COLLECTIVE AGREEMENT

between

Insurance Couriers Services Inc.

(a Division of Information Communication Services (ICS) Inc.) (hereinafter referred to as "the Company")

Toronto Sorters Bargaining Unit

and

Union of Canada (CEP) and its Local 333-38 (hereinafter referred to

(hereinafter referred to as "the Union")

ARTICLE 1 - Purpose

1.01 The general purpose of this Agreement is to establish and to maintain collective bargaining relations between the Company and the employees, and to establish and maintain mutually satisfactory working conditions, hours of work and wages for all employees who are subject to the provisions of this Agreement.

The parties hereto recognize their mutual interest and responsibility for the successful operation of the Company, and agree it is the duty of the employer and the employees to promote at all times the progress of the Company by cooperating to the fullest extent in all matters having to do with the successful operations of the Company.

ARTICLE 2 - Recognition

- 2.01 The Company recognizes the Union as the sole collective bargaining agent far all employees of the Company in the Municipality of Metropolitan Toronto, excluding, brokers, clerical, office and sales staff, route auditors, maintenance personnel, supervisors and those above the rank of supervisors, as well as all employees covered by Certification Order 555-3836 issued by the Board.
- 2.02 Employees excluded from the Bargaining Unit shall not perform work normally performed by employees in the Bargaining Unit to the extent that performance of such work directly results in the layoff of employees in the Bargaining Unit.
- 2.03 The word "employee" or "employees" wherever read in this Agreement shall mean any and all employees in the Bargaining Unit as defined above, except where the context otherwise provides.
- 2.04 Where the masculine pronoun is used herein it shall mean and include the feminine pronoun where the context applies.

ARTICLE 3 - No Discrimination

3.01 The Company and the Union agree that no employee shall in any manner be discriminated against or coerced, restrained or influenced on account of membership or nonmembership in any labour organization or by reason of any activity or lack of activity in any labour organization.

ARTICLE 4 - No Strike or Lockout

- 4.01 In view of the orderly procedure established by this Agreement for the settling of disputes and the handling of a grievance, there shall be no strikes or lockouts during the term of this Agreement.
- 4.02 The work "strike" and the word "lockout" as used in <u>Article 4.01</u> shall have the same meaning given to those words in the <u>Canada Labour Code</u>.

ARTICLE 5 - Union Security

- The parties mutually agree that any employee of the Company covered by this Agreement may become a member of the Union if he so wishes to do so and may refrain from becoming a member if he so desires.
- All present employees and all future employees shall, as a condition of employment, be required to authorize the Company in writing to deduct from their wages the amount equal to the regular monthly union dues.
- The Company will deduct from all bargaining unit employees, the amount of monthly dues which the union uniformly levies upon its members in accordance with its Constitution and Local Union By-Laws once each pay period and remit same to the Financial Secretary of Local 333 not later than the 15th day of the: following month.

- bl The Company shall furnish the Union:
 - i] On a monthly basis, a list of the names, hourly rate, hours of work and dues of those employees for and on behalf of whom deductions have been made;
 - Every six (6) months, a list of the current employees, their address anti telephone numbers.

ARTICLE 6 - Union Representation

- 6.01 The Company acknowledges the right of the Union to appoint or otherwise select from among the employees of the Company a Union Committee comprised of four (4) stewards inclusive of the unit chairperson. Each member of this Committee shall have completed his probationary period with the Company arid shall be regular employees of the Company during their time in office. The Company, will recognize and bargain with two (2) members of this Committee on any matter properly arising on negotiations for the renewal of this Agreement. The privileges of members of the Union Committee to leave their work is granted on the following conditions:
 - There will be loss of pay while absent from work. The two (2) members of the Union Committee required to leave their work for purposes of negotiations shall have their pay and benefits continued and the Union shall be billed the cost of such pay and benefits on a monthly basis by the Company. The Union shall remit payment to the Company within fifteen (15) days;
 - Such business and time devoted shall relate to negotiations for the renewal of this Agreement.
- The name and jurisdiction of each of the stewards of the Union Committee from time to time selected shall be given to the employer in writing and the employer shall riot be required to recognize any such steward until it has been notified in writing by the Union of the name and jurisdiction of same.

- The Company will supply the Union with the names of supervisors and managerial personnel who have responsibilities relative to the bargaining unit.
- 6.03 For the purpose of this Agreement the Stewards shall be deemed to be officials of the Union. The parties hereto agree that the Union officials occupy positions of leadership and responsibility for the purpose of insuring that this Agreement is faithfully carried out.
- The Steward has regular duties lo perform on behalf of the Company and he shall not leave his duties to attend to any Union business or to discuss any grievances without the express prior consent of his immediate supervisor, or in the absence of such supervisor, the Branch Manager. Such consent will not be unreasonably withheld. The time shall be devoted to prompt handling of necessary Union business. The Company reserves the right to limit such time if it considers the time so taken to be unreasonable. Where such consent has been granted the Steward, resuming his regular duties, will report to his immediate supervisor or in his absence the Branch Manager. In accordance with this understanding the Company agrees to compensate a Steward(s) for his regular scheduled work time spent in servicing grievances of employees up to but excluding arbitration. It is understood that only one (1) Steward, and where applicable, the unit chairperson will be recognized for purposes of attendance at scheduled grievance meetings with management.

ARTICLE 7 - Grievance Procedure

- 7.01 The purpose of this Article is to establish a procedure for the settlement of all grievances arising in respect of the interpretation, application, administration or alleged violation of this Agreement. Whenever the term "grievance procedure:" is used in this Agreement, it shall be considered as including the arbitration procedure.
- 7.02 "Grievance" shall mean a complaint or claim concerning improper discipline or discharge, or a dispute with reference to the interpretation, application, administration, or alleged violation of this Agreement.

7.03 It is the mutual desire of the parties hereto that complaints of employees be adjusted as quickly as possible:. It is understood that an employee has no grievance until he has first given his immediate supervisor an opportunity to adjust his complaint,

STEP ONE

The employee with the assistance of a Steward, if desired, shall discuss his cornplaint with his immediate supervisor within two (2) working days of the circumstances giving rise to the complaint having originated or occurred or should have been known by the Grievor. The Supervisor shall give an oral answer to the Grievor within two (2) working days. Failing settlement, it may be then taken up within three (3) working days following the Supervisor's decision in the following manner and sequence.

STEP TWO

The grievance shall be reduced in writing and presented to the immediate supervisor within three (3) working days of the receipt of the Supervisor's oral decision. The grievance shall identify the facts giving rise to the grievance, the section or sections of the Agreement claimed violated and the relief requested and shall be signed by the employee and countersigned by a Steward. A meeting will be held within five (5) working days between the Branch Manager or his delegate, the Grievor and the Unit Chairperson or his delegate. The decision of the Branch Manager or his delegate shall be delivered to the Union in writing within five (5) working days after such meeting.

STEPTHREE

Failing satisfactory settlement at Step Two, the Union may within three (3) working days, request a meeting to be held with the Union Staff Representative, a Steward, and the Regional Manager or his delegate. Such meeting to be held within ten (10) working days following receipt of the Union's written request. The Regional Manager will provide the Union with a written decision within five (5) working days after such ,meeting.

STEP FOUR

Should a mutually satisfactory conclusion not be reached through the foregoing steps of the grievance procedure, then the Union within ten (10) working days from the third step decision, refer the matter to a Board of Arbitration as provided in <u>Article 8</u> hereof. If the request for arbitration is not given within the said ten (10) working day period, the grievance shall be deemed to have been abandoned and all rights to arbitration forfeited.

- The Union or the Company may initiate a grievance beginning at Step Two of the grievance procedure. Such grievance shall be filed within two (2) working days of the incident giving rise to the complaint or within two (2) days of the date that the incident giving rise to the complaint became known to the Union or Company and shall commence with Step Two under the grievance procedure. A policy grievance is defined and limited to one which alleges an actual violation of a specific provision of this Agreement affecting the Union as such or the employees as a whole and which could not otherwise be resolved at a lower step of the grievance:procedure because of the nature and scope of the grievance. Provisions of this paragraph '7.04 shall not be used by the Union io institute a grievance directly affecting an employee or employees which such employee or employees could themselves institute and the provisions of Article 7 hereof shall not thereby be bypassed.
- 7.05 A claim by an employee who has attained seniority that he has been unjustly suspended or discharged from his employment shall be treated **as** a grievance if a written statement of such grievance as required in Step Two of the Grievance Procedure is lodged with the Management within three (3) working days of his discharge or suspension. All preliminary steps of the grievance prior to Step Two will be omitted in such cases.
- 7.06 **A** cornplaint or grievance which has been disposed of pursuant to the grievance and/or arbitration provisions of this Agreement, shall not again be made the subject matter of a complaint or grievance.

- 7.07 The time limits and other procedural requirements set out in <u>Article 7</u> may be extended by mutual agreement in writing. Any grievance riot appealed from one step of the grievance procedure to the next, within the specified time limit, shall be deemed to be abandoned. No matter may be submitted to arbitration which has not properly been carried through all specified previous steps of the grievance procedure. Where: a response is not given by a party within the specified time limits in the grievance procedure, the other party may submit the grievance to the next step of the grievance procedure. Settlement at any step of the grievance procedure shall be final arid binding upon both parties to this agreement and upon any employee affected by it.
- 7.08 It is understood that because of the nature of the work done by the members of the bargaining unit, grievance meetings as discussed in this <u>Article 7</u> shall normally occur either before or after completion of the normal employee shift, at a time mutually agreed upon.

It is understood and agreed that for purposes of <u>Article 6 and 7</u> where applicable, stewards will not be paid overtime pay for any time spent in servicing or dealing with grievances.

ARTICLE: 8 - Arbitration

- 8.01 Both parties to this Agreement agree that any dispute or grievance concerning the interpretation, application or alleged violation of this Agreement, which has been properly carried through all the steps of the grievance procedure outlined in <u>Article 7</u> above, and which has not been settled, will be referred to a mutually agreed single Arbitrator, at the written request of either of the parties hereto.
- 8.02 Should the parties be unable to agree upon a single Arbitrator, application will be made to the Minister of Labour to appoint an Arbitrator.
- 8.03 The decision of the Arbitrator shall be final and binding upon the parties hereto and any employee affected by it.

- 8.04 If the Arbitrator finds the grievance to be arbitrable, the Arbitrator shall hear and determine the grievance and shall issue a written decision setting out the reasons for his decision and the findings of fact upon which the decision is based and the decision shall be final and binding upon the parties arid upon any employee affected by it.
- The Arbitrator shall not have any power ^{Or} jurisdiction to alter, change, amend or add to or detract from any of the provisions of this Agreement of to substitute any new provisions for any existing provisions or to make any decision inconsistent with the terms of and provisions of this Agreement, nor to deal with any matter riot specifically covered by it, nor to deal with any matter not contained in the written grievance filed by the grievor. No matter may be submitted to arbitration which has not been properly carried through all previous steps of the grievance procedure.
- 8.06 Each of the parties hereto will jointly share the expenses of the Arbitrator.

ARTICLE 9 - Management Rights

- 9.01 The Union recognizes and acknowledges that the management of the business enterprises and its facilities, equipment and direction of the working forces are fixed exclusively in the Company and without limiting the generality of the foregoing the Union acknowledges that it is the exclusive function of the Company to:
 - Maintain order, discipline and efficiency and in connection therewith to make, alter and enforce from time to time reasonable rules and regulations, policies and practices to be observed by its employees, discipline or discharge employees for just cause provided that **a** claim by an employee that has been discharged or disciplined without cause may be the subject of a grievance and dealt with as hereinafter provided;

- Select, hire and direct the working force and employees; to transfer, assign, promote, retire at age 65, schedule and classify, layoff or recall employees for positions excluded from the bargaining unit; to transfer employees into or out of the bargaining unit; to operate and manage the enterprise in all respects in order to satisfy its commitments and objectives including those set out in Article 1.01 hereof;
- c] Determine the location and extent of its operations and their commencement, expansion, curtailment or discontinuance; the work to be done; the products to be handled, stored or distributed; the standards of performance; whether to perform or contract for products and/or services; the scheduling of work; to determine the hours of work and/or schedules of work; to pick the number of shifts and adjust same from time to time; to subcontract or transfer work; to determine the size or composition of the workforce; the direction of the working forces; to establish, change or abolish job classification; to shut down permanently or by day or week or for any other periods; to determine methods of pay and/or methods, process and means of performing work, standards of efficiency and quality of work; job content and requirements; the use of improved or changed methods of equipment; the number of employees needed by the Company at any time and how many shall work in any job; the number of hours to be worked; starting and quitting times; methods to be used to ensure security of the Company's property; and generally the right to manage the enterprise and its business are solely and exclusively the right of the Company;
- d] Have the sole and exclusive jurisdiction over all operations, buildings, machinery, and equipment.
- 9.02 The Company agrees that it will not exercise its functions in a manner inconsistent with the provisions of this Agreement. Failure by the Company to exercise any of its management rights or other rights shall not be considered to be an abandonment of those rights.

ARTICLE 10 - Suspension and Discharge

- 10.01 a] An employee, other than a probationary employee, who is suspended or discharged shall have the right to have a Union Steward or Representative present at any formal meeting where such suspension or discharge is issued.
 - The Company will notify the Union within two (2) working days of any suspension or discharge and shall state the reason for the suspension or discharge.
- 10.02 The Company will provide the employee with a copy of any written disciplinary action.

ARTICLE 11 - Hours of Work

- 11.01 The provisions of this <u>Article 11</u> are not to be interpreted as a guarantee of, or limitations upon, the hours of work to be done per day or week or otherwise, nor is it a guarantee of working schedules but shall serve to assist the parties in computation of the regular pay and overtime pay.
- 11.02 The Union recognizes the Company's need for flexibility in scheduling hours of work. The Company shall endeavour, subject at all times to its operational needs and the requirements and efficiency of its business and operations, to maximize the hours of daily work.
- 11.03 **A** minimum of one-half (½) hour lunch period will be provided without pay during each day of the normal work week.
- For the purposes of this Article and this Agreement, the work sheet shall be defined as Monday to Saturday.
- 11.05 It is recognized by the parties that the needs of the business may require overtime work as determined by the Company.

- Time and one-half (1½) an employee's straight hourly rate shall be paid for all hours worked in excess of eight (8) hours per day or in excess of forty (40) hours per week.
- 11.07 Overtime work will first be offered to employees who are actually performing the work at the time of the overtime assignment. Thereafter, the overtime work will be offered to employees who normally work in the classification where the overtime is required. If there are insufficient volunteers after following the above-noted steps, the Company shall select the junior employee in the classification to perform the overtime work.

ARTICLE 12 - Reporting Pay and Call In

- 12.01 Unless employees are notified not to report for work, employees who report to work at their regular starting time and for whom no work is available, shall receive not less than three (3) hours of work at their straight time hourly rate, or if no work is available shall receive three (3) hours pay at their straight time hourly rate. This provision shall not apply if the failure to provide work is caused by reason of strike or other work stoppage, equipment breakdown, fire, flood, snow storm, power failure or other like cause beyond the control of the Company.
- Where an employee has completed his shift and has left the Company's premises and is called back to work, the employee shall be guaranteed a minimum of three (3) hours of work at his straight time hourly rate or time and one-half (1½) for the hours worked, whichever is greater. This shall not apply where the employee is called in and continues to work his next scheduled shift or where the employee is asked to continue to work following his scheduled shift.

ARTICLE 13 - Wages

13.01 Classifications and rates of pay are set forth in <u>Schedule "A"</u> attached hereto, and are hereby declared to form part of this Agreement.

- When an employee is transferred temporarily, he shall be paid at the rate of the job to which he transferred or his own occupational rate, whichever is greater.
 - If the transfer is for the convenience of the employee or to avoid a layoff, he shall be paid the rate of the job to which he has been assigned.
 - b] When a new classification is created, the Company shall determine the rate of pay for such new classification. If the Union challenges the rate, it shall have the right to request a meeting with the Company to endeavour to negotiate a mutually satisfactory rate. If an agreement cannot be reached, the matter may be referred to arbitration as provided in this Collective Agreement, within fifteen (15) days of such meeting. The decision of the Arbitrator shall be based on the relationship established with the rates for other classifications in the bargaining unit having regard to the requirements of such classification and shall be effective the date the Arbitrator renders his decision.
- 13.03 The Company will advise the Union of any new job classifications before any new classifications are put into effect.

ARTICLE 14 - Job Postings

14.01 a] When a new job classification in the bargaining unit is added or additional employees are required in any of the job classifications within the bargaining unit, the Company will post a notice of the vacancy for a period of three (3) consecutive working days on a bulletin board. The notice will specify the classification, the wage scale and the qualifications required for the position, *An* employee who wishes to be considered for the position so posted must do so within the three (3) working day period using the form supplied by the Company.

- In filling any posted vacancy under this Article, the Company will consider the knowledge, training, skill and ability of the individual to perform the normal required work and where these are relatively equal, seniority shall govern. If the job posted is not filled as a result of the posting, or if no suitable applications are received, the Company reserves the right to hire.
- Should the successful applicant for such vacancy be unsatisfactory, he shall be returned to his formerjob and the vacancy may be filled without further posting. Any vacancy arising as a result of filling the posted vacancy may be filled without further posting.
- 14.02 a] Any job which is vacant because of illness, accident, vacation, leave of absence, temporary transfers, temporary promotion and temporary vacancies shall not be vacant for the purposes of this Article.
 - The Company has the exclusive right to temporarily transfer employees within various job classifications and the right to direct the work function of all employees. Temporary transfers shall be transfers of ninety (90) days or less.
- 14.03 Within ten (10) working days immediately following the posting period, the Company will notify the successful candidate and the Union.

ARTICLE 15 - Seniority

Every employee hired by the Company hereafter shall serve a probationary period of three (3) months at the wage stipulated in this Agreement and shall be required to pay Union dues. During this probationary period new employees shall be entitled to all rights and privileges of this Agreement, except with respect to discharge. A probationary employee may be terminated at any time during his probationary period and such termination shall be at the sole discretion of the Company. After completion of the probationary period, if satisfactory, he shall become a seniority employee. On completion of the probationary period, the employee's name shall be placed on the applicable seniority list with seniority dating from the date he was last hired by the Company.

In the event more than one employee is hired on the same date, seniority shall be determined alphabetically.

- 15.02 a] The Company shall maintain seniority lists as defined in this clause showing each employee's seniority date. Copies of the seniority lists shall be posted on bulletin boards and sent to the Union.
 - Seniority is defined as length of service in the bargaining unit since the date of last hire. It is understood that an employee shall have no seniority until such time as he had become a seniority employee pursuant to <u>Article 15.01</u>.
- 15.03 An employee shall lose all seniority and his employment shall be deemed to have been terminated if he:
 - a] Voluntarily quits the employ of the Company;
 - b] Is discharged and not reinstated through the grievance procedure;
 - c] Subject to the <u>Canadian Human Rights Act</u> has not performed work for the Company for a period equal to the lesser of his period of seniority or twelve (12) months;
 - d] Fails to return to work upon termination of an authorized leave of absence unless prior arrangements acceptable to the Company have been made for an extension of such leave;
 - e] Utilizes a leave of absence for purposes other than those for which the leave of absence was granted;
 - Fails to return to work within five (5) calendar days after being recalled from extended layoff by notice sent by registered mail, or fails to advise of his intention to return within three (3) days following such notice without a reason acceptable to the Company;

- Upon return.to work following illness or disability in excess of three (3) working days fails, when so requested, to produce a certificate: from a licensed medical practitioner verifying such illness or disability;
- h] Retires;
- Fails to report for work for three (3) consecutive working days without a reason satisfactory to the Company;
- Refuses to consent to a Company requested medical examination, the cost of which is to be paid by the Company. This provision is not to be used for random drug testing. Any drug testing will be in accordance with Company policies.
- 15.04 In all cases of layoff or recall the Company will consider the knowledge, training, skill arid ability of the individual to perform the normal work required and where these are relatively equal, seniority will be the deciding factor.

The term "layoff" as used herein shall mean the imposed absence from work of an employee by the Company for a period greater than five (5) days. A layoff of less than five (5) clays shall be termed a temporary layoff and in such circumstance the Company shall not be required to consider seniority in determining those employees to be temporarily laid off.

- 15.05 Whenever it becomes necessary to reduce the work force for a period greater than five (5) working days, the Company shall notify the affected employees forty.eight (48) hours before the effective date of such layoff.
- 15.06 Any employees laid off shall be placed on a recall list which shall be available to the Stewards on request, Laid off employees may be used to perform casual work while on layoff.

Employees promoted or transferred to supervisory positions or other positions excluded from the bargaining unit shall accumulate seniority for purposes of this Agreement for a period of six (6) months following such transfer or promotion and should such employees return to the bargaining unit within such six (6) month period, they shall retain such seniority for the purposes of this Agreement. An employee transferred or promoted out of the bargaining unit and returned to the bargaining unit more than six (6) months after such transfer or promotion shall have, for the purposes of this Agreement, the seniority of a new employee at the time of such return.

ARTICLE 16 - Paid Holidays

16.01 An employee will be paid his/her regular rate of pay for the following holidays:

New Year's Day :Labour Day Thanksgiving Day

Good Friday Canada Day Boxing Day

Victoria Day Christmas Day August Civic Holiday

- An employee who is required to work on any of the holidays listed in 16.01 above, shall be paid at time and one-half (1½) his straight hourly rate for all hours so worked, and in addition, he/she will receive holiday pay if entitled to the payment provided in Article 16.01.
- 16.03 An employee who is absent on vacation when a paid holiday occurs, as listed in Article 16.01, will receive an extra day's vacation added to the end of said vacation period.
- 16.04 In the event that any of the holidays listed above fall on a Saturday or Sunday, then the preceding Friday or following Monday respectively will be substituted by the Company for the holiday, which may be changed by mutual agreement between the Union and the Company.

An employee shall be paid for a general holiday upon which he would normally be scheduled to work were it not for the said general holiday, provided that he has been in the employment of the Company for at least thirty (30) calendar days prior to the date of the general holiday and has earned wages on at least fifteen (15) of the thirty (30) calendar days prior to the date of the general holiday, and worked his last full scheduled shift before and his first scheduled shift after such holiday.

ARTICLE 17 - Pay Period

- 17.01 All employees covered by this Agreement shall be paid in full biweekly. Each employee shall be provided with a statement of total hours and gross earnings and an itemized statement of all deductions made for any purpose.
- 17.02 When a Supervisor or other management representative is not available to personally distribute the pay cheques, they shall be placed in sealed envelopes and be distributed by a Company representative. The Company shall have the right tu introduce pay by direct deposit during the term of this Agreement.

ARTICLE 18 - Vacations and Vacation Pay

- All employees with one (1) years' service, but less than six (6) years' service shall be given two (2) weeks vacation with pay. Vacation pay for such employees will be paid on the basis of four percent (4%) of gross earnings since their last computed vacation pay period.
- 18.02 Employees with six (6) years of completed service shall be given three (3) weeks vacation with pay. Employees will be paid on the basis of six percent (6%) of gross earnings since their last computed vacation pay period.

- 18.03 Employees with eleven (1 I) years of completed service shall be given four (4) weeks vacation with pay. Employees will be paid on the basis of eight percent (8%) of gross earnings since their last computed vacation pay period.
- 18.04 Employees who sever or have their employment severed, shall receive with their last pay cheque all vacation pay to which they are entitled.
- 18.05 a] On January 15th of each year, the Company shall post a list upon which the employees shall indicate their vacation preference.
 - b] All employees shall give their preference of vacation at the latest by February 15th.
 - c] On March 15th, the Company shall post the final vacation schedule.
 - d] The Company shall have the exclusive right to schedule and assign vacations provided that the Company will attempt to schedule employees' vacation taking into account, the employee's seniority and preference so long **as** the operations of the Company are not adversely affected.
 - e] **An** employee's third and fourth week of vacation shall be taken at a time mutually agreed upon between the Company and the employee.
- 18.06 Vacations are not cumulative i.e. vacations earned may not be postponed from one (1) year to another and must be taken during the year of entitlement for such employee.

ARTICLE 19 - Leave of Absence

- 19.01 **A** seniority employee may be granted a leave of absence without pay at the Company's discretion.
- 19.02 a] In the event of a death in the immediate family, an employee shall be allowed time off with pay not to exceed three (3) consecutive days immediately following the date of death.

- b] The employee shall be paid for the number of hours he would have normally worked at his regular straight time rate.
- Immediate family shall mean spouse, father, mother, brother, sister, son, daughter, father-in-law, mother-in-law, as well as any relative permanently residing in the employee's household or with whom the employee permanently resides.
- d] If more time is required for any reason relating to the death, a leave of absence may be granted.
- 19.03 Employees are entitled to the child care leave provided for in the <u>Canada Labour Code</u>.
- An employee who is selected for service as a juror or subpoenaed as a crown witness, will be compensated for loss of pay from the employee's regularly scheduled hours at the employee's regular hourly rate less the fee received for services as a juror/witness. However, after the employee has completed jury/witness duties, the employee is required, when practical, to return to the Company's premises to complete the employee's remaining normally scheduled work day.

ARTICLE 20 - Safety and Health

- 20.01 The Company and the Union agree on the importance of establishing and maintaining a healthy and safe work environment for all of their employees and agree to comply with the provisions of the Canada Labour Code. Part II.
- 20.02 A copy of the <u>Canada Labour Code</u> will be posted in the workplace.

ARTICLE 21 - General

- 21.01 The Company will furnish the Union a Bulletin Board, with a plastic sliding door, for use of the Union in posting Union notices and official papers. Notices will be posted only by the authorized Union Representatives after being approved by the Branch Manager and/or his designate.
- 21.02 The Company shall pay the regular hourly rates to all employees compelled to attend company meetings.
- 21.03 An employee will be paid for all time spent in assigned training at their regular hourly rate.

ARTICLE 22 - Benefits

- 22.01 The Company agrees to continue to make available the health and welfare plans in force at the time of the signing of this Agreement to those seniority employees who are actually on the payroll of the Company, but only while such employees are not on lockout, strike or layoff. The benefits will be as more particularly described and set forth in the respective plan documents and policies of insurance, attached hereto. The Company will have the right to select the carrier of its choice in respect of any of the above benefits. For those employees on Workers' Compensation, benefits will be made available as per the terms of the Workers' Compensation Act.
- 22.02 Any dispute over payment of benefits under such plans or policies will be adjusted between the employee and the insurer concerned. The Company will use its best efforts to assist in settling any such disputes.

22.03 Notwithstanding anything to the contrary in the provisions of this Agreement, the benefits and plans of insurance are qualified in their entirety by reference to the underlying policies and contracts of insurance or statutes or regulations. The responsibility rests with the employee to complete all eligibility requirements of the existing carriers of all medical, health and welfare benefits under this Collective Agreement.

ARTICLE 23 - Copies of Agreement

23.01 The Company will have the text of the Collective Agreement printed in pocket book form by a unionized printing shop. The printing costs will be shared equally between the Company and the Union.

ARTICLE 24 - Duration

24.01 This Agreement shall be effective from January 27, 1997 and shall remain in force through January 26, 2000 and unless party gives the other party written notice either of the terminations or of a desire to amend the Agreement, then it shall continue in effect, without change, from year to year thereafter until terminated in the manner hereinafter provided.

Notice that amendments are required or that either party intends to terminate the Agreement, shall be given during the period of not more than ninety (90) days and not less than thirty (30) days, prior to the termination date or anniversary date, in the event of any subsequent yearly extension as provided above.

DATED AT	_, ONTARIO this	DAY	OF
, 1997.			
For the Union:	For the Company:		
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(helws)55	Frank Tample		
Marie .	White		
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SCHEDULE "A"

WAGE RATES

Classification	Entry	6-month	12-month	24-month	36-month	48-month
SORTER	\$8.15	\$8.35	\$8.55	\$8.95	\$9.25	\$9.50

- Three (3) year term-effective date of ratification.
- Progression through above wage grid will be as follows:
 - → Those employees earning less than the start rate for their classification will move to the start rate and thereafter progress through the wage grid;
 - → Those employees earning less than the top rate in their respective classification will progress or move to the next highest rate above their current rate effective the date of ratification and thereafter progress through the wage grid on their respective anniversary hire date.
- Those employees who, on the effective date of ratification, are to receive an initial wage rate adjustment of less than three percent (3%) will move or progress two (2) levels on the wage grid above their current rate in effect on the date of ratification and thereafter progress through the wage grid on their respective anniversary hire date.
- The parties agree that any bargaining unit employee currently earning a wage rate greater than the above-noted top rate at forty-eight (48) months, will be red circled and that such individual rates will be red circled for the duration of this Collective Agreement. It is further agreed that those bargaining unit employees red circled as of the effective date of ratification of this Collective Agreement will receive a one time only payment of three hundred dollars (\$300.00).