appendix "A". It is understood that this change will not negatively impact the current employees in these stores and if during the life of this Collective Agreement, this new calculation (\$1.00 premium + Appendix "A" rate) results in a lesser hourly rate than an employee's current rate, the current rate plus the general increase shall apply.

23. From time to time the Company has implemented premiums and incentives for additional reasons. It is the Company's intention to continue to pay these premiums and incentives as long as they are required. Employees hired prior to ratification will receive their current premiums for a period of not less than two (2) years from the date of ratification. In the event that the Company determines that an hourly premium or premiums are no longer required, the Company will give the Union and the affected employees six (6) months notice. For the first three (3) months of this notice period, the hourly premium will continue to be paid. For the next three (3) months, the hourly premium will be removed, however at the end of this three (3) month period, active employees will receive a lump sum payment based on the premium amount multiplied by the number of applicable hours

worked.

- 24. After ratification, the Company agrees to include the Host position in the bargaining unit. Hosts shall be classified on the Food Service Clerk scale.
- 25. Up to one (1) CAO Supervisor will be excluded from the bargaining unit in each store based on the following Letter of Understanding:

There shall be one (1) excluded CAO Supervisor per store. This reduction of out of scope positions will be achieved through the process of attrition by the end of 2009. Should any store fail to meet this objective by the end of 2009, the Company will transfer these personnel into alternate out of scope positions. With the exception of the single CAO Supervisor, all CAO personnel will be bargaining unit members classified under the Food Service Clerk wage scale.

26. <u>Meat Department Trainees</u>

The parties agree that there shall be a classification of Meat Department Trainees and that the following shall apply:

- 1. The trainees will be drawn from the existing group of Meat Service Clerks in the store with the opening for a trainee.
- 2. Meat Service Clerks entering the program must either:
 - a. Hold a N.A.I.T. or equivalent diploma, or
 - b. Pass a written and/or practical test developed by the Meat Department.

- 3. Trainees will be on a trial period for five hundred (500) hours during which time the Employer will review the progress of the trainee at periodic intervals.
- 4. During the trial period, trainees whom the Employer determines not to have the capabilities to be a Meat Cutter shall return to the Service Clerk classification.
- The duties of the trainees will include all aspects of the Meat Cutter position and will be under the guidance of same. If Meat Cutter duties are not available, trainees will perform Service Clerk duties.
- 6. If a Meat Cutter position becomes vacant prior to trainees completing the program, those trainees with more than five hundred (500) hours of training will be considered at that time. If the trainees are not suitable or are not available to fill a Meat Cutter position, the Employer has the right to hire outside.
- 7. When trainee hours are not available, a trainee will receive Service Clerk hours in line with seniority.
- 8. At the completion of two thousand (2,000) hours, the trainees, who are then at a rate of \$13.50, will be classified as part-time Meat Cutters and will receive credit for all hours worked actually training.

Rate of Pay - Meat Department Trainees

0 - 500 hours	\$ 12.00
501 - 1000 hours	\$ 12.50
1001 - 1500 hours	\$ 13.00
1501 - 2000 hours	\$ 13.50

If a new trainee's hourly rate as a Service Clerk is higher than the top rate of the Meat Department Trainee's scale, then the new trainee will remain at their current Service Clerk rate of pay for their entire training period and receive a training incentive of fifty (\$0.50) cents for all hours worked as trainee when they successfully complete their training period.

27. Bakery Department Trainees

The parties agree that there shall be a classification of Bakery Department Trainees and that the following shall apply:

- 1. The trainees will be drawn from the existing group of Bakery Service Clerks in the store with the opening for a trainee.
- 2. Bakery Service Clerks entering the program must either:
 - a. hold a N.A.I.T. or S.A.I.T. Commercial Baking Program diploma, or
 - b. have entered into a Bakery apprenticeship agreement with the Company, or
 - c. be accepted into the N.A.I.T. or S.A.I.T. Commercial Baking Program.

Where there is more than one (1) applicant being considered under one of the options listed above, the position shall be filled in accordance with Article 30.6.

3. Trainees will be on a trial period for five hundred (500) hours during which time the Employer will review the progress of the trainee at periodic intervals.

- 4. During the trial period, trainees whom the Employer determines not to have the capabilities to be a Baker shall return to the Service Clerk classification.
- 5. The duties of the trainees will include all aspects of the Baker position and will be under the guidance of same. If Baker duties are not available, trainees will perform Service Clerk duties.
- 6. If a Baker position becomes vacant prior to trainees completing the program, those trainees with more than five hundred (500) hours of training will be considered at that time. If the trainees are not suitable or are not available to fill a Baker position, the Employer has the right to hire outside.
- 7. When trainee hours are not available, a trainee will receive Service Clerk hours in line with seniority.
- 8. At the completion of two thousand (2,000) hours, the trainees, who are then at a rate of \$13.50, will be classified as part-time Bakers and will receive credit for all hours worked actually training.

Rate of Pay - Bakery Department Trainees

0 - 500 hours	\$ 12.00
501 - 1000 hours	\$ 12.50
1001 - 1500 hours	\$ 13.00
1501 - 2000 hours	\$ 13.50

If a new trainee's hourly rate as a Service Clerk is higher than the top rate of the Bakery Department Trainee's scale, then the new trainee will remain at their current Service Clerk rate of pay for their entire training period and receive a training incentive of fifty (\$0.50) cents for all hours worked as trainee when they successfully complete their training period.

28. The Employer (The Real Canadian Superstore) agrees that it will voluntarily recognize the UFCW Local 401 to represent its employees in the Province of Alberta. Upon opening new Superstores in the Province of Alberta, other than Edmonton and Calgary, the Employer will recognize UFCW Local 401 as exclusive bargaining agent of the new store employees and upon ratification by the employees, this current Collective Agreement shall apply.

New Superstores opened in Edmonton or Calgary shall be covered by the Collective Agreement in effect for the stores in those areas.

Personal Assurance of Full-Time Employment

Subject to an agreement on a six (6) year term from the date of expiry, to 2012, the Company is prepared to renew the "Personal Assurance of Full-Time Employment" letter. This would apply to all employees in Red Deer, Medicine Hat, Grande Prairie, Lloydminster, Fort McMurray, Lethbridge and Camrose who are full-time as of the date of ratification. Schedule "C" shall be revised to constitute the assured group. This assurance of full-time employment shall continue for the duration of the next Collective Agreement.

The assurance of full-time employment will not apply in the case of just cause dismissal unless reinstated by arbitration or agreement between the Company and the Union. In the event of the closure of a store in a one-store town, full-time employees would have to move to another location in another town in order to maintain full-time employment. The assurance of full-time employment will not apply in the case of an Assistant Supervisor going to part-time status as a result of not accepting a supervisory position.

Employees who are promoted to full-time within three (3) months of ratification as a result of the buyout program will have their name added to Schedule "C" of the assured group.

This letter of Agreement is part of the Collective Agreement and will expire in the year 2012 when the current Collective Bargaining Agreement expires.

Schedule "C" – Full-Time Employees

Full-Time Employees Outside Edmonton and Calgary

Employee #	Employee Name	Department
93411	ACKROYD, DEBRA ANNE	FRONT END
96586	ALBERS, SONJA K	HOUSEWARES
74241	AMES, HAROLD JOHN	PRODUCE
77511	ARGUE, FLORENCE	BAKERY
85886	ARRIAGADA, JOHANNA M	HOUSEWARES
51715	ATKINS, RICHARD	STORE SERVICES
54335	AUSTIN, SANDRA MAY	LIQUOR STORE
54782	BAKER, JASON	STORE SERVICES
53015	BEER, KRISTIN GAE	MEAT
76748	BELTRAN, PEDRO ROSARIO	PRODUCE
88024	BERG, JEREMY	BAKERY
73771	BERNS, CHELSEA	FRONT END
54154	BINNIE, ADRIENNE	PRODUCE
53806	BIRECKI, TERRY L	FRONT END
81051	BLAKE, DELORES RENEE-LEA	HOUSEWARES
79288	BLOUIN, BARRY	GROCERY
80076	BOBYAK, MARLENE DOROTHY	PRODUCE
99498	BOITEAU, CANDACE L	PRODUCE
56633	BRANN, KEVIN L	MEAT
57612	BRERETON, JENNIFER JEAN	FRONT END
80437	BUCHAN, ANDY MARVIN	MEAT
99267	BUMBACCO, JESSE JAMES	MEAT
51519	BURGESS, PENNY RAE	HOME MEAL
		REPLACEMENT
90578	BURKE, BARBARA ANN	HOME MEAL
		REPLACEMENT
72577	CARTER, BRIAN RICHARD	STORE SERVICES
93400	CARTER, MATTHEW AS	PRODUCE
57621	CHATEAU, PATRICK J.	GROCERY
75425	CHEESEMAN, RYAN	GROCERY

Employee #	Employee Name	Department
81842	CHERRY-LEBEL, CRISTAL	ADULT APPAREL
57635	CLARK, BRUCE LEON	GROCERY
58352	CLARKSON, JILL M	FRONT END
71429	CRESSWELL, ROBERT C	GROCERY
90803	CROMWELL, NATHAN JAMES	РНОТО
		ELECTRONICS
74753	CURRIE, JOHN A	MEAT
74417	DAY, CHRIS ROBERT	GROCERY
55397	DECECCO, ROD	MEAT
90935	DESCHENEAU, ROB	GROCERY
74772	DOELL, LARRY	GROCERY
87730	DRADER, ROSA	DELI
57948	DRIEDGER, HELEN	PHARMACY
52663	DUBOURT, KATRINA	DELI
95304	EDWARDS, JODI LYNN	HOUSEWARES
55598	EIRICH, KEVIN	MEAT
56857	ELLIOTT, DEVYN R	GROCERY
52551	ESTEPA, MARIE	FRONT END
94864	FICK, TABATHA	PRODUCE
58606	FLECKENSTEIN, ROBERT D	MEAT
54116	FLUNDRA, ANGELA MARIE	FRONT END
81227	FOLSTAD, CHARLEEN	FRONT END
58932	FORDICE, HOLLY	FRONT END
93048	FOWLER, SHAWN G	MEAT
95210	FRASER, CAMERON ROBERT	GROCERY
53185	FREESTONE, KAYLA JEAN	FRONT END
53320	FUSSELL, TIFFANY	LIQUOR STORE
86910	GATES, DUANE	PRODUCE
74000	GAUNT, MARGE	DELI
80553	GETZ, VICTORIA	HOUSEWARES
56121	GILBERT, SHANNON	FRONT END
71216	GREENE, CHARLOTTE R	FRONT END
88750	GREENHOUGH, ADAM	PRODUCE
71221	GREGORY, CHRIS	GROCERY

Employee #	Employee Name	Department
88184	GREGSON, DANIELE	ADULT APPAREL
50682	GUCKERT, TAMMY M.	FRONT END
52731	GUEST, LYLE EDWARD	MEAT
55983	GUIDOLIN, CHRISTINA	ADULT APPAREL
75757	HAEBERLE, ROZSANNA MAYRENE	HOME SEASONAL
82290	HANM, HENRY K	MEAT
73939	HARDY, BLANCA V	GROCERY
78233	HAUCK, BEATA	BAKERY
51275	HECK, CURTIS	STORE SERVICES
60005	HOLLERBAUM, KELLY	PHARMACY
56550	HUDSON, KRISTA	GROCERY
80719	HUDSON, RONALD WAYNE	PRODUCE
53483	INGRAM, GLEN D	STORE SERVICES
70170	IP, CHAT CAN	GROCERY
76250	JARVIS, TIFFANY TATEANNA	FRONT END
73775	JOA, JOSE	BAKERY
56371	JORDAN, JESSICA L	ADULT APPAREL
51733	KIMBERLEY, ANNE	OTC
56336	KIRBY, DEBORAH	DELI
77555	KISSICK, BEVERLEY J	FRONT END
85788	KLEMMER, MANDY MARIE	ADULT APPAREL
70163	KWAN, MO CHI	GROCERY
58982	KYLE, JASON	MEAT
56466	LAMBERT, BOB T	STORE SERVICES
58878	LAMBERT, JEREMY	GROCERY
56976	LANDRY, JEFFERY CHARLES	GROCERY
58611	LANZ, CHAD ROSS	GROCERY
56211	LAVOIE, JEANNETTE MARIE	LIQUOR STORE
77545	LEHMAN, TRACY L	FRONT END
35212	LEWIS, CHERYL	BAKERY
86449	LIESKE, PETER	BAKERY
75732	LINDSAY, CURTIS EVAN	LIQUOR STORE
59456	LOWRY, NISA	STORE SERVICES

Employee #	Employee Name	Department
51999	LUCAS, JASON C	PRODUCE
51706	MACNEIL, ANGELA MARIE	MEAT
80354	MACRAE, CHRIS	LEISURE
73070	MAIZE, JENNY ANNE	BAKERY
77128	MANALOTO, JERICSON AGNE	GROCERY
59922	MANSELL, LORI	LIQUOR STORE
81243	MARIORAS, ANDREAS A	MEAT
74171	MARRON, EMILY A	BAKERY
80413	MASON, BRUCE R	MEAT
57794	MASSON, ALBERT JOSEPH	MEAT
80404	MATT, GREG	GROCERY
57744	MCCAFFREY, MARK PATRICK	PHARMACY
64060	MCCUAIG, PEGGY	FRONT END
52440	MCDONALD, SHERRY	BAKERY
53804	MCDONALD, TRISHA L.	FRONT END
58335	MCINTOSH, JAMES	GROCERY
55966	MCKAY, DENISE	FRONT END
75428	MCLEAN, ELVAI	FRONT END
70283	MEDLICOTT, CHARLENE DAWN	FRONT END
58022	MEHRER, MARTHA AGNES	PRODUCE
50158	MERCER, DWIGHT EDWARD	PHARMACY
82352	METCALFE, KIRK	GROCERY
57607	MILLIGAN, LESLIE	GROCERY
23606	MOOY, DUSTIN	BAKERY
56768	MUIRHEAD, WILLIAM SHAYNE	STORE SERVICES
58344	MUJANOVIC, DZEMILA	BAKERY
80917	NELSON, GUY E	STORE SERVICES
56811	NICHOLSON, MEGAN L	LIQUOR STORE
74291	NIELSON, LYNNE MAUDE	PRODUCE
72989	NODDIN, DEBBIE	BAKERY
90581	OLSON, TREVOR RJ	РНОТО
		ELECTRONICS
54464	OMEROVIC, EDINA	BAKERY
58713	OULETTE, CINDY A.	FRONT END

Employee #	Employee Name	Department
84511	PHOMMAKET, SANGATH	GROCERY
59762	PLAWECKI, MARTIN	BAKERY
88245	POHL, AMANDA	РНОТО
		ELECTRONICS
96928	POMEROY, ROBERT JOSEPH	GROCERY
86256	REPETOWSKI, JENNY	FRONT END
72401	RITCHEY, DARCY	GROCERY
50468	RITCHIE, TARA-LYNN M	FRONT END
56923	ROBBINS, KAREN	ADULT APPAREL
95917	ROSS, ELLICIA LYN	GROCERY
78089	ROSTAING, BRIAN MAURICE	MEAT
83467	ROSYCHUK, BARBARA ANNE	HOUSEWARES
53587	SANDAU, KYLE R	РНОТО
		ELECTRONICS
80427	SATHER, LINDSAY JAMES	MEAT
60006	SAUNDERS, DARREN	STORE SERVICES
82044	SCHIEMAN, SHARON	FRONT END
95356	SCHWEMLER, TARA	ADULT APPAREL
74730	SCOTT, KARMA-RAE	FRONT END
53960	SEVER, GAYLA D.	PHARMACY
58428	SHAW, ANGELA VANETTE	ADULT APPAREL
80823	SHERBACK, BRADLEY A	GROCERY
84393	SLADE, JENNY LILLIAN	РНОТО
		ELECTRONICS
76247	SMITH, JUSTIN	GROCERY
55267	SMITH, NATHAN	GROCERY
53926	SOLOMATINE, ALEXANDER	PHARMACY
55313	SORENSON, FRED	GROCERY
60100	SPENCE, NEIL	GROCERY
57003	ST.JEAN, TERRY	BAKERY
92395	STANSFIELD, BILL F	GROCERY
71210	STAROSTA, SANDY ANN	GROCERY
51233	STEELE, FRANCIS MURDOCK	HOME SEASONAL
79769	STORVIK, DELBERT	STORE SERVICES

Employee #	Employee Name	Department
71315	STURGEON, WESLEY	GROCERY
51370	THOMPSON, ROGER A	GROCERY
72339	THORPE, BILLI L.	BAKERY
54158	TIFFIN, DALLAS	MEAT
56608	TWEDT, GLENDA MARIE	HOUSEWARES
84972	TYZO, URSZULA	BAKERY
83039	UNGER, MARGARET	PHARMACY
59011	VALCOURT, LAUREN E	FRONT END
74186	VAN NIE, KEITH A	GROCERY
56847	VOLK, VICTORIA	GROCERY
58692	WALL, ANGELA	DELI
55976	WALLIN, ROBIN J	BAKERY
70290	WATSON, PATRICIA	GROCERY
83431	WELCH, SHANE DAVID	GROCERY
57144	WELDER, DALE A	GROCERY
63092	WILSON, LYLE	GROCERY
58397	WINCOTT, KIM DENISE	PHARMACY
93746	WITALA, SHIRLEY A.	DELI
54061	WOOD, JORIA	FRONT END
55853	WOTTON, MICHELLE	PHARMACY