COLLECTIVE AGREEMENT

BETWEEN:



COUNTRY RIBBON INC.

of the one part;

AND



THE NEWFOUNDLAND AND LABRADOR ASSOCIA-TION OF PUBLIC AND PRIVATE EMPLOYEES, a body Company organized and existing under the laws of the Province of Newfoundland and Labrador and having its registered office in the City of St. John's aforesaid (hereinafter called the "Union");

of the other part;

SIGNED: September 5, 2003 EXPIRES: June 16, 2008



12272

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ARTICLE 1 PURPOSE OF AGREEMENT

- 1.01 The purpose of this Agreement is to maintain harmonious and mutually beneficial relationships between the Company, the employees and the Union, to set forth certain terms and conditions of employment relating to remuneration, hours of work, employee benefits and general working conditions affecting employees covered by this Agreement.
- 1.02 In the event that there is conflict between the contents of this Agreement, including all memorandums of understanding, letters of intent, attached appendix and schedules, and any regulation made by the Company, the contents of this Agreement, including the above referred to attachment, shall take precedence over the said regulations.
- 1.03 No employee covered by this Agreement shall be required or permitted to make a written or oral agreement with the Company or its representatives that may conflict with the terms of this Agreement.
- 1.04 In the event that any law passed by the Government of Newfoundland or Canada renders null and void or reduces any provision of this Agreement, the remaining provisions shall remain in effect for the term of the Agreement.

ARTICLE 2 DEFINITIONS

- 2.01 For the purpose of this Agreement:
 - (a) "bargaining unit" means the bargaining unit as recognized in accordance with Article 3.
 - (b) "classification" means the identification of a position by reference to a class title and pay range number.



- (c) "day" means a working day unless otherwise stated in this Agreement.
- (d) "day of rest" means a calendar day on which an employee is not ordinarily required to perform the duties of his position other than:
 - (i) a designated holiday;
 - (ii) a calendar day on which the employee is on leave of absence.
- (e) "employee" means a person who is employed in a classification falling within the bargaining unit.
- (f) "holiday" means the twenty-four hour (24) period commencing at 12:01 a.m. of a day designated as a holiday in this Agreement.
- (g) "notice" means notice in writing which is hand delivered or by registered mail.
- (h) "part-time employee" means a person who works less than the full-time number of working hours in each working day or less than the full-time number of working days in each work week.
- "permanent employee" means a person included in the top 131 positions on the seniority list who has completed his/her probationary period and is employed on a full time basis without reference to any specific date of termination of service.
- (j) "Plant Manager" means the Operations Manager of Country Ribbon Inc.
- (k) "seniority" means length of service with the Newfoundland Farm Products Corporation (NFPC) and

Country Ribbon Inc (the Company).

- "service" means any period of employment either before or after the date of signing of this Agreement in respect of which an employee is in receipt of salary or wages from NFPC or the Company and includes periods of special leave without pay not exceeding twenty (20) working days in the aggregate in any year unless otherwise specified in this Agreement.
- (m) "temporary employee" means a person who is employed for a specific period for the purpose of performing certain specified work and who may be laid off at the end of such period or on completion of such work but does not include seasonal or probationary employees.
- (n) "Employer" -means Country Ribbon Inc
- (o) "Company" means Country Ribbon Inc
- (p) "student employee" means a person who is hired between the period of April 15th to September 15th for the purpose of performing certain specific work and is going back to school upon the completion of such work. At no time shall this person acquire seniority or other benefits under this Collective Agreement.

Employer agrees to amend Schedule "A" to reflect students are part of the Bargaining Unit.

(r) "full-time employee" means a person who has completed his/her probationary period and is employed on a full time basis without reference to any specific date of termination of service. The Company will provide the Union with a list of full- time employees. 2.02 For the purpose of this Agreement, the male shall be deemed to include the female and vice versa.

ARTICLE3 RECOGNITION

- 3.01 The Company recognizes the Union as the sole and exclusive bargaining agent for the classes of employees listed in Schedule "A" of Country Ribbon Inc.
- **3.02** When new classifications are developed, the Company agrees to consult with the Union **as** to whether such classifications should be included in the bargaining unit. Should the Union and the Company be unable to agree, the matter shall be referred to the Labour Relations Board.
- 3.03 (a) Subject to Clause 3.03 (b), the classifications and rates of pay included in this Agreement shall not be changed during the life of the Agreement, except by the mutual consent of the parties to this Agreement.
 - (b) If any new classifications coming within the bargaining unit are created during the term of this Agreement, the following procedures shall apply:
 - (i) The Company will immediately notify the Union in writing as to the nature of the new classifications together with the rate of pay;
 - (ii) The Union, after consultation on the Company's position, will respond in writing outlining its acceptance or reasons for rejection of the Company's position within ten (10) working days of receipt of the above notification;
 - (iii) If there is failure to agree upon the rate of pay for the wage classifications, the matter shall be submitted to arbitration. In this connection, it is

understood that while an arbitration decision is pending the Company retains the right to hire at the new job rate initially set by the Company.

(c) Employees will retain their existing pay rate in the event of demotion, except in cases of a voluntary demotion.

ARTICLE 4 EMPLOYEE RIGHTS

4.01 Notwithstanding anything contained in this Agreement, an employee may present a personal complaint to the Operations Manager.

ARTICLE 5 MANAGEMENT RIGHTS

5.01 All functions, rights, powers and authority which the Company has not specifically abridged, delegated **or** modified by this Agreement, are recognized by the Union as being retained by the Company.

Should a question arise as to the exercise of management's right in conflict with the specific provisions of this Agreement, failing agreement by the parties, the matter shall be determined by the Grievance and Arbitration Procedure.

ARTICLE6 CHECKOFF

6.01 The Company agrees to deduct from the wages of each employee the amount of membership dues or other assessments as stipulated and forward same monthly to the Union accompanied by a list of employees showing the contribution of each.

ARTICLE 7 MAINTENANCE OF MEMBERSHIP

- 7.01 The Company agrees that all employees, who at the date of the signing of this Agreement, were members of the Union and those employees who became members after the signing of this Agreement, shall, as a condition of employment, maintain their membership in the Union.
- 7.02 Employees hired subsequent to the date **of** the signing of this Agreement shall, as a condition of employment, become members of the Union.
- 7.03 The Company agrees to provide new employees with the following information:
 - (a) Duties and responsibilities;
 - (b) Starting salary and classification;
 - (c) Terms and conditions of employment;
 - (d) A copy of the collective agreement;
 - (c) A Shop Steward shall be informed of all new employees hired by the Company.
 - (f) A Union representative shall have at least one half (fi) hour consultation with all newly hired employees at time of hiring.

ARTICLE 8 GRIEVANCE PROCEDURE

- 8.01 It is agreed that it is of mutual interest to both the Company and the Union that any grievance arising over the application, interpretation or alleged violation of any of the terms of this Agreement, including a question as to whether a matter is arbitrable, be settled as expeditiously as possible in accordance with the procedure set forth hereunder.
- 8.02 The Union will appoint and the Company will recognize a committee of three (3) members, all regular employees of

Country Ribbon Inc to deal with complaints and grievances. This committee shall be **known** *as* the Grievance Committee. The Union shall inform the Company in writing of the names of the committee members.

8.03 All grievances shall he processed without stoppage of work according to the following procedures:

An employee who has a grievance shall first present his grievance verbally to the Foreman concerned, within three (3) working days of the occurrence or discovery of the alleged grievance and the Foreman shall render his decision within three (3) days of the receipt of the grievance. Such an employee may be accompanied by a Shop Steward or the Shop Steward may initiate the grievance on behalf of the employee.

In the case of Clerical and Sales Staff, the grievance shall be verbally presented to the Supervisor.

Step II:

Should the verbal decision given under Step I not he acceptable, the employee, accompanied by a member of the Grievance Committee, may, within five (5) days, discuss the matter with the Operations Manager or his designated representative. The Company may require that a grievance presented at this stage be in writing and that full details of the alleged grievance he provided. The Operations Manager or his designated representative shall, within five (5) days, render his decision to the aggrieved employee.

In the case of Clerical Staff, the matter shall be discussed with the Finance and Administration Officer and in the case of Sales, the Sales and Marketing Manager.

Step III:

If the employee fails to receive a satisfactory answer to his/her grievance within five (5) days after the filing of the grievance at Step 2, he/she may, within a further five (5) days submithis/her grievance in writing to the General Manager of Processing who, for the purpose of investigating the grievance, shall form a Committee consisting of four (4) persons, comprising an equal number of Employer and Union representatives. The Union shall appoint its two (2) representatives to the committee. One of the Employer's representatives shall chair the meeting(s). The Committee shall be entitled to interview such persons as it deems necessary for the investigation of the grievance and shall give its decision in writing to the grievor within ten (10) days of receipt of the grievance. The Committee's report shall consist of the joint decision of the Committee where the Committee members agree to a solution. If the matter is not mutually resolved by the Committee, then the Employer's representatives will send their position, along with a brief summary of the Committee's deliberations, to the grievor, with a copy being sent to the Union.

Step IV:

If, after exhausting the foregoing procedures, the grievance has not been settled, either party may, within five (5) days, notify the other party, in writing, of its desire to submit the matter to arbitration.

8.04 Sole Arbitrator

Subject to Clause 8.05 where either party refers a dispute to arbitration, it shall be dealt with by a mutually agreed upon sole arbitrator. In the event of their failure to agree, the arbitrator shall be appointed by the Chair of the Labour Relations Board.

8.05 Arbitration Board

Where a grievance involving a question of general application or interpretation is referred to arbitration, either party may, in its notice of such action or in response to such notification (whichever is appropriate), notify the other party that it wishes to have the dispute dealt with by an arbitration board composed of three (3) members.

- 8.06 The party giving notice under Clause 8.05 shall concurrently name an arbitrator and shall notify the other party of the name and address of its appointee. If the party giving such notice is not the party referring the dispute to arbitration, the notification will be given within five (5) days of receipt of notice that the matter is being referred to arbitration.
- 8.07 The party to whom notice is given under Clause 8.05 shall, within five (5) days, name an arbitrator and shall notify the other party of the name and address of their nominee.
- 8.08 The appointees of the parties nominated in accordance with Clauses 8.06 and 8.07 shall, within seven (7) days of the appointment of the last named appointee by either party, select a chairman upon whom they both agree. In the event of their failure to agree, the chairman shall be appointed by the Chairman of the Labour Relations Board, who shall make such an appointment from the Panel of Arbitration Chairmen developed by the Newfoundland Labour-Management Cooperation Committee.
- 8.09 No person who has any pecuniary interest in the matters referred to an arbitration board, or who is acting or who has, within a period of six (6) months preceding the date of his appointment, acted in the capacity of solicitor, legal advisor, counsel, or paid agent of either of the parties, shall be appointed to or act as a member of an arbitration board.

- 8.10 Arbitration awards shall be final and binding on both parties.
- 8.11 A sole arbitrator or board shall have the power to amend disciplinary measures imposed by the Company but the arbitrator or arbitration board may not alter, modify or amend any provision of this Agreement.
- 8.12 Each party shall pay one-half (1/2) of the fees and expenses of the arbitrator/board chairman.
- 8.13 Where a dispute involving a question of general application or interpretation occurs, Steps I and II of the grievance procedure may be by-passed.
- 8.14 The above-mentioned time limits may be extended in individual cases by the consent in writing of both parties to this Agreement.

ARTICLE 9 STRIKES AND LOCKOUTS

- 9.01 The Union agrees that during the life of this Agreement there shall be no strikes, suspension of slowdown of work, picketing or any other interference with the Company's business, and to this end, the Union will take affirmative action to prevent any employee covered by this Agreement from going on strike or suspending or slowing down his work or picketing, or otherwise interfering with the Company's business. The Company agrees that there shall be no lockout of employees during the term of this Agreement.
- 9.02 It is agreed that there shall be no strikes by or lockout of employees during the course of negotiation for renewal or extension to this Agreement until **an** attempt has been made in good faith to settle any differences.

ARTICLE 10 WAGES

- 10.01 Wage rates for all employees covered by this Agreement shall be **as** set forth in Schedule "A" and will become effective from the dates set forth therein.
- 10.02 (a) New hires move between Step 1 and Step 2 upon completion of at least 2080 hours of employment from seniority date in the case of Plant employees or 1820 hours in the case of Office and Sales employees.
 - (b) Step 2 Plant employees who have worked at least 2080 hours since attaining Step 2 rate will move to Step 3 rate. Step 2 Office and Sales employees who have worked at least 1820 hours since attaining Step 2 rate will move to Step 3 rate.

ARTICLE 11 HOURS OF WORK AND OVERTIME

- 11.01 The full-time work week for Plant workers shall be forty (40) hours and the full-time work day shall be eight (8) hours. The full-time work- week for office workers and salesmen shall be thirty-five (35) hours and the full-time work day shall be seven (7) hours. Subject to 20.03 (a), the hours of work for permanent employees will not be reduced without mutual consent.
- 11.02 An employee in the Plant who is required to work in excess of eight (8) hours in any one day shall be paid time and onehalf (1 1/2) his regular rate for all excess hours. In the case of employees working thirty-five (35) hours per week, hours in excess of seven (7) hours in any one-day shall be paid time and one-half (1 1/2) his regular rate for all excess hours.

- 11.03 An employee who is required to work on his scheduled day or days off shall be paid time and one-half (1 1/2) his regular rate.
- 11.04 There shall be no accumulating of overtime premiums for the same hours worked but the highest single premium shall **apply**.
- 11.05 Subject to Clause 11:06, an employee who is required to work two (2) or more hours beyond his regular working hours shall be entitled to a meal allowance of ten dollars (\$10.00) effective signing date of this Agreement. The Company shall endeavour to pay meal allowance when it becomes due.
- 11.06 If the employee is notified, prior to leaving work, of scheduled overtime for the following day, the provisions of Clause 11.05 shall not apply.
- *11.07 Overtime will be distributed as equally as possible on a seniority list rotation among employees in the same classification and employees within the operational unit affected who can perform the duties required. Employees who are required to work overtime shall have **the** right of first refusal. When the number of employees required to work overtime is insufficient, overtime will be compulsory in reverse order of seniority within the operational unit.

For the purpose of this Clause, operational unit shall be defined as follows:

Poultry Evis Unit Poultry Live Receiving Unit Poultry Pack Unit Shipping Unit Maintenance Unit Engineering Unit Plant Cleaning Unit Janitor/Laundry Unit Supplies and Receiving Office Unit Sales Unit Deboning Unit Further Processing Unit Tray Overwrap Unit

Where employees are required to perform overtime outside their own unit, such work shall be distributed as equally as possible on a seniority list rotation. Where overtime is required, employees will receive the rate for the position or their own rate, whichever is greater.

Where overtime is voluntary, employees will receive the rate for the position.

- 11.08 Payment for overtime worked in accordance with Clause 11.02 will be payable at the nearest highest fifteen (15) minute unit.
- 11.09 Employees required to work during the meal break will be paid the applicable overtime rate for the period worked and, in addition, shall be provided an additional meal period in which to consume the meal.
- 11.10 The work schedule may be altered to facilitate the efficient operation of the Plant, but there shall be no split shifts. The Employer agrees that, except by mutual consent, the work schedule shall not be changed without twelve (12) hours' notice to the employee.
- 11.11 **An** employee shall not be required to layoff during scheduled hours to equalize any overtime worked.
- 11.12 Employees requested and/or scheduled to work overtime hours and who **report** to or remain at the plant following the regular work day or work week, and who are advised that the overtime hours have been canceled **or** are no longer available, shall be paid three (3) hours at premium rates.

11:13 Effective date of signing, employees will be paid an additional thirty- five cents (35ϕ) per hour for working on the 1600 hours to 2400 hours shift, and the 2400 hours to 0800 hours shift. The thirty-five cents (35ϕ) premium will also be paid for shifts of which one-half (1/2) overlaps the above-noted shifts.

ARTICLE 12 HOLIDAYS

- 12.01 All employees, not on layoff, leave of absence without pay or Workers' Compensation, shall be entitled to the following paid holidays:
 - (a) New Year's Day
 - (b) Good Friday
 - (c) Commonwealth Day
 - (d) Canada Day
 - (e) Regatta Day
 - (f) Labour Day
 - (g) Thanksgiving Day
 - (h) Remembrance Day
 - One-half (fi) day for Christmas Eve and New Year's Eve providing these days fall on an employee's scheduled working day.
 - (j) Christmas Day
 - (k) Boxing Day
- 12.02 (a) If any of the above-mentioned days falls on a Saturday or Sunday, the day proclaimed in its stead shall be observed.
 - (b) In order to qualify for the above-mentioned holidays, the employee must have worked the scheduled day before and the scheduled day following the holiday. Under no circumstances will an employee be laid off to avoid payment for the holiday.

- 12.03 An employee who is required to work on any of the abovementioned holidays shall receive, in addition to his regular rate, pay at one and one-half (1 1/2) times his regular rate.
- 12.04 When a calendar day designated as a holiday under this Article coincides with an employee's day of rest, the employee shall receive one (1) day off in lieu of the holiday at a later date to be mutually agreed with the Operations Manager, or pay for one (1) day in lieu thereof.

Where the aforementioned one (1) day off in lieu is not granted within two (2) months after the holiday in question the employee will be paid accordingly, unless mutually agreed otherwise between the employee and the Operations Manager.

In the case of Clerical Staff, such shall be mutually agreed with the Finance and Administration Officer, and in the case of Sales Staff, the Sales and Marketing Manager.

12.05 When a calendar day designated as a holiday under this Article coincides with an employee's day of rest, and the employee is required to work on that day, the employee shall receive two (2) hours pay for each hour worked on that day. In addition, the employee shall receive one (1) hour off for each hour worked at a later date to be mutually agreed with the Plant Manager, or shall receive pay accordingly.

> Where such time off is not granted within two (2) months after the holiday in question, the employee will be paid accordingly, unless mutually agreed otherwise between the employee and the Operations Manager.

ARTICLE 13 COMPASSIONATE LEAVE

- 13.01 Subject to Clause 13.02, an employee shall be entitled to compassionate leave with pay as follows:
 - *(a) In the case of the death of an employee's mother, father, brother, sister, child, spouse, grandmother, grandfather, grandchild, mother-in-law, father-in-law, son-in-law, daughter-in-law, or any relative living in the same household, three (3) continuous working days;
 - (b) In the case of the death of a brother-in-law, sister-inlaw, aunt or uncle, one (1) day.
 - (c) Where the spousal relationship is common-law, the leave in clause 13.01 (a) and (b) above will be awarded. For the purpose of this Article, common-law spouse means a man and a woman who have lived together and have been publicly represented as husband and wife for a period of at least twelve (12) consecutive months.
- *13.02 If the death of a relative referred to in Clause 13.01 (a) occurs outside the Province, the employee may be granted leave with pay not exceeding four (4) continuous working days for the purpose of attending the funeral.
- 13.03 In cases where extraordinary circumstances prevail, the Company may, at its discretion, grant special leave for bereavement up to a maximum of two (2) days in addition to that provided in Clauses 13.01 and 13.02.
- 13.04 Payments for leave under Clauses 13.01 and 13.02 and 13.03 will be made only in respect of absence from work on the regular work days of an employee.
- 13.05 If any employee is on annual leave with pay at the time of bereavement, the employee shall be granted bereavement

leave and be credited the appropriate number of days to annual leave.

ARTICLE 14 VACATION

- 14.01 Vacation entitlement will be based upon service computed in the year in which the vacation is taken.
- 14.02 Temporary employees shall, upon employment, be given an option with respect to annual leave as follows:
 - (a) Subject to Clause 14.07, to carry over any unused annual leave which he may have to his credit at the end of his employment period.
 - (b) To receive payment for annual leave on a regular basis throughout his employment, or,
 - (c) To receive payment for annual leave at the end of the employee's employment term.

It shall be the responsibility of the employee to advise the Company in writing within two (2) weeks of employment as to which option is to be exercised. If no option is exercised, the Company will apply option (b) above.

- 14.03 (i) For employees on staff prior to June 17, 1997:
 - (a) **An** employee with less than ten (10) years of service shall accrue vacation entitlement at the rate of one and one-quarter (1 1/4) days per month.
 - (b) An employee with more than ten (10) years of service shall accrue vacation entitlement at the rate of one and two-thirds days (1 2/3) per month.
 - (c) An employee with more than twenty-five (25) years of service shall accrue vacation entitlement

at the rate of two and one twelfth (2 1/12) days per month.

- (d) The Company may allow the employee to anticipate vacation to the end of the year concerned in (a), or (b), or (c) above.
- (e) Employees shall be allowed to take their full amount of accumulated vacation in one period without any interruption unless otherwise mutually agreed.
- (f) The current practice in relation to the accumulation of a year of service with respect to permanent, temporary and part-time employees will continue.
- (ii) For employees hired after June 17, 1997:
 - (a) An employee with less than five (5) years of service shall accrue vacation entitlement at the rate of five-sixths (5/6) days per month.
 - (b) An employee with more than five (5) years of service shall accrue vacation entitlement at the rate of one and one-quarter (1 1/4) days per month.
 - (c) An employee with more than ten (10) year of service shall accrue vacation entitlement at the rate of one and two-thirds (1 2/3) days per month.
 - (d) The Company may allow the employee to anticipate vacation to the end of the year concerned in (a), or (b), or (c) above.
 - (e) Employees shall be allowed to take their full amount of accumulated vacation in one period without any interruption unless otherwise mutually agreed.

- (f) The current practice in relation to the accumulation of a year of service with respect to permanent, temporary and part-time employees will continue.
- 14.04 Subject to the demands of business, vacation may be granted at any time but the Company agrees to endeavor to grant vacations at times requested by employees with senior employees having preference.
- 14.05 (a) Employees will be required to advise the Company in writing prior to March 15th of each year of the period of vacation requested in that calendar year.
 - (b) Each Department shall post a vacation schedule prior to April 15th of each year indicating the vacation periods approved for those employees who submitted a request in accordance with Clause 14.05 (a). Those employees who did not request vacation in accordance with Clause 14:05 (a) will be granted vacation based on operational requirements.
 - (c) Subject to the operational requirements, vacation requests of a short duration shall be awarded if the employee provides the Company with one (1) week's notice.
- 14.06 If any of the holidays mentioned in Clause 12.01 falls within an employee's vacation period, the employee shall have his vacation extended accordingly or be granted a compensatory day **off** at a later date or be remunerated in accordance with Article 10.
- 14.07 (a) Any employee may carry forward to another year any portion of annual vacation not taken by him in previous years up to a maximum of four (4) weeks excluding current annual vacation entitlement.

- (b) Employees prevented from taking annual leave as a result of being on extended sick leave or Workers' Compensation Commission benefits shall be permitted to carry forward additional days.
- 14.08 When an employee is required to work during his vacation, he shall receive pay of time and one-half (1 1/2). Hours worked while on vacation shall not be deducted from the employee's vacation credits.

14.09 Substitution for Vacation

- (a) An employee who qualifies for sick leave under Article 28 while on vacation may change the status of his leave to sick leave effective the date of notification to the Company. The employee shall submit on his return to duty a certificate stating the total period during which he qualified for sick leave.
- (b) In the case of an employee who is admitted to hospital while on annual leave, he may change the status of his leave to sick leave with effect from the date he was admitted to hospital.
- (c) The period of vacation so displaced in Clauses 14.09 (a) and (b) shall be reinstated for use at a later date to be mutually agreed.

ARTICLE 15 REPORTING FOR DUTY

15.01 Any employee covered by this Agreement who has been called from layoff and upon reporting for duty is informed that his services are not required shall receive four (4) hours pay at the rate applicable to the position for which he was recalled.

ARTICLE 16 ARRANGEMENT OF WORK FORCE

- 16.01 Persons whose jobs are not in the bargaining unit shall not perform work normally done by an employee in the bargaining unit except for the purpose of instruction, experimenting, emergencies or when regular employees are not ready, willing and able to perform the required work.
- 16.02 (a) The Company agrees to provide continued employment for permanent (131) employees who would otherwise become redundant because work is contracted out.
 - (b) A list of the one hundred and thirty-one (131) permanent employees will be established in consultation with the Union and posted within thirty (30) days of signing of the agreement. Revisions will be posted as required.

ARTICLE 17 CALLBACK

- 17.01 Any employee who, after leaving the premises of the Company is called back to work, shall receive a minimum of three (3) hours pay at time and one-half (1 1/2) his regular rate of pay. The minimum shall also be applicable in instances where the recall is contiguous to the employee's working schedule. Employees will not be required to do regular work to fill in for the recall.
- *17.02 Transportation Expenses Pavable

When an employee is recalled to work, he/she shall be paid the cost of transportation to and from his/her place of work to a maximum of twelve dollars (\$12.00) for each callback or the appropriate mileage rate.

ARTICLE 18 WORKERS' COMPENSATION

- 18.01 An employee who is unable to perform his duties because of a personal injury received in the performance of his/her duties, shall be covered by the provisions of the Workers' Compensation Act.
- 18.02 It shall be the responsibility of both the Company and the employee to ensure that all documentation required by the Workers' Compensation Commission for the processing of the claim for injury on duty is provided to the Commission within a reasonable period of time after the date of injury.
- 18.03 The Company will allow employees to accrue benefits, excluding sick leave, for up to six (6) months for any one period of disability. Such accrued benefits would only be payable upon an employee's active return to work.
- *18.04 The Company and the Union will make every reasonable effort to accommodate injured workers back into their workplace in accordance with Schedule B (Early and Safe Return to Work), the Workplace Health, Safety and Compensation Act, and the Human Right's Act, with the understanding that this will not result in any additional cost to the Company. Furthermore, any injured employee who has been deemed by the WHSCC as never being able to return to work in their preinjury position or any other position including any possible accommodation available within the Company, will lose all rights under the Collective Agreement.

ARTICLE 19 PROBATION

19.01 New employees shall be required to serve a sixty (60) day probationary period commencing on the date of employment. Such employees may be dismissed during this period for reasons of unsuitability or incompetence, as assessed by the Company, without recourse to the Grievance or Arbitration Procedure(s).

- 19.02 Upon successful completion of the probationary period, employees shall receive credit for seniority from the date of employment.
- (a) All promotions shall be on a conditional basis for a period of sixty (60) days commencing on the date on which the new position is assumed.
 - (b) If, during the conditional promotion period, referred to in Clause 19.03 (a), it is determined that an employee is not able to continue in the position due to incompetence or unsuitability, as assessed by the Company, or as the result of the decision of an arbitration board relating to the promotion, then the employee shall be reinstated in his former position as if no promotion had been made.
 - (c) Any other employee who had changed his position as a result of the promotion referred to in Clause 19.03 (a) and who must be returned to his former position in order to provide for the re- instatement referred to in Clause 19.03 (b) shall be reinstated in his former position as if no changes had occurred.

ARTICLE 20 SENIORITY

- 20.01 (a) The Employer agrees in cases of promotion inside the bargaining unit where employees possess the requisite qualifications and ability, seniority shall he the governing factor.
 - (b) When a vacancy occurs or a new position is created within the bargaining unit, and the Company determines that the position is to be filled, then the Company shall post notices of the position in accessible places on

the Company's premises for **a** period not less then five (5) days. Copies of such notices will be supplied concurrently to the Local Secretary.

- (c) Upon request, an unsuccessful applicant for a job vacancy will be informed of the reason why he was unsuccessful and the name and classification of the successful applicant.
- (d) The successful applicant shall be placed on trial for a period of sixty (60) days. Conditional on satisfactory service, the Company shall confirm the employee's appointment after the period of sixty (60) days. In the event that the successful applicant proves unsatisfactory in the position during the trial period, or if the employee is unable to perform the duties of the new job classification, he shall be returned to the position held with the same wage or salary and without loss of seniority. Any other employee promoted or transferred because of the rearrangement of positions shall also be returned to his former position, wage or salary rate, without loss of seniority.

The trial period may be extended by mutual consent of the parties if it has been determined that additional time is needed to train and assess the performance of the employee.

(e) Promotion will be given to the senior applicant who does not possess the required qualifications, but is preparing for such qualifications prior to filling of **a** vacancy, and indicates so in his application. Such employee will be given an opportunity to qualify within **a** reasonable length of time not exceeding two (2) months, with such period subject to extension by mutual consent, and to revert to his former position if the required qualifications are not met within such time.

- 20.02 Vacancies within the bargaining unit shall, as far as possible, be filled from within the ranks of the employees currently on the payroll provided these are employees with the necessary qualifications and ability.
- 20.03 (a) In the event of layoff, those employees affected by the layoff shall be laid off in reverse order of seniority provided those employees being retained have the required qualifications to perform the work available.
 - (b) Shop stewards shall have super-seniority, provided that the Shop Steward(s) retained is capable of performing the work available. Where one or more Shop Stewards must also be laid off, the order of layoff shall be on the basis of actual seniority with the Company.
 - (c) Should the Employer, due to a change in operations, require the elimination of a position(s), then associated layoffs will follow the following process:
 - (i) If the affected position(s) are in the plant operations, then the junior employee(s) in the plant will be laid off and shall have the option of accepting the layoff or bump a less senior employee in the office, provided the employee is qualified and able to perform the duties of the position.
 - (ii) If the affected position(s) are in the office, the junior employee(s) in the office will be laid off and shall have the option of accepting the layoff or hump a less senior employee in the plant, provided the employee is qualified and able to perform the duties of the position.
- 20.04 When the work force is to be increased, the order of recall shall be in the reverse order to that of lay-off, provided that employees subject to recall on the basis of seniority are capable of performing the required tasks.

- 20.05 The seniority of employees shall be considered broken, all rights forfeited and there shall be no obligation to rehire when the employee:
 - (a) Voluntarily leaves the service of the Company
 - (b) Is dismissed for cause
 - (c) Fails to return to work when recalled within the period specified in the notice after having been given notice of recall. It is the employee's obligation to keep address and phone number current with the Company
 - (d) Is on layoff for a period of eighteen (18) months
 - *(e) Applies for and is accepted for a management or nonbargaining unit position and occupies that position for a period in excess of twelve (12) continuous months. Should the employee return to the bargaining unit and wish to take another appointment to a management position or non- bargaining unit position, he/she must have been back in the bargaining unit for at least six (6) continuous months from the date of termination of his/her previous non-bargaining unit appointment, unless otherwise mutually agreed between the parties.
 - (f) **Is** absent from work for a period of five (*5*)consecutive working days without permission from the Company.
 - *(g) Does not accept work when called on more than two (2) separate occasions in any thirty (30)day period without just cause.
- 20.06 Any employee with seniority who is transferred from his regular job due to reduction in staff shall have the right to request a transfer to his regular job when the staff is increased. Such a request shall be granted as soon as a satisfactory replacement can he found to take his place.

- 20.07 If an employee with seniority desires to transfer to another department he may submit a written application to the Operations Manager. If **a** vacancy occurs, consideration will be given in order of seniority provided that the employees possess the requisite qualifications.
- 19.08 Before February 1st of each year, the Company shall post on bulletin boards a list showing name, classification, date of entry into the Company. or adjusted seniority date, if applicable, and rate of pay for all employees. A copy of the list shall also he sent to the Office of the Union (NAPE). Employees shall have thirty (30) calendar days from date of posting to dispute the seniority list. If, after a thirty (30) day period a dispute arises, the correction will be made for future decisions but will not affect decisions previously made.

ARTICLE 21 TIME OFF FOR UNION BUSINESS

- *21.01 Upon written request by the Union, leave with pay shall be awarded to an employee as follows:
 - (a) In the case of an employee who is an elected delegate of a recognized Local of the Union and who is required to attend the Biennial Convention of the Union, the Newfoundland and Labrador Federation of Labour and Component Convention within the Province; leave with pay not exceeding three (3)days in any year for each of the above Conventions except that where a Component Convention and the Biennial Convention are held in the same year, leave with pay not exceeding two (2) days may be awarded for the purpose of attending the Component Convention.
 - (b) In the case of an employee who is a delegated representative and who may wish to attend meetings of the Canadian Labour Congress or National Union of Provincial Government Employees, leave with pay not

exceeding five (5) days in any one year. The Company may grant additional leave without pay for this purpose.

- (c) Special leave with pay shall be awarded to Shop Stewards of the Union not to exceed one (1) day per year for the purpose of attending educational seminars.
- (d) Total number of days in (a), (b) and (c) above shall, in any year, not exceed twenty (20) days.
- *21.02 (a) In the case of an employee who is a member of the Provincial Board of Directors of the Union and who is required to attend meetings of the Union, leave without pay for up to ten (10) days per year.
 - (b) Additional days without pay for Union business may be given at the discretion of the Company.
- 21.03 Employees who are members of the Grievance Committee shall not lose pay for attendance at meetings with the Company for the purpose of discussing grievances, provided that such employees first obtain permission from their Foreman to be absent from their regular duties and such permission will not be unreasonably withheld.
- 21.04 The Company agrees to recognize the Union appointed Shop Stewards whose names shall be communicated to the Company as soon as possible after their appointment.
- 21.05 The Company shall grant, on request, leave without pay for a period not exceeding one (1) year to an employee selected or elected for a full-time position with the Union without loss of accrued benefits. Employees may not accrue any benefits, other than seniority, during such period of leave without pay. The Company shall, on written request, extend the period of leave without pay.

21.06 With the approval of the Operations Manager, leave with pay shall be awarded to employees who are members of negotiating committees while they are attending negotiating sessions on the understanding that the number of employees in attendance at negotiations shall be kept to a reasonable limit and shall not, in any event, exceed four (4) employees unless mutually agreed otherwise. The union shall notify the Operations Manager of the employees affected prior to the commencement of negotiations and employees shall in all instances give notice of absences from work to the Plant Manager, and such notice shall be given as far in advance as possible.

ARTICLE 22 REST PERIODS

- 22.01 The Company agrees to grant rest periods of fifteen (15) minutes each during the morning and afternoon shifts, providing the working time of the shift exceeds two and one-half (2 112) hours. An additional five (5) minute clean-up period shall be allowed with each rest period.
- 22.02 A rest period of 15 minutes plus five (5) minutes clean-up shall be granted in overtime, provided the overtime shift exceeds two (2) hours.
- 22.03 The Company retains the right to stagger rest periods so as to maintain production.

ARTICLE 23 SAFETY AND HEALTH

23.01 The Company shall make reasonable provisions for the safety and health of employees during the hours of their employment. Protective devices on machinery or the devices deemed necessary to properly protect employees from injury shall be provided by the Company. However, this shall not be construed to include such personal necessities as safety boots, gloves, coveralls, or any article which becomes the personal property of the employee.

- 23.02 The Occupational Health and Safety Committee shall consist of at least two (2) members of the Union and two (2) representatives of the Company, and the Minutes of all safety meetings will be sent to the Occupational Health and Safety Division of the Department of Labour.
- 23.03 All employees, on their anniversary date, must undergo a yearly medical examination as required by the Company and consisting of a chest x-ray and blood test to be provided at no cost to the employee.
- 23.04 An employee who is a regular member on the Occupational Health and Safety Committee, as per Clause 23.02, shall be granted leave of absence, depending on operational requirements, with pay not to exceed two (2) days per annum to attend Provincial and Union Occupational Health and Safety Conferences. The total maximum days for Safety Committee shall not exceed four (4) days in any one year.

ARTICLE 24 TEMPORARY ASSIGNMENT

- 24.01 When an employee is temporarily assigned to fill a classification for which he is paid a higher rate than his own, he shall be paid for the higher rated classification.
- 24.02 When an employee is temporarily assigned to fill a classification for which he is paid a lower rate than his own, he shall retain his own rate.
- 24.03 The provisions of this Clause shall not apply in respect of a promotion or demotion.
- 24.04 Temporary assignments inside the bargaining unit shall be on the basis of seniority, provided that the senior employee

meets the required standards for the position and is capable of performing the work. **Temporary** assignments **to** lower positions will not be done in an unreasonable manner.

- 24.05 (a) No employee shall be temporarily assigned outside the bargaining unit without his consent. An employee who is temporarily assigned outside the bargaining unit may return to the bargaining unit subject to giving the Company two (2) weeks' notice.
 - (b) Employees who are temporarily assigned outside the bargaining unit shall continue to accumulate seniority and have access to the Grievance Procedure as if they were still covered by this Agreement.
 - (c) Employees who are temporarily assigned outside the bargaining unit shall continue to pay Union dues.
 - *(d) Should an employee be temporarily assigned outside the bargaining unit, it can only be for up to twelve (12) consecutive months. Once the twelve (12) months are up, the employee must return to the bargaining unit for at least six (6) months before he/she can take another temporary assignment, unless otherwise mutually agreed between the parties. It shall be the Employer's responsibility to track the time and notify the employee of his/her status.
- 24.06 Temporary assignments to vacant positions shall not exceed sixty (60) days.

ARTICLE 25 TRAVEL ON COMPANY'S BUSINESS

25.01 For each full day on travel status, the maximum rate allowable for meals, inclusive of taxes and gratuities shall be as follows:

- \$ 9 for breakfast
- \$ 11 for lunch
- \$ 20 for dinner
- \$ 40 per day
- *25.02 Employees who are authorized to use their own cars while traveling on business for the Company shall be reimbursed thirty-three cents (33ϕ) per kilometer.
- 25.03 For travel on the Company's business for less than one (1) day which is in excess of fifteen (15) miles from Country Ribbon Inc., Pleasantville, and place of residence, he shall be compensated in accordance with Clause 25.01 as follows:
 - (a) Breakfast provided the employee is required to leave on such business before 7:00 a.m.;
 - (b) Lunch;
 - (c) Dinner provided the employee returns to his headquarters after 7:00 p.m.
- 25.04 When an employee is on overnight travel status, he/she shall be reimbursed for the cost of one (1) personal long distance call not longer than three (3) minutes at the person to person rate of each day on travel status. The charge for this call may be included on the hotel bill or if the employee calls collect, the subsequent telephone bill showing the appropriate charge shall be submitted with the travel claim.

ARTICLE 26 UNION NOTICES

26.01 During the life of this Agreement, the Company agrees to permit Union Officers, who are employees of the Company to post notices of Union meetings or of other matters of interest to Union members upon a bulletin hoard to be set up by the Company in a suitable place in the Plant, provided all such notices are to be first approved by the Operations Manager. The Union agrees to refrain from distributing any other notices OF publications upon the Company's premises, or any **approaches to the Plant except in agreement with the** Operations Manager.

ARTICLE 27 TOOLS AND CLOTHING

- (a) Launderable outer work clothing, aprons, required gloves, head coverings, hair nets, protective eyewear, all knives, steels and scabbards, rubber sleeves and sleeve guards, and other personal protective equipment as specified and required by the Company for work in each Department will be provided by the Company.
 - (b) For part-time employees and permanent employees who have served their probationary period, the Company will provide appropriate safety footwear where necessary. During the probationary period, costs for footwear will be deducted from the employee's pay cheque. The employee will be reimbursed for the cost of such footwear upon the successful completion of his/her probationary period.
 - (c) For temporary and student employees, the Company will provide the appropriate safety footwear where necessary and the cost of such footwear will be deducted from the employee's pay cheque.
- **27.02** Launderable outer work clothing, specified by the Company as required for work in the Plant, will be provided by the Company.
- **27.03** Clothing and Equipment supplied by the Company shall remain the property of the Company and must be returned for new issue or upon separation of the employee. Clothing and/or equipment not returned when worn out or upon separation will be paid for by the employee.

ARTICLE 28 SICK LEAVE

28.01 Sick Leave Defined

Sick leave means a period of time that an employee has been permitted to be absent from work by virtue of being sick, disabled, quarantined or because of an accident for which compensation is not payable under the Workers' Compensation Act.

28.02 Paid Sick Leave

- (a) An employee is eligible to accumulate sick leave with full pay at the rate of four (4) hours for each month of service.
- (b) The maximum number of hours of paid sick leave which may be awarded to an employee during any year shall not exceed forty-eight (48)hours. "There shall be no carryover, however, employees shall be paid in the form of a bonus for one hundred percent (100%) of their unused sick leave at the end of the year. The bonus shall be paid on the first pay day in December. This does not include student employees.
- (c) Should an employee require sick leave after the payout in (b) has occurred, the employee shall have the right to draw down on sick leave from the next year's anticipated bank. It is understood that any leave taken under this provision will have to be paid back by the employee should the employee leave the service of the Employer for any reason.

28.03 Deductions From Paid Sick Leave

A deduction shall be made from accumulated paid sick leave for all scheduled working hours absent for sick leave.

- (a) Sick leave in excess of three (3) consecutive days or six
 (6) days in the aggregate in any year shall not be awarded unless the employee has submitted in respect thereof a medical certificate acceptable to the Company.
 - (b) An employee shall have the option of being attended by a doctor of his choice and under no circumstances will an employee be penalized in any way by the Company for exercising his option of being attended by his personal physician.

28.05 Sick Leave During Leave of Absence and Layoff

An employee on special paid leave of absence shall receive paid sick leave credit for the period of such absence on his return to work. When an employee is laid off he shall not receive paid sick leave credits for the period of such absence but shall retain his accumulative credit, if any, existing at the time of such layoff.

- 28.06 When an employee has used the maximum of paid sick leave which may be awarded to him in accordance with this Agreement, he may elect, if he is still unfit to return to duty, to proceed on annual leave, including current and accumulated leave, if he is eligible to receive such leave and if not, on special leave without pay. Medical certificates shall be submitted as required by the Company.
- 28.07 Paid Sick Leave During Special Leave Without Pay

An employee on special leave without pay in excess of twenty (20) days in total in the calendar year, shall not accumulate paid sick leave during such period of special leave without **pay**.

28.08 Paid Sick Leave Credits for the First and Last Month of Employment For the purpose of this Article, **an** employee who receives full salary or wages in respect of fifty percent (50%) or more of the working days in the first or last calendar month of his service computed in **full** or half (1/2) days shall, in each case, be deemed to have had **a** month of service.

ARTICLE 29 GROUP INSURANCE AND PENSION PLANS

- 29.01 The Company agrees to continue the group insurance plan presently in effect or a plan of similar cost.
- *29.02 Employees enrolled in the insurance plan shall have the right to continue coverage during periods of temporary layoff and leave of absence through direct payments of 100% of the premiums of the insurance plan.
- 29.03 The Company and the Union agree to implement a Short Term Leave Program utilizing the Employment Insurance Sub Plan. This plan will replace the existing cost-shared Short Term Disability Plan on an experimental basis. If the Company and the Union mutually agree that the El Sub **Plan** is not working, then the Company and the Union agree to reinstate the cost-shared plan.
- 29.04 The Company agrees **to** maintain with effect to the date of signing of this Agreement, **a** defined contribution Pension Plan requiring matching contributions from the Company and employees of five percent (5%) of base pay, subject to understanding that the current Plan carries into the maintained Plan.

ARTICLE 30 MATERNITY LEAVE / ADOPTION LEAVE / PARENTAL LEAVE

*30.01 (a) An employee may request maternity/adoption/parental leave without pay which may commence prior to the

expected date of delivery and the employee shall be granted such leave in accordance with this Article.

- (b) An employee is entitled to a maximum of fifty-two (52) weeks' leave under this Clause. However, the Company may grant leave without pay when the employee is unable to return to duty after the expiration of this leave.
- 30.02 (a) An employee may return to duty after giving the Operations Manager two (2) weeks notice of his/her intention to do so.
 - (b) The employee shall resume his/her former position and salary upon return from leave, with no loss of accrued benefits.
- *30.03 (a) Periods of leave up to fifty-two (52)weeks shall count for seniority purposes, annual leave and step progression.
 - (b) Employees on leave will have the option of continuing to pay their portion of the group insurance plan premium to a maximum of fifty-two (52)weeks. Where the employee opts to continue to pay premiums, the Company will also pay its share of the premiums.
- 30.04 An employee may be awarded sick leave for illness that is a result of or may be associated with pregnancy prior to the scheduled commencement date of maternity leave or birth of the child, whichever occurs first.
- 30.05 While on maternity/adoption/parental leave the employees may request copies of job postings be forwarded to them through the Human Resources Division.

ARTICLE 31 PERSONAL FILES

- 31.01 An employee shall, at any reasonable time, be allowed to inspect his personal file and may be accompanied by a representative of the union, if he so desires. Copies of any document on his personal file will be granted upon request.
- 31.02 A copy of any document placed on an employee's official personal file which might at any time be the basis of disciplinary action, shall be supplied concurrently to the employee who shall acknowledge having received such document by signing the file copy.
- 31.03 Any such document shall he removed and discarded after the expiration date of twelve (12) months excluding time off from WCC and Short and Long Term Disability and layoff from the date it was placed in the employee's file, provided there has not been a recurrence of similar incidents during that period. The Company shall be responsible to see that any such document is removed.
- 31.04 In exceptional circumstances where an employee is incarcerated, confined to a bed or hospital or removed by a distance where return would be impractical, the employee may give written permission for a representative of the Union to inspect his file for the purpose of investigating a grievance.

ARTICLE 32 SPECIAL LEAVE

32.01 Unpaid Leave

Upon written request, a permanent employee who has completed two (2) years of service shall be granted unpaid leave to a maximum of (12) months, subject to the operational requirements of the Employer's operations and the availability of qualified replacement staff. An employee shall be entitled to up to a maximum of twelve (12) months unpaid leave for each two (2) years of service with the understanding that no employee can have more than twelve (12) consecutive months of unpaid leave at any one time. While on such leave employees shall continue to accumulate service, unless they would have been otherwise laid off, for seniority purposes only. The minimum amount of unpaid leave an employee will have under this clause is eight (8) weeks. An employee will not be granted extended unpaid leave to take another position with the same Employer whether inside or outside a bargaining unit.

- 32.02 Where the Company requires an employee to take advanced or supplementary courses, the employee shall be awarded leave with pay, where required, under such terms and conditions as the Company may prescribe.
- 32.03 (a) Subject to Clause 32:03 (b) and (c), where no one other than the employee can:
 - attend to the temporary care of a sick family member living in the same household;
 - (ii) attend to the temporary care of the employee's sick mother, father, or dependent child, not necessarily living in the same household;
 - (iii) attend to the needs relating to the birth of an employee's child;
 - (iv) accompany a dependent family member living in the same household on a medical specialist appointment;
 - (v) attend to the needs relating to the adoption of a child; and
 - (vi) attend to the needs related to home or family

emergencies limited to catastrophic events related to the employee's primary residence.

Such employee may be awarded up to three (3) paid family leave days in any calendar year. The Employer agrees that such request will not be unreasonably denied.

- (b) In order to qualify for family leave, the employee shall:
 - Provide as much notice to the Employer as reasonably possible;
 - Provide to the Employer valid reasons, supported by documented evidence, why such leave is required; and
 - (iii) Where appropriate, and in particular with respect to (ii) and (iv) of Clause 32.03 (a), have endeavoured to a reasonable extent to schedule such events during off duty hours.
- (c) Employees shall not be permitted to change any other leave to family leave but shall be entitled to change family leave to bereavement leave subject to Article 13.
- 32.04 Where the Company requires an employee to take advanced or supplementary courses, the employee shall be awarded leave with pay, where required, under such terms and conditions as the Company may prescribe.

ARTICLE 33 DISCRIMINATION

33.01 The Company agrees that there shall be no discrimination with respect to any employee in any matter of hiring, wage rates, training, upgrading, promotion, transfer, lay-off, recall, discipline, classification, discharge, assignment of work or otherwise by reason of age, race, colour creed, **national** origin, political or religious affiliation, sex, marital status nor by reason of his or her membership or activity in the Union.

ARTICLE 34 STATE OF EMERGENCY

34.01 The following provisions shall apply to employees during adverse weather conditions necessitating a state of emergency declared by either the Company or by the appropriate provincial or municipal authority:

All employees scheduled to work shall be deemed to be on duty during the period of closure, with the exception of those employees designated by the Company as employees performing an essential service.

Those employees designated by the Company as employees who perform an essential service shall, where possible, be supplied transportation to their place of work and return by the Company.

- 34.02 Where the Company provides transportation and the employee refuses to report to duty, he shall be subject to disciplinary action.
- 34.03 Those employees referred to in Clause 34.01 above who are on special leave with or without pay immediately preceding the declaration of the state of emergency, will be deemed to be on special leave with or without pay, as the case may be, during the period so declared an emergency.
- 34.04 The Operations Manager shall endeavor to designate those employees referred to in 34.01 previous to the declared state of emergency however the Plant Manager may require any employee to report for duty during any period declared an emergency.

34.05 In the event that employees are sent home by the Company during adverse weather conditions where a state of emergency is imminent, such employees shall not suffer any loss of wages during such period.

ARTICLE 35 LABOUR MANAGEMENT COMMITTEE

35.01 Establishment of Committee

A Labour Management Committee shall be established at the plant consisting of three (3) representatives of the Union and an equal number of representatives of the Company. The numbers may be reduced by mutual agreement between the parties. The Company shall be duly notified in writing as to the names of the Union representatives selected.

35.02 Function of Committee

The Committee shall concern itself with the following general matters:

Promoting safety and sanitary practices;

Reviewing suggestions from employees, questions of working conditions and service (but not grievances concerned with service);

Other problems and matters of mutual interest which affect the relationship that are not properly the subject matter of a grievance or negotiations.

35.03 Meetings of Committee

The Committee shall meet at least once each month, at a mutually agreeable time and place. The monthly meeting may be cancelled or rescheduled by mutual consent. The Committee members shall receive a notice and agenda of the meeting at least forty-eight (48) hours in advance of the meeting. Employees shall not suffer any loss of pay for time spent with this Committee.

35.04 Chairman of the Meeting

Meetings of the Committee shall be chaired alternately by local representatives of the Union and the Company.

35.05 Minutes of Meetings

Minutes of each meeting of the Committee shall be prepared and signed by the Chairman and Vice-chairman as promptly as possible after the close of the meeting. The Chairman and the Vice-chairman shall each receive four (4) copies of the minutes within three (3) days following the meeting.

35.06 Jurisdiction of Committee

The Committee shall not supersede the activities of any other committee of the Union or of the Company and does not have the power to bind either the Union or its members or the Company to any decisions or conclusions reached in its discussion. The Committee shall have the power to make recommendations to the Union and the Company with respect to its discussions and conclusions.

ARTICLE 36 AMENDMENT BY MUTUAL CONSENT

36.01 It is agreed by the parties to this Agreement that any provisions in this Agreement other than the Duration of Agreement may be amended or altered by mutual consent of the Company and the Union.

ARTICLE 37 DURATION OF AGREEMENT

- *37.01 This Agreement shall be effective from date of signing and remain in full force and effect until June 16, 2008 and thereafter from year to year, unless either party gives notice in writing of termination of or amendment of not more than sixty (60) days and not less than thirty (30) days prior to the date of expiration.
- 37.02 During the period of negotiation resulting from any of the provisions above, this Agreement shall remain in full force and effect.
- 37.03 In signing this Agreement, the parties hereto recognize that no rigid rules can of themselves secure mutual cooperation which both parties agree is essential alike to welfare of the business and to that of the employees. It is, therefore, of paramount importance to all concerned that the spirit of this Agreement be followed as faithfully as the written terms.

With this in mind, the parties hereto pledge their best endeavor to carry out the provisions of this Agreement in a spirit of good will, tolerance and understanding.

ARTICLE 38 PAY PERIOD

38.01 The Company agrees to pay employees on a weekly basis. Thursday of each week will he recognized as payday, and employees shall receive their pay not later than 12:00 noon.

Employees who work the 1600 to 2400 shift or 2400 to 0800 shift on Wednesday evening and Wednesday night shall he provided with their pay before completion of the shift, provided the payroll is available.

ARTICLE 39 TECHNOLOGICAL CHANGE

- 39.01 Before the introduction of any technological change or new method of operation which reduces the number of permanent employees below one hundred and thirty-one (131), the Company shall notify the Union and discussions with respect to the impact of the change will he conducted within twenty-one (21) days of such notification.
- 39.02 In the event that the Company should introduce new methods or machines which require new or greater skills than are possessed by the affected employees under the present method of operation, such employees shall, at the expense of the Company, be given a reasonable period of time, in the opinion of the Company, during which they may perfect or acquire the skills necessitated by the new method of operation. There shall be no change in wage or salary rates during the training period of any employees.
- 39.03 An employee who is displaced from his job by virtue of technological change or new method of operation will be given the opportunity to fill available vacancies provided he has the required ability and qualifications.
- 39.04 An employee who is displaced from his job as a result of technological change or new method of operation and is employed in another position pursuant to Clause 39.03 or Clause 20.04 will have his salary established at a point on the new pay scale in accordance with the involuntary demotion procedure.
- 39.05 Employees who are not retrained or assigned other positions in accordance with this Article will be laid off.

ARTICLE 40 TERMINATION OF EMPLOYMENT

- 40.01 In case of layoff or termination other than for cause, then (10) days notice shall be given to **all** employees whose services are to be terminated or pay for the number of days that the period of notice is less than ten (10).
- 40.02 Employees shall give the Company ten (I0) days written notice of intention to terminate their employment.
- 40.03 Annual leave shall not be used as any part of the period of notice referred to in this Article.
- 40.04 Periods of notice may be reduced or eliminated by mutual consent of the employees and Company.
- 40.05 Upon termination of service, an employee may receive pay for all his current annual leave, sick leave not taken by him prior to the date of termination of his service plus pay for his accrued annual leave days not taken by him prior to the date of termination plus any salary due him, provided that any indebtedness to the Company may be deducted from such pay.

ARTICLE 41 DISCIPLINE

41.01 An employee who is suspended or dismissed shall be provided with written notification within five (5) days of an oral notification which shall state the reason or reasons for such a suspension or dismissal.

- 41.02 Where the Company deems it necessary to censure an employee in writing such a reprimand shall be given to the employee within five (5) days of the incident which gave rise to the reprimand. The reprimand shall contain the reason or reasons for the written warning. If this procedure is not followed, such reprimand shall not become a part of his record for use against him at any time.
- 41.03 An employee who has completed his probationary period may only be dismissed for just cause.
- 41.04 Grievances alleging unjust discipline as it relates to demotion, suspension or discharge will be dealt with by a sole Arbitrator, if referred to arbitration.
- 41.05 Employees shall have the right to have a Shop Steward present on all matters relating to Employer/employee relations.

ARTICLE 42 GENERAL PROVISIONS

- 42.01 Sexual Harassment
 - (a) Both the Company and the Union consider sexual harassment to be reprehensible and are committed to maintaining an environment in which sexual harassment does not exist.
 - (b) The Company and the Union recognize the right of employees to work in an environment free from sexual harassment and the parties shall undertake to investigate alleged occurrences with all possible dispatch. If sexual harassment of a bargaining unit member has taken place, the Company shall take appropriate action to ensure that the sexual harassment ceases.

The victim shall be protected from repercussions that may result from his/her complaint.

- 42.02 The Company agrees to discourage sexual harassment in the workplace. Both parties support the principles espoused in the Newfoundland Human Rights Code, particularly sections 10:1, 10:2, 13 and 14 and agrees to co-operate fully with any investigation with regard to a complaint by any employee in this respect.
- 42.03 The Company agrees to exercise due diligence to discourage sexual harassment in the work place and to mitigate the effects.
- 42.04 Complaints under this Article will be dealt with by the Company, the Union and the employees involved and affected with all possible confidentiality.

ARTICLE 43 CRIMINAL OR LEGAL LIABILITY

43.01 The Employer shall defend. negotiate or settle civil and/or criminal claims, suits or prosecutions arising out of acts performed by an employee in the course of his/her duties, provided that the Employer is satisfied that the employee performed duties required by the Employer, and/or the employee eacted within the scope of his/her employment.

WITNESS WHEREOF the parties hereto have executed this **Agreement** the day and year first before written.

SIGNED on behalf of Country Ribbon Inc. in the presence of

nuge 150001 Donna Nugent

Witnessed by Ian Pittman

Phonse White

SIGNED on behalf of the Newfoundland and Labrador Association of Public and Private Employees by its duly authorized officers in the presence of

Peo Pendelaten

Leo Puddister

Witnessed by Chris Henley

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Tom Whalen

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Tony Denief

Shawn Sullivan

lon

Bob Dillon

SALARI SCALES - EFFE			
5	STEP 1	STEP2	STEP3
Accounting Clerk I	12.76	13.20	13.64
Building Mainenance Man I	12.15	12.57	12.98
Building Mainenance Man II	13.00	13.56	14.09
Cleaner III	12,60	13.06	13.53
Computer Operator - Computer Support	19.76	20.83	21.89
Computer Support Assistant	15.05	15.79	16.53
Credit/Collection Clerk	14.46	15.09	15.72
Electrician I	14.66	15.30	15.92
Equipment Operator I	11.86	12.24	12.62
Equipment Operator II	12.15	12.57	12.98
Equipment Operator III	12.77	13.29	13.78
HACCP Assistant	12.60	13.06	13.53
Machinery Maintenance Man I	13.00	13.56	14.09
Meat Processor I	11.32	11.65	11.98
Meat Processor/Lead Hand	13.00	13.56	14.09
Millwright	14.66	15.30	15.92
Millwright Lead Hand	15.66	16.30	16.92
Payroll Clerk II	14.46	15.09	15.72
Poultry Grader	12.60	13.06	13.53
Poultry Plant Cleaner I	11.32	11.65	11.98
Poultry Plant Cleaner II	11.40	11.74	12.07
Poultry Plant Worker I	11.32	11.65	11.98
Poultry Plant Worker II	11.50	11.84	12.18
Poultry Worker/Lead Hand	12.77	13.29	13.78
Power Engineer	14.66	15.30	15.92
Power Engineer Lead Hand	15.66	16.30	16.92
Presenter Detector	12.60	13.06	13.53
Production Clerk	12.76	13.20	13.64
Quality Assurance/Lab Technician	14.12	14.78	15.45
Receiver Stockhandler	13.00	13.56	14.09
Sales Clerk II	12.84	13.21	13.57
Sales Clerk III	13.84	14.36	14.87
Sales Officer I	16.89	17.75	18.62
Sales Officer II	17.89	18.82	19.76
Shipper I	11.72	12.09	12.45
Shipper/Lead Hand	12.36	12.79	13.25
Truck Driver's Helper	11.40	11.74	12.07
Student	9.06		
CAR ALLOWANCE:			

SCHEDULE A SALARY SCALES - EFFECTIVE JUNE 17, 2002

\$500.00 PER MONTH

SCHEDULE A			
SALARY SCALES - EFFECTIVE	JUNE 17	, 2005	2.5%
S	STEP 1	STEP 2	STEP 3
Accounting Clerk I	13.08	13.53	13.98
Building Mainenance Man I	12.45	12.88	13.30
Building Mainenance Man II	13.33	13.90	14.44
Computer Operator - Computer Support	20.25	21.35	22.44
Computer Support Assistant	15.43	16.18	16.94
Credit/Collection Clerk	14.82	15.47	16.11
Electrician I	15.03	15.68	16.32
Equipment Operator I	12.16	12.55	12.94
Equipment Operator II	12.45	12.88	13.30
Equipment Operator III	13.09	13.62	14.12
HACCP Assistant	12.92	13.39	13.87
Machinery Maintenance Man I	13.33	13.90	14.44
Meat Processor I	11.60	11.94	12.28
Meat Processor/Lead Hand	13.33	13.90	14.44
Millwright	15.03	15.68	16.32
Millwright Lead Hand	16.05	16.71	17.34
Payroll Clerk II	14.82	15.47	16.11
Poultry Grader	12.92	13.39	13.87
Poultry Plant Cleaner I	11.60	11.94	12.28
Poultry Plant Cleaner II	11.69	12.03	12.37
Poultry Plant Cleaner III	12.92	13.39	13.87
Poultry Worker I	11.60	11.94	12.28
Poultry Worker II	11.79	12.14	12.48
Poultry Worker/Lead Hand	13.09	13.62	14.12
Power Engineer	15.03	15.68	16.32
Power Engineer Lead Hand	16.05	16.71	17.34
Presenter Detector	12.92	13.39	13.87
Production Clerk	13.08	13.53	13.98
Quality Assurance/Lab Technician	14.47	15.15	15.84
Receiver Stockhandler	13.33	13.90	14.44
Sales Clerk II	13.16	13.54	13.91
Sales Clerk III	14.19	14.72	15.24
Sales Officer I	17.31	18.19	19.09
Sales Officer II	18.34	19.29	20.25
Shipper I	12.01	12.39	12.76
Shipper/Lead Hand	12.67	13.11	13.58
Truck Driver's Helper	11.69	12.03	12.37
Student	9.28		
CAR ALLOWANCE:			
\$500.00 PER MONTH			

SCHEDULE A			
SALARY SCALES - EFFECTIVE JUNE 17, 2006 3%			
	STEP 1	STEP 2	STEP 3
Accounting Clerk I	13.47	13,94	14.40
Building Mainenance Man I	12.83	13.27	13.70
Building Mainenance Man I1	13.72	14.32	14.88
Computer Operator - Computer Support	20.86	21.99	23.11
Computer Support Assistant	15.89	16.67	17.45
Credit/Collection Clerk	15.27	15.93	16.60
Electrician I	15.48	16.15	16.81
Equipment Operator I	12.52	12.92	13.32
Equipment Operator II	12.83	13.27	13.70
Equipment Operator III	13.48	14.03	14.55
HACCP Assistant	13.30	13.79	14.28
Machinery Maintenance Man I	13.72	14.32	14.88
Meat Processor I	11.95	12.30	12.65
Meat Processor/Lead Hand	13.72	14.32	14.88
Millwright	15.48	16.15	16.81
Millwright Lead Hand	16.53	17.21	17.86
Payroll Clerk II	15.27	15.93	16.60
Poultry Grader	13.30	13.79	14.28
Poultry Plant Cleaner I	11.95	12.30	12.65
Poultry Plant Cleaner II	12.04	12.39	12.74
Poultry Plant Cleaner III	13.30	13.79	14.28
Poultry Worker I	11.95	12.30	12.65
Poultry Worker II	12.14	12.50	12.86
Poultry Worker/Lead Hand	13.48	14.03	14.55
Power Engineer	15.48	16.15	16.81
Power Engineer Lead Hand	16.53	17.21	17.86
Presenter Detector	13.30	13.79	14.28
Production Clerk	13.47	13.94	14.40
Quality Assurance/Lab Technician	14.91	15.60	16.31
Receiver Stockhandler	13.72	14.32	14.88
Sales Clerk II	13.56	13.95	14.33
Sales Clerk III	14.61	15.16	15.70
Sales Officer I	17.83	18.74	19.66
Sales Officer II	18.89	19.87	20.86
Shipper I	12.37	12.76	13.14
Shipper/Lead Hand	13.05	13.50	13.99
Truck Driver's Helper	12.04	12.39	12.74
Student	9.56		
CAR ALLOWANCE:			
\$500.00 PER MONTH			

\$500,00 PER MONTH

SCHEDULE A

SALARY SCALES - EFFECTIVE JUNE 17, 2007			5%
	STEP 1	STEP 2	STEP 3
Accounting Clerk I	14.14	14.64	15.12
Building Mainenance Man I	13.47	13.93	14.39
Building Mainenance Man II	14.41	15.04	15.62
Computer Operator - Computer Support	21.90	23.09	24.27
Computer Support Assistant	16,68	17.50	18.32
Credit/Collection Clerk	16.03	16.73	17.43
Electrician I	16.25	16.96	17.65
Equipment Operator I	13.15	13.57	13.99
Equipment Operator II	13.47	13.93	14.39
Equipment Operator III	14.15	14.73	15.28
HACCP Assistant	13.97	14.48	14.99
Machinery Maintenance Man I	14.41	15.04	15.62
Meat Processor I	12.55	12.92	13.28
Meat Processor/Lead Hand	14.41	15.04	15.62
Millwright	16.25	16.96	17.65
Millwright Lead Hand	17.36	18.07	18.75
Payroll Clerk II	16.03	16.73	17.43
Poultry Grader	13.97	14.48	14.99
Poultry Plant Cleaner I	12.55	12.92	13.28
Poultry Plant Cleaner II	12.64	13.01	13.38
Poultry Plant Cleaner III	13.97	14.48	14.99
Poultry Worker I	12.55	12.92	13.28
Poultry Worker II	12.75	13:13	13.50
Poultry Worker/Lead Hand	14.15	14.73	15.28
Power Engineer	16.25	16.96	17.65
Power Engineer Lead Hand	17.36	18.07	18.75
Presenter Detector	13.97	14.48	14.99
Production Clerk	14.14	14.64	15.12
Quality Assurance/Lab Technician	15.66	16.38	17.13
Receiver Stockhandler	14.41	15.04	15.62
Sales Clerk II	14.24	14.65	15.05
Sales Clerk III	15.34	15.92	16.49
Sales Officer I	18.72	19.68	20.64
Sales Officer II	19.83	20.86	21.90
Shipper I	12.99	13.40	13.80
Shipper/Lead Hand	13.70	14.18	14.69
Truck Driver's Helper	12.64	13.01	13.38
Student	10.04		
CAR ALLOWANCE;			

\$500.00 PER MONTH

SCHEDULE B

EARLY AND SAFE RETURN TO WORK

The Employer and the Union agree to be bound by the Newfoundland Human Rights Code and the Newfoundland Workplace Health Safety and Compensation Act.

The Early and Safe Return to Work (ESRTW) Procedures shall be implemented in accordance with the terms of the Collective Agreement.

The Employer and the Union agree to **a** joint Early and Safe Return to Work Workplace Committee.

- (a) The Committee will consist of equal representation and shall meet as often as necessary to facilitate the return to work process.
- (b) The Committee shall be co-chaired by an Employer co-chairperson and a Union co-chairperson.
- (c) The Committee members will meet with the injured employee at a mutually agreed time for the purposes of arranging an intake meeting as soon as possible after the parties receive medical notification that the employee is medically capable of returning to some form of employment.
- (d) The Committee members will work with the injured employee in order to review the employee's functional abilities.
- (e) The Committee, along with the injured worker and the health care provider, will agree on a proposed accommodation Returnto-Work plan.
- (f) The injured employee will be given appropriate time to consult with their treating health care provider and to consider the accommodation proposal.

- (g) The Committee and the injured employee, with the assistance of the health care provider, will prepare a schedule for follow up and monitoring of the employee's progress/recovery.
- (h) Follow-up meetings will be scheduled as required.
- Any disputes arising out of the implementation of any part of ESRTW will be referred to the ESRTW Steering Committee.
- (j) The Committee will determine the appropriate course of accommodation with the assistance of the ESRTW Steering Committee where necessary.

The Employer and the Union agree to a joint ESRTW Steering Committee.

- (a) The Committee shall be comprised of three (3) Union representatives and three (3) Employer representatives, which shall include the ESRTW Workplace Committee Co-chairs, and a full time Union representative and the Director of Human Resources.
- (b) The Committee shall, where possible, identify suitable permanent placement in accordance with the terms of the Collective Agreement.
- (c) The Committee shall meet on a regular basis.
- (d) The Committee shall deal with any disputes arising out of the implementation of any part of ESRTW referred by the ESRTW Steering Committee.

The primary focus and initiative will be to return the employee hack to their pre-injury employment. Injured employees will co-operate fully in the ESRTW Plan.

Employees who participate in an ESRTW Plan or is accommodated in other suitable or modified work on **a** permanent basis shall continue to remain at the pre-injury hourly wage or the wage of the new position, whichever is greater, in accordance with the provisions on red-circled employees.

The Union shall notify the Employer, in writing, the names of the ESRTW Workplace Committee members and the names of the ESRTW Steering Committee members.

- (a) A list of the names of all Committee members shall be posted.
- (b) The Employer agrees that the Union Committee representatives will not suffer any loss of wages or benefits when required to attend scheduled meetings of the ESRTW Workplace Committee or to assist in the development of an ESRTW Plan.
- (c) Requests for time off for injured employees and ESRTW Workplace Committee representatives will be co-ordinated with the supervisor through the Return to Work Co-ordinator and the Employer.
- (d) **A** copy **of** all ESRTW Plans shall be provided to the Early and Safe Return to Work Committee upon request.

RE: Emergency Shutdown

In the event that a temporary shutdown of the Plant is necessitated by an unplanned occurrence that does not allow for the required notice period to be given to employees, then employees will suffer no loss of regular wages for the first three days of the shutdown, provided that employees co-operate in rescheduling work to minimize the cost to the Company.

For example, if the shutdown occurs on Monday, Tuesday and Wednesday, employees would agree to work Saturday and Sunday or extend the work day to make up lost production at no additional cost to the Company.

Should the emergency shutdown become a frequent occurrence, the parties shall agree to reassess this provision.

Schugent

Newfoundland and Labrador Association of Public and Private Employees

Country Ribbon Inc.

Sept. 5, 2003	Sept 5, 2003

Date

CAR ALLOWANCE

This letter will confirm the understanding reached during negotiations that employees with Country Ribbon Inc in the classifications of Sales Officer I and Sales Officer II who are receiving a monthly car allowance shall continue to receive this car allowance for the duration of this Agreement.

Country Ribbon Inc.

Newfoundland and Labrador Association Country Ribbon Inc of Public and Private Employees

Sept. 5, 2003

Sept 5, 2003

Date

EMPLOYEE ASSISTANCE PROGRAM

This **is** to confirm the understanding reached during negotiations that the Employer will maintain an Employee Assistance Program which all Bargaining Unit employees will have a right to access on an as-need basis.

Schugent

Newfoundland and Labrador Association Country Ribbon Inc. of Public and Private Employees

Sept. 5, 2003

Sept 5, 2003

Date

RED CIRCLING EMPLOYEES

It is the intent of the Company to maintain the current "red-circling" of wage rates for those employees currently red-circled with the following conditions:

- 1. When such employee applies for and is successful in obtaining another bargaining unit position, the employee will be paid the rate of the new position.
- 2. Employees who obtain a position as referred to in one (1) above will have their name removed from the "red-circle" list.
- 3. Employees on the "red-circle" list will not receive negotiated increases until such time as the rate for the position in which they are now working reaches their "red-circle" rate.

Newfoundland and Labrador Association of Public and Private Employees

Schugent

Country Ribbon Inc.

Sept. 5, 2003

Sept 5, 2003

Date

LETTER OF UNDERSTANDING

BETWEEN COUNTRY RIBBON INC AND NAPE

CAMERAS

On site cameras will be used for the protection of equipment and product and will not invade the personal privacy of employees.

hugent

Newfoundland and Labrador Association Country Ribbon Inc. of Public and Private Employees

Sept. 5, 2003

Sept 5, 2003

Date

LETTER OF INTENT

BETWEEN COUNTRY RIBBON INC AND NAPE

Employee Ownership ~ Preferred Shares

In recognition of the employee contribution to the successful operation of the Company by past services and the acknowledgement of the current financial situation, the Company agrees to establish an Employee Equity Investment Plan under which all active Employees agree to acquire preferred shares in Country Ribbon Inc.

The applicable terms and conditions are **as** follows:

- 1. The Company will record an equity contribution for past services on behalf of each active employee equal to two percent (2%) of the employee's regular earnings in each year for the first two (2) years of the Collective Agreement, i.e. June 17, 2003 to June 16, 2004, and June 17, 2004 to June 16, 2005.
- 2. Each employee shall receive a statement of the number of Preferred Shares held in his or her name **as** at June 16 of each year (2004 and 2005) by July 31st of that year.
- 3. The Preferred Shares held in each employee's name shall be **a** non- voting, non- participating and non-dividend issue by Country Ribbon Inc.
- 4. The redemption of Preferred Shares by the Company will not be permitted until after June 15, 2008.
- 5. In the event of the death of an employee, the value of the Preferred Shares up to the time of the death shall remain invested with the Company and will not be paid to the designated beneficiary of the employee or his/her estate until after June 15, 2008.

- In the event of the termination of employment of an employee, or the resignation of an employee, the employee's investment shall remain invested with the Company until after June 15, 2008.
- 7. On June 15, 2008, the Company, depending on the results of its best efforts, shall redeem at a redemption price equal to the equity contribution out of funds available for the redemption of Shares, the Preferred Shares held by each employee, deceased employee or former employee and shall issue a payment upon redemption of the Preferred Shares less any applicable statutory deductions.
- In the event that any questions arise concerning the application or administration of this Plan, it shall be referred to the Labour Management Committee for response or resolution as the case may be.

Schugent

Newfoundland and Labrador Association of Public and Private Employees

Country Ribbon Inc.

Sept. 5, 2003

Sept 5, 2003

Date

LETTER OF INTENT BETWEEN COUNTRY RIBBON INC AND NAPE

Occupational Review

The Company agrees to carry out an Occupational Review on all classifications as outlined in Schedule A.

The review will be carried out during the term of this Agreement and shall consist of the following process:

- 1. The purpose of the review is to establish the relative ranking of jobs within the Company by means of a systematic and objective analysis of job content. The review will be based on internal equity where jobs (not employees) are compared in relation to their relative "value" within the organization.
- 2. The review will:
 - Evaluate the job duties and responsibilities not the performance of the employee
 - Evaluate the job as performed by a fully trained employee not a new or exceptional employee
 - Evaluate what the employee does 95% of the time not the occasional or unusual tasks which may have been assigned
 - Evaluate the job within the organization not its current or potential market value
- 3. The following occupational factors will be evaluated:

Skill - The combination of education, experience, skills, abilities and aptitudes required to perform the job duties.

Responsibility - The level of accountability for the work of the organization, the degree of freedom within which work is performed.

Working Conditions - The level of physical exertion required to do **the work and the environment** in **which the work is typically** performed.

- 4. The Company will provide the results of such review to the Union no later than March 15, 2008.
- Any adjustments and the implementation thereof as a result of this review shall be negotiated as part of the next round of collective bargaining.

Schugent

Newfoundland and Labrador Association of Public and Private Employees

Country Ribbon Inc.

Sept. 5, 2003

Sept 5, 2003

Date

LETTER OF INTENT

BETWEEN COUNTRY RIBBON INC AND NAPE

Trades Review

The Employer agrees to conduct a review of the Trades positions covered by the following classifications in Schedule A:

> Electrician Millwright Millwright Leadhand Power Engineer Power Engineer Leadhand

The Trades review will commence no later than July 1, 2005, and will examine similar classifications in primary food industries comparable *to* Country Ribbon Inc. in the local market.

The results of the review will be provided to the Union and the Company will meet with the Union to discuss the results, however, both parties agree that there is no obligation to take any action as a result of the review if the Company is in a poor financial position.

The results of the review will be implemented when the Company is in a financial position to do so, and any implementation phase in process will be negotiated by the parties.

Schugent

Newfoundland and Labrador Association Country Ribbon Inc. of Public and Private Employees

Sept. 5, 2003

Sept 5, 2003

Date

LETTER OF INTENT

BETWEEN COUNTRY RIBBON INC AND NAPE

Job Descriptions

The Employer agrees to update the job descriptions for each classification in Schedule **A**. This work will commence by January 15, 2004, and will be completed on or before April 15, 2004. Copies of revised job descriptions will be provided to the Union upon completion.

Schugent

Newfoundland and Labrador Association Country Ribbon Inc. of Public and Private Employees

Sept. 5, 2003

Sept 5, 2003

Date