

**COLLECTIVE AGREEMENT
BETWEEN
ENBRIDGE GAS DISTRIBUTION**



And

THE COMMUNICATIONS, ENERGY AND PAPERWORKERS UNION



Local 975

JANUARY 1, 2011

TO DECEMBER 31, 2013

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ARTICLE 1

RECOGNITION

- 1.01 Enbridge Gas Distribution hereinafter referred to as the Company recognizes the Communications, Energy and Paperworkers Union Local 975, hereinafter referred to as the Union, as the sole bargaining agent for:
- A) All clerical and laboratory employees, save and except Niagara Region non-operating employees, supervisors, those above the rank, residential/commercial sales associates, energy management consultants, account associates, secretaries to department managers, those above that rank, those employees in the Human Resources, Budget, Regulatory Affairs and Corporate Affairs departments.
 - B) All operations employees save and except supervisors, those above that rank and those working out of the Grimsby office.
 - C) All clerical employees who normally work twenty-four (24) hours per week or less in the Central Region defined as all work locations located in the greater Toronto franchise area including Peterborough and Barrie, of Enbridge Gas Distribution, save and except supervisors, those above that rank, residential/commercial sales associates, energy management consultants, account associates, secretaries to department managers, those above that rank, those employees in the Human Resources, Budget, Regulatory Affairs and Corporate Affairs departments.

ARTICLE 2
UNION MANAGEMENT CO-OPERATION

- 2.01 Conferences between the Company representatives and the negotiating committee to discuss matters other than grievances shall be called when mutually agreed upon. Matters to be discussed at any such conference shall be listed in an agenda to be supplied by the party requesting the conference to the other party not less than forty-eight (48) hours before the time for which the conference is arranged.
- 2.02 The Union Safety representatives may request meetings with Company Safety representatives and, sufficient notice having been given, such meetings shall be held as soon as possible thereafter. Either party or both parties may make recommendations to their principals, and pass on information resulting from these meetings.
- 2.03 The parties agree that the "Involvement Philosophy Statement" will be used to strengthen the relationship and reflect the way in which the parties will work together in the future. (See Letter of Understanding)
- 2.04 The Company and the Union recognize the importance of a strong commitment to the Health and Safety of its work force and therefore agree and commit to the following:
- A) Compliance with a standard that, as a minimum, meet all applicable laws and regulations as of April, 1998, and reflect applicable industry standards.
 - B) That the Company will provide and maintain a safe and healthy work environment, safe equipment and will follow operating practices that will safeguard all employees and the public.
 - C) The elimination of the source of dangers to the health, safety and physical well being of its employees is of paramount importance.
 - D) That procedures are in place to ensure the efficient delivery of, and accessibility to, Health and Safety Training.
 - E) That the Company and the Union will work together to ensure all employees are aware of their rights and obligations with respect to these commitments.
 - F) That unacceptable performance of health and safety responsibilities will not be tolerated.
 - G) Development and communication of a Safety Management System.
- 2.05 The Company and the Union also recognize the importance of Joint Health and Safety Committees, comprised of knowledgeable employees, to achieving these commitments and agree to ensure that the committees have the necessary support to fulfill their role.

ARTICLE 3
RESERVATIONS TO MANAGEMENT

- 3.01 The Union recognizes the right of the Company to operate and manage its (the Company's) business in all respects.
- 3.02 The right to hire, manage the working force, and maintain order and efficiency is the exclusive responsibility of Management, provided there is no conflict with the terms of this Agreement.
- 3.03 The right to promote and the right to discipline and discharge for cause are likewise the exclusive responsibility of Management, provided that claims of discriminatory promotions and wrongful or unjust discipline or discharge shall be subject to the grievance procedure herein provided.

ARTICLE 4
STRIKES OR LOCKOUTS

- 4.01 The Union and the Company recognize their respective and unusual responsibilities to the public constantly being served by the Company and therefore, pledge that there shall not be any resort to lockouts, strikes or any other collective action which will interfere in any way with the gas supply, production distribution or utilization during the term of this Agreement.

ARTICLE 5
CHECK-OFF OF UNION DUES

5.01 Change

The Company agrees that a check-off of the union dues shall be made on a bi-weekly basis from the salary of all union members and that dues will commence from the first week of employment for all new employees.

5.02 The Union shall notify the Company of the amounts of dues on the effective date of this Agreement. Such amounts shall be subject to change at the request of the Union once each three-month period during the life of this Agreement. Such deductions will be remitted to the Secretary-Treasurer of the Union within one week of the deduction and shall be accompanied by a list of the employees from whom the deductions have been made and their addresses will be forwarded to the Treasurer of the Union. Such deductions will be remitted into the Unions account.

5.03 Upon not less than 30 days' notice from the Secretary-Treasurer of the Union, the Company shall check off a special assessment of one or more weeks' duration from the salary of all Union members, no more than once in each three month period during the term of this Agreement, provided that a copy of the minutes relating assessment, certified by the Secretary of the Union, is forwarded with the requests. Such deductions will be remitted into the Unions account within one week of the deduction.

**ARTICLE 6
UNION SECURITY**

- 6.01 Employees covered by the terms of this Agreement who enter the Company's service shall, as a condition of continued employment, become members of the Union and remain members in good standing in accordance with the constitution and by-laws of the Union for the duration of this Agreement.
- 6.02 An employee elected or appointed to a full-time office in the Union which requires a continuous and extended absence from regular work, shall upon written application therefore, be granted such leave of absence without pay, and without loss of seniority for such time as the office is held, to a maximum leave of two years, after which further leave may be granted at the discretion of the Company. It is the condition of reinstatement to their former position that the employee apply therefore within thirty (30) calendar days after the expiration of this term of office with the Union, and that they are competent to perform the work.
- 6.03 Members of the Union when delegated or elected to transact bonafide business pertaining to the Local Union, shall upon written application therefore made at least forty-eight (48) hours prior, be granted time off without pay.
- 6.04 With respect to business pertaining to the Communications, Energy and Paperworkers Union leaves will be granted provided 14 days' notice given. In the event that leaves of absence granted under this clause unduly interfere with the operation of a department, the Company and the Union shall discuss possible alternate arrangements; however, failing to agree on alternate arrangements, said leaves of absence shall not be withheld. If a substitute is agreed upon as an alternate arrangement the substitute shall receive the same pay as the absent employee would have received. There is commitment not to interfere with operations.
- 6.05 The Company agrees that no employee shall suffer loss of normal salary while attending Company - Union meetings.
- 6.06 The Company and the Union agree that there will be no discrimination against employees due to union involvement.
- 6.07 The Company recognizes the Local Union shall require a full-time officer. The terms and conditions are documented in an attached Letter of Understanding.
- 6.08 The Company shall recognize Stewards, appointed by the Union. The Union shall provide the Company with an up to date list.
- 6.09 The Company agrees to provide bulletin boards, for the posting of Union notices. It is understood that a copy of these notices shall be submitted to the Human Resources Department prior to posting.

ARTICLE 7
NEGOTIATING COMMITTEE

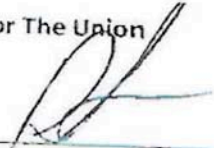
7.01 The Company agrees that a Negotiating Committee not to exceed ten (10) in number, selected by the Union, shall be recognized as the authorized representatives of the employees on any proposed renewal or revision of this Agreement. This committee may be augmented by representatives of the Communications, Energy and Paperworkers Union.


ARTICLE 8
DURATION OF AGREEMENT

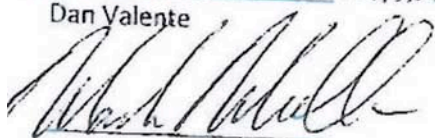
- 8.01 This Agreement shall become effective on January 1, 2011 and shall remain in effect until December 31, 2013, and thereafter shall continue in effect until one party hereto notifies the other party within sixty (60) days of the anniversary date of this Agreement or any extension thereof that such party elects to modify or amend this Agreement.
- 8.02 Notice of termination, addition to, or revision of any or all of this Agreement's provisions require that negotiation on such proposals commence no sooner than ten (10) days after December 1, 2013.
- 8.03 Should this Agreement be allowed to continue in effect automatically after December 1, 2013 any or all of its provisions may be terminated at any time thereafter on two (2) months notice by either party thereto, negotiations commencing no sooner than ten (10) days and no later than thirty (30) days from date of such notice.
- 8.04 All Appendices to this Agreement shall form part of this Agreement.

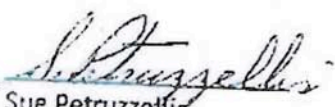
ARTICLE 8
DURATION OF AGREEMENT


For The Union

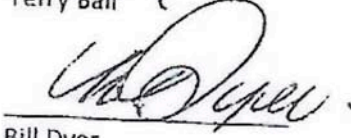

Doug Carter

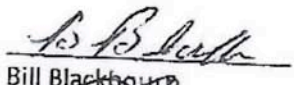

Dan Valente

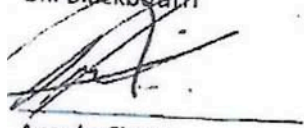

Mark Mullan


Sue Petruzzellis



Terry Ball

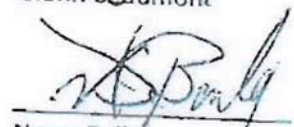

Bill Dyer

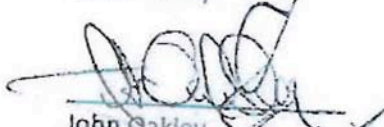

Bill Blackburn


Angelo Cigna

For The Company

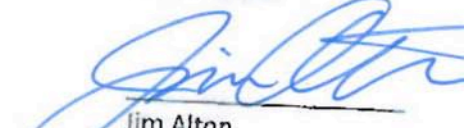

Glenn Beaumont

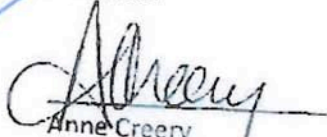

Norm Bailey

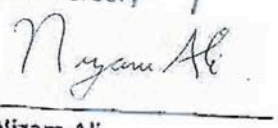

John Oakley


Marc Weil

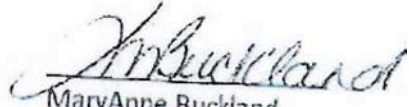

Phil Mannell


Jim Alton


Anne Creery


Nizam Ali


Nick Thalassinos


MaryAnne Buckland

ARTICLE 9
NEW EMPLOYEES

- 9.01 New employees shall be considered to be on probation until they have completed three (3) months of continuous service. Probationary employees have no rights under the collective agreement except for hours of work, rates of pay and statutory holidays. This three-month period may be extended by a maximum of three (3) months by agreement between the Company and the Union. The Company will notify the Union in writing of any termination of a probationary employee.

ARTICLE 10 SENIORITY

- 10.01 The purpose of rules respecting seniority is to give employees an equitable measure of security based on length of service with the Company.
- 10.02 Upon completion of the probationary period, seniority shall become effective for new employees from the date of entry into the service of the Company.
- 10.03 For full time exempt, temporary and part time exempt employees entering the bargaining unit, seniority with respect to job postings and layoff will be calculated from the date of entry into the Bargaining Unit, unless otherwise negotiated.
- 10.04 Seniority shall not be broken by leave of absence in writing granted by an official of the Company or by illness attested to by a physician's certificate.
- 10.05 Seniority shall be lost for any of the following reasons:
- A) if the employee voluntarily leaves the employ of the Company;
 - B) if the employee is discharged and is not reinstated pursuant to the provisions of the grievance procedure;
 - C) in the event of a lay-off for a period of twenty-four (24) consecutive months;
 - D) If an employee voluntarily leaves Local 975 for a period of twenty four (24) consecutive months;
 - E) Is absent from work for a period of ten (10) working days without satisfactory notification to the Company. This shall be deemed a voluntary resignation. Circumstances beyond the control of the employee will be taken into consideration. The Union will be notified after five (5) days of no report.
- 10.06 Officers and Shop Stewards of the Union, during their terms of Office in the Union, shall head the seniority list. This clause will not apply when considering seniority for promotion or vacation.
- 10.07 Unit seniority lists showing company seniority, and identifying unit seniority (if applicable) shall be posted on all bulletin boards and a copy sent to the secretary of the units. This list shall be revised every six (6) months.

**ARTICLE 11
JOB POSTINGS**

- 11.01 The Company will determine when a vacancy exists. The vacancy will be filled in the following order:
1. Post the job vacancy Company wide, for a period of seven (7) days. Where qualifications are equal, the applicant with the most seniority shall be awarded the position.
 2. The Company will hire externally.
- 11.02 Within ten (10) working days of such original posting, the Company will post the notice indicating the successful applicant for the position. The Union will be advised of all the applicants.
- 11.03 Applicants for positions below Range 7 received from employees who were accepted for their current position within six (6) months prior to the date of any posting for which they may apply, will be accepted at the sole discretion of the Company. Unless such application is accepted, these employees will be ineligible for posting purposes under this article. Acceptance of applications will not be unreasonably denied.
- 11.04 In the event that a successful applicant proves unsuitable on a posted job, the Company will attempt to relocate the employee to a suitable position.
- 11.05 Any unsuccessful applicant, whose seniority is greater than the successful applicant has the right to apply for an opportunity to demonstrate their ability, provided the application is made within seven (7) calendar days following written notice that the applicant was not accepted. Any decision made for filling of such vacancies inconsistent with this article would be subject of a grievance and processed under the grievance procedure. The unsuccessful applicant with seniority may request and will be advised of the reasons they were not accepted.
- 11.06 Gas Technicians filling Labourer vacancies will carry their rate to the new job.

ARTICLE 11
JOB POSTINGS (Continued)

- 11.07 A vacancy in a permanent position may be filled for a period of thirty (30) working days. An employee so transferred will receive the higher rate of pay.
- 11.08 A temporary employee hired on contract to fill a temporary position shall be laid off in accordance with the conditions stated above.
- 11.09 Time periods may be extended by mutual agreement.

ARTICLE 12
TEMPORARY EMPLOYEES

12.01 Temporary employees have no rights under this collective agreement except for hours of work, rates of pay and statutory holidays, and the grievance procedure as it relates to these issues.

ARTICLE 13
LAYOFF/RECALL

- 13.01 In the event of a lay-off the principle of seniority shall apply.
- 13.02 In the event of a lay-off the Company and the Union will endeavour to place displaced employees in other jobs. The Company shall give the employees who are subject to lay-off and the Union sixty (60) days notice.
- 13.03 Employees in the job concerned shall be given lay-off notice. An employee with seniority who is laid off in their unit can displace an employee with less seniority provided the employee is qualified to perform the job.
- 13.04 If a change in methods or operations occurs which may result in the lay-off of employees, the Company agrees to, in consultation with the Union, make a reasonable effort to train and adapt such employees in the operation of the new equipment or methods.
- 13.05 Employees who are laid-off will be retained on a recall list, and will maintain and accrue seniority, if not on lay-off for more than twenty four (24) months. When work is available, employees on the recall list will be recalled in order of seniority of their unit, provided that the employee to be recalled is qualified and able to do the work.
- 13.06 Notice of recall to work shall be directed by registered mail to the employee's last known address, unless he/she has received prior notice by telephone which will be confirmed by registered mail. It shall be the employee's responsibility to keep the Company informed of his/her address.
- 13.07 The recalled employee must notify the Company of his/her intention to return to work within five (5) days of the date of recall notice, and must return to work within ten (10) working days of date of recall notice or make alternate arrangements satisfactory to the Company.
- 13.08 An employee who refuses recall to a job will not lose seniority, but will lose future claim to the job which he/she has refused to accept.
- 13.09 Prior to re-employment, employees in order of seniority who have bumped into other positions shall be given the first opportunity to return to their previous position when a vacancy occurs.

ARTICLE 13
LAYOFF/RECALL (CONTINUED)

13.10 An employee impacted by redeployment or displacement that results in a lower rated position, shall maintain their current rate of pay [including any premiums] for the following periods;

- A) A period of three [3] years, or
- B) Until such time as the actual wage of the position catches up to their wage.

Employees receiving a maintenance of basic rate of pay will be required to post for all higher rated positions for which they are able and qualified for in their work location. Failure to post for such a position will result in the loss of the maintenance of rate.

ARTICLE 14 EMPLOYEE BENEFITS

- 14.01 **Benefit Coverage**
The Company agrees to provide pension and welfare benefits as described in the Company Booklets, benefit plan documents or policies of insurance for the duration of the Agreement.
- 14.02 **Pension Plan**
The terms of the Pension Plan form part of this Agreement. All employees must enroll in the Pension Plan in accordance with its terms and conditions.
- 14.03 **Hospital, Surgical, and Medical Benefits**
Employees will be eligible to enroll in the Flexible Health benefits plan for employees and their dependants, effective upon their date of hire.

Employees will be eligible to participate in the company Flex benefit plan coverage as described in the Company Booklets and benefit plan documents.
- 14.04 **Group Life Insurance**
Employees must enroll in the Company's Group Life Insurance Plan, which will provide for the payment as described in the policy, to the beneficiary in case of the death of a participating employee.
Employees will eligible effective upon their date of hire.

An employee may elect to apply for Optional Life Insurance coverage in accordance with the terms and conditions of the Life Insurance Plan and the Company Booklets and benefit plan documents. Such optional life insurance will become effective after the carrier receives the evidence of insurability information.

An employee may elect to apply for Optional Dependent Life Insurance to insure a spouse and each dependent child in accordance with the terms and conditions of the Life Insurance Plan and the Company Booklets and benefit plan documents. Such optional insurance shall be effective after the carrier receives the evidence of insurability information.
- 14.05 **Dental Plan**
Employees will be eligible to enroll in the Flexible Dental benefits plan for employees and their dependants, effective upon their date of hire.

Employees will be eligible to participate in the company Flexible Dental plan coverage as described in the Company Booklets and benefit plan documents.

**ARTICLE 15
SICK BENEFITS**

- 15.01 Eligible employees will receive Short Term Disability Benefits in accordance with the terms and conditions outlined in the STD Plan Text, a copy of which has been supplied to the Union. The STD plan forms part of this Collective Agreement.
- 15.02 An employee will be eligible for Short Term Disability Benefits effective upon their date of hire.
- 15.03 The Company reserves the right to demand reasonable proof of illness before paying any benefits. The Company will reimburse the cost of any medical certificate requested.
- 15.04 An employee absent on account of illness or accident shall receive basic pay from the first day of absence. Short Term Disability benefits will be paid in accordance with the following schedule for any one illness or accident.

SERVICE

STD BENEFIT

Less than one (1) year	Full pay for 6 weeks - 60% pay after 20 weeks
1 year to 5 years	Full pay for 6 weeks - 60% pay after 20 weeks
5 years to 10 years	Full pay for 13 weeks - 60% after 13 weeks
10 years and over	Full pay for 26 weeks

- 15.05 An employee who is absent on account of illness or other causes must notify the Company as directed on the inside front cover of this agreement prior to the start of such absence or as soon as physically possible indicating the duration and nature of such absence. In the case of failure to so report, the absence will be considered to commence only from the time that proper notification is received for the purpose of computing sick benefits under Article 15.4. If the original notification reported the absence to be less than one (1) week and subsequently such absence is extended, notification shall be given to the Company of such extension as soon as it is known. Employees must report progression of illness every seven (7) calendar days on an illness or disability extending over a period unless other notification is arranged with the employees' Supervisor.
- 15.06 An employee who is injured at work will receive a full days' pay for the day of the accident.

ARTICLE 15
SICK BENEFITS (Continued)

- 15.07 Employees incapacitated by reason of advanced age or general impairment of health for the efficient performance of their regular duties may be placed in any job they are capable of filling, regardless of seniority, by mutual agreement of the parties to this Agreement. Employees thus re-assigned to a lower classification shall be red-circled.

ARTICLE 16
ANNUAL VACATIONS

- 16.01 Employees with less than one (1) year's service by December 24 will be entitled to 1.25 days vacation for each complete month of service computed to June 30, to be taken within the calendar year.
- 16.02 An employee will be entitled to three (3) weeks vacation with pay upon completion of one (1) full year of service prior to December 24, and provided such vacation is taken in the year in which it is due less any vacation credits received.
- 16.03 Employees who shall have completed ten (10) years or more of service prior to December 24 of the year in which it is to be taken shall receive four (4) weeks vacation with pay
- 16.04 Employees who have completed eighteen (18) years or more service to December 24 of the year in which the vacation is to be taken shall receive five (5) weeks' vacation with pay.
- 16.05 Employees who have completed thirty (30) years or more service prior to December 24 in the year in which the vacation is to be taken shall receive six (6) weeks' vacation with pay.
- 16.06 Vacation pay shall be based on the employee's weekly pay, shift premiums being excluded except for those employees on a permanent shift.
- 16.07 All deductions normally made from an employee's regular pay shall be deducted from the employee's vacation pay.
- 16.08 The holiday schedule shall be arranged by groups with proper regard for seniority and providing for the continuous and efficient operation of the department.
- 16.09 For those who request and are eligible for, a minimum of two (2) weeks vacation will be granted in any year between May 15th and September 15th. A department may require vacation requests to be completed by March 1st. In these instances the vacation list will be posted by April 15.

ARTICLE 16
ANNUAL VACATIONS (Continued)

- 16.10 Employees who leave the Company's service before having received their annual vacation for the year in which they leave, will be paid vacations credits as follows:
- A) Less than one (1) year's service – four (4) percent of earnings from July 1 in the preceding year.
 - B) More than one (1) year's service but less than three (3) year's service – four (4) percent of earnings from July 1 in the preceding year.
 - C) Three (3) year's service or more – six (6) percent of earnings from July 1 in the preceding year.
 - D) Ten (10) year's service or more – eight (8) percent of earnings from July 1 in the preceding year.
 - E) Eighteen (18) year's service or more – ten (10) percent earnings from July 1 of the preceding year.

16.11 **Vacation Carryover**

- A) Each employee must take a minimum of two weeks vacation in each year. This would allow employees with greater than three years service by December 24 to carryover vacation to the next year. The maximum amount of vacation that can be carried over is two weeks
- B) All carryover vacation must be used first
- C) The carryover vacation must be used in the following year
- D) Scheduling of vacation for use of the carryover portion should be requested as early in the year as possible
- E) All carryover vacation requested to be taken must be by mutual agreement between the employee and supervisor
- F) For the protection of employees who choose not to participate in the carryover process, all primary vacation requests will take precedence before carryover portions
- G) Increments of weeks only will be normally be permitted to be carried forward
- H) Vacation carried over cannot be “cashed” in. Only on termination will the outstanding vacation carried over be paid out.

**ARTICLE 17
PUBLIC HOLIDAYS**

17.01 With respect to the following Holidays:

New Year's Day
Family Day
Good Friday
Victoria Day
Canada Day
Civic Holiday
Labour Day
Thanksgiving Day
Christmas Day
Boxing Day

It is understood that employees, who have been employed for one (1) calendar month or more, shall receive a day off with pay for each of such holidays.

17.02 For time worked on a holiday recognized in this Agreement, an employee entitled to holiday pay shall receive double time for all hours worked, plus one days' holiday pay or a day in lieu thereof as determined by mutual agreement with their supervisor. Lieu days to be taken within one (1) year of the actual holiday. If not taken within one (1) year, the Company will designate a lieu day.

17.03 Employees "called out" to work on a holiday recognized in this Agreement will be paid a minimum of four (4) hours at double time for the first such "call out" on a holiday. Subsequent "call outs" on a holiday will be paid at double time for hours worked.

17.04 When any of the above listed holidays falls within an employees vacation period or scheduled day off, such employee shall be granted an alternate day off with pay, within twelve (12) months, at a time mutually agreed upon between the employee and the supervisor.

**ARTICLE 18
FLOATER DAYS**

18.01 The Company will recognize seven (7) days off at straight time in each calendar year (January 1 – December 31). These days will not be taken while on shift or standby. This restriction will not apply to permanent shifts.

18.02 Employees hired after January 1 in each year will be granted floater days on a prorated basis.

18.03 A) These days are to be arranged by mutual agreement between the employee and the supervisor.

B.) Floater time must be used in the calendar year that they are received, and cannot be carried over into the next calendar year. Employees who leave the Company's service before taking their floater days will not be entitled to have these days liquidated.

ARTICLE 19
LEAVE OF ABSENCE

- 19.01 The Company may, at its discretion, grant a leave of absence with pay, to an employee for personal reasons.
- 19.02 Work and other operating conditions permitting, leave of absences not otherwise provided for will be given consideration. Such leaves of absence are to be without pay and will be deemed temporary leaves of absence.
- 19.03 An employee when called for jury duty or subpoenaed as a witness shall be paid full salary.
- 19.04 The Company will grant leave of absence with pay to ex-servicepersons who wish to attend Remembrance Day services or may be participating in Remembrance Day ceremonies.
- 19.05 An employee shall be granted at the time of their marriage three (3) days off with pay, provided the employee has completed three (3) months or more continuous service. If because of legal, landlord or other requirements an employee is required to change residence on a working day, the Company co-operates by providing a day off with pay. One (1) day off with pay in a twelve (12) month period is allowed for this purpose.
- 19.06 An employee shall be granted a day off with pay in order to attend their Canadian citizenship proceedings.

ARTICLE 20
BEREAVEMENT LEAVE

- 20.01 An employee shall be allowed three (3) days with pay, if scheduled to work, in the event of death in the immediate family, i.e. brother, sister, spouse, parents, parent-in-law, child, son-in-law, daughter-in-law, grandparent, or grandchild or other relative living in the home of the employee. Time off shall not extend beyond two (2) days of the funeral.
- 20.02 Employees shall be allowed one (1) day off with pay for the purpose of attending the funeral of the employee's aunts, uncles, brother-in-law or sister-in-law.
- 20.03 At the Company's discretion, an employee shall be allowed one (1) day with pay where the deceased is not an immediate member of the family, but the relationship is close enough, and the attending circumstances such as to justify payment.

**ARTICLE 21
GENERAL CLAUSES**

- 21.01 Employees shall be supplied with replacement of necessary tools, worn out, broken or lost doing Company work, subject to the approval of the Department Manager.
- 21.02 Clothing damaged or destroyed by other than normal use in the course of employment shall be replaced or repaired by the Company. For classifications that require a uniform, the Company at its discretion, shall provide one of the following services:
- A) The Company will provide a service for cleaning or repairing uniforms; or
 - B) A clothing cleaning allowance of \$2.50 per week will be given.
- 21.03 Construction employees working beyond the limits ten (10) km from their normal base of operations shall receive a mileage allowance in the amount as specified in the Transportation Policy Manual for all kilometers beyond this range, provided however, that the employee shall have started and/or quit at their regular starting or quitting time at the job location. The allowance will be based on the most direct route. If an employee is requested to work continuous with their regular working day beyond the normal quitting time at a job location, they shall be deemed to have complied with the intent of "regular quitting time" as outlined in this section. Construction employees required to work beyond fifty (50) kilometers from their normal base of operations shall receive a traveling time allowance.
- 21.04 Clerical and other operations employees temporarily transferred from their normal base of operations to another shall receive travelling time allowances for such period. Any additional travel expenses shall be paid as per the Transportation Policy Manual. Employees temporarily transferred from their normal base of operations to another shall receive travelling time allowances for such period. Any additional travel expenses shall be paid as per the Transportation Policy Manual.
- 21.05 Employees required to report at a regular starting time and place for a day's work, when conditions prevent work from being performed, shall receive a normal day's pay. Nothing in this section shall apply if and when employees are expressly ordered not to report to work. Nothing in this section shall apply under conditions where overtime rates are in effect.

ARTICLE 21
GENERAL CLAUSES (Continued)

- 21.06 Supervisors shall not perform work normally performed by employees in the bargaining unit unless it is for either of the following reasons:
- A) When instructing, assisting or training employees.
 - B) When an emergency occurs and it is necessary for the supervisor to act for the safety of personnel, safety of equipment, and the continuation or prompt restoration of operation.
- 21.07 Non-consecutive fifteen (15) minute break period(s) shall be allowed to all employees on each shift.
- 21.08 The Company shall reimburse an employee for their payment of licenses or certificates required to complete the normal duties of his job. The employees drivers license (all classifications) will be excluded from this article, however all medical documentation to acquire such licenses shall be reimbursed.
- 21.09 Where specific footwear is required by the Company as part of a uniform, the footwear will be provided by the Company.
- 21.10 The Company agrees to compensate any employee who stays out of town on Company business seventy (\$70) per overnight stay, effective Jan. 1, 2010 seventy-five (\$75) per overnight stay.
- 21.11 The Company agrees to make arrangements for single accommodations for an overnight stay and said accommodations will be billed directly to the Company.
- 21.12 Auto Mechanic/Heavy Equipment Tool Allowance
\$500.00 to be paid out in May of each year.

ARTICLE 22 HOURS OF WORK

- 22.01 With the exceptions listed in the shift addendum clerical hours of work shall be a basic thirty five (35) hours per week between Monday and Friday, seven (7) hours per day and one (1) hour for lunch. These hours will be arranged between 7:00AM and 7:00PM. Any changes to hours for incumbents shall only be done by mutual agreement between the Company and the employee. When the change is over thirty (30) days the Union will be notified in writing.
- 22.02 With the exceptions listed in the shift addendum operations hours of work shall be a basic forty (40) hours per week between Monday and Friday, eight (8) hours per day and one half (1/2) hour for lunch. These hours will be arranged between 7:00AM and 6:00PM. Any changes to hours for incumbents shall only be done by mutual agreement between the Company and the employee. When the change is over thirty (30) days the Union will be notified in writing.
- 22.03 The Union recognizes the requirement of maintaining quality customer service and will endeavor to cooperate with shift adjustments when required.
- 22.04 Employees for reason of impairment of health may apply to be excused from shift work and/or callouts.
- 22.05
- A) For those employees in the Variable Hour Classification(s) within Operations Support, the hours of work (exclusive of meal period) shall be based on a variable workweek over twenty-four (24) hours and up to forty (40). The opportunity to work hours in excess of twenty-four (24) will be distributed as equitably as possible. A maximum of ten percent (10%) of the operations support positions may be in the variable hour classification. Such employees will not work full-time hours for more than seven (7) weeks out of the previous thirteen (13) weeks. This period may be extended by mutual agreement between the Company and the Union.
 - B) With the exception of the terms and conditions specified in Appendix "C" all other provisions of the Collective Agreement apply.

ARTICLE 22
HOURS OF WORK (Continued)

- 22.06 It is understood that there will be a standby requirement for emergency calls outside of the shift schedule. Volunteers from those qualified to do the work will staff standby. The Union recognizes that standby is required to maintain emergency coverage and will work with the company to ensure the standby needs are met.
- 22.07 Standby pay shall be 150% of one hour of the Operations Technician rate for each twenty-four (24) hour period of standby coverage. Standby pay for a public holiday shall be 300% of one hour of the Operations Technician rate for each twenty-four (24) hour period of standby coverage.

**ARTICLE 23
OVERTIME**

23.01 All employees whose basic work week is thirty-five (35) hours shall be paid overtime in excess of the regularly assigned hours in any one (1) day or one (1) week on the basis of the regular rate of pay (straight time) calculated on an hourly basis, for the first five (5) hours in a week and double time thereafter.

23.02 All employees whose basic work week is forty (40) hours or more shall be paid overtime in excess of the regularly assigned hours in any one (1) day or one (1) week at the rate of double time calculated on an hourly basis.

23.03 Shift premiums or change of routine premiums will not be applied when calculating overtime.

23.04 Employees who work outside their regular assigned hours in any one (1) day or outside their regularly assigned number of days in any one (1) week shall be paid for such time at the rate of double time. An employee working on regular day(s) off may request and be given equivalent time off without pay in lieu thereof.

23.05 Employees who are required to work three (3) or more consecutive hours will be paid an amount equal to 35% of the Operations Technician 1 rate for a meal and each successive four (4) hours overtime an amount equal to 35% of the Operations Technician 1 rate for a meal.

Jan. 1, 2011	-	11.58
July 1, 2011	-	11.75
Jan. 1, 2012	-	11.99
July 1, 2012	-	12.17
Jan. 1, 2013	-	12.41
July 1, 2013	-	12.53

23.06 Employees who work three and one half (3½) or more hours overtime that is not continuous with their regular work period will be allowed an amount equal to 35% of the Operations Technician rate 1 for a meal.

23.07 Any employee called out after the regular scheduled day will be guaranteed a minimum of three (3) hours at the applicable rate. Employees called upon to work two (2) shifts in any twenty-four (24) hour period shall be paid at overtime rates for the second shift, unless the second shift is called for by their regular work schedule, in which case it shall be paid for at straight time.

23.08 Overtime work shall be evenly distributed among those normally performing the same kind of work as far as possible. Overtime work will be done on a voluntary basis as far as possible.

**ARTICLE 23
OVERTIME (Continued)**

- 23.09 The Company shall make every effort to ensure that:
- A) An employee shall not be required to work in excess of eight (8) hours overtime continuous with his/her regular shift.
 - B) An employee will have eight (8) hours off between shifts.
- 23.10 Employees "called out" to work will be paid an allowance for travelling time from leaving home to arriving on the job at the applicable overtime rate.
- 23.11 Employees temporarily transferred to another position will be governed by the regularly scheduled hours of work of the new position. Overtime rates will be paid only for those hours worked in excess of aforesaid schedule.
- 23.12 Employees may bank their overtime for future time off rather than receive monetary compensation according to the following guidelines. These are guidelines that may be amended with mutual agreement:
- A) Overtime banks will be calculated to the equivalent time earned for time off.
 - B) Employees can request a minimum of one half (1/2) a day.
 - C) Time off arrangements are by mutual agreement between the employee and the supervisor.
 - D) Supper money will be paid when entitled at the time the overtime is worked.
 - E) Payout of banked overtime will occur when an employee changes jobs, is terminated, or March 31 of the following year.
- 23.13 All banked time accumulated between January 1, 2011 and June 30, 2011 will be governed by the current banked time protocol.

Effective July 1, 2011

Payout of banked overtime will occur when an employee changes jobs, is terminated, or at the end of the following quarter year period for banked time earned in the previous quarter (i.e. all unused banked time earned between January 1st and March 31st of each year will be liquidated on June 30th).

ARTICLE 24
DISCIPLINARY ACTION

- 24.01 An employee will not be disciplined in a manner involving a suspension or dismissal without a formal review hearing, which will be conducted by a General Manager or their equivalent, at which time the employee shall have the assistance of up to three (3) Union representatives who shall be allowed to offer such arguments as they desire in defense of such employee. Union representatives will be given a minimum of 48 hours notice of hearing and will be provided with the details/documents the Company is relying on with respect to the discipline.
- 24.02 In the case where an employee is dismissed or suspended for cause, the Company shall, within two (2) working days notify the Union in writing, giving the reasons for such actions, their extent and intended duration.
- 24.03 An employee with seniority claiming unjust discharge or suspension may submit a grievance within seven (7) calendar days of the imposition of the discipline. Such grievance shall commence at Step 3 of the grievance procedure.
- 24.04 The Company and the Union by mutual agreement may waive the time limits provided in the above section.
- 24.05 If a reprimand or notation is placed on an employee's record the employee shall receive a copy of the reprimand or notation and the Union will be promptly notified.
- 24.06 A notation placed on an employees file shall be removed after two (2) years provided no further notations have been placed on the file.

ARTICLE 25
GRIEVANCE PROCEDURE

- 25.01 A grievance may arise only from a dispute concerning the interpretation, application or administration of alleged violation of this agreement. An earnest effort will be made on the part of both parties to settle such a grievance promptly through the following steps.
- 25.02 Step 1. If an employee has a grievance, the first step is to advise the appropriate supervisor within five (5) working days of the employee being aware of the act originating the grievance and if desired may have the assistance of a steward. If a settlement is not arrived at within three (3) working days the employee may proceed to the next step.
- 25.03 Step 2. The grievance will be submitted in written form to the employee's Supervisor by the employee and a Steward. The Supervisor will respond in writing within seven (7) working days.
- 25.04 Step 3. An appeal from that decision may be made in writing within seven (7) working days by the Union. Both parties agree that upon request by either party for a meeting that such a meeting shall take place within ten (10) working days. The Company will give its decision in writing within ten (10) working days after the date of such meeting. If the decision does not bring a satisfactory settlement of the grievance, either party may refer it to arbitration.
- 25.05 The Company and the Union by mutual agreement may waive the time limits provided in the above steps.
- 25.06 If the Company or the Union has a policy concerning an alleged violation of this Agreement, the complaint shall be lodged in writing starting at Step 3.

ARTICLE 26
ARBITRATION

- 26.01 Failing agreement through the above procedure, either party may then submit the matter to arbitration within a period of twenty (20) days.
- 26.02 A Board of Arbitration shall be composed of one (1) nominee of the Company, one (1) nominee of the Union, and a third person who shall act as Chairperson on the joint recommendation of the two (2) nominees. In the event of failure to agree upon a Chairperson an application shall be made to the Minister of Labour for Ontario. Each party will bear the expense of its own nominee and the parties will jointly share the expenses, if any, of the Chairperson. No person may be appointed as an Arbitrator who has been involved in an attempt to negotiate or settle the grievance. It is agreed that the decision of the Board of Arbitration shall be final and binding upon the Company and the Union.
- 26.03 Should the Company and the Union agree, this provision shall not preclude the appointment of a single impartial arbitrator. Such arbitrator to be selected by mutual agreement of the parties.
- 26.04 It is agreed that the Board of Arbitration shall not have any authority or jurisdiction to alter this Agreement or to deal with any matter not covered by this Agreement.

**ARTICLE 27
RATES OF PAY**

27.01 Incentive Compensation

Recognizing the personal and overall contribution of employees to the success of the business, the parties to this Agreement agree to the Incentive pay program, referred to as the Short Term Incentive Program. The Terms and conditions for the Short Term Incentive Program are contained in Appendix "A".

27.02 Construction and Maintenance Department

- A) A Labourer shall serve up to two (2) years within which period they shall be given a preliminary test to satisfy the Company of their ability to train as a Gas Technician 2nd class.
- B) A Gas Technician 2nd Class will normally serve no longer than two (2) years in this classification before being given the opportunity to write the 1st class Gas Technician 1st Class examination. If not given the opportunity to write the exam within the 2 year period they shall be paid retroactive to their 2 year anniversary when they passed the test.
- C) If the employee fails the test, they will be eligible for re-examination at the end of a (3) three month period, and if unsuccessful, a re-examination at the end of a further (9) month period. If the employee passes the Gas Technician I test after the three or nine months, the employee's rate of pay will be adjusted to Gas Technician I rate on the day they pass the test.
- D) A Union observer may be present during the practical phase of examination from Gas Technician 2nd Class.
- E) A list of the employees ruled unfit for promotion shall be forwarded to the Union.

27.03 General

- A) C&M Gas Technicians holding a no blo ticket shall receive a total premium of "see chart" and "see chart" for both acetylene and no blo tickets.
- B) Anyone using a sandblaster or a torch will be paid at least Gas Technician 2nd Class wages while so employed.
- C) When operating a vehicle equipped with a HIAB, qualified Helpers will be paid a premium of "see chart", for the complete day.
- D) An employee, while working as a Lead Hand, will be paid a premium of "see chart" for the complete day. Such assignments are at the discretion of the Company and may be filled without regard to seniority.
- E) Since consolidation of all job categories and job rates, jobs identified may not be utilized in all units.

ARTICLE 27

RATES OF PAY (Continued)

F) The parties agree that new job categories created during the term of this Agreement will be discussed as to whether job progression will apply.

Premium	Jan. 1 2011	July 1 2011	Jan. 1 2012	July 1 2012	Jan. 1 2013	July 1 2013
No Blo Ticket	\$.55	\$.56	\$.57	\$.58	\$.59	\$.60
No Blo Ticket & Acetylene	\$.75	\$.77	\$.78	\$.75	\$.81	\$.82
Hiab	\$.93	\$.94	\$.96	\$.98	\$.99	\$1.00
Lead Hand	\$.55	\$.56	\$.57	\$.58	\$.59	\$.60

27.04 Shift Premiums

(A) Local 975 Operations Unit

		Jan. 1 2011	July 1 2011	Jan. 1 2012	July 1 2012	Jan. 1 2013	July 1 2013
Afternoons	5.5% of Utility Fitter I Hourly Rate	\$1.76	\$1.79	\$1.83	\$1.86	\$1.90	\$1.92
Midnights	8.0% of Utility Fitter I Hourly Rate	\$2.57	\$2.61	\$2.66	\$2.70	\$2.75	\$2.78
Saturdays	16.5% of Utility Fitter I Hourly Rate	\$5.30	\$5.38	\$5.49	\$5.57	\$5.68	\$5.74
Sundays	Time and one half will be paid at the job rate for all regularly scheduled work with no additional shift premiums paid.						

(B) Local 975 Clerical Unit

		Jan. 1 2011	July 1 2011	Jan. 1 2012	July 1 2012	Jan. 1 2013	July 1 2013
Afternoons Mon. to Fri. after 12:00 noon But before 5:00 p.m.	5.5% of Grade 8 Hourly Rate	\$1.58	\$1.60	\$1.63	\$1.65	\$1.68	\$1.70
Midnights Mon. to Fri. after 5:00 p.m. But before 6:00 a.m.	8% of Grade 8 Hourly Rate	\$2.30	\$2.33	\$2.38	\$2.42	\$2.47	\$2.49
Saturdays	16.5% of Grade 8 Hourly Rate	\$4.73	\$4.80	\$4.90	\$4.97	\$5.07	\$5.12
Sundays	Time and one half will be paid at the job rate for all regularly scheduled work with no additional shift premiums paid.						

(C) Shift premiums at the applicable rates will be paid for all hours worked and for vacation, floaters, lieu days and authorized absence days for all permanent shift employees.

**ARTICLE 27
RATES OF PAY (Continued)**

27.05 Local 975 Operations Unit Salary Schedule

<u>Construction & Maintenance</u>	Jan. 01, 2011	July 01, 2011	Jan. 01, 2012	July 01, 2012	Jan. 01, 2013	July 01, 2013
Operations Technician I	\$33.08	\$33.58	\$34.25	\$34.76	\$35.46	\$35.81
Operations Technician II	\$30.61	\$31.07	\$31.69	\$32.17	\$32.81	\$33.14
Operations Technician In Training	\$28.32	\$28.74	\$29.31	\$29.75	\$30.35	\$30.65
Gas Technician Welder	\$33.74	\$34.25	\$34.94	\$35.46	\$36.17	\$36.53
Gas Technician/Machine Operator	\$33.08	\$33.58	\$34.25	\$34.76	\$35.46	\$35.81
Gas Technician - 1 st Class	\$31.28	\$31.75	\$32.39	\$32.88	\$33.54	\$33.88
Gas Technician - 2 nd Class	\$28.24	\$28.66	\$29.23	\$29.67	\$30.26	\$30.56
Utility Fitter I	\$32.16	\$32.64	\$33.29	\$33.79	\$34.47	\$34.81
Utility Fitter II	\$30.43	\$30.89	\$31.51	\$31.98	\$32.62	\$32.95
Utility Fitter III	\$28.24	\$28.66	\$29.23	\$29.67	\$30.26	\$30.56
Fitter in Training	\$26.85	\$27.25	\$27.80	\$28.22	\$28.78	\$29.07
Fitter in Training to Start	\$25.66	\$26.04	\$26.56	\$26.96	\$27.50	\$27.78
Tractor Trailer Driver	\$32.81	\$33.30	\$33.97	\$34.48	\$35.17	\$35.52
Machine Operator	\$32.81	\$33.30	\$33.97	\$34.48	\$35.17	\$35.52
Truck Driver	\$27.49	\$27.90	\$28.46	\$28.89	\$29.47	\$29.76
Leak Surveyor	\$28.24	\$28.66	\$29.23	\$29.67	\$30.26	\$30.56
Yard/Stockkeeper	\$28.24	\$28.66	\$29.23	\$29.67	\$30.26	\$30.56
Labourer	\$26.18	\$26.57	\$27.10	\$27.51	\$28.06	\$28.34
Temporary Labourer	\$25.66	\$26.04	\$26.56	\$26.96	\$27.50	\$27.78
Student	\$21.87	\$22.20	\$22.64	\$22.98	\$23.44	\$23.67
Field Measurement Hand Step 1	\$25.21	\$25.59	\$26.10	\$26.49	\$27.02	\$27.29
Field Measurement Hand Step 2	\$26.50	\$26.90	\$27.44	\$27.85	\$28.41	\$28.69
Field Measurement Hand Step 3	\$27.68	\$28.10	\$28.66	\$29.09	\$29.67	\$29.97
Field Measurement Hand Step 4	\$29.25	\$29.69	\$30.28	\$30.73	\$31.34	\$31.65
Field Measurement Hand Step 5	\$31.94	\$32.42	\$33.07	\$33.57	\$34.24	\$34.58
Pipeline Welder	\$32.44	\$32.93	\$33.59	\$34.09	\$34.77	\$35.12
Welder in Training	\$28.24	\$28.66	\$29.23	\$29.67	\$30.26	\$30.56
Welder Helper	\$26.18	\$26.57	\$27.10	\$27.51	\$28.06	\$28.34

(Step Progression for Field Measurement Hand will be every six months based on ability to perform work.)

**ARTICLE 27
RATES OF PAY (Continued)**

27.05 Local 975 Operations Unit Salary Schedule

	Jan. 01, 2011	July 01, 2011	Jan. 01, 2012	July 01, 2012	Jan. 01, 2013	July 01, 2013
<u>Material & Logistics</u>						
Special Repairer	\$31.95	\$32.43	\$33.08	\$33.58	\$34.25	\$34.59
Special Repairer To Start	\$30.31	\$30.76	\$31.38	\$31.85	\$32.49	\$32.81
1 st Class Repairer Aft 12 Mth	\$29.25	\$29.69	\$30.28	\$30.73	\$31.34	\$31.65
2 nd Class Repairer Aft 6 Mth	\$27.70	\$28.12	\$28.68	\$29.11	\$29.69	\$29.99
3 rd Class Repairer To Start	\$26.50	\$26.90	\$27.44	\$27.85	\$28.41	\$28.69
Special Repairer – Reclamation	\$31.95	\$32.43	\$33.08	\$33.58	\$34.25	\$34.59
Stockkeeper	\$28.21	\$28.63	\$29.20	\$29.64	\$30.23	\$30.53
Stockkeeper’s Helper	\$26.89	\$27.29	\$27.84	\$28.26	\$28.83	\$29.12
Appliance Adjuster & Tester	\$27.62	\$28.03	\$28.59	\$29.02	\$29.60	\$29.90
Appliance Repairer	\$29.56	\$30.00	\$30.60	\$31.06	\$31.68	\$32.00
Control Repairer	\$30.32	\$30.77	\$31.39	\$31.86	\$32.50	\$32.83
Truck Driver	\$27.49	\$27.90	\$28.46	\$28.89	\$29.47	\$29.76
Truck Driver’s Helper	\$26.66	\$27.06	\$27.60	\$28.01	\$28.57	\$28.86
Shipper/Receiver To Start	\$26.89	\$27.29	\$27.84	\$28.26	\$28.83	\$29.12
Shipper/Receiver	\$28.21	\$28.63	\$29.20	\$29.64	\$30.23	\$30.53
<u>Construction & Maintenance</u>	\$28.24	\$28.66	\$29.23	\$29.67	\$30.26	\$30.56
Yard/Stockkeeper						
Warehouse Person/Truck Driver	\$28.21	\$28.63	\$29.20	\$29.64	\$30.23	\$30.53
Appliance Truck Driver Helper	\$26.66	\$27.06	\$27.60	\$28.01	\$28.57	\$28.86
Storeperson	\$28.21	\$28.63	\$29.20	\$29.64	\$30.23	\$30.53
<u>Facilities Management</u>						
Utility Hand	\$27.62	\$28.03	\$28.59	\$29.02	\$29.60	\$29.90
Utility Hand – Reclamation	\$30.32	\$30.77	\$31.39	\$31.86	\$32.50	\$32.83
Plant Maintenance Operator	\$32.15	\$32.63	\$33.28	\$33.78	\$34.46	\$34.80
Carpenter	\$32.15	\$32.63	\$33.28	\$33.78	\$34.46	\$34.80
Painter	\$32.15	\$32.63	\$33.28	\$33.78	\$34.46	\$34.80
Plumber	\$32.15	\$32.63	\$33.28	\$33.78	\$34.46	\$34.80
Electrician	\$32.15	\$32.63	\$33.28	\$33.78	\$34.46	\$34.80
Utility Hand Horticulturist	\$29.78	\$30.23	\$30.83	\$31.29	\$31.92	\$32.24
Utility Hand Stations	\$29.78	\$30.23	\$30.83	\$31.29	\$31.92	\$32.24

**ARTICLE 27
RATES OF PAY (Continued)**

27.05 Local 975 Operations Unit Salary Schedule

	Jan. 01 2011	July 01 2011	Jan. 01 2012	July 01 2012	Jan. 01 2013	July 01 2013
Building Maintenance Technician	\$32.15	\$32.63	\$33.28	\$33.78	\$34.46	\$34.80
Other						
Student	\$21.87	\$22.20	\$22.64	\$22.98	\$23.44	\$23.67
Tracer Fitter	\$29.20	\$29.64	\$30.23	\$30.68	\$31.29	\$31.60
Fleet Services						
Auto Mechanic	\$32.16	\$32.64	\$33.29	\$33.79	\$34.47	\$34.81
Auto Mechanic Helper	\$26.72	\$27.12	\$27.66	\$28.07	\$28.63	\$28.92
Tire Hand	\$30.32	\$30.77	\$31.39	\$31.86	\$32.50	\$32.83
Garage Attendant	\$26.72	\$27.12	\$27.66	\$28.07	\$28.63	\$28.92
Automotive Stockkeeper	\$28.21	\$28.63	\$29.20	\$29.64	\$30.23	\$30.53
Utility Hand	\$27.62	\$28.03	\$28.59	\$29.02	\$29.60	\$29.90
Heavy Equipment Mechanic	\$32.81	\$33.30	\$33.97	\$34.48	\$35.17	\$35.52

27.06 Local 975 Clerical Unit Salary Schedule

January 1, 2011			
	Start	Mid	Top
Salary Grade	Weekly	Weekly	Weekly
001	603.19	610.65	618.12
002	653.73	661.18	668.64
003	705.53	713.01	720.47
004	765.71	773.22	780.67
005	823.73	831.19	838.65
006	877.77	885.23	892.69
007	934.87	942.36	949.82
008	988.92	996.39	1,003.86
009	1,048.21	1,055.68	1,063.16
010	1,104.90	1,112.36	1,119.82
Training Courses:			
Junior Trainees	651.36		839.02
Advanced Trainees	822.29		1,119.35

27.06 Local 975 Clerical Unit Salary Schedule

July 1, 2011			
	Start	Mid	Top
Salary Grade	Weekly	Weekly	Weekly
001	612.24	619.81	627.39
002	663.54	671.10	678.87
003	716.11	723.71	731.28
004	777.20	784.82	792.38
005	836.09	843.65	851.23
006	890.94	898.51	906.08
007	948.89	956.50	964.07
008	1,003.75	1,011.34	1,018.92
009	1,063.93	1,071.52	1,079.11
010	1,121.47	1,129.05	1,136.62
Training Courses:			
Junior Trainees	661.13		851.61
Advanced Trainees	834.62		1,136.14

Step progression (start-stop) for employees in the Clerical Unit Salary Schedule will be every six (6) months.

**ARTICLE 27
RATES OF PAY (Continued)**

January 1, 2012			
Salary Grade	Start Weekly	Mid Weekly	Top Weekly
001	624.48	632.21	639.94
002	676.81	684.52	692.24
003	730.43	738.18	745.91
004	792.74	800.52	808.23
005	852.81	860.53	868.25
006	908.76	916.48	924.20
007	967.87	975.63	983.35
008	1,023.83	1,031.57	1,039.30
009	1,085.21	1,092.95	1,100.69
010	1,143.90	1,151.63	1,159.35
Training Courses:			
Junior Trainees	674.35		868.64
Advanced Trainees	851.31		1,158.86

Weekly Rates of Pay

July 1, 2012			
Salary Grade	Start Weekly	Mid Weekly	Top Weekly
001	633.85	641.69	649.54
002	686.96	694.79	702.82
003	741.39	749.25	757.10
004	804.63	812.53	820.35
005	865.60	873.44	881.27
006	922.39	930.23	938.06
007	982.39	990.26	998.10
008	1,039.19	1,047.04	1,054.89
009	1,101.49	1,109.34	1,117.20
010	1,161.06	1,168.90	1,176.74
Training Courses:			
Junior Trainees	684.47		881.67
Advanced Trainees	864.08		1,176.24

Step progression (start-stop) for employees in the Clerical Unit Salary Schedule will be every six (6) months.

**ARTICLE 27
RATES OF PAY (Continued)**

January 1, 2013			
	Start	Mid	Top
Salary Grade	Weekly	Weekly	Weekly
001	646.53	654.52	662.53
002	700.70	708.89	716.67
003	756.22	764.24	772.24
004	820.72	828.78	836.76
005	882.91	890.91	898.90
006	940.84	948.83	956.82
007	1,002.04	1,010.07	1,018.06
008	1,059.97	1,067.98	1,075.99
009	1,123.52	1,131.53	1,139.54
010	1,184.28	1,192.28	1,200.27
Training Courses:			
Junior Trainees	698.16		899.30
Advanced Trainees	881.35		1,199.76

Weekly Rates of Pay

July 1, 2013			
	Start	Mid	Top
Salary Grade	Weekly	Weekly	Weekly
001	653.00	661.07	669.16
002	707.71	715.78	723.84
003	763.78	771.88	779.96
004	828.93	837.07	845.13
005	891.74	899.82	907.89
006	950.25	958.32	966.39
007	1,012.06	1,020.17	1,028.24
008	1,070.57	1,078.66	1,086.75
009	1,134.76	1,142.85	1,150.94
010	1,196.12	1,204.20	1,212.27
Training Courses:			
Junior Trainees	705.14		908.29
Advanced Trainees	890.17		1,211.76

Step progression (start-stop) for employees in the Clerical Unit Salary Schedule will be every six (6) months.

ARTICLE 28
CATEGORIES OF EMPLOYEES

28.01 All Employees covered by this agreement shall fall into the following categories:

A) Permanent Employees

A permanent employee shall be an employee who has been hired on a permanent basis and who has successfully completed the probationary period, as defined in Article Nine (9)

B) Probationary Employees

A probationary employee is a new employee who is hired by the Company and who has not completed the probationary period defined in Article Nine (9)

C) Temporary Employees

A temporary position shall be defined as one, which shall not extend beyond a total period of sixty (60) working days, save and except for the following:

- 1) Temporary employees hired to replace a permanent employee's absence for maternity/parental, secondments, STD/LTD, leave of absence, for up to twelve (12) months;
- 2) Temporary Labourers hired in the Construction and Maintenance department who may be hired for a period not exceeding six (6) months in any twelve (12) month period;
- 3) It is the intent of the Company to hire temporary Labourers for specific work projects, seasonal new construction and illness, accident or maternity leave coverage;
- 4) Or as otherwise agreed to by the parties:
- 5) The Company will advise the Union in writing of all employees hired for temporary positions, identifying if the temporary employee is replacing a permanent employee or working on a project and expected duration.

APPENDIX "A"

SHORT TERM INCENTIVE PROGRAM

The parties agree to the Short Term Incentive Program. For fiscal 2011 five percent (0 to 8% payout) of base income will be paid as a lump sum to eligible employees provided Company and department targets are achieved. If the threshold targets are not met, no payout will be made. In the event that the Company is unable to establish the criteria for the department incentive, the incentive compensation payout will default to the Company scorecard targets set at the beginning of the fiscal year.

The Short Term Incentive Program will pay out as per the following schedule.

*Fiscal 2011 (January 1, 2011 to December 31, 2011

Paid out in February 2012)

*Fiscal 2012 (January 1, 2012 to December 31, 2012

Paid out in February 2013)

*Fiscal 2013 (January 1, 2013 to December 31, 2013

Paid out in February 2014

The incentive will be paid out to the non-temporary employees on payroll as at December 31st, in February of the following year, based on the achievement of Company and department targets established at the beginning of the fiscal year. The payout will be department targets established at the beginning of the fiscal year. The payout will be based on the employee's rate as of January 1. Employees hired during January 1 to December 31 will have their payout pro-rated for partial and total months work.

APPENDIX "B"

DEFINITION OF REGIONS

The parties agree that regions will be defined as follows:

Niagara Region

All work locations located in the Niagara franchise area.

Central Region

All work locations located in the Greater Toronto franchise area including Peterborough and Barrie.

Eastern Region

All work locations located in the Ottawa and surrounding franchise area including Brockville.

SHIFT ADDENDUM

(January 1, 2011 – Evening, Mid-Night and Weekend Shifts)

All shift schedules currently in place will remain in affect for the duration of this Agreement.

A shift schedule may be altered to accommodate requirements of the business or personal needs of the employees if changed by mutual agreement.

Clerical Classifications that Work 40 Hours per Week

- Dispatcher
- Workload Coordinator
- Work Management Clerk
- Business Support Clerk

Region	Shifts
OPERATIONS	
Kennedy Road/Welders	6:30 am – 3:00 pm
Kennedy Road/Tie-in Crew	6:30 am – 3:00 pm
Kennedy Road – Ops Techs and Gas Techs – Afternoon	Thurs. & Fri. 1:00 pm – 11:00 pm Sat. & Sun. 8:00 am – 8:00 pm Mon. & Tues. 1:00 pm – 11:00 pm 7 days on, 7 days off
Kennedy Road – Ops Techs and Gas Techs – Nights	9:00 pm – 7:00 am Wed., Thurs. & Fri. 8:00 pm – 8:00 am Sat. and Sun. 7 days on, 7 days off
Region	Shifts
CLERICAL	
Dispatch – VPC Weekdays	3:30 pm – 11:30 pm 11:30 pm – 7:30 am
Dispatch – VPC Weekends	3:30 pm – 11:30 pm 11:30 pm – 7:30 am 11:30 am – 7:30 pm (summer months only to handle extra call volume)
Dispatch – Coventry Road – Ottawa – Weekdays	3:00 pm – 11:00 pm 11:00 pm – 7:00 am
Dispatch – Coventry Road – Ottawa – Weekends	7:00 am – 3:00 pm 3:00 pm – 11:00 pm 11:00 pm – 7:00 am

APPENDIX "C"
TERMS & CONDITIONS FOR VARIABLE HOUR EMPLOYEES

- An employee may be scheduled to work less than twenty-four (24) hours in a week by mutual agreement between the company and the employee
- In this section (meal allowance), overtime is defined as time worked beyond seven (7) hours in a day or beyond five (5) days in a pay week.
- Overtime will be paid at a rate of double time after working forty (40) hours in one week
- Employees will be provided a fifteen (15) minute paid break for every three and one-half (3-1/2) hours worked
- Floater days and vacation days will be in accordance with the Collective Agreement
- Floater, Vacation, STD and Stat Holiday days will be based on a seven (7) hour or eight (8) hour work day (based on the regular work day)
- All benefits will be based on a forty (40) hour work week
- Employees in this classification will accrue seniority on the same basis as full-time employees (i.e., it is not pro-rated to the number of hours or days worked in a given period)
- STIP payment will be based on a thirty-five (35) hour work week.
- Vacation weeks will be in accordance with the Collective Agreement

**APPENDIX D
TERMS AND CONDITIONS
FOR CUSTOMER CONNECTIONS FIELD REPRESENTATIVES**

The following represents the agreed upon terms and conditions for the Customer Connections Field Representatives. The provisions of the collective agreement apply unless otherwise specified in this appendix.

Weekly Rates of Pay

	Jan. 1 2011	July 1 2011	Jan. 1 2012	July 1 2012	Jan. 1 2013	July 1 2013
CCFR 1	\$1,228.52	\$1,246.95	\$1,271.89	\$1,290.97	\$1,316.79	\$1,329.96
CCFR 2	\$1,351.05	\$1,371.32	\$1,398.75	\$1,419.73	\$1,448.12	\$1,462.60
CCFR 3	\$1,473.65	\$1,495.75	\$1,525.67	\$1,548.56	\$1,579.53	\$1,595.33

The Customer Connections Field Representatives' role will be structured into three level jobs. Progression from one level to the next will be based on an employee demonstrating that they have acquired the necessary skills and competencies through specific training and on the job experience. On average an employee should be expected to progress from one level to the next within 18-24 months. The following salary schedule will be in effect. Current representatives who are above the Senior Level per week will be green circled.

Hours of Work

The Hours of Work for the Customer Connections Field Classification will be 40-44 hours per week without the application of overtime premiums. The additional hours of work required for this role from time to time are therefore considered within the weekly salary and should not exceed 44 hours per week when averaged annually.

APPENDIX “E”
TERMS & CONDITIONS FOR SEASONAL EMPLOYEES, EASTERN REGION

- Employees identified with a Seasonal Designation shall be those employees who have been hired on a seasonal basis and work approximately six (6) to nine (9) months per year and who have successfully completed the probationary period, as defined in Article 9 of the Collective Agreement.
- The following represents the agreed upon terms and conditions for the Seasonal Employees, Eastern Region. The provisions of the Collective Agreement apply unless otherwise specified in this Appendix.
- It is understood and agreed that during the term of the Agreement, the Company will hire up to a maximum of thirty (30) Seasonal employees in Eastern Region
- The increase in the number of seasonal employees will be used to bring back work that is currently being outsourced.
- Seasonal employees will be considered a primary resource pool to fill permanent full-time positions.
- The use of seasonal employees will not result in the lay-off of a permanent full time employee.
- It is understood and agreed that the use of seasonal employees will not result in the elimination of any permanent full-time positions. **Note: Except for the previous sentence, this does not affect the Company’s ability to determine when a vacancy exists in accordance with Article 11.01.**
- Seasonal employees will only be employed in the following classifications:
 - Labourer
 - Truck Driver
 - Machine Operator
 - Gas Tech 1
 - Gas Tech 2
 - Gas Tech 1/Machine Operator
 - Gas Tech/Welder
 - Ops Tech in Training
 - Ops Tech II
 - Ops Tech I
 - Pipeline Welder
 - Welder in Training
 - Welders Helper

Layoff/Recall.

- In the event of a layoff, the principle of seniority within the “Seasonal” Designation category and job classification will apply. Employees in this category will have no other bumping rights.
- Employees who are laid off will be retained on a recall list and will not be eligible for severance at that time, but will maintain and accrue seniority. Employees on layoff for more than twenty-four (24) months, will be eligible for severance in accordance with Letter of Understanding #14.
- Employees who refuse recall will lose their seniority and will be considered as voluntarily resigning from the Company.

Vacation

- Vacation pay shall be paid on a weekly basis based on earnings. The appropriate percentage as per the Collective Agreement shall apply.
- It is understood and agreed that employees in the Seasonal Designation will be entitled to two (2) weeks of unpaid vacation (10 days, 2 x 5 consecutive days) based on mutual agreement.
- Vacation time must be used in the calendar year. This time cannot be carried over into the next calendar year.

Pension and Benefits

Employees in the Seasonal Designation will qualify for pension and benefits in accordance with the Collective Agreement and the Pension, Savings and Benefits plans. During the first thirty (30) days of layoff, all benefits will continue with the exception of STD and LTD. After (30) days of layoff, the employees will be required to pay the appropriate amount to maintain their benefits. (This excludes STD and LTD).

Rate of Pay

Employees hired into the Seasonal Designation will receive the appropriate rate of pay and specific classification in accordance with their skills and abilities based on the terms of Article 27.05, Operations Unit Salary Schedule, of the Collective Agreement. Time on the job will determine progression through these positions.

Banked Overtime

- No cap on banked overtime
- Will be paid out at the request of the employee or at the time of lay-off

APPENDIX “F” TERMS & CONDITIONS FOR CENTRAL REGION & NIAGARA REGION

SEASONAL EMPLOYEES

- Employees identified with a Seasonal Designation shall be those employees who have been hired on a seasonal basis and work approximately six (6) to nine (9) months per year and who have successfully completed the probationary period, as defined in Article 9 of the Collective Agreement.
- The following represents the agreed upon terms and conditions for the Seasonal Employees, Eastern Region. The provisions of the Collective Agreement apply unless otherwise specified in this Appendix.
- It is understood and agreed that during the term of the Agreement, the Company will hire up to a maximum of thirty-four (34) Seasonal employees in Central Region and Niagara Region.
- The increase in the number of seasonal employees will be used to bring back work that is currently being outsourced.
- Seasonal employees will be considered a primary resource pool to fill permanent full-time positions.
- The use of seasonal employees will not result in the lay-off of a permanent full-time employee.
- It is understood and agreed that the use of seasonal employees will not result in the elimination of any permanent full time positions. **Note: Except for the previous sentence, this does not affect the Company's ability to determine when a vacancy exists in accordance with Article 11.01.**
- Seasonal employees will only be employed in the following classifications:
 - Labourer
 - Truck Driver
 - Machine Operator
 - Gas Tech 1
 - Gas Tech 2
 - Gas Tech 1/Machine Operator
 - Gas Tech/Welder
 - Ops Tech in Training
 - Ops Tech II
 - Ops Tech I
 - Pipeline Welder
 - Welder in Training
 - Welders Helper

Layoff/Recall

- In the event of a layoff, the principle of seniority within each region (Central

Region and Niagara Region) in the “Seasonal” Designation category and job classification will apply. Employees in this category will have no other bumping rights.

- Employees who are laid off will be retained on a recall list within each region (Central Region and Niagara Region) and will not be eligible for severance at that time, but will maintain and accrue seniority. Employees on layoff for more than twenty-four (24) months will be eligible for severance in accordance with Letter of Understanding #14.
- Employees who refuse recall will lose their seniority and will be considered as voluntarily resigning from the Company.

Vacation

- Vacation pay shall be paid on a weekly basis based on earnings. The appropriate percentage as per the Collective Agreement shall apply.
- It is understood and agreed that employees in the Seasonal Designation will be entitled to two (2) weeks of unpaid vacation (10 days, 2 x 5 consecutive days) based on mutual agreement.
- Vacation time must be used in the calendar year. This time cannot be carried over into the next calendar year.

Pension and Benefits

Employees in the Seasonal Designation will qualify for pension and benefits in accordance with the Collective Agreement and the Pension, Savings and Benefits plans. During the first thirty (30) days of layoff, all benefits will continue with the exception of STD and LTD. After thirty (30) days of layoff, the employees will be required to pay the appropriate amount to maintain their benefits. (This excludes STD and LTD.)

Rate of Pay

Employees hired into the Seasonal Designation will receive the appropriate rate of pay and specific classification in accordance with their skills and abilities based on the terms of Article 27.05, Operations Unit Salary Schedule, of the Collective Agreement. Time on the job will determine progression through these positions.

Banked Overtime

- No cap on banked overtime
- Will be paid out at the request of the employee or at the time of lay-off

APPENDIX "G" CADD TECHNICIAN CAREER LADDER

Summary Description	<ul style="list-style-type: none"> The posting for a CADD Technician 3 includes minimum qualifications to meet the requirements to commence training for the entry level. 	<ul style="list-style-type: none"> This is the entry level of the CADD Technician. The primary focus of this role is to complete basic drafting requirements for simple projects. 	<ul style="list-style-type: none"> This is the intermediate level of the CADD Technician. At this level incumbents are expected to work with more complex jobs with expanded demonstrated knowledge of processes and drawing requirements. 	<ul style="list-style-type: none"> This level reflects a fully qualified CADD Technician. The primary intent of this role is to take responsibility for varied assignments requiring a broad understanding of Drafting project able to act as a mentor to CADD Technicians at level 2 and 3.
Pay Range	<ul style="list-style-type: none"> Clerical Range 6 	<ul style="list-style-type: none"> Clerical Range 8 	<ul style="list-style-type: none"> Clerical Range 9 	<ul style="list-style-type: none"> Clerical Range 10
Demonstrated Knowledge	<ul style="list-style-type: none"> Post secondary education, college diploma in an engineering, geographic information systems or technical discipline. Surveying and mapping experience in a planning & technical environment. Experience with mapping techniques and G.I.S. software packages (e.g. Smallworld, Autodesk). Knowledge of Company Planning, Design and Records manual. Ability to Interpret Company records; field notes, as-laid, schematics, G.I.S. Knowledge of Company's standard computer software (e.g. Word, Excel, PowerPoint). Field experience as pipeline inspector. 	<ul style="list-style-type: none"> A firm understanding of GIS, PMTS, STORMS and SAP Complete and understand Reconnects, SMADN's and related 891's KIP folder and related processes (update to construct) Know how to search for records Knowledge of types of pipes and fittings and understand their functions Ability to complete Mark-ups Ability to Interpret field notes, as-laid drawings, service tickets, service sketches and miscellaneous notes Respond to miscellaneous requests from other departments Complete service plotting 	<ul style="list-style-type: none"> A firm understanding of GIS, PMTS, STORMS and SAP Complete and understand Reconnects, SMADN's and related 891's KIP folder and related processes (update to construct) Know how to search for records Knowledge of types of pipes and fittings and understand their functions Ability to complete Mark-ups Ability to Interpret field notes, as-laid drawings, service tickets, service sketches and miscellaneous notes Respond to miscellaneous requests from other departments Complete service plotting Insert Landbase Complete plotting of centroids Complete plotting of resurveys Complete QA of RMSI work Respond to RMSI queries Have the ability to identify potential errors in a project (missing information on field notes/As-laid drawings and where/whom to contact from Area to obtain information) Provide guidance to departments in absence of the Department Supervisor Identify processes requiring improvement and co-ordinate implementation of improved techniques/processes 	<ul style="list-style-type: none"> A firm understanding of GIS, PMTS, STORMS and SAP Complete and understand Reconnects, SMADN's and related 891's KIP folder and related processes (update to construct) Know how to search for records Knowledge of types of pipes and fittings and understand their functions Ability to complete Mark-ups Ability to Interpret field notes, as-laid drawings, service tickets, sketches and miscellaneous notes Respond to miscellaneous requests from other departments Complete service plotting Insert Landbase Complete plotting of centroids Complete plotting of resurveys Complete QA of RMSI work Respond to RMSI queries Have the ability to identify potential errors in a project (missing information on field notes/As-laid drawings and where/whom contact from Area to obtain information) Provide guidance to departments in absence of the Department Supervisor Identify processes requiring improvement and co-ordinate implementation of improved techniques/processes Demonstrated ability to participate on special projects or committees regarding system and process improvements Ability to complete all 891 and 891 system errors
Working Relationships	<ul style="list-style-type: none"> Demonstrate effective working relationships with peers as well as internal and external customers. 	<ul style="list-style-type: none"> Demonstrate effective working relationships with peers as well as internal and external customers. 	<ul style="list-style-type: none"> Demonstrate effective working relationships with peers as well as internal and external customers. 	<ul style="list-style-type: none"> Demonstrate effective working relationships with peers as well as internal and external customers.
Job Types	<ul style="list-style-type: none"> Dependent on background experience 	<ul style="list-style-type: none"> Headers Noded Headers Subdivision Residential Main Extension Commercial Main Extension Repairs/Emergencies 	<ul style="list-style-type: none"> Vertical Headers/Roof-top Headers Abandonments Replacements Reinforcements Alterations Main Lowering Station Installs/Removals 	<ul style="list-style-type: none"> Headers Noded Headers Subdivision Residential Main Extension Commercial Main Extension Repairs/Emergencies Vertical Headers/Roof-top Headers Abandonments Replacements Reinforcements Alterations Main Lowering

APPENDIX "G" CADD TECHNICIAN CAREER LADDER

				<ul style="list-style-type: none"> Station Installs/Removals
Quality Assurance	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> Achieve a minimum 5% error rate and demonstrated proficiency in any 3 of the Job Types using the QA Form. 	<ul style="list-style-type: none"> Demonstrated proficiency using QA Checklists in all CADD Technician 3 job types Achieve a minimum 5% error rate and demonstrated proficiency in any 4 of the CADD Technician level 2 Job Types using the QA Form. 	<ul style="list-style-type: none"> Demonstrated proficiency using QA Checklists in all job types list CADD Technician 3 and 2 Be able to act as a mentor to CADD Technicians 3 and 2
Year End Review	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> Demonstrated fully competent performance on year end review. 	<ul style="list-style-type: none"> Demonstrated fully competent performance on year end review. 	<ul style="list-style-type: none"> Demonstrated fully competent performance on year end review.
Drafting, Plotting, QA and Queries	<ul style="list-style-type: none"> Dependent on background experience 	<ul style="list-style-type: none"> <u>Drafting</u>: Subdivisions within 5.5 business days <u>Drafting</u>: Headers within 1.5 business days <u>Drafting</u>: Residential/Commercial Main Extensions within 2.5 business days <u>Drafting</u>: Normal Revisions within 1 business day <u>Drafting</u>: Rush Revisions within 2hrs <u>Plotting</u>: Sales / Subdivision Plotting 250m/hour within 15 business days 	<ul style="list-style-type: none"> <u>Drafting</u>: Subdivisions within 5.5 business days <u>Drafting</u>: Headers within 1.5 business days <u>Drafting</u>: Residential/Commercial Main Extensions within 2.5 business days <u>Drafting</u>: Normal Revisions within 1 business day <u>Drafting</u>: Rush Revisions within 2hrs <u>Drafting</u>: Main Relocations, Replacements, Reinforcements and Replacements within 12 business days <u>Plotting</u>: Sales/Subdivision Plotting 250 m/hour within 15 business days <u>Plotting</u>: Replacement Plotting 115 m/hour within 20 business days <u>Plotting</u>: Participate in at least 1 special project (eg. Process Improvement, system Improvement) <u>QA and Queries</u>: Headers, Subdivision Residential/Commercial Main Extension, <u>QA and Queries</u>: Repairs/Emergencies- 15 mins within 1 day <u>QA and Queries</u>: Service Plotting- 9mins within 1 day <u>QA and Queries</u>: Centroids- 5 mins within 1 day 	<ul style="list-style-type: none"> <u>Drafting</u>: Subdivisions within 5.5 business days <u>Drafting</u>: Headers within 1.5 business days <u>Drafting</u>: Residential/Commercial Main Extensions within 2.5 business days <u>Drafting</u>: Normal Revisions within 1 business day <u>Drafting</u>: Rush Revisions within 2hrs <u>Drafting</u>: Main Relocations, Replacements, Reinforcements and Replacements within 12 business days <u>Drafting</u>: Completion of Vertical Subdivisions <u>Plotting</u>: Sales/Subdivision Plotting 250 m/hour within 15 business days <u>Plotting</u>: Replacement Plotting 115 m/hour within 20 business days <u>Plotting</u>: Participate in at least 1 special project (eg. Process Improvement, system improvement) <u>QA and Queries</u>: Headers, Subdivision Residential/Commercial Main Extension, Replacements, Reinforcements - 1 hour within 1day <u>QA and Queries</u>: Abandonments- 3 days (1 day if an area project, metro) <u>QA and Queries</u>: Alterations, Main Lowering, Repairs/ Emergenci 15 mins within 1 day <u>QA and Queries</u>: Service Plotting- 9mins within 1 day <u>QA and Queries</u>: Centroids- 5 mins within 1 day
Progression from this level.	<ul style="list-style-type: none"> Successful applicant to CADD Technician 3 posting 	<ul style="list-style-type: none"> Incumbents may remain at this level, or continue to take-on assignments of increasing complexity resulting in promotion to the next level. An assessment and agreement on readiness for the incumbent to be considered by Supervisor/Manager. 	<ul style="list-style-type: none"> Incumbents may remain at this level, or continue to take-on assignments of increasing complexity resulting in promotion to the next level. An assessment and agreement on readiness for the incumbent to be considered by Supervisor/Manager. 	<ul style="list-style-type: none"> Demonstrated mastery of Level 1 work.

Level Progression - Maximum time in each level to be no longer than 15 months

Rate Progression - will be every six months

- Based on skill and ability, employees rate may be progressed earlier than every 6 months

LETTER OF UNDERSTANDING #1
RE: RECOGNITION CLAUSE

Enbridge Gas Distribution hereinafter referred to as the Company recognizes the Communications, Energy and Paperworkers Union Local 975, hereinafter referred to as the Union, as the sole bargaining agent in the current franchise area covered by Enbridge Gas Distribution. In the event of these boundaries being extended this Agreement will apply only if there is no existing collective agreement. The following groups of employees are covered by the terms of the collective agreement.

All clerical and laboratory employees save and except Niagara Region non-operating employees, supervisors, those above the rank, residential/commercial sales associates, energy management consultants, account associates, secretaries to department managers, those above that rank, those employees in the Human Resources, Budget, Regulatory Affairs and Corporate Affairs departments.

All operations employees save and except supervisors, those above that rank and those working out of the Grimsby office.

All clerical employees who normally work twenty-four (24) hours per week or less in the Central Region defined as all work locations located in the greater Toronto franchise area including Peterborough and Barrie, of Enbridge Gas Distribution, save and except supervisors, those above that rank, residential/commercial sales associates, energy management consultants, account associates, secretaries to department managers, those above that rank, those employees in the Human Resources, Budget, Regulatory Affairs and Corporate Affairs departments.

**LETTER OF UNDERSTANDING #2
RE: PILOTS**

It is understood and agreed that during the term of the collective agreement, the parties agree to the use of pilots to assist in the ongoing transformation of the business.

LETTER OF UNDERSTANDING #3
RE: TRANSFORMING THE BUSINESS

Due to significant changes in the business environment in which the Company operates, transformation of the company's organization, processes and support systems will be required to ensure continued success. The Company is committed to involving the Union and employees in this process. Inherent in this commitment is the belief that employees at all levels of the organization have valuable insights to contribute to our change efforts. Therefore, employee and union involvement in the Company's change process will result in an increased level of commitment, higher quality recommendations, and will ensure a higher rate of success.

LETTER OF UNDERSTANDING #4
RE: EMPLOYEE SECURITY

The Company will continually need to change in order to pro-actively respond to changes in our business environment. The Company recognizes that these changes impact employees and are committed to working with the Union to assist employees to adapt to these changes and to provide them with enhanced personal security. The Company recognizes that enhancing personal security facilitates enhanced employee contribution and satisfaction.

This commitment includes but is not limited to: providing timely and full information on anticipated and planned changes; providing access for all employees to training which assists them in dealing with change (Employee Workshop on Organizational Change) and in career planning (Navigating Your Future); redeployment processes to ensure best efforts are made to move employees whose positions have been eliminated into new roles; severance for employees whose jobs have been eliminated and for whom no redeployment option is available, and access to training to assist in future job search if required.

**LETTER OF UNDERSTANDING #5
RE: FULL TIME OFFICER(S)**

The Company recognizes the Local Union shall require a full-time officer paid for by the Company. The salary of which will be paid for at the rate of 90% by the Company and 10% by the Local Union. The rate of pay for the Unit Chair position shall be equal to that of the Customer Connections Field Representative 3 covered by the Collective Agreement.

**LETTER OF UNDERSTANDING #6
RE: PHILOSOPHY STATEMENTS**

Performance Management

One of managements' major responsibilities is to create a high performing organization that maximizes the potential and contribution of every employee. Achieving this will require an effective Performance Management system for employee selection, ongoing feedback and evaluation, and development that is seen by employees as fair and unbiased.

The objective of the selection process will be to ensure that people with the necessary skills and competencies are selected from the outset. The job expectations, skills and competencies including 'soft skills' required for each job will be described in job profiles.

The objective of the ongoing feedback and evaluation process will be to ensure that employees understand job expectations and receive coaching feed-back on their performance. Job expectations will be linked to Business Unit objectives and ultimately to customer expectations. The process will include agreed upon measures of employee performance. Appropriate coaching and training will also be part of the process to help employees be successful and to identify problems early. There will be a clear process for resolving situations where an employee is not able to meet job expectations.

The objective of the development process will be to ensure that there will be ongoing training and development to help employees expand their skills and competencies to excel in current jobs and progress to fill new opportunities as they arise.

Business Imperative For Involvement

We, the Union and Management, jointly recognize that the future success of our business is tied directly to the individual and collective actions of our employees. To be successful in a rapidly changing environment, we will need all employees to take personal accountability for helping us identify how we need to change and for implementing the changes that need to be made. If we are successful in focusing the knowledge, commitment and contribution of all employees to making changes we will succeed against the competition.

Beliefs About Involvement

We believe that employees at all levels of our company have valuable insights to contribute to our change efforts and that through involving them and their union in the Company's change process we will make better decisions and achieve a higher rate of implementation success. We further believe that employees want to contribute to making our company successful.

LETTER OF UNDERSTANDING #6 - PHILOSOPHY STATEMENTS (Continued)

We recognize that employees who understand the rationale for change, the vision for the future, and who are involved in defining the path to get there are more likely to support the changes, than those who were not involved. We further believe that investing in involvement at the beginning of the change process will result in less investment at the end of the process in overcoming resistance to the changes.

We recognize that in the current business environment we must have the organization capability to make sound change decisions quickly and then execute them quickly. Our involvement processes must facilitate the achievement of both of these objectives. This will require us to design and implement a variety of involvement approaches that reflect the scope and impact of the changes that need to be made.

Beliefs About Work Environment That Facilitate Involvement

We recognize that to maximize employee involvement and contribution we must be relentless in creating a work environment where:

- Business information is shared with employees at all levels
- The potential of all employees is recognized, stimulated and developed
- Ideas are valued
- Collaboration, trust and mutual respect are fostered
- Individual and group successes are celebrated

Results Of An Involvement Strategy

Involvement processes create opportunities for employees to take personal accountability for contributing to the success of the organization.

By involving all employees and their union in our change processes we will increase employee resilience to change and their confidence that all future changes can be successfully navigated. We will also allow opportunities for employees to create a better work experience for themselves. This, in turn, will create a workforce that is energized, personally committed to contributing to our collective success and fulfilled by their contribution to this success.

Learning and Development

The parties have identified a common interest in developing a learning strategy that will ensure the economic viability of both employees and the Company by working in a co-operative manner while taking into account the interests of all stakeholders.

Whereas employees respond differently to certain situations, the broadest possible platform for learning must be established so that they can feel the highest degree of security as they undergo training for the jobs of the future. At the same time and not exclusively, the Company must be able to maximize the return on their investment in training that is tied to solving business issues.

LETTER OF UNDERSTANDING #6 - PHILOSOPHY STATEMENTS (Continued)

Continuous learning can be viewed as a requirement under two distinct situations. Firstly, ongoing enhancement of skills and competencies that are directly required to perform the tasks associated with current jobs and recognizing that tasks and skills continuously evolve. Secondly and whereas it is agreed that learning is a life long experience, there is the development of skills that enhance and employee's future employability and their personal need for growth. The employee and the Company have a shared accountability for achieving success in both areas.

In the first scenario, each business unit will create an atmosphere for learning through a strategic training plan and will ensure that quality training is made available to all employees on company time and at company expense. Further, this training will be viewed as part of a development process and as such, measures will be put in place to gauge its effectiveness. Employees caught up in the changing nature of the workplace will, whenever possible, receive retraining as part of an overall redeployment strategy.

In the second scenario, it is expected that employees will upgrade work-related skills and personal development at their own pace. This may include courses, seminars or other learning methods for which they receive financial support only. It is recognized that in not all cases will the new skills enhance an employee's progression in the company, but where relevant, they will be given consideration through in-house recruiting opportunities.

This philosophy statement is designed to set guidelines for the timely and effective delivery of training. When formally agreed to, each business unit should communicate this philosophy to all employees and take steps to ensure equitable access. Its application must be taken in context with the dialogue and agreed to points of interest as expressed by the parties at their meetings on October 23rd & 24th, 1997.

Health & Safety

The Company and the Union understand that it is imperative to resolve issues regarding Health and Safety so that all relevant factors may be considered with as little time delay as possible.

The parties therefore agree that during the term of this Agreement they will jointly develop a procedure to achieve this goal and that the agreed to procedure will form part of the collective agreement and will be included in future renewals.

LETTER OF UNDERSTANDING #7
RE: WORK OUTSIDE OF PROVINCE OF ONTARIO

The Union and the Company agree to continue to discuss and attempt to resolve the problems that may be involved when Union members located in eastern region do work outside the province of Ontario, but still within the gas distribution system.

In addition, the following conditions are agreed to:

1. Such work will be kept to a minimum.
2. Any employee conducting such work still has all rights to the Union agreement.
3. The Company assumes liability for safety infractions where the employee is following the Company and/or Ontario safety regulations.
4. The Company assumes the liability for any fines and/or penalties incurred by an employee while following the instruction of the supervisor of the work.
5. Individual preference will be considered and wherever possible respected in assigning work outside the Province of Ontario.

**LETTER OF UNDERSTANDING #8
RE: TESTING**

The parties agree to work cooperatively to develop testing criteria that are consistent, relevant, valid and form part of a comprehensive job selection process.

LETTER OF UNDERSTANDING #9
RE: RELIGIOUS HOLIDAYS

The Company and the Union recognize and value the diversity of our workforce. In order to accommodate an employee's personal religious beliefs, the employee should make their wishes known to their supervisor, with as much notice as possible, so that they can review all available options (i.e. Floater days / Vacation / Alternate work times etc.) so as they meet the employee's needs.

LETTER OF UNDERSTANDING #10
RE: OVERTIME AND SUPERVISORS DOING BARGAINING UNIT WORK

- A) Employees should be asked or requested to work overtime hours before a decision is made to make requests mandatory
- B) The Company agrees to accommodate those individuals, whenever possible, who request to work designated company holidays
- C) As bargaining unit work is not included in supervisory job descriptions, supervisors must use discretion and good judgement wherever circumstances require them to perform such functions

LETTER OF UNDERSTANDING #11
RE: LEAD HANDS

A Lead Hand is an employee who temporarily assumes the duties of a supervisor. The Lead Hand rate also applies to members assigned to specific training positions. It is further agreed that such assignments will not include training contractor personnel or supervisory dispatchers or quality control functions. Lead Hands may be required to distribute work and answer questions. They will not be asked to conduct performance appraisals or handle disciplinary matters.

Only an employee who desires a Lead Hand opportunity will be considered for the position. The opportunity will be posted in all offices and stations to ensure Local 975 memberships are aware of the volunteer concept. The Company will review the capabilities of those who express an interest

Employees agreeing to take a Lead Hand assignment will not be required to change shifts, and other Local 975 employees will not experience shift changes due to someone else being made Lead Hand.

The Company will notify the Union of all Lead Hand assignments exceeding one-month (1) duration. For assignments expected to exceed three (3) months in a twelve-month (12) period, the Company and the Union must be in mutual agreement. Training positions will not exceed six months without mutual agreement.

LETTER OF UNDERSTANDING #12
RE: TEMPORARY RE-ASSIGNMENT OF C&M EMPLOYEES

From time to time the Company is required to perform C&M work outside the hours of the regular day shift. Because it is not practicable at this time to set up new shifts to do this work, the Company requires that employees temporarily change their hours of work so that the work can be completed on a timely and cost effective basis. The Union recognizes the need of its C&M day shift crews on an “as needed” basis, and that for the first eight (8) hours per day of these rearranged hours, employees agreeing to change hours will be paid at straight time.

- The Union executive and the involved employee will be given as much notice as possible of the impending schedule change
- For the purpose of Article twenty three (23) the re-assigned hours will be considered “regular hours” for the duration of the reassignment. Overtime clauses will apply accordingly.

LETTER OF UNDERSTANDING #13
RE: OPERATIONS TECHNICIAN POSITION

The Company is committed to further training and development of a multi-skilled workforce. This strategy provides a benefit both to the worker and the Company. It allows the worker to expand on their skill set and have further opportunity and security in the evolving workplace. It allows the Company to gain efficiencies and be more productive in completing work.

With respect to the Operations Technician Classification, the Company commits to the following:

- A. The focus of this classification will be on the workers that are primarily conducting maintenance, service and certain types of construction work that uses both Utility Fitter and Gas Technician skill sets.
- B. In joint consultation with the Union, the appropriate minimum levels of work experience will be established.
- C. There will still be a need to keep a complement of Gas Technicians to complete construction work (eg. cast iron and main replacement, major projects and subdivision work). Also, there will still be a need to keep a complement of Utility Fitters to complete residential work and commercial work for appliances over 400,000 BTU's.
- D. Current understanding of the future needs of the workplace indicate an appropriate level of Operations Technicians operating in the maintenance and service functions to be 50% excluding devoted construction, labourers, operators and truck drivers. Based on business need, the level of Operations Technicians will vary between work locations.
- E. The goals and objectives of the classification will be built into the objectives of all appropriate supervisors and managers.
- F. For the term of this agreement, the classification will be monitored by the Union Management Committee.
- G. It is understood and agreed that an employee currently occupying the position of Operations Technician position at any level may revert to their previous classification with the appropriate rate of pay after providing 60 days of written notice.

A. Utility Fitter 1's

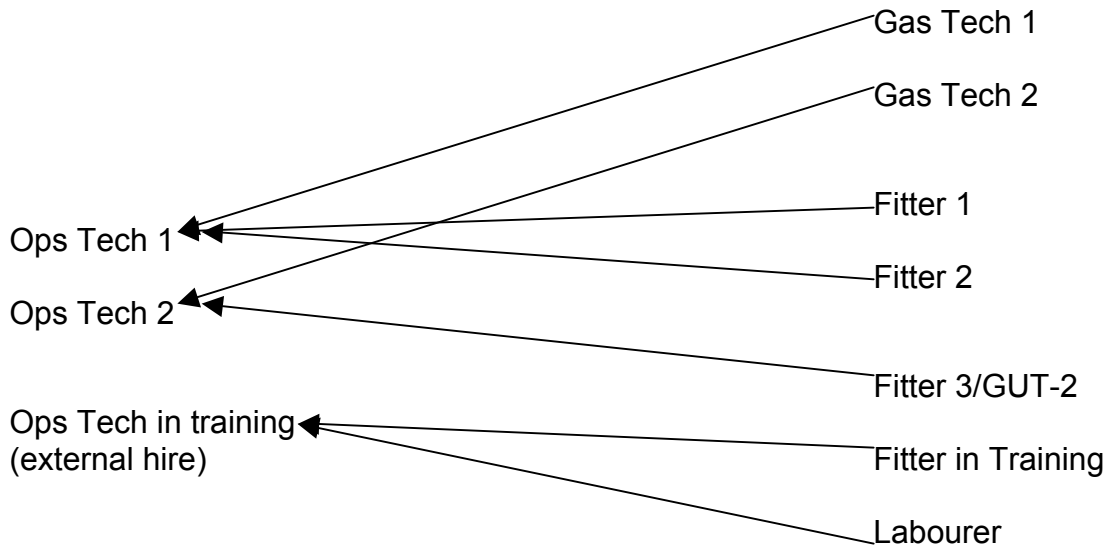
Current employees in this classification who transition into the Operations Technician position will receive a \$2000.00 lump sum bonus as soon as they are accepted into the Operations Technician training position and begin training. They will receive a further \$2000.00 lump sum bonus upon successful completion of the Operations Technician I designation level. This clause will remain in place for one year from Contract Ratification date.

B. Gas Technicians 1's

Current employees in this classification who transition into the Operations Technician position will have their rate adjusted upward to the Operations Technician 1 rate of pay as soon as they are accepted into the Operations Technician in training position and begin training.

C. New Employees

New Employees hired will commence employment in the Operations Technician in Training position and will receive the training position rate of pay. New employees will not be eligible for the bonuses referred to in "A" above.



Note:

Gas Technician 2's who are the successful applicants to an Operations Technician classification will move to an Operations Technician 2 rate of pay. Furthermore, upon successful completion of the Gas Technician 1 training and testing, their rate of pay will be adjusted upwardly to the Operations Technician 1 rate.

Labourers who are the successful applicants to an Operations Technician in Training position will move to an Operations Technician in Training rate of pay will be adjusted upwardly to the Operations Technician 2 rate.

1. Job Postings

It is understood and agreed that Operations Technician positions will be posted and worded as follows:

1. Operations Technician classification positions will be posted in accordance with Article 11 of the Collective Agreement.
 - A) Selection will be based on seniority and minimum qualifications as per the Collective Agreement from applicants who are Gas Technicians, Utility Fitters and Operations Technicians and other employees with the minimum qualifications.
2. Operations Technicians in Training positions will be posted in accordance with Article 11 of the Collective Agreement.
 - A) Selection will be based on seniority and minimum qualifications as per the Collective Agreement.
3. When the Company has the requirement to convert one (1) or more Technicians at the Station to an Operations Technician, the following

process will be followed:

- A) The Operations Technician in Training position will be posted at the Station.
- B) Operations Technician in Training position will be posted in accordance with the scheduled training.
- C) Selection will be based on seniority and minimum qualifications as per the Collective Agreement from applicants who are Gas Technicians, Utility Fitters Gas Tech 1/Machine Operators and Gas Utility 2 (GUT – 2) at the Station.

2. Duties and Responsibilities:

- Perform service and main installations, abandonment's, and tie-ins
- Locate underground plant using company records and electronic equipment
- Respond to and investigate incidents and emergencies
- Install and maintain meter sets and associated piping
- Inspect & activate gas fired appliances, components and piping systems to ensure compliance with all applicable codes and standards
- Reactivate appliances after service interruption
- Create and complete accurate records to record all work performed
- Maintain and repair buried and above ground gas distribution plant
- Perform duties in compliance with company and legislation policies, procedures and safety regulations

3. Qualifications

- Effective verbal and written communication skills with both internal and external customers
- Comprehensive knowledge of company service and operations and maintenance policy and procedural manuals
- Working knowledge of the Occupational Health and Safety Act and Regulations
- Comprehensive knowledge of company records systems including the ability to accurately interpret and/or make drawings, specifications, and other documentation
- Ability to utilize and interpret diagnostic equipment such as multi-meters, Dwyer slope gauge, combustible gas indication equipment, etc.
- Ability to operate and maintain various tools and equipment
- Ability to perform tasks that require significant physical effort
- Valid Gas Technician 2 Designation
- Valid Enbridge Gas Distribution PE Fusion Certificate
- Valid G2 Fitter License
- Valid class G drivers license (A, D license, or Z endorsement required as needed)

4. Progression

- Will be hired as Operations Technician in training
- Spend up to 2.5 years in field training/experience

Gas Technician 2
Normally up to 2 years

- Complete Gas Technician 2 training course and test (per Article 27.02)
- Complete G2 Technician Training program & tests (20 weeks formal training + 6 weeks field service orientation)
- Progress to Operations Technician 2
- Spend up to 2 years additional field training/experience
- Complete Gas Technician 1 training course and test (per Article 27.02)
- Progress to Operations Technician I

Operations Technician 2

Up to 2 years

Fitter 1

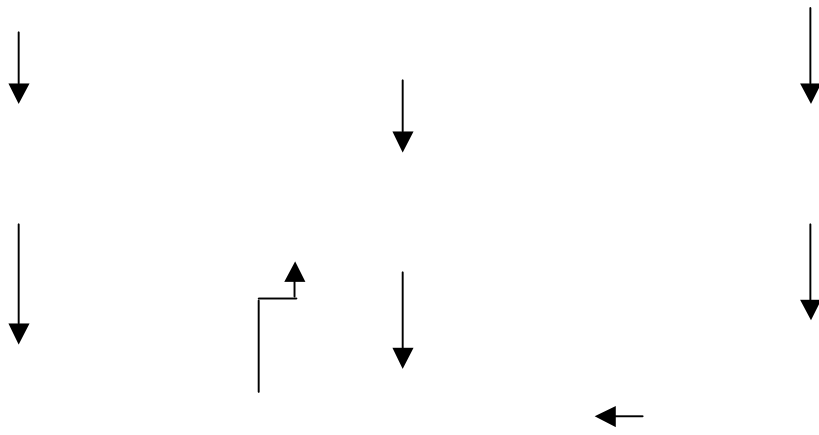
Gas Technician 1

Note: Employees with existing licenses or qualifications may enter at an intermediate level and progress more quickly to Operations Technician I

<u>Position</u>	<u>Entry Qualification</u>	<u>Minimum Time</u>	<u>Maximum Time</u>	<u>Notes</u>
Operations Technician II	No license	1.5 yr.	2.5 yr.	Includes G2 course Service Procedures Training and Gas Tech II course
Operations Technician I	No license	2 yr.	4 yr.	Includes Gas Tech I course
Operations Technician I	Employee with G2 or G1	1 yr.	2 yr.	Includes Gas Tech II course
Operations Technician I	Employee with G2 or G1	2 yr.	4 yr.	Includes Gas Tech I course
Operations Technician I	Employee Gas Tech 1	6 mths.	1 yr.	Includes G2 course Service Procedures training

5. Field Workers Progression Stream





Note:
Fitters hired externally would be hired in at the Fitter in Training classification.

**LETTER OF UNDERSTANDING #14
RE: SEVERANCE**

1. Severance

It is understood and agreed that an employee in a job identified as redundant, and where no redeployment option is available will be eligible for severance pay of two (2) weeks base regular pay per year of completed continuous service to a maximum of fifty-two (52) weeks and a minimum of six (6) weeks. In addition, employees who are fifty (50) years of age or more at the time of the layoff, will be entitled to an additional eight (8) weeks of pay.

Severance pay will be paid as a lump sum. An employee who is fifty-three (53) years of age or more at the time of layoff will have the option to take the severance pay as salary continuance. Eligible employees who elect this option will be paid an amount equal to their base rate of pay, for the approximate number of weeks based on the severance formula. As a condition of accepting this severance pay, the employee will resign from the Company and waive any seniority or recall rights.

2. Voluntary Severance

It is understood and agreed that within the job classification of an employee whose position has been declared redundant, and is about to be laid off, that employee and others in their job classification may offer to take severance and resign from the Company based on the terms and conditions of #1 above.

The Company may accept a resignation but only if the affected employee is qualified and willing to take the opening created by the employee resigning. If more resignations are offered than required, seniority governs subject to the foregoing. The Company will co-operate with requests to assist employees in maximizing RRSP retiring allowance provisions with respect to the final payment of severance.

The Company will give consideration to providing severance to non-affected employees on a case by case basis

3. Terms & Conditions

The terms and conditions of this letter of understanding will remain in force from the date of ratification to the expiry date of the collective agreement.

RE: UNION/MANAGEMENT COMMITTEE

The Company and the Union have a mutual desire to ensure business success now and in the future through the utilization of our employees. It is understood and agreed that during the term of the collective agreement, the Company and the Union will use a Union/Management Committee, which will meet on a regular basis to discuss issues and concerns of mutual interest. It is further agreed that without precedent or prejudice the Union/Management Committee may be used to review and proactively resolve issues and grievances, if mutually agreed upon by the parties. The use of the Union/Management Committee for this purpose does not prevent either party from using the provisions of the grievance (Article 25) and/or arbitration (Article 26) procedures contained in the collective agreement.

**LETTER OF UNDERSTANDING #16
RE: POST RETIREMENT BENEFITS**

It is understood and agreed that effective January 1, 2007, all employees will be subject to the terms and conditions of the new Post – Retirement Benefits program.

LETTER OF UNDERSTANDING #17
RE: EARNED DAYS OFF (EDO's)

- A) Employees shall be allowed to accumulate time at a rate of one half hour per day at straight time and be permitted to take one full day off in lieu of these accumulated hours. The hours shall be accumulated at the start of a shift, the end of a shift or during a one hour lunch period. Participation in this program shall be voluntary.
- B) Effective January 1, 2004 a maximum of five (5) earned days off will be permitted per calendar year.
- C) These days are to be arranged by mutual agreement between the employee and the supervisor.
- D) EDO's must be used in the calendar year that they are received. They cannot be carried over into the next calendar year or paid out. Employees who leave the Company before taking their EDO's will not be entitled to have these days liquidated.
- E) This program does not prohibit the development of alternate compressed work schedules.
- F) The Company agrees that where employees request the ability to earn EDO's, the Manager will assess the potential use of EDO's and provide members with the details of the applicability of EDO's in their areas, including: timing, job functions, level of employee cooperation required and scheduling logistics including safety.

LETTER OF UNDERSTANDING #18
RE: FLEXIBLE HEALTH BENEFITS PLAN

It is understood and agreed that;

- A. During the term of the collective agreement, the level and coverage of the benefits contained in the Flexible Health Benefits Plan will not change.
- B. The Joint Benefits Committee will review the previous year's actual costs, prices, credits and choices of the Flexible Health Benefits Plan on an annual basis (October). The Committee will make recommendations to the appropriate Union and Company representatives with respect to benefits cost containment issues and benefit plan improvements. The committee will review pension plan issues and status during the October meeting.
- C. The Joint Benefits Committee will discuss the content of the employee education sessions. Prior to re-enrolment in each year of the Collective Agreement, the Company will provide Flexible Health Benefits Plan "Education Seminars" for employees. The purpose of these seminars will be to ensure that employees are making informed decisions with respect to their annual benefit enrolment. A pension education component will be added to the benefits re-enrolment seminars.
- D. Effective January of each year of the collective agreement, there will be an increase to the prices and the credits of the Flexible Health Benefits Plan.
- E. Effective January 1, 2011, the flex credit formula will be as follows:
 - 2.5% - Savings Plan
 - 1.48% - of Salary

 - Lump Sum - Single \$849
 - Couple \$1698
 - Family \$2547
- F. During the term of the collective agreement, the maximum cost increase of the Flexible Health Benefits Plan benefits will be as follows:
 - Basic Life Insurance and Long Term Disability
 - No cost increase

 - Extended Health and Dental
 - Maximum 16% for Health Benefits
 - Maximum 8% for Dental Benefits

FLEXIBLE HEALTH BENEFITS PLAN (CONTINUED)

2011

Option	Single	Couple	Family
# (opt out)	----	----	----
#1 (50%)	(\$97)	(\$195)	(\$292)
#2 (80%)	(\$127)	(\$254)	(\$381)
#3 (90%)	(\$147)	(\$293)	(\$440)

2012

Option	Single	Couple	Family
# (opt out)	----	----	----
#1 (50%)	(\$100)	(\$200)	(\$299)
#2 (80%)	(\$130)	(\$260)	(\$390)
#3 (90%)	(\$150)	(\$301)	(\$451)

2013

Option	Single	Couple	Family
# (opt out)	----	----	----
#1 (50%)	(\$114)	(\$227)	(\$341)
#2 (80%)	(\$148)	(\$296)	(\$445)
#3 (90%)	(\$172)	(\$343)	(\$515)

LETTER OF UNDERSTANDING #19
RE: PART TIME EMPLOYEES

It is understood and agreed that all terms and conditions of the Collective Agreement apply, except for the following provisions:

Article 10 Seniority

Establishment of seniority on inclusion in the bargaining unit

- Same date of entry into the bargaining unit
- Ranking based on company service date

Establishment of seniority for permanent part time employees hired after ratification will be based on Article 10 of the Collective Agreement.

Article 13 Layoff/Recall

Company service date will be used for the purposes of layoff.

Article 14 Employee Benefits

Flex credits are based on fifty percent (50%) of single, couple or family status.

Article 22 Hours of Work

- 0 – 24 hours per week
- Shifts are established based on business requirements and mutual agreement. The Company may make changes to the shift schedule. Schedules will be posted monthly.

Article 23 Overtime

- Overtime will be paid at a rate of double time after working forty (40) hours in one (1) week
- Overtime will only be offered in accordance with the Part Time Employee Overtime Procedure

PART TIME EMPLOYEES OVERTIME PROCEDURE

- 1) Same day, unscheduled overtime will not be offered to Part Time employees on site until:
 - a) All qualified Full Time Employees, on site, have been asked. If no Full Time employees agree to the overtime request;
 - b) All qualified Variable Hour employees, on site, have been asked. If no Variable Hour employees agree to the overtime request;
 - c) The unscheduled overtime will then be offered to qualified Part Time employees on site.
- 2) If the above is not followed, the qualified Full Time or Variable Hour employee on site, who should have been offered the overtime request, will receive Overtime pay, at their applicable rate. These hours will be worked at a mutually agreeable time, within the calendar year.
- 3) No scheduled overtime will be worked by Part Time employees. Unless mutually agreed to by the Company and the Union.

LETTER OF UNDERSTANDING #20
RE: WORK MANAGEMENT CENTRE AND BUSINESS SUPPORT

It is understood and agreed that effective upon ratification, the Collective Agreement will be modified for employees in the Work Management Centre and Business Support.

Article 22.01

Within sixty (60) days of ratification, the Company commits to convert ten (10) thirty-five (35) hour a week positions to forty (40) hour a week positions.

The Company commits to maintain forty-three (43) forty (40) hour work week positions.

Within sixty (60) days of ratification, the Company commits to convert two (2) PVH positions to thirty-five (35) hour a week, or forty (40) hour a week positions.

Article 22.05

The Company and the Union agree the current staffing level in the Work Management Centre and Business Support has a ratio of twelve point two percent (12.2%).

The Company and the Union agree PVH employees will not work full time hours for more than seventeen (17) weeks out of the previous twenty-six (26) weeks.

LETTER OF UNDERSTANDING #21

RE: PENSION

The company understands the Union's imperative regarding Pensions and commits to the following:

- 1) The Union Executive, including a consultant, shall be provided access to meet with the Enbridge Gas Distribution Executive Management team to discuss the current plans and potential enhancements.
- 2) A Pension education component will be added to the Benefits re-enrollment voluntary sessions facilitated by Human Resources Consultants for all company employees.

RE: QUARTERLY WORKFORCE REPORT

It is understood and agreed that the Company will provide the Union with a quarterly workforce report which will include any new positions, positions that were vacated and filled, as well as those positions which were vacated and not filled. The workforce report will be reviewed quarterly with the Union/Management committee.

LETTER OF UNDERSTANDING #23
RE: GAS TECHNICIAN I / MACHINE OPERATOR CLASSIFICATION

The Company is committed to Gas Technician I employees becoming Machine Operators to meet the current and future business needs of Company Construction and Maintenance activities. This strategy provides a benefit to both the worker and the Company. It allows the worker to expand on their skill set and have further opportunity and security in the evolving workplace. It allows the Company to gain efficiencies and be more productive in completing work and assures competency.

- A. For the purpose of this Letter of Understanding, a Machine shall be defined as a Backhoe (Case 580 or larger) or Directional Drill.
- B. Gas Technician 1 / Machine Operator positions will be filled by seniority of qualified employees who have successfully completed the Sir Sanford Fleming Training Seminar.
- C. Gas Technician 1 / Machine Operator training bulletins:
 - 1. Training bulletins will be offered to employees based on seniority.
 - 2. The training bulletin will contain the locations where GT1 / Machine Operator may be required.
 - 3. Employees who successfully complete the training will be required to apply on future GT1 / Machine Operator positions at those locations listed on the training bulletin.
 - 4. If those employees fail to apply, the Company will hire externally.
- D. Gas Technician 1's who operate on an intermittent basis will continue to have their rate adjusted upwardly to the Gas Technician 1 / Machine Operator rate for the business day.

LETTER OF UNDERSTANDING #24
GAS UTILITY TECHNICIAN – 2

The company is committed to maintaining appropriate skills in the area of Regulatory Service in a cost effective manner.

With respect to the Gas Utility Technician – 2 (GUT-2) classification, the Company commits to the following:

- A. Hiring 20 GUT – 2 positions over the term of the Agreement
- B. GUT – 2 will be as specified in O.Reg.215/01 s.52.3, clauses (1) and (2)
- C. Rate of Pay: Utility Fitter III rate
- D. The implementation of the GUT – 2 will not affect the classification of the incumbent Fitters.
- E. GUT – 2 Employees will not be permitted to take their Company vehicle home.

It is understood and agreed that within sixty (60) days of contract ratification, the Company will post nine (9) permanent full time positions.

**LETTER OF UNDERSTANDING #26
RE: HOURS OF WORK**

It is understood and agreed that within sixty (60) days of ratification of the new Collective Agreement, the Company and the Union will establish a sub-committee of the Union/Management Committee to review and make recommendations with respect to:

- Stand-by Rules of Coverage
- Length of shift where called out
- Legislative requirements

Over the term of the collective agreement, the company agrees to develop work and resource plans. In 2011, initial plans will be developed by September 30, 2011. The plans will evaluate work volumes, company workforce needs and other factors for both a technical stream and a clerical stream. The Company will confer with designated union representatives throughout the process

**LETTER OF UNDERSTANDING #28
RE: COMPANY STATEMENT ON BUSINESS CONDUCT**

The right to require all employees to complete annual training and upon request to provide written acknowledgement of compliance with the Company's Statement on Business Conduct, as amended from time to time. Any action taken by the Company for non-compliance with the Company's Code of Business Conduct, as amended from time to time shall be subject to the collective agreement including but not limited to the discipline, discharge, grievance, arbitration and just cause provisions. For the sake of great certainty, it is agreed and understood that the collective agreement supersedes the Company's Statement of Business Conduct, as amended from time to time.

**LETTER OF INTENT #1
RE: VACATION**

If during the term of the Collective Agreement, the company makes an amendment to the service eligibility requirement for six (6) weeks vacation applicable to non-bargaining unit employees, the Company agrees to apply such amendments to those employees covered by this agreement.

**LETTER OF INTENT #2
RE: CONTRACTORS**

It is understood and agreed that during the term of the collective agreement, the Company will not give exclusive rights to a contractor for a specific district (contractor only district) without mutual agreement with the Union.

LETTER OF INTENT #3
RE: CHANGES TO SHIFTS, HOURS OF WORK AND WORK LOCATION

It is understood and agreed that when the Company intends to make a change to an employee's shift, hours of work or work location, the following process will be utilized.

1. A notice of change will be presented to the Union (written or verbal) which will contain;
 - Proposed change, employees affected
 - Timing of change
 - Business rationale or case which would contain objective measures and costs
 - Recommendations/solutions to deal with the change
2. The manager will meet with the Union to seek mutual agreement. If mutual agreement is reached, the details of the agreement will be signed off by the manager and the appropriate Union representative.
3. Where no mutual agreement is reached between the manager and the Union, the matter will be submitted to the Union/Management Committee for review with the intent to reach mutual agreement.
4. It is understood that if mutual agreement is reached, it is without precedent or prejudice to either party.
5. If no mutual agreement can be reached, the matter will be subject to the grievance/arbitration process.

**LETTER OF INTENT #4
RE: PUBLIC HOLIDAYS**

If during the term of the Collective Agreement, the Company adds Remembrance Day to the list of statutory holidays for non-bargaining employees, the Company agrees to apply such amendments to those employees covered by this Agreement.

RE: DRUG CARDS

If during the term of this Collective Agreement, the Company adds “drug cards” for retirees, the Company agrees to apply such future amendments to those employees covered by the Agreement.