# **COLLECTIVE AGREEMENT**

Between

# WINDSOR REGIONAL HOSPITAL

And

## THE CANADIAN UNION OF PUBLIC EMPLOYEES LOCAL 1132

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TERM OF AGREEMENT

September 29, 2004 to September 28, 2006

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# MEMORANDUM OF AGREEMENT entered into this 24 day of June, 2005

Between

#### WINDSOR REGIONAL HOSPITAL (hereinafter called **the** "HOSPITAL" or the **"EMPLOYER"**)

- and -

### THE CANADIAN UNION OF PUBLIC EMPLOYEES AND ITS LOCAL 1132,

(hereinafter called the **"UNION")** 

WHEREAS, the Canadian Union of Public Employees, and its Locals 1124 and 1132 agreed and approved a merger on June 28th, 1994, to become one bargaining agent known as the Canadian Union of Public Employees and its Local 1132, who represent employees of Windsor Regional Hospital within the following job classifications:

Registered Practical Nurses Operating **Room Technician** Certified Rehabilitation Assistant Non-Certified Rehabilitation Assistant

#### ARTICLE 1 - PURPOSE

**1.01** It is the intent and purpose of the parties hereto that this agreement shall:

- (a) protect and continue to improve the interests of the employees and the employer;
- (b) provide for prompt and practical adjustment of **differences** which **may arise** between employees and the employer;
- (c) ensure the harmonious and efficient operation of the Hospital as a public service institution, intended to provide the adequate hospital and clinical services to the general public;
- (d) set forth the rates of pay, hours of work and other conditions of employment to be observed by the parties.

#### **ARTICLE 2 - RECOGNITION**

- 2.01 (a) The Employer recognizes the Union as the sole bargaining agent for all employees save and except professional medical staff, graduate nursing staff, under-graduate nurses, co-op and undergraduate RPN students, graduate pharmacists, under-graduate pharmacists, graduate dietitians, technical personnel, supervisors, persons above the rank of supervisor, office staff, and persons covered by subsisting collective agreements.
  - (b) For purposes of **clarity**, the **term** technical personnel comprises physiotherapists, occupational therapists, respiratory therapists, psychologists, electroencephalographists, electric **shock** therapists,

medical social workers, laboratory, radiological, pathological and cardiological technicians, cas, room technicians, and isotope technicians. Ward assistants are part of the office staff and are not included in the bargaining unit.

- 2.02 The Employer undertakes that it will not enter into any other Agreement or contract with employees represented by the Union either individually or collectively which will conflict with the provisions of this Agreement.
- 2.03 The parties agree that in the event of **new** positions, **d** o **n** s and/or **departments** being created within the scope of this agreement under the authority of the Hospital, the bargaining rights for the affected employees will be the subject of discussion and negotiation to determine the appropriate local Unionjurisdiction,

#### **ARTICLE 3 - MANAGEMENT RIGHTS**

- 3.01 The Union acknowledges that it is the exclusive function of the Hospital to:
  - (a) maintain order, discipline and efficiency, and to make, alter and enforce **des** and regulations to be observed by employees;
  - (b) hire, retire, direct, classify, transfer, pronote, denote, suspend, discharge, assign employees to shifts; to increase and decrease the working forces, provided that a claim that an employee has been discharged or otherwise disciplined without reasonable cause may be the subject of a grievance and dealt with in accordance with the Grievance Procedure;
  - (c) generally manage the Hospital and, without restricting the generality of the foregoing, to determine the number and location of the Hospital's establishments, the services to be rendered, the methods, the work procedures, the kinds and locations of machines, tools, instruments and equipment to be used; to select, control and direct the use of ail materials required in the operation of the Hospital; to determine the work and services to be provided and performed, and to make, alter and enforce regulations governing the use of materials, equipment, services and facilities as may be deemed necessary in the interests of the safety and well-being of the Hospital patients and the public,
- 3.02 Nothing contained in *this* Agreement shall be construed as being a guarantee of any number of hours of work per day or days per week.
- 3.03 Management will not exercise its rights in a manner inconsistent with the provisions of this Agreement,

#### ARTICLE 4 - UNION'S RESPONSIBILITY

- 4.01 In accordance with the Ontario Labour Relations Act, and the Ontario Human Rights Act, the Union accepts the following responsibilities:
  - (a) it shall not intimidate or coerce employees into membership in the Union;
  - (b) neither membership solicitation nor any other form of Union activity shall take place on the premises or on any works project of the Hospital save as expressly authorized by this Agreement;

(c) while this Agreement is in operation, there shall be no strikes, suspension or slow down of work, picketing, or any other interference with the operations of the Hospitals, and the Union shall take positive action to prevent an employee from committing any of the aforesaid acts.

#### ARTICLE 5 - UNION MEMBERSHIP AND CHECK-OFF

5.01 The Employer shall deduct from each regular employee within the Bargaining Unit, the monthly dues as are levied by the Union in accordance with its Constitution and By-laws. It shall be a condition of remaining in the employment of the Employer that all future employees become and remain members in good standing and both parties shall abide by the terms of Articles 4.01 and 13.01. Each employee shall authorize the Employer to make deductions in the following form:

#### THE CANADIAN UNION OF PUBLIC EMPLOYEES AND ITS LOCAL 1132 CHECK-OFF CARD

Name:

Date:

#### Phone Number:

The Windsor Regional Hospital, Windsor, shall deduct from the first pay the Union Initiation fee \_\_\_\_\_\_ and from the pay dueme each calendar month, for the duration and as a condition of my employment, the sum of the southly dues as certified by the Canadian Union of Public Employees and its Local No.1132, and to pay the sum deducted to a designated official of the said Union.

Witness\_

Signature

- 5.02 The amount of such dues shall be *certified* to the Hospital by an authorized officer of the Union.
- 5.03 Present employees who are members of the Union and *new* employees who subsequently become members of the Union shall maintain such membership in good standing as a condition of their continued employment with the Employer.
- 5.04 The dues deducted from all employees within the Bargaining Unit, together with a record of those from whose pay deductions have been made, shall be remitted by the Employer to the Union not later than the twenty-fifth (25th) day of the month following in which such dues were deducted. When available, the Employer shall deposit the Union Dues, by *direct* deposit, at the Union's choice of bank.
- 5.05 The record referred to in Subsection 5.04 above shall include *the* names of and addresses of new employees, and include names of employees from whom deductions were not made due to termination of employment. The Haspital shall also forward the names and addresses of all Union members once a year in the month of September to the Secretary of the Union.

- 5.06 It is agreed that upon commencement of employment new employees shall be advised by a representative of the Employer of the existence of the Union and of the conditions surrounding their employment, as contained in the herein Collective Agreement, and any rules that may be formulated under its terms.
- 5.07 Employees within the scope of C.U.P.E. bargaining unit Local 1132, may elect on a voluntary basis to have professional fees deducted from *their* pay cheques for R.P.N.A.O. as **mixally** agreed with the Hospital.

#### **ARTICLE 6 - UNION INTERVIEWS**

- 6.01 The Union shall be notified of all promotions, demotions, hirings, lay-offs, transfers, recalls, resignations, retirements or other terminations of employment at the end of every second pay period. It is understood that delays may occur but it is agreed that in no case will more than a three (3) pay period delay be encountered.
- 6.02 A representative of the Union shall be given an opportunity to interview new employees as a group for a period not to exceed twenty (20) minutes during their initial orientation day. This will take place within regular working hours and without loss of pay and will be for the purpose of discussing with the new employees the benefits and cluties of Union membership and the employee's responsibilities and obligations to the Hospital and the Union. Management shall designate a place and time on the Hospital premises for such interviews. The Hospital will notify the Union President of the names of new members, as soon as possible or at least one week in advance of the orientation day referred to above.

#### ARTICLE 7 - SENIORITY

- 7.01 Seniority is defined as the length of an employee's Service within the bargaining unit and shall include service with the Employer prior to the certification or recognition of the Union.
- 7.02 (a) Until an employee has completed a probationary period of forty-five (45) days of work (or threehundred thirty-seven and one half (337.5) hours of work are other than the standard work day) within any twelve calendar months, she/he shall be considered to be on a probationary basis, having no seniority rights. Upon satisfactory completion of the probationary period an employee will then acquire seniority standing dating from the date she/he commences her/his current period of employment.

With the written **consent** of **the** Hospital, **the** probationary employee **and** the President of the Local **Union** or designate, **such** probationary **period may** be **extended**. Any extensions **agreed** to **shall** be in **writing** and **will specify** the length of such extension. The release or discharge of **an** employee during the probationary **period shall** not be the subject of a grievance or arbitration.

- (b) The Employer may discipline or discharge any new employee who has not completed her/his probationary period and such action shall not be subject to the grievance or arbitration procedure.
- **7.03 An employee's seniority shall be cancelled and his** employment shall **be** terminated for any of **the** following reasons:

- (a) If the employee quits;
- (b) If the employee is discharged and his discharge is not reversed through the grievance procedure;
- (c) If the employee has been laid off and fails to return to work within five (5) working days after he has been notified by the Hospital to do so through registered mail addressed to the last address on the records of the Hospital;...
- (d) If the employee is absent from work for more than two (2) consecutive working days without providing a reason satisfactory to the Hspital for such absence;
- (e) If the employee overstays a leave of absence granted by the Hospital without providing a reason satisfactory to the Hospital;
- (f) If the employee has been laid off for a period in excess of twenty-four (24) months without being recalled to work by the Hospital;
- (g) If the employee retires;
- (h) If the employee, as a condition of employment, within the first year of employment fails to complete registration or certification requirements.
- **704** Should the Hospital merge, amalgamate or combine any of its operations or functions with another Hospital, the Hospital agrees to the retention of seniority rights for all employees with the new Hypital.
- 7.05 A seniority list shall be submitted to the Union and posted on the bulletin boards every six (6) months.
- 7.06 Where more than one employee has the same seniority date, they shall be listed in order of their R.P.N. Registration **Number**, with the earliest registration **first** and **being deemed** to have the greater seniority.

#### ARTICLE 8 - LAY-OFF

8.01 (a) Notice

In the event of a proposed lay-off at the Hospital of a permanent or long term nature or the elimination of a position within the bargaining unit, the Hospital shall:

- (i) provide the Union with no less than **six** (6) months' written notice of the proposed lay-offor elimination of position; and
- **iii)** provide to the affected employee(s), if any, no less than six (6) months written notice of layoff, or pay in lieu thereof.
- **NOTE:** Where a proposed **lay-off** results **in the** subsequent displacement of any member(s) of the bargaining unit, the **original** notice to the **Union** provided in (i) above shall be considered notice to the **Union** of **any** subsequent **lay-off**.

#### (b) Redeployment Committee

A Redeployment  $C_{0}$  multiple vill be established not later than two(2) weeks after the notice referred to in 8.01 (a) and will meet thereafter as frequently as is necessary.

#### (i) <u>Committee Mandate</u>

The mandate of the Redeployment Committee is to:

- (1) Identify and propose possible alternatives to the proposed lay-off(s) or elimination of position(s), including, but not limited to, identifying work which would otherwise be bargaining unit work and is currently work contracted out by the Hospital which could be performed by bargaining unit employees who are or would otherwise be laid off.
- (2) Identify vacant positions in the Hospital or positions which are currently filled but which will become vacant within a twelve (12) month period and which are either:
  - a) within the bargaining unit; or
  - b) within another CUPE bargaining unit; or
  - c) mot covered by a collective agreement,
- (3) Identify the retraining needs of workers and facilitate such training for workers will are, or would otherwise be, laid off.
- (4) Subject to Article 7, the Hospital will award vacant positions to employees who are, or would otherwise be laid off, in order of seniority if, with the benefit of up to six
  (6) months retraining, an employee has become able to meet the normal requirements of the job.
- (5) Any **dispute** relating to the foregoing procedures **may** be filed **as** a grievance **communcing** at **step 3**.

#### (ii) <u>Committee Composition</u>

The Redeployment Committee shall be concrised of equal numbers of representatives of the Hospital and of the Union. The number of representatives will be three (3) from each. Where for the surposes of HSTAP (The Health Sector Training and Adjustment Panel) there is another hospital-wide staffing and redeployment committee created or in existence, -Union-members-of the Redeployment Committee shall serve on any such hospital-wide staffing committee established with the same or similar terms of reference, and the number of Union members on such committee will be proportionate to the number of its bargaining unit members at the particular Hospital in relation to other staff groups.

Meetings of the Redeployment Committee shall be held during normal working hours. Time spent attending such meetings shall be deemed to be work time for which the representative(s) shall be paid by the Hospital at his or her regular or premium rate as may be applicable.

Each party shall appoint a co-chair for the Redeployment Committee. Cochairs shall chair alternative meetings of the Committee and will be jointly responsible for establishing the agenda of the Committee meetings, preparing minutes and writing such correspondence as the Committee may direct.

#### (iii) Disclosure

The Hospital shall provide to the Redeployment **Committee** all **pertinent staffing and** financial information.

#### (iv) Alternatives

The Redeployment **Committee**, or where there is no consensus, the committee members shall propose alternatives to cutbacks in staffing to the Hospital's Chief Executive Officer and to the Board of Directors.

At the time of submitting any plan concerning rationalization of services and involving the elimination of any position(s) or any lay-off(s) to the District Health Concil or to the Ministry of Health, the Hospital shall provide a copy, together with accompanying documentation, to the Union.

#### 8.02 Lay-Off and Recall

An employee in receipt of notice of lay-off pursuant to 8.01 may:

- (a) Accept the lay-off, or
- (b) Opt to receive a separation allowance as outlined in Article 8.05; or
- (c) Opt to retire, if eligible under the terms of the Hospitals of Ontario Pension Plan (HOOPP) as provide in Article 22.07; or
- (d) Displace another employee who has lesser bargaining unit seniority in the same or a lower or an identical-paying classification in the bargaining Unit if the employee originally subject to lay-offhas the ability to meet the normal requirements of the job. An employee so displaced shall be deemed to have been laid offand shall be entitled to notice in accordance with Article 8.01.

An employee who chooses to exercise the right to displace another employee with lesser **seniority** shall advise the Hospital of his or her intention to do so and the position claimed within seven (7) days after receiving the notice of lay-off.

**NOTE:** For **purposes** of the operation of clause (d), an identical paying classification shall include any Classification where the **straight-time** hourly wage rate at the level of service corresponding to

that of the laid of femployee is within 1% of the laid offemployee's straight-time hourly wage the.

In the event that there are no employees with lesser seniority in the same or a lower or identicalpaying classification, as defined in this article, a laid-off employee shall have the right to displace mother employee with lesser seniority who is the least Senior employee in the classification and where the straight time hourly rate at the level of service corresponding to that of the employee is within 5% of the laid-off employee's straight-time hourly rate.

**An** employee who is **subject** to lay-off other than a lay-off of a permanent or long-term **nature shall** have the right to **accept** the lay-off or **displace** another employee **in accordance with** (a) and (d) above.

An employee shall have opportunity of **recall** from a lay-off to an available **opening**, in order of seniority, provided he/she has the ability to perform the work before such opening is filled on a regular basis under a job posting procedure. The posting procedure in the collective agreement shall not apply until the recall process has been complete.

In determining the ability of an employee to **perform** the work for the purposes of the paragraphs above, the **Hspital** shall not act in an arbitrary or unfair manner.

An employee recalled to work in a different classification from which he/she was laid off shall have the privilege of **returning** to the **position** held prior **to the** lay-off should it become vacant within *six* (6) months of being recalled.

No new employees shall be hired until all those laid off have been given an opportunity to return to work and have failed to do so, in accordance with the loss of seniority provision, or have been found unable to perform the work available.

The **Hypital** shall **notify** the employee of recall opportunity by registered **mail**, addressed to the last address on record with the **Hypital** (which notification *shall* be deemed to be received on the second day following the date of **mailing**). The notification shall state the job to which the employee is eligible to be recalled and the date and time at which the employee shall report for work. The employee is solely responsible for his or her proper address being on record with the Hypital.

Employees on lay-off shall be given preference for temporary vacancies which are expected to exceed ten (10) working days. An employee who has been recalled to such temporary vacancy shall not be required to accept such recall and may instead remain on lay-off.

No full-time employee within the bargaining unit shall be laid off by reason of his/her duties being assigned to one or more part-time employees.

In the event of a lay-off *cf* an employee, *the* Hospital *shall* pay its *share* of insured benefits premiums for the duration of the six-month notice period provided for in Article 8.01.

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#### 8.03 Benefits on Lay-Off

In the event of a lay-off of an employee, the Hospital shall pay its *share* of **insured** benefits **premiums** up to the end of the month in which the employee leaves *the* employment of the Hospital.

The employee may, if possible under the terms and conditions of the *insurance* benefits programs, continue to pay the full premium cost of benefits for up to six (6) months, following the end of the month referred to above. Such payment can be made through the Himan Resources Department of the Hospital provided that the employee informs the Hospital of his or her intent to do so at the time of the lay-off and arranges with the Hospital the appropriate payment schedule.

#### 8.04 Separation Allowances

- (a) Where an employee resigned within thirty (30) days after receiving notice of lay-off pursuant to Article 8.01 (a) (ii) that his or her position will be eliminated, he/she shall be entitled to a separation allowance of two (2) weeks salary for each year of continuous service to a maximum of twelve (12) weeks pay, and, on production of receipts from an approved educational program, within twelve (12) months of resignation, may be reimbursed for tuition fees up to a maximum of three thousand (\$3,000) dollars.
- (b) Where an employee resigns later than thirty (30) days after receiving notice pursuant to Article 8.01 (a) (ii) that his or her position will be eliminated, he/she shall be entitled to a separationallowance of four (4) weeks salary, and, on production of receipts from an approved educational program, within twelve (12) months of resignation, may be reimbursed for tuition fees up to a maximum of one thousand two hundred and fifty (\$1,250) dollars.
- 8.05 Prior to issuing notice of lay-off pursuant to Article 8.01 (a) (ii) in any classification(s), the Hospital will offerearly retirement allowance to a sufficient number of employees eligible for early retirement under HOOPP within the classification(s) in order of seniority, to the extent that the maximum number of employees within a classification(s) who elect early retirement is equivalent to the number of employees within the classification(s) who would otherwise receive notice of lay-off under Article 8.01 (a) (ii).

An employee who elects an early retirement option shall receive, following completion of the last day of work, a retirement allowance of two (2) weeks salary for each year of service, plus a prorated amount of any additional partial year of service, to a maximum ceiling of 26 weeks salary, and in addition, full-time employees shall receive a single lump sum payment equivalent to \$1,000 for each year less than age 65 to a maximum of \$5,000 upon retirement.

#### ARTICLE 9 - RELATED EXPERIENCE

9.01 An employee hired by the Hospital with recent and related experience may claim consideration for such experience at the time of hiring on a form to be supplied by the Hospital. Any such claim shall be accompanied by verification of previous related experience. The Hospital shall then evaluate such experience during the probationary period following hiring. Where in the opinion of the Hospital such experience is determined to be relevant, the employee shall be slotted in that step of the wage progression consistent with one (1) year's service for every one (1) year of related experience in the classification upon

#### ARTICLE 10 - JOB POSTINGS

10.01 (a) When a new full or part-time position is created or when a regular full or part-time vacancy occurs, the Employer shall post notice of the position on the Union bulletin board for seven (7) working days and a copy will be provided to the Union. The first subsequent vacancy resulting from the original posting shall be posted for four (4) working days. The second subsequent vacancy will be posted for three (3) working days. All subsequent vacancies resulting from the original vacancy will be filled by reference to the transfer file and if there am no names in the transfer file, the Hospital will have the right to fill the vacancy from outside the bargaining unit,

Working days in this context does not include Saturdays, Sundays and Holidays.

(b) An employee may make a written request for transfer by advising the Hospital and filing a Request for Transfer form indicatingher/his name, qualifications, experience, present area of assignment, seniority and requested area of assignment. A Request for Transfer shall become active as of the date it is received by the Hospital and shall remain so util December 31 following. Such requests will be considered as applications for posted vacancies and subsequent vacancies by filling of a posted vacancy.

The name of **the successful** applicant for any vacancy filled under Article 10.01 (a) and (b) will k posted. The Union will be provided with a complete list of all applicants for each position indicating the successful applicant.

- (c) It is understood that once an employee has been successful in securing a new position through the posting or transfer file, and has been notified by the Hospital, the following procedure will apply:
  - (i) The successful applicant when applying for a part-time position from full-time status or vice-versa, shall confirm in writing to the Hospital of her/his decision on acceptance within forty-eight (48) hours of notification of appointment.
  - (ii) The successful individual will be required to remain in that position for a minimum of six
    (6) months before being eligible to post into or transfer to a new position unless an opportunity arises which allows the employee to change his or her permanent status.
- 10.02 Postings shall contain the following information: nature of position; qualifications; skills; and current hours of work which are understood to be subject to change.
- 10.03 In making staff changes, transfers, or promotions, appointments shall be made of the applicant with the greatest seniority able to meet the normal requirements of the job,

Unsuccessful applicants, senior to the employee awarded the position, will be notified in writing. At the request of an unsuccessful applicant, the Hospital will discuss with the applicant ways in which he/she can improve their qualifications for future postings.

10.04 The successful applicant shall be given a trial period of thirty (30) days worked. Conditional upon satisfactory service, the employee shall be assigned the position after the period of thirty (30) days worked. In the event the successful applicant proves unsatisfactory in the position during the trial period, or if the employee is unable to or unwilling to continue to perform the duties of the new job classification, he/she shall be returned to his/her former position, wage or salary rate, without loss of seniority. Any other employee promoted or transferred because of the rearrangement shall also be returned to her former position; wage or salary rate, without loss of seniority;

It is mutually agreed **that** within the trial **period** an evaluation will be **made** of **the** employee, **so** the Hospital **can** assess the employee's **performance** in the **new** position **and the** employee will **be made** aware of **any** deficiencies.

- 10.05 Whenever job postings or job vacancies occur, the Employer shall consider employees who are on vacation, off sick, or on leave of absence for an expected period not to exceed six (6) weeks (except maternity/parental leaves), provided the employees have filed with the Employer, a valid transfer request as in 10.01 (b) above.
- 10.06 An employee who is the successful candidate from a job posting after vacation schedules for that year have been approved, and before accepting their transfer, the employee may request special consideration for the retention of their previously approved scheduled vacation and the Hospital will give the request reasonable consideration.

#### ).07 Temporary Vacancies

For the purpose of this article, a temporary vacancy shall be defined as a vacancy of ten (10) consecutive working days or more and shall not include vacancies resulting from periods of vacation, Where the Hospital determines the need to fill a temporary vacancy, the following provisions will be enacted, immediately following the identification of such temporary vacancy.

- (a) **Tencorary full-time** vacancies which will be under three (3) months, will be offered to part-time employees on the unit, first, on the basis of senicrity. If no part-time employees on the unit accepts the position, then such hours shall be distributed among the part-time employees on the unit willing to work such hours. Failing the availability of part-time employees on the unit to cover all the required hours, the remaining hours will be offered to other qualified part-time employees utilizing the availability list. Where no one is available, then the Hispital may hire a new temporary employee as per (d) below.
- (b) Tenporary full-time vacancies which are expected to exceed three (3) months (including maternity/parental leave) will be offered to part-time employees on the Unit, first, on the basis of seniority. If no part-time employee accepts the position on the unit, the position will be posted for five (5) working days and offered to the nost senior full-time or part-time applicant who is qualified to perform the work. If the position remains vacant at the conclusion of the above posting process, then the Hospital may hire a new temporary employee as per (d) below.
- (c) When temporary part-time vacancies occur, all remaining hours on the posted schedule shall be distributed, on the basis of rotating seniority, among the part-time employees on the unit willing to work such hours. Any remaining hours will be offered to qualified part-time employees utilizing

the availability list.

At the end of the posted schedule as indicated above, the Hospital may hire a new temporary employee to fill the scheduled hours of the part-time vacancy only. The new temporary employee shall not be utilized for any available extra shifts outside their normal scheduled hours

(d) The Union agrees that the Hospital, after following (a), (b) and (c) above, has the right to hire temporary employees to fill temporary full-time or part-time vacancies.

Temporary hires will be employed for a specific term not to exceed six (6) months in duration except in the case where an individual leave exceeds this and in that case only until the individual returns. The Hospital agrees to notify the employee and the Recording Secretary of the Union in writing the term of the employment period.

When the term needs to be extended beyond the **original** employment period, the **Hspital** will notify the **Union of the reason** and **obtain** approval **from** the **Union** for **the** extension. Such approval will not be unreasonably withheld

Employees hired by the Hospital under this Article shall not accumulate senicrity, nor be members of the bargaining unit, but shall pay union dues.

Tenporary employees hired under this provision, shall be terminated at the end of their employment period as specified above.

#### **ARTICLE 11 - WORK OF THE BARGAINING UNIT**

- 11.01 Employees not covered by the terms of this Agreement will not perform any duties normally assigned to those employees who are covered by this Agreement, except for the purposes of instruction, experimentation, or in emergencies when regular employees are not readily available.
- 11.02 Contracting Out

The Hospital shall not contract out any work usually performed by **members** of the bargaining unit **if**, as a **result of such contracting out**, a lay-off of any employees **other** than *casual* par-time employees results from such contracting out. Contracting out to an employee who is organized and who will employ the employees of the bargaining unit who would otherwise be laid off with similar terms and conditions of employment is not a breach of this Agreement.

11.03 Further to Article 8.01 (b) (i), the parties agree that the Redeployment Committee vill immediately undertake a review of any existing sub-contract work which would otherwise be bargaining unit work and which may be subject to expiry and open for renegotiation within six (6) months with a view to assessing the practicality and cost-effectiveness of having such work performed within the Hospital by members of the bargaining unit.

#### ARTICLE 12 - NEGOTIATING COMMITTEE AND STEWARDS, UNION-MANAGEMENT COMMITTEE

- 12.01 (a) The Employer acknowledges the right of the Union to appoint ar otherwise select a negotiating committee composed of up to five (5) persons of the Hospital and of the Union (one of whom shall be the Local President), and will recognize and deal with said committee with respect to any matter which properly arises for its consideration.
  - (b) There shall be a Labour-Management Committee comprised of representatives of the Hospital, one of whom shall be the Vice President of Programs or her/his designate; representatives of the Union, one of whom shall be the Local President or designate. The number of representatives from each party shall be up to four (4), and the number of representatives may be expanded by mitual agreement.

The Committee shall meet every two (2) months unless otherwise agreed

The duties of Chairperson and Secretary shall alternate between the parties. Where possible, agenda items will be exchanged in writing at least five (5) calendar days prior to the meeting. A record shall be maintained of matters referred to the Committee and the recommended disposition, if any, unless agreed to the contrary. Copies of the record shall be provided to Committee members. Approved and signed Minutes will be posted on all units.

The purpose of the **Committee** includes:

- 1. Promoting and providing effective and meaningful communication of information and ideas, making joint recommendations on matters of concern including the quality and quantity of nursing care.
- 2. Dealing with complaints.

I

3. Discussing and reviewing matters relating to orientation and in-service programs,

The Hospital agrees to pay for time spent during regular working hours for representatives for the Union attending such meetings.

- 12.02 The Employer acknowledges the right of the Union to appoint or otherwise select six (6) Stewards and two
  (2) Chief Stewards, one at each site, to assist employees in presenting their grievances to the representatives of the Employer.
- 12.03 The Union acknowledges that the Stewards and members of the Negotiating Committee have regular duties to perform on behalf of the Employer and that such persons will not leave their regular duties without notifying their immediate supervisor. Permission from the supervisor will not be unreasonably withheld In accordance with this understanding, such employees shall not suffer loss of pay while negotiating the agreement or while dealing with grievances, up to, but not including the arbitration process, This does not apply to time spent on such matters outside the regular working hours. This clause has no application to payment of salaries while attending Gertral Negotiations or concerns outside the interests of the Hospital. Its application only dates to scheduled meetings or grievance investigation during and part of the normal

working day.

- 12.04 If arbitration proceedings are invoked, the Employer agrees to maintain the normal payroll cheque distribution, however, will invoice the Union for the employee's lost time while attending these proceedings in an amount equal to the lost service of said employee.
- 12.05 The President and two (2) Chief Stewards shall be assigned duties on the day shift only, unless both positions are held by people working on the same unit in which case the President only would be assigned duties on the day shift. The President and two (2) Chief Stewards shall be granted such time of fivith pay as may be reasonably necessary to investigate or adjust grievances.
- 12.06 The Union will inform the Employer in writing of the names of Stewards and Chief Stewards and of any changes in the names of Stewards and Chief Stewards.

#### ARTICLE 13 - NO DISCRIMINATION

13.01 The parties agree that there shall be no discrimination, within the meaning of the Ontario Himan Rights Code against any employee by the Union or the Hospital by reason of race, creed, colour, age, sex, marital status, nationality, ancestry or place of origin, family status, handicap, sexual crientation, political affiliation or activity, or place of residence. The Hospital and the Union further agree that there will be no intimidation, discrimination, harassnert, interference, restraint or coercion exercised or practiced by either of them or their representatives or members, because of any employee's membership or non-membership in a Union or because of his/her activity or lack of activity in the Union. The Union shall be provided a cop of any written notice provided to an employee that he or she may be subject to termination, demotion, transfer or other adverse impact for innocent absenteeism.

#### ARTICLE 14 - GRIEVANCE AND ARBITRATION PROCEDURE

- 14.01 For purposes of this Agreement, a grievance is defined as a difference arising between the parties relating to the interpretation, application, administration or alleged Violation of the Agreement including any question as to whether a matteris arbitrable.
- 14.02 At any stage of the grievance procedure an employee shall have Union representation.
- 14.03 It is the mitual desire of the parties hereto that complaints of employees shall be adjusted as quickly as possible, and it is understood that an employee bas no grievance util he/she has first given his/her immediate supervisor the opportunity of adjusting her/his complaint. Such complaint shall be discussed with her/his immediate supervisor within seven (7) working days, excluding weekends and holidays after the circumstances giving rise to it have occurred or ought reasonably to have come to the attention of the employee and failing settlement within seven (7) working days, it shall then be taken up as a grievance within seven (7) working days, it shall then be taken up as a grievance marner and sequence:
  - **STEP 1** The employee may submit a written grievance signed by the employee to her/his immediate Supervisor/Manager. The grievance shall identify the nature of the grievance and the remedy sought and should identify the provisions of the Agreement which are alleged to be violated. The immediate Supervisor/Manager will deliver her/his decision in writing

within seven (7) working days following the day on which the grievance was presented to him/her. Failing settlement, then:

- STEP 2 Within seven (7) working days following the decision under Step No. 1, the employee may submit the written grievance to his/her Department Head or Vice-President who will arrange a meeting to discuss the grievance at a time and place suitable to both parties. The Department Head or Vice-President will deliver his/her decision in writing within seven (7) working days from the date on which the written grievance was presented to him. Failing settlement then:
- STEP.3 Within seven (7) working days following the decision in Step No. 2, the grievancemay be submitted in writing to the Director, Labour Relations or his/her designate. A meeting vvill then be held between the Director, Labour Relations or his/her designate and the Grievance committee within seven (7) working days of the submission of the grievance at Step No. 3, or such date as is mutually agreed.

It is understood and agreed that a representative of *the* Canadian Union of Public Employees and the grievor shall be present at the meeting, unless the Hospital and the Union mutually agreed to exclude *the* grievor's presence. It is further understood that *the* Director, Labour Relations or his/her designate may have such counsel and assistance as he/she may desire at such meeting. The decision of the Hospital shall be delivered in writing within seven (7) working days following the date of such meeting.

#### 4.04 Policy Grievance

A complaint or grievance arising directly between the Hospital and the Union concerning the interpretation, application or alleged violation of the Agreement shall be criginated at Step No. 2 within fourteen (14) working days following the circumstances giving rise to the complaint or grievance. It is expressly understood, however, that the provisions of this Article may not be used with respect to a grievance directly affecting an employee which such employee could himself institute and the regular grievance procedure shall not be thereby bypassed.

#### 14.05 Group Grievance

Where a number of employees have identical grievances and each employee would be entitled to grieve separately, they may present a group grievance in writing identifying each employee who is grieving to the Department Heeds or her/his designate within fourteen (14) working days after the circumstances giving rise to the grievance have occurred or ought reasonably to have come to the attention of the employee(s). The grievance shall then be treated as being initiated at Step No. 2 and the applicable provisions of this Article shall then apply with respect to the processing of such grievance.

14.06 Failing settlement under the foregoing procedure of any grievance between the parties arising from the interpretation, application, administration or alleged violation of this Agreement, including any question as to whether a natter is arbitrable, such grievance may be submitted to arbitration as hereinafter provided. If no written request for arbitration is received within eighteen (18) working days after the decision under Step No. 3 is given, the grievance shall be deemed to have been abandoned. Where such a written request is postmarked within sixteen (16) working days after the decision under Step No. 3, it will be deemed to

have been received within the time limits.

- 14.07 All agreements reached under the grievance procedure between the representatives of the Hspital and the representatives of the Union will be final and binding upon the Hspital and the Union and the employees.
- 14.08 When either party requests that any natter be submitted to arbitration as provided in the foregoing Article, it shall make such request in writing addressed to the other party to this Agreement, and at the same time name a nominee. Within seven (7) working days thereafter the other party shall name a nominee, provided, however, that if such party fails to name a nominee as herein required, the Minister of Labour for the **Province** of Ontario shall have power to effect such appointment upon application thereto by the party invoking arbitration procedure. The two nominees shall attempt to select by agreement a chairperson of the Arbitration Board. If they are unable to agree upon such a chairperson within a period of fourteen (14) working days, they shall then request the Minister of Labour for the Province of Ontario to appoint a chairperson.
- 14.09 No person may be appointed as an arbitrator who has been involved in an attempt to negotiate or settle the grievance.
- 14.10 No matter may be submitted to arbitration which has not been properly carried through all requisite steps of the grievance procedure.
- 14.11 The Arbitration Board shall not be authorized to make any decision inconsistent with the provisions of this Agreement, nor to alter, modify, add to or amend any part of this Agreement.
- 14.12 The proceedings of the Arbitration Board will be expedited by the parties hereto and the decision of the majority and, where there is no majority the decision of the chairperson will be final and binding upon the parties hereto and the employee or employees concerned.
- 14.13 Each of the parties hereto will bear the expense of the nominee appointed by it and the parties will share equally the fees and expenses, if any, of the chairperson of the Arbitration Board.
- 14.14 The time limits set out in the Grievance and Arbitration Procedures herein are mandatory and failure to comply strictly with such time limits except by the written agreement of the parties, *shall* result in the grievance being deemed to have been abandoned subject only to the provisions of Section 48.(16) of The Labour Relations Act.
- 14.15 Wherever Arbitration Board is referred to in the Agreement, the parties may mutually agree in writing to substitute a single arbitrator for the Arbitration Board at the time of reference to arbitration and the other provisions referring to Arbitration Board shall appropriately apply,
- 14.16 Grievances and replies to grievances shall be in writing at all steps.
- 14.17 The Hospital shall supply the necessary facilities for the grievance meetings.
- 14.18 At any stage of the grievance or arbitration procedure, the parties may have the assistance of the employee(s) concerned as witness(es) and any other witnesses, and all reasonable arrangement will be made to permit the conferring parties or the Arbitrator to have access to the Hospital premises and to have

access to view working conditions which may be relevant to the settlement of the grievance.

#### **ARTICLE 15 - DISCHARGE OR SUSPENSION**

- 15.01 Whenever the Hspital or its representative deems it necessary to give an employee a warning which is to become part of that employee's employment record, it shall be done in the presence of a Union representative, and the Hospital shall thereafter give written particulars of such warning to the employee involved with a copy to the Chief Steward of the Union.
- 15.02 The Employer shall not discharge, discipline or suspend any seniority employee without just cause. When an employee is discharged, disciplined or suspended, he/she shall be given the reason for such discharge, discipline or suspension in writing. A representative of the Union will accompany the employee when such reason is being given to him/her.
- 15.03 An employee considered by the Union to be wrongfully or unjustly discharged or suspended shall be entitled to a hearing under Article 14 Grievance Procedure. Steps 1 and 2 of the Grievance Procedure shall be omitted in such cases.
- 15.04 Should it be found upon investigation that an employee has been unjustly suspended or discharged, such employee shall be immediately reinstated in his/her former position, without loss of seniority, and shall be conpensated for all time lost in an amount equal to his/her normal earnings during the pay periodnext preceding such discharge or suspension, or by any other arrangement as to compensation which is just and equitable in the opinion of the parties or in the opinion of a Board of Arbitration, if the natter is referred to such Board.
- 15.05 No document shall be used against an employee where it has not been brought to his/her attention, when put in the file.
- 15,06 It is agreed that after a period of fifteen (15) months, the disciplinary letter will be removed from the employee's file, providing the employee is discipline free during the period.

#### **ARTICLE 16 - STRIKES AND LOCK-OUTS**

16.01 It is mutually agreed that no strikes will be permitted by the Union and to this end the Union will take affirmative action, and no lock-out will occur by the Employer during the lifetime of this Agreement.

#### **ARTICLE 17 - HOURS OF WORK, OVERTIME AND OTHER WORKING CONDITIONS**

- 17.01 (a) It is agreed that the **normal** and **recognized** working hours of all full-time employees within the Bargaining Unit shall be thirty-seven and **one-half (37-1/2)** hours per week.
  - (b) The normal daily tour shall be seven and one-half (7-1/2) consecutive hours in any twenty-four (24) hour period exclusive of an unpaid one-half (1/2) hour meal period.

#### 17.02 Rest Periods

(a) For employees on the normal daily tour, there shall be a fifteen (15) minute rest period during each

half of a full shift.

(b) Where an employees: notifiesher Manager, or designate, that she has been or vvill be unable to tak the normal lunch brown approval such employee shall be paid time and one-half (1-1/2) he regular straight times: hourly rate for all time worked in excess of her normal daily hours.

#### 17.03 Meal Voucher

- 17.04 It is understood that employeesses shall not be required to take time offin regular hours to equalize any authorized overtime worked includes employees request the following option. Employees who work overtime may accumulate uppoor to a maximum of three (3) days lieu time instead of receiving payment for overtime worked. Such lieu. The work will be taken at a time mutually agreeable be enthe employee and t Employer. The Hospital shall! Trevert to payment of premium rate if time off is not taken or is not able to t given within sixty (60) calenocitilar days.
- 17.05 Full-time and part-time employees' tor schedules and days off will be posted so as to have the current schedule plus four (4) weeks. ment of the Hospital and the employee or employees affected by such change except in the event of an emeting post of or reasons beyond the control of the Hospital.

The Manager will provide timesheets to the Chief Steward if requested.

When the Hospital has decide to implement a change with respect to a scheduling practice the Union President shall be rotified be for a scheduling ractice the Union.

#### 17.06 Distribution of Scheduled Shiffilifts

The Union and the Hospital a grant that scheduled shifts for part-time employees shall be distributed equitably among the part-time • \* employees assigned to a Unit.

#### **Distribution of Extra Shifts**

Once part-time employees on tilline Unit have received their scheduled shifts, the Hospital will offer additional shifts to part-time emprophyses on the Unit on the basis of seniority in rotation, prior to offering shifts to employees outside of tilline Unit.

Part-time employees willing to : Interestive shifts off the Unit shall be subject to the following:

(i) Part-time employees m and y submit their availability to work additional shifts to other units for which

they have the skills;

- (ii) A shift will be deemed to be offered whenever a call is placed;
- (iii) It is understood that the Hospital will not be required to offer shifts which would result in overtime or premium pay (other than weekend and shift premiums);
- (iv) When a part-time employee accepts an additional shift, she/he must report for that shift unless arrangements satisfactory to the Hospital are made.

#### 17.07 Assignment of Overtime

When overtime is deemed, there being no other employee at straight time, it will be offered within the Unit first according to integrated full-time/part-time seniority in rotation, then to employees within the program/campus, then to any employee within the bargaining unit available to work.

#### 17.08 Overtime

The Employer shall pay time and one-half (1-1/2) the regular rate of pay, calculated to the nearest fifteen (15) minutes worked for all time in excess of seven and one-half (7-1/2) hours (normal term) or eleven and one-quarter (11-1/4) hours (extended tours) in any one day, for all time worked before the scheduled starting time and for all time worked after the scheduled finishing time and for all hours worked in excess of seventy-five (75) hours (normal tours) or seventy-eight(78) hours (extended tours) per pay period. Work performed on an employee's scheduled day of shall be paid at the rate of time and one-half (1-1/2x).

- 17.09 Netwithstanding the foregoing, overtime will not be paid for additional hours worked during a twenty-four (24) hour period either as a result of a Change in shift at the request of an employee or a changeover to Daylight Savings Time from Standard Time or vice versa or a matually agreed exchange of shifts by two employees. All time in these instances will be paid at straight time.
- 17.10 The Employer undertakes that every effort will be made to effect replacements of employees who are absent for any purpose immediately after the absence is made known to the Employer if replacement is required.
- 17.11 Employees who report for work for which they are scheduled or called *in*, but for whom no work is available at his/her regular job shall be paid four (4) hours time at his/her regular pay.
- 17.12 An employee requesting specific shifts on a permanent basis shall be granted such request when a vacancy occurs. Provided, however, that an employee may be moved from such a permanent shift to another shifts, for performance appraisals, in-service training or if such a move is considered necessary to improve her standard of care. The employee will be made aware of the reason they are required to change shift.

A full-time employee will not be scheduled to work on two (2) different shifts in any two (2) week period, unless agreed upon by the employee and Hospital, in writing.

All full-time and part-time employees will be given preference for shift scheduling on the basis of seniority.

Employees will indicate their scheduling preference as to days/evenings or days/nights.

Any employee who wishes to rotate all three (3) shifts must put her/his request in writing to the Hospital.

The Hospital will schedule par-time employees who rotate, to work no more than two (2) different shifts in any two (2) week period, unless agreed upon by the employee and Hospital, in writing,

n e shift preference referred to in this article is not a guarantee of a specific shift,

- 17.13 Four (4) days off will be scheduled in each two (2) week pay period.
- 17.14 A period of at least sixteen (16) consecutive hours shall be scheduled between regular hours of duty and twelve (12) hours between extended tours of duty. Failure to provide at least sixteen (16) hours between regular tours or twelve (12) hours between extended tours shall result in payment of time and one-half (1-1/2).
- 17,15 An employee will not be required to work more than five (5) consecutive days unless it is:
  - (i) at the employee's request, or
  - (ii) to accommodate a change of shift, or
  - (iii) such employee has requested weekend work.

Premium pay will be paid for all hours worked on the sixth and subsequent consecutive shifts.

#### 17.16 Consecutive Weekends Worked

- (a) The Hospital will schedule employees to work no more than one (1) weekend in two (2).
- (b) Definition of a weekend For the purposes of consecutive weekends worked, weekend tours will include the first shift Saturday known as the midnight shift and ending the last shift Sunday known as the afternoon shift.

For extended tours, weekend tours for this purpose will include the Day tour on Saturday and be inclusive of the Night tour on Sunday.

- (c) A full-time member of the bargaining unit having been scheduled for and having worked both the Saturday and the Sunday of their scheduled weekend will be paid premium time for any hours worked on the following weekend unless those hours are worked due to one of the exclusions listed below.
- (d) For part-time employees of the bargaining unit, the Hospital agrees to pay premium time for all hours worked on a weekend which follows a weekend where both the Saturday and Sunday were worked at straight time, on either a pre-scheduled or call-in basis unless those hours worked are due to one of the exclusions listed below.

#### (e) Exclusions:

A member of the bargaining Unit will not receive premium pay for a consecutive weekend worked if:

- i) such weekend has been worked by the employee to satisfy specific days off requested by such employee. All such requests must be presented in writing.
- ii) such employee has requested to work weekends only. This request to be in writing with a copy to the Union.
- iii) such weekend is worked as the result of an approved exchange of shifts with another employee, vacation, or leave of absence. All such requests must be presented in writing to the Manager and initialed by the parties.
- iv) It is understood and agreed that while part-time employees have a commitment to be scheduled to work at straight time at least one (1) weekend in two (2), them is no guarantee that they will be so scheduled.
- 17.17 In order to accommodate requests for two (2) weekends off with five (5) days vacation or scheduling for Christmas and New Year's holidays, the Hospital may schedule employees to work two (2) consecutive weekends, however, premium time for said consecutive weekends worked will be waived. It is understood that a third consecutive weekend worked would be paid at premium time. This will be done in a fair and equitable manner.

#### 17.18 Weekend Premium/Shift Premium

Shift Premium – Effective April 1, 2002, all employees in the bargaining unit who work shifts between 2300 hours and 0730 hours will be paid a night shift premium of one dollar thirty-five cents (\$1.35) per hour for hours worked and all employees in the bargaining unit who work shifts between 1500 hours and 2330 hours will be paid an evening shift premium of one dollar and ten cents (\$1.10) per hour for hours worked.

Weekend Shift Premium - Effective April 1, 2002, all employees in the bargaining unit will be paid a weekend shift premium of one dollar and forty-five cents (\$1.45) for all hours worked on the first shift Saturday, known as the midnight shift, and ending the last shift Sunday, known as the afternoon shift. If an employee is receiving premium pay under Article 17.16 with respect to consecutive weekends worked, she will not receive weekend perform under this provision.

#### 17.19 Stand-by

(a) An RPN/O.R. (full-time or part-time) who is required to remain available for duty on stand-by outside the regularly scheduled working hours shall receive stand-by pay in the amount of in the amount of two **dollars** and seventy-five cents (\$2.75) per hour (effective April 1, 2005), three dollars (\$3.00) per hour (effective April 1,2006) for the period of stand-by scheduled by the Hospital. It is understood that this amount will read three (\$3.00) when standing by for a holiday

recognized by this contract. The stand-by pay shall cease where the RPN/O.R. is called in to work.

- (b) An employee has completed her regularly scheduled tour and left the Hospital and is called in to work outside her regularly scheduled working hours, she shall receive time and one half her regular straight time hourly rate for all hours worked with a minimum guarantee of four (4) hours' pay at time and one-half her regular Straight time hourly rate except to the extent, that such four (4) hour period overlaps or extends into her regularly scheduled shift. In such a case, she will receive time and one-halfher regular straight time hourly rate for actual hours worked up to the commencement of her regular shift.
- (c) Taxi service will be paid for within the city limits and employees using their own cars will receive thirty cents (.30) per kilometer. Maximum mileage allowance per call-in is twenty-fived ollars (\$25.00).
- 17.20 Ambulance Escort

Where a Registered Practical Nurse is assigned to provide patient care for a patient in transit, the following provisions shall apply:

(a) Where the Registered Bractical Nrse performs such duties during her regular shift, she shall be paid her regular rate of pay.

Where the Registered Practical NISSE performs such duties outside her regular *shift* or on a day us she shall be paid the appropriate overtime rate.

- (b) The **Hspital** will not require a Registered Practical Nrse to return to regular duties at the Hospital without at least eight (8) hours of time off. Where such time offextends into her next regular scheduled shift, she will maintain her regular earnings for that shift.
- (c) In addition to the foregoing payment, actual hours spent in return travel shall be paid at straight time.
- (d) The Registered Practical Nurse shall be reinbursed for reasonable out of pocket expenses including room, board and return transportation and consideration will be given to any special circumstances not dealt with under the forgoing provisions. It is understood that the Registered Practical Narse shall return at the earliest opportunity.
- 17.21 (a) **RPN's** may be required, **as** part of their regular duties, to supervisor activities of students in accordance with the current College of Nurses of Ontario Accountability Standards for **RN's and RPN's Working with Students. RPN's will be informed in writing to** their responsibilities in relation to these students. Any information that is provided to the Hospital by the educational institution with respect to the skill level of the students will be made available to the **RPN's workload** with the RPN and the students. Upon request, the Hospital vill review the **RPN's workload** with the RPN and the student to facilitate successful completion of the assignment.

(b) RPN's are expected, as part of their regular duties, to provide guidance and advise to members of the health care team.

#### (c) Mentorship

RPN's may, from time to time, be assigned a formal mentorship role for a designated RPN. Mentorship is a formal supportive relationship between two (2) RPN's which results in the professional growth and development of an individual practitioner to maximize herms his elinical practice. The relationship is time limited and focused on goal achievement. Orientation to the organization or general functioning of the union does not constitute mentorship.

After consultation with the RPN being mentored, the Hospital will identify the experiences required to meet her or **his learning needs**, and will determine the duration of the **mentorship** assignment and expectations of the mentor.

The Hospital will provide, on a regular basis, all **RPN's** with an opportunity to indicate their interest in assuming a mentonhip role, through a mechanism determined by the local parties. The Hospital selects and assigns the mentor for a given mentoring relationship. At the request of any **RPN**, the Hospital will discuss with any unsuccessful applicant ways in which she or he may be successful for future opportunities.

The Hospital will review the mentor's workload with the mentor and the RPN being mentored to facilitate successful completion of the mentoring assignment.

The Hospital **will** pay the **RPN** for **this assigned** additional **responsibility a** premium of **sixty** cents **(60¢)** per hour, **in** addition to her or his regular salary and applicable premium **allowance**.

#### ARTICLE 18 - EXTENDED TOURS

- 18.01 Where the parties agree to the introduction of Extended Tours into any Unit, the program must acquire a seventy-fiveper cent (75%) in favor vote by secret ballot to implement the program. Extended tours may be discontinued in any Unit when,
  - (a) Fifty per cent (50%) plus one (1) of the employees in the Unit so indicate by secret ballot such votes, not be held more often than at six (6) month intervals, or
  - (b) The Hospital, because of:
    - i) adverse effects on patient care,
    - ii) inability to provide a workable staffing schedule,
    - iii) unreasonable financial **costs** states its intention to discontinue the extended tour.

- (c) Where it is determined that the extended tours are to be discontinued, affected employees shall  $b_{\alpha}$  given six (6) weeks notice before the schedules are so amended.
- 18.02 (a) Extended tours shall be eleven and one-quarter (11-1/4) consecutive hours in any twenty-four (24) hour period exclusive of a total of forty-five (45) minutes of unpaid meal time to include one thirty (30) minute unpaid meal break and one additional fifteen (15) minute unpaid break.
  - (b) The regular tours of *duty* of an employee shall be forty (40) extended tours over a twelve (12) week period.
  - (c) i) Schedules shall include no more than three (3) consecutive tours unless by mical agreement.
    - ii) Schedules shall provide for every other weekend off.

Any requests for change in (i) or (ii) above in **posted** time schedules **must** be submitted in **writing** and **co-signed** by the employee willing to exchange **days** off **a** tour of duty.

(d) The above scheduling requirements for both full and part-time employees will be waived during the *two* (2) pay periods encompassing *the* **Christmas** and New Year's Holidays of each year in order to facilitate the schedule of *three* (3) extended tours off in conjunction with either **Christmas** or **New Year's** Day. It is **further agreed that during** the above time periodscheduled consecutive tours will not be greater than three (3).

**All** provisions in Article 17 will apply to employees working extended tours unless expressly amended above.

#### **ARTICLE 19 - PAID HOLIDAYS**

19.01 The following paid holidays will be recognized by the Hospital:

New Year's Day (to be observed on January 1) Second Monday in February (or Heritage Day if proclaimed) Good Friday Victoria Day Second Monday in June Canada Day (to be observed on July 1) Civic Holiday Labour Day Thanksgiving Day Remembrance Day (to be observed on November 11) Christnas Day (to be observed on December 25) Boxing Day (to be observed on December 26)

19.02 (a) If a full-time employee is scheduled to work on a paid holiday and actually works, then she/he sha. be paid at the rate of time and one-half for work performed on such holiday in addition to the

#### employee's regular pay.

If requested prior to the holiday an employee may be paid at the rate of time and one-half for work performed on such holiday and in addition to have an alternative day off with pay at the regular rate (such day shall be given at the request of the employee, by the Hospital within thirty (30) days after the holiday or longer if agreed upon by the Hospital and the employee).

**Part-time** employees working on a holiday shall be paid time and one-half (1 ½) for all hours worked in addition to the Holiday pay to which they are entitled (as the part-time employees hours bear to full-time in the preceding thirteen (13) weeks).

(b) An employee required to work overtime on a paid holiday will receive two (2) times her normal hourly rate for all overtime hours worked.

Where an employee is required to work on a paid holiday, or on an overtime tour, or on a tour that is paid at the rate of time and one-half (1-1/2) her regular straight time hourly rate, and she is required to work additional hours following her full tour on that day (but not including hours on a subsequent regularly scheduled tour for such employee), she shall receive two (2) times her regular straight time hourly rate for such additional hours worked.

#### 19.03 Holiday Observed While on Vacation

If a paid holiday falls or is observed during an employee's vacation period, she Shall be granted an additional day vacation with pay for each holiday, in addition to her regular vacation time with pay. Such additional day will be given either on the Friday prior to or on the Saturday following the vacation week, the selection to be *made* by the Hospital having given consideration to the employee's requested preference, if any.

#### 19.04 Christmas or New Year's

When a Nrsing Unit or department is open continuously through Christmas and New Years, all employees in that service shall be entitled to take at least five (5) consecutive days off at either Christmas or New Years in accordance with their classifications eniority provided that the Department Heads or Unit Managers are satisfied that enough experienced personnel are retained to provide proper and adequate service in those classifications. The Hospital shall endeavour to schedule a time off at Christmas to include December 24, 25 and 26. The time off at New Years Shall include December 31 and January 1. Where it is possible to give both Christmas and New Years off, it will be according to Unit seniority. It is understood that full-time and part-time seniority will be integrated for this purpose.

Scheduling regulations will be relaxed during the 21-day period from mid-December tomid-January. Exact dates to be established annually at a CUPE/Management Meeting prior to posting the Christmas schedule.

#### ARTICLE 20 - VACATIONS

#### 20.01 Calculating Vacations

For the purpose of calculating vacations and eligibility, the vacation year shall be from May 1st of any year to April 30th of the following year.

20.02 **Exployees** within the bargaining unit who have completed less than one (1) year of seniority with the Hospital as of May 1st, but more than three (3) months, shall receive a vacation with pro rate pay on the basis of one and one-quarter (1-1/4) days of pay for each completed month as of May 1st but, in any event, such vacation pay shall not be in excess of the equivalent of three (3) weeks' pay.

#### 20.03 Vacation Entitlement

Employees within the **bargaining** unit will receive the following vacations with pay on completion of the following years of seniority:

One (1) year but less than five (5) years seniority Five (5) years but less than fifteen (15) years seniority Fifteen (15) years but less than twenty-three (23) years seniority Twenty-three (23) years seniority three(3) weeks

- four (4) weeks
- five (5) weeks
- six (6) weeks

#### Effective September 29, 2004

Five (5) weeks after fourteen (14) years seniority Six (6) weeks after twenty-two (22) years seniority

Effective September 29, 2005 Five (5) weeks after thirteen (13) years seniority

Five (5) supplementary days banked for years of thirty (30) and thirty-five (35) years of service. Every employee who has attained his/her  $30^{th}$  or  $35^{th}$  anniversary date as of the effective date of this provision shall be entitled to have the full five (5) days vacation banked and taken prior to the next vacation date. The additional vacation days will be credited in the "vacation year" the employee achieves her/his  $30^{th}$  and  $35^{th}$  years.

- 20.04 The calculation of vacation entitlement shall be made on *the* basis of seniority attained as of May 1st in each year but if an employee attains sufficient seniority to qualify for a four (4), five (5) or six (6) week vacation with pay between May 1 and September 30 in any year, she shall be considered as qualified on May 1 in that year.
- 20.05 Insofar as it is practical to do so having regard to the necessity of maintaining the efficient operation of the Hospital, employees shall be granted vacation periods requested in accordance with their seniority. During prime time, vacations shall be taken in blocks of three (3) weeks or less. Prime time is defined as the months of June, July, August (1st Saturday in June to 1st Friday before Labour Day in any year).

- .0.06 If an employee is absent because of an injury for which he or she is receiving Workers' Compensation, vacation credits shall continue to accrue for six menths from the date the accident occurred.
- 20.07 If an employee! is hospitalized for non-elective reasons or is known to be convalescing from non-elective surgery or from a serious illness or injury, confirmed by a medical certificate, which commenced or occurred on or before her last scheduled day of work immediately prior to the commencement of her vacation, her vacation days so affected will be rescheduled at a mutually agreeable time if the employee so desires. In arranging such alternative date, it is understood that the employee concerned cannot use her seniority to displace vacation time already allotted to an employee in the bargaining unit with less seniority.
- 20.08 Subject to staffing requirements vacations may be split. It is agreed that any period of vacation shall be not less than five (5) days at any one time, however, not more than five (5) days of an employee's annual vacation entitlement may be taken in single days for those employees with four (4) weeks entitlement or less or ten (10) single days for those employees with five (5) weeks entitlement or more.
- 20.09 Vacations are to be taken during the year in which an employee is entitled, however, vacations may not be paid out except in the following circumstances:
  - (a) Where an employee was absent for legitimate reasons and has accumulated vacation credits which ifcarried over would result in accumulated vacation credits in excess of the normal vacation entitlement for their years of senicrity, the excess would be paid out.
  - (b) Where a request has been granted to carry over a maximum of one week of vacation into the next vacation year for a special event or circumstances and such circumstances are changed, the vacation time may be paid out or the vacation time taken. It is understood that carry-over requests are granted or denied at the sole discretion of the Employer and the decision to take or to pay, in the event of cancellation, is that of the Employer.
  - (c) It is understood and agreed that vacation carry-over for the purposes of Subsection(b) cannot be used during prime vacation time nor used to displace vacation time of a more senior employee.
- 20.10 It is hereinafter agreed by the Hospital and the Union that the following guidelines will be used to plan, organize and schedule vacation requirements in the various nursing units of the Haspital.
  - (i) All employees will schedule their vacation to be taken within the vacation year. The Hospital shall post a list of all employees showing their vacation entitlement and senicrity. Any vacation that is not scheduled within the guidelines, will be considered on a first come, first serve basis,
  - (ii) Vacations will be granted on the basis of seniority.

Between March 1 and March 22 of each year, the Marager will meet and ask the employees, according to seniority for their vacation q u e s t Employees are required to make a decision within forty-eight (48) hours following the request by the Marager. A draft vacation schedule shall than be posted by April 5 of each year.

Only those employees who did not receive their initial request vacation time shall then be permitted to

submit new vacation requests. All requests shall be submitted prior to May 1.

A firal vacation schedule shall than be posted by May 8 of each year.

Any vacation requests submitted on or after May 1 of each year shall be granted on a first come first served basis.

20.11 Should an employee who has commenced his scheduled vacation and agrees upon request by the Hospital to return to perform work during the vacation period, the employee shall be paid at the rate of one and one-half(1-1/2) times her basic straight time rate for all hours so worked. To replace the originally scheduled days on which such work was performed, the employee will receive one (1) vacation lieu day without pay off for each day on which she has so worked, subject to Article 20.10.

#### ARTICLE 21 - LEAVE OF ABSENCE

- 21.01 Leave of absence without pay or other benefit may be granted by the Employer and any person who is absent with such permission shall not lose any of their seniority rights during such absence. An employee's request for leave of absence shall not be unreasonably withheld. Requests for leave of absence shall be made in writing two (2) weeks in advance of commencement, and shall specify the reason. The Employer shall respond within seven (7) calendar days. This provision for advance notice shall be waived in cases of emergency. It is understood this Article includes leaves for Board members of R.P.N.A.O. and/or College of NISSES.
- 21.02 During the period of absence, the employee shall not engage in gainful employment for any other person, firmor corporation. Failure to comply with this provision may result in disciplinary action being taken.
- 21.03 Vacation credits will not **accrue** during leave of absence without **pay**, except for leave of absence **on** Union business for two (2) months or less.

#### 21.04 (a) Pregnancy Leave

An employee who is pregnant and who has been employed for at least thirteen (13) weeks immediately preceding the estimated date of her delivery, shall be entitled to a pregnancy leave of up to seventeen (17) weeks inducation.

The employee shall give written notice at least two (2) weeks prior to the date upon which she intends to commence the pregnancy leave, and provide a certificate from a legally qualified medical practitioner stating the expected birth date. If special circumstances arise out of the pregnancy and it is not possible to meet the obligation for notice, such notice as referred to above must be provided within two (2) weeks of stopping work.

An employee may begin her pregnancy leave no earlier than seventeen (17) weeks before the expected birth date. The pregnancy leave continues for seventeen (17) weeks after it began. The employee may end the leave by giving at least four (4) weeks written notice of the day she intends to return.

An employee on pregnancy leave as provided under this Agreement who is in receipt of Unemployment Insurance pregnancy benefits pursuant to Section 20 of the Unemployment Insurance Act, shall apply for and be paid a SupplementalUnemployment Benefit. The benefit will be equivalent to the difference between ninety-three percent (93%) of her regular weekly earnings and the sum of her weekly Unemployment Insurance benefits and any other earnings. Such payment shall commence following completion of the two week Unemployment Insurance waiting period, and receipt by the Hspital of the employee's Unemployment Insurance cheque stub as proof that she is in receipt of Unemployment Insurance pregnancy benefits, and shall continue while the employee is in receipt of such benefits for a maximum period of fifteen (15) weeks. The employee's regular weekly earnings shall be determined by multiplying her regular hourly rate on her last day worked, prior to the commencement of the leave, times her normal weekly hours.

The employee does not have any vested right except to receive payments for the covered Unemployment period. The Plan provides that payments in respect of guaranteed annual remuneration or in respect of deferred remuneration or severance pay benefits are not reduced or increased by payments received under the Plan.

The **Hsgittal** may request an employee to commence pregnancy leave at such *time* as the **duties** of her **position** cannot reasonably be **performed** by a pregnant woman or the performance of non-performance of her work is materially affected by the pregnancy.

#### (b) Parental Leave

An employee who has been employed for *a*t least thirteen (13) weeks is eligible for parental leave, whether they become a parent **through the birth** of their child, through adoption, or if they are in, or enter into, a relationship of some permanence with a parent of a child, and they intend to treat the child as their own.

Such leave must commence within thirty-five (35) weeks of the day the child was born, or becomes into custody, care and control of the employee for the first time.

**Exercital** leave for an employee who has taken pregnancy leave must commence at the end of the pregnancy leave unless the child has not come into the care of the parent by that time. An employee must give at least two (2) weeks notice of the date that the parental leave is to begin. Where the child comes into the custody, care and control of the employee for the first time sooner than expected, the leave will begin on the day the employee stops working, and notice must be provided within two (2) weeks of stopping work.

**Perental** leave ends eighteen (18) weeks after it began or on an earlier day if the employee gives the **Hospital at least four (4) weeks** written **notice of** that day. In the case of adoption, the employee who is an adoptive parent may *request* the parental leave to be extended to twenty-four(24) weeks duration.

An employee **on** parental leave, **as** provided under **this** Agreement, who **has** applied for and is in receipt of Unemployment Insurance Parental Benefits, pursuant to Section 20 of the Unemployment Insurance Act, **shall** be paid **a** supplemental unemployment benefit. That benefit will be equivalent

to the difference between ninety-three percent (93%) of her regular weekly earnings and the sum of her weekly Unemployment Insurance Benefits and any other earnings.

Such payment shall commence following completion of the two (2) week Unemployment Insurance waiting period, and receipt by the Hospital of the employee's Unemployment Insurance cheque stub as proof that she is in receipt of Unemployment Insurance Parental Benefits, and shall continue while the employee is in receipt of such benefits for a maximum period of ten (10) weeks.

The employee's regular weekly earnings shall be determined by multiplying her regular hourly rate on her last day worked, prior to the commencement of the leave, times her normal weekly hours.

The employee does not have any vested right except to receive payments for the covered unemployment period. The Plan provides that payments in respect of guaranteed annual remuneration or in respect of deferred remuneration or severance pay benefits are not reduced or increased by payments received under the Plan.

- (c) Where an employee has given written notice to begin either a pregnancy or parental leave, that notice may be changed to an earlier or later date by the giving of at least two (2) weeks notice. Where notice to end a leave has been given, that notice may be changed to either an earlier or later date if the employee gives at least four (4) weeks notice.
- (d) **Employees** will continue to be enrolled in all pension and benefit plans included in Article 22 of this Agreement unless the employee gives the Hospital written notice that the employee does not intend to pay the employee's contribution, if any, to such benefit plans. The Hospital will continue to contribute its **share** of any **premiums** for such benefits while the employee continues absence on pregnancy or parental leave, unless the employee gives written notice that they do not intend to pay their contribution, if any.

Employees who choose to pay their partice, if any, of the premium for such benefit plans may make such arrangements with the Hospital as are mutually satisfactory, but failing such arrangements, it would be expected that the employee would make such payments by post dated cheques.

- (e) The employee *shall* be re-instated when the leave ends to the position the employee **nest** recently held, if it still **exists**, or to a comparable position, if it does not.
- (f) It is understood that during pregnancy leave or parental/adoption leave, seniority shall continue to accrue. Credit for service for the purpose of vacation entitlements shall be accumulated, however, sick leave credits for part-time employees will not accrue during such period and vacation pay would be proportional to hours worked in the vacation year.

#### 21.06 Bereavement Leave

An employee who notifies the Hospital as soon as possible following a bereavement *shall* be granted *three* (3) consecutive working days off without loss of her/his regular pay for her/his scheduled hours, in conjunction with the day of the funeral of a member of her/his immediate family. "Immediate family" means spouse, child, parent, grandparent, grandparent of spouse, brother, sister, mother-in-law, father-in-

law, grandchild, brother.in.law, sister-in-law, son-in-law, daughter-in-law, step-parents, step-children, and legal guardian. One (1) day of leave shall be granted for aunts, uncles, nieces and nephews. Spouse for the purposes of bereavement will include partners of the same sex.

Where an employee **does** not qualify under the above **noted conditions**, the Hospital may nonetheless grant **a** paid bereavement leave. The Hospital, in its discretion, may **extend** such leave with or without **pay**.

When an employee's scheduled vacation is interrupted due to bereavement, the employee shall be entitled to bereavement leave in accordance with Article 21.06.

The portion of the employee's vacation which is deemed to be bereavement leave under the above provisions will not be counted *against* the employee's vacation credits,

The Employee shall reschedule such vacation at **a** time mutually agreeable to **both the** employee and **the** Hospital. The employee **shall** not reschedule vacation, which shall **result in** the displacement of another employee.

#### 21.07 Union Leave

- **Upon** application by the **Union**, in writing, the Hospital shall grant leave of absence, without pay, to (a) an employee elected or appointed to full-time Union office. It is understood that no more than one (1) employee in the bargaining **Unit** may be on such leave of absence at the same *time*. Such leave shall be for a period of one (1) calendar year from the date of appointment unless extended for a further specific period by agreement of the parties. Seniority shall accumulate for employees during such leave on the basis of what her/his normal regular hours of work would have been. Service shall accumulate for employees during such leave to a maximum provided, if any, under the provisions of the collective agreement. It will become the responsibility of the employee for full payment of the premium of any of the following benefits which they elect to participate during such leave: semi-private, *drug*, dental and vision. It is **understood** that no other benefits unless mutually agreed are available during such leave. The employee shall notify the Hospital of his/her intention to return to work as soon as possible, but no later than six (6) weeks prior to the date of such return. The employee shall be returned to his/her former duties on the same shift in the same department and at the appropriate rate of pay, subject to any changes which would have occurred had the employee not been on leave. The Hospital **may** fill the vacancy resulting **from** such leave on a temporary basis.
- (b) Union business shall be considered good cause for leave of absence without pay or other benefit, and an employee elected or selected to attend conventions, seminars, educational classes or other Union business shall be granted leave of absence.

Leave of absence for Union business **shall** be applied for in writing by the employee to his/her Department Head. When possible, such request shall be submitted at least **two (2) weeks** prior to the contemplated commencement of the leave of absence and the application shall clearly **state the** length of **time** he/she shall be **away from** his/her work **and** *the* purpose of the leave.

The Employer agrees to maintain the normal wages and benefits during absences for Union

business. The **Hispital** will invoice the **Union**, not less than every six (6) months, for the employee's wages and benefits.

#### 21.08 Jury Duty

Employees who are called to serve as jurors or subpoenaed as witnesses in criminal or civil courts, shall be granted leave of absence for such purpose without loss of any-privileges. Normal pay will continue to be issued on the usual pay dates. At the conclusion of his duty, the employee shall obtain a certificate from the Court showing the period of his jury or witness service and shall deposit this certificate together with the full amount of the compensation, but not including travelling allowance, with the Hospital Business Office.

#### 21.09 (a) Leave for Board of Directors, Education Committee

The Hospital will, subject to the operational requirements, grant leave of absence without pay or benefits to an employee elected to Board Committees, example, The College of Nurses of Ontario, or Registered Practical Nurses Association of Ontario, allowing adequate time to perform their functions as Board members. Membership on a Registered Practical Nurse related educational committee at the University or College level will also be considered on the above basis. An employee shall send a written request two (2) weeks in advance of the commencement of such leave of absence. Seniority and service shall accumulate for full-time and part-time employees during such leave.

#### (b) Education Leave

If required by the Hospital, an employee shall be entitled to leave of absence with pay and with full credit for service and seniority and benefits to take courses and to write examinations to upgrade his or her employment qualifications.

Where employees are required by the Hospital to take courses to upgrade or acquire new employment qualifications, the Hospital *shall* pay the full costs associated with the courses.

Subject to operational requirements, the Hospital will make every reasonable effort to grant requests for necessary changes to an employe's schedule to enable attendance at a recognized upgrading course or seminar related to employment with the Hospital.

(c) Both the Hospital and the Union recognize their joint responsibility and commitment to provide, and to participate *in*, in-service education. The Union supports the principle of its members' responsibility for their own professional development and the Hospital will endeavour to provide programs related to the requirements of the Hospital. Available programs will be publicized, and the Hospital will endeavour to provide nurses with opportunities to attend such programs during their regularly scheduled working hours.

When an employee is on duty and authorized to attend any in-service program within the Hospital and during regularly scheduled working hours, she shall suffer no loss of regular pay, When an employee is elected or appointed to a Hospital Committee, during his/her regularly scheduled

working hours, she/he will suffer no loss of regular pay. If the meeting **connence** prior to her tour of duty or extends beyond her tour of duty, she/he shall be paid at straight time. Such hours to be submitted in writing to the Department Head by the employee.

The delegation of added nursing skills and sanctioned medical acts (special procedures) to nurses shall be in accordance with guidelines established by the College of NIRSES from time to time and any approved Hospital policy related thereto.

#### 21.10 Pre-Paid Leave Plan

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Effective April 1, 2001, the Hospital agrees to introduce a pre-paid leave program, funded solely by the employee subject to the following terms and conditions:

- (a) The plan is available to employees wishing to spread four (4) years' salary over a five (5) year period, in accordance with Part LXVIII of the Income Tax Regulations, Section 6801, to enable them to take a one (1) year leave of absence following the four (4) years of salary deferral.
- (b) The employee must make written application to the Hospital at least six (6) months prior to the intended commencement date of the program (i.e. the salary deferral postion), stating the intended purpose of the leave.
- (c) The number of employees that may be absent at any one time shall be determined between the local parties. The year for purposes of the program shall **be** September 1 of one year to August 31 the following year or such other twelve (12) month period as may be agreed upon by the employee, the local Union and the Hospital.
- (d) where there are more applications than spaces allotted, seniority shall govern.
- (e) During the four (4) year of salary deferral, twenty percent (20%) of the employee's gross annual earnings will be deducted and held for the employee and will not be accessible to the employee until the year of the leave or upon withdrawal from the plan.
- (f) The manner in which the deferred salary is held shall be at the discretion of the Hospital.
- (g) All deferred salary, plus accrued interest, if any, shall be paid to the employee at the commencement of the leave or in accordance with such other payment schedule as may be agreed upon between the Hospital and the employee.
- (h) All benefits shall be kept whole during the four (4) years of salary deferral. During the year of the leave, seniority will accumulate. Service for the purpose of vacation and salary progression and other benefits will be retained but will not accumulate during the period of leave. The employee shall become responsible for the full payment of premiums for any health and welfare benefits in which the employee is participating. Contributions to the Hospitals of Ontario Pension Plan will be in accordance with the Plan. The employee will not be eligible to participate in the disability income plan during the year of the leave.

(i) An employee may withdraw from the plan at any **time** during the deferral portion provided thus (3) months notice is given to the Hospital. Deferral *salary*, plus accrued interest, if **any**, **will be** returned to the employee within a reasonable **period** of time.

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- (j) If the employee terminates employment, the deferred salary held by the Hospital plusaccrued interest, if any, will be returned to the employee within a reasonable period of time. In case of the employee's death, the funds will be paid to the employee's estate.
- (k) The Hospital will endeavour to find a temporary replacement for the employee as far in advance as practicable. If the Hospital is unable to find a suitable replacement, it may postpone the leave The Hospital will give the employee as much notice as is reasonably possible. The employee will have the option of remaining in the Plan and rearranging the leave at a mutually agreeable time or of withdrawing from the Plan and having the deferred salary, plus accrued interest, if any paid out to the employee within a reasonable period of time,
- (1) The employee will be reinstated to his or her former position unless the position has been discontinued, in which case the employee shall be given a comparable job.
- (m) Final approval for entry into the pre-paid leave program will be subject to the employee entering into a formal agreement with the Hospital in order to authorize the Hospital to make the appropriate deductions from the employee's pay. Such agreement will include:
  - (i) A statement that the employee is entering the propaid leave program in accordance w this Article of the collective agreement.
  - (ii) The period of salary deferral and the period for which the leave is requested.
  - (iii) The manner in which the deferred salary is to be held.

This letter of application from the employee to the Hospital to enter the prepaid leave program will be appended to and form part of the written agreement.

#### ARTICLE 22- HEALTH BENEFITS

Any benefit plans as provided herein shall remain in full force for the duration of the Collective Agreement.

22.01 The Hospital will assume the responsibility of paying One Hindred Per Cent (100%) of the premium cost of the Ontario Health Insurance Plan for full-time employees in the bargaining unit.

#### 22.02 Group Life Insurance

The Hospital will assume the responsibility of paying One HIRCHEEL Per Cent (100%) of the premium cost of the Manulife Group Life Insurance Plan for full-time employees in the bargaining unit to a maximum of two (2) times the employee's annual salary calculated to the nearest Five HIRCHEEL Dollars (\$500.00).

# 2.03 Drug Plan

- (a) The Hospital will provide full-time employees in the bargaining Unit with the Two Dollars Fifty Cents (\$2.50)Manulife Co-Pay Drug Prescription Plan (or equivalent) which has no deductible but which charges \$2.50 for each prescription filled and the Hospital will pay One Hindred Per Cent (100%) of the premium charged therefore. Such Plan will include "Mandatory Drug Selection".
- (b) The Hospital agrees to contribute 100% of the billed premium towards coverage of eligible fulltime employees in the active employ of the Hospital under the existing Manulife Extended Health are Brefits Plan or comparable coverage with mother carrier.

# 22.04 Dental Plan

The Hospital will provide full-time employees in the bargaining unit with coverage under the Manulife Dental Plan (or equivalent), and will pay seventy-five Per Cent (75%) of the premium therefore, based upon the current O.D.A. tariff in effect from time to time during the term of this Agreement. Such plan provides for check-ups not more frequently than every nine (9)months, Effective upon ratification, add Blue Cross rider #2 (or equivalent) complete and partial dentures and add Blue Cross rider #4 (or equivalent) crowns, bridgework and repairs to same at 50% co-insurance, each of the above with a \$1000 lifetimemaximumper family member.

# 22.05 Vision Care Plan

The Hospital will provide to full-time employees a Vision Care Plan with a maximum coverage of two hundred dollars (\$200.00) over a period of twenty-four (24) months with the Hospital paying 100% of the premium charged therefore. Effective September 1, 2005, the Vision Care Plan will have a maximum coverage of two hundred dollars (\$200.00) every 24 months plus bi-annual eye exam.

# 22.06 Audio Plan

The Hospital will provide to full-time employees a hearing aid program based on the Manulife Audio Plan, One Hirdred Per Cent (100%) Hospital paid, \$1,000.00 lifetime maximum effective April 1, 2000.

# 22.07 Pension Plan

It is **Set that** full-time employees will participate **and** part-time employees **may** participate in **the Hospital'sof Ontario** Pension **Plan**. It is **agreed that** enrollment in such pension plan **will** be **in accordance** with **the** requirements of **such** Plan.

# 22.08 Premiums Paid During Illness or Injury

- (a) The Hospital agrees to continue to pay said premiums on behalf of all employees who are absent because of illness or injury for the balance of the month in which said illness or injury occurs and for the month following or for a period of absence covered by sick days, whichever is greater.
- (b) Employees who are absent due to illness or injury compensable under the Workers' Compensation

Board shall be considered as being on leave of absence without pay. However, the Hspital shall pay the premiums as stated in Article 22 for the first twelve (12) months of such compensable illness or injury provided the employee pays their portion, if any. The Hospital will notify an employee in writing as to what arrangements are necessary to allow the employee to continue to pay premiums after the time periods specified.

# 22.09 Change of Carrier

It is agreed that the **Hsgital** can change the carrier of any plan, provided that there is no reduction in benefits and provided that the Hospital gives the Union not less than Sixty (60) days notice of such change, furnishes the Union with full particulars of the plan to be substituted and if requested to do so, meets with the Union Representatives to discuss and explain the change proposed.

- 22.10 The Union acknowledges that the employer has agreed for the term of this Agreement to absorb the additional costs due to increased premiums required to maintain the current level of Health Care Benefit Plans.
- 22.11 The Hospital will provide equivalent coverage to all employees who retire early and have not yet reached age 65 and who are in receipt of the Hospital's pension plan benefits on the same basis as is provided to active employees for semi-private, extended health care and dental benefits. The Hospital will contribute the same portion towards the billed premiums of these Benefit Plans as is currently contributed by the Hospital to the billed premiums of active employees.

# ARTICLE 23 - SICK LEAVE

# 23.01 Sick Leave Defined

The Parties recognize that unavoidable absences due to illness or injury not compensable under the Workplace Safety Insurance Board may occur and therefore here set out the following provisions which are understood to provide benefits subject to the terms and conditions contained therein.

- 23.02 (a) Absence due to illness or injury, compensable by the Workplace Safety Insurance Board, shall not be charged against sick leave credits or entitlements.
  - (b) A full-time employee who is absent from work as a result of an illness or injury sustained at work and who has been awaiting approval of a claim from Workers' Compensation for a period lorger than one complete pay period may apply to the Hospital for payment equivalent to the lesser of the benefit she would receive from Workers' Compensation if her claim was approved, or the benefit to which she would be entitled under the short term sick portion of the disability income plan (HOODIP or equivalent plan). Payment will be provided only if the Mi-th e employee provides evidence of disability satisfactory to the Hospital and a written undertaking satisfactory to the Hospital that any payments will be refunded to the Hospital following final determination of the claim by Workplace Safety Insurance Board. If the claim for Workers' Compensation is not approved, the monies paid as an advance will be applied towards the benefits to which the full-time employee would be entitled under the short term portion of the disability income plan. Any payment under this provision will continue for a maximum of fifteen (15) weeks.

- (c) A part-time employee who is absent from work as a result of an illness or injury sustained at work and who has been awaiting approval of a claim from Workplace Safety InsuranceBoard may apply to the Hospital for payment of the benefit to which he/she would be entitled under Article 23.07 -Accumulative Sick Leave. Payments will be provided only if the part-time employee proves evidence of disability satisfactory to the Hospital and a written undertaking satisfactory to the Hospital that any payment will be refunded to the Hospital following final determination of the claim by the WSIB and the Hospital will credit and return to the part-time employee's sick leave bank the number of days represented by such payment. If the claim for WSIB is not approved, a part-time employee may utilize accumulated sick leave credits if eligible and available.
- 23.03 In order to provide adequate staffing in all departments, based on work to be performed, it is a condition of employment to observe the following rules and regulations with respect to absence from scheduled work time:
  - (a) Employees who report sick must notify their Manager at least one and one-half (1-1/2) hours on the day shift and four hours on the evening or night shifts prior to reporting time if reasonably possible. Employees of other departments are to call in accordance with departmental policy.
  - (b) When reporting to the immediate supervisor that she will be absent because of illness an employee should, whenever possible, indicate the expected date and time of return to work. If impossible to advise when they would be available for work, then the rotification requirements of (a) above should be performed each scheduled shift. When the date and the time of return to work is definite, an employee must report this information to their immediate supervisor. This information is to be provided a minimum of one day in advance where greater notice is not possible.
- 23.04 The employee will submit a medical certificate for any illness greater than three (3) consecutive days. The medical certificate will be submitted to the Occupational Health Office as the case may be or in their absence a delegate. Further, if the medical certificate required is not produced upon return to work, the Employer will not be required to pay the employee his or her wages for the time away from work. However, such medical certificate satisfactory to the Hospital may be required at any time where a pattern of absence or other indication of attendance abuse arise. If a medical certificate is required by the Hospital for less than three (3) days, the Hospital will be required to pay for the medical certificate.
- 23.05 An employee who terminates his employment with the Employer and has received payment in lieu of accumulated sick leave credits shall not be entitled to receive over an aggregate of fifty per cent (50%) for any such credits should he be rehired and again terminates his employment.
- 23.06 The short-term sick leave plan shall be registered with the Unemployment Insurance Commission (U.I.C.). The employee's share of the employer's unemployment insurance premium reduction will be retained by the Hospital towards offsetting the cost of benefits contained in this Agreement.

# 23.07 Accumulative Sick Leave - Part-Time

sick leave privileges for part-time employees will be as follows:

- (a) Prorated as part-time hours bear to full-time, a part-time employee shall:
  - (i) At the commencement of the fourth north of continuous employment shall be credited with up to three (3) days sick leave with pay.
  - (ii) Thereafter such employee shall be credited with up to one (1) day's sick leave with pay for each additional month of continuous employment until completion of one (1) year of continuous employment.
  - (iii) After completing one (1) year of continuous employment, an employee shall be credited with up to one and one-half (1-1/2) days of sick leave with pay for each additional month.
- (b) At the end of each year of continuous employment, the unused portion of an employee's sick leave for that year shall accumulate, the maximum accumulation in any one year W i g eighteen (1 8) days of sick leave and the maximum total accumulation for any one employee being one hundred fifty (150) days of sick leave.
- (c) It is agreed that any accumulated sick leave credits due to an employee prior to the execution of this Agreement shall be continued to be allowed and recognized in computing the maximum accumulation of one hundred and fifty (150) days.
- (d) Absence due to illness or injury, compensable by the Workers' Compensation board, shall not be charged against sick leave credits or entitlements.
- (e) Absence due to illness in any year shall be charged to the accumulated sick leave reserve credited to the employee concerned on *the* basis of one (1) sick leave credit for each sick day with pay until credits are used up. As credits are used up they may again accumulate to the maximum.
- (f) A part-time employee will not lose any accrued sick leave days in their sick bank when they transfer to full-time but will be subject to Article 23.08.
  Such transferred employee will be allowed to utilize sick days accrued as part-time to top up HOODIP benefits available as full-time.
- (g) A full-time employee who transfers to part-time will no longer be covered under H.O.O.D.I.P. but will commence accumulatingsick leave *credits* in accordance with this Article. In addition, if the employee had a **frozen** sick leave bank under Article 23.08 (i) they would be entitled to draw upon that bank if necessary.
- (h) A part-time employee's sick leave credits accumulated prior to December 12th, 1986 will be "red-circled" and will not be used until sick leave subsequently accumulated has been exhausted. Upon termination of employment, part-time employees shall be paid a cash settlement based on the wage rate at the date of Severance equal to their unused portion of sick leave credits accumulated prior to December 12th, 1986 up to a maximum of sixty (60) days of sick leave and, in addition, an amount equal to their unused portion of sick leave credits accumulated from and after December 12th, 1986 [subject to Article 23.07 (c)] up to a maximum of seventy-five (75) days based on the following pay-out formula:

2 years seniority	25%	4 years seniority	40%
3 years seniority	33%	5 years seniority	50%

Such amounts are to be paid in full and complete settlement of any unused sick leave to an employee's credit on date of termination except in the following cases:

- (i) If the employee is **discharged by the** Hospital for **just cause** and such employee **haspot been** reinstated **through the** Grievance Procedure, or
- (ii) If the employee leaves the employ of the **Hapital** without giving two (2) weeks notice in writing, or
- (iii) If an employee has not completed two(2) continuous years of employment with the Hospital.

### 23.08 Sickness Insurance (H.O.O.D.I.P. or Equivalent) - Full-Time

(a) The Hospital vvill assume total responsibility for providing and funding a short-term sick leave plan equivalent to that described in the August, 1992 booklet (Part "A") Hospital of Ontario Disability Income Plan brochure.

The Hospital will pay 75% of the billed **premium** towards coverage of full-time eligible employees under the long-term disability portion of the plan as described in the August, 1992 booklet (Part "B"). The employee will pay the balance of the billed premium through payroll deduction. For the purpose of transfer to the short-term portion of the disability program, employees on the payroll as of the effective date of the transfer with three (3) months or more of service shall be deemed to have three (3) months of service. For the purpose of transfer to the long-term portion of the disability program, employees on the active payroll as of the effective date of the transfer with one (1) year or more of service shall be deemed to have one (1) year of service.

- (b) Effective the date of transfer, the existing sick leave plan shall be terminated and any provisions relating to the plan shall be null and void under this Collective Agreement except as to those provisions relating to pay out of unused sick leave benefits which are specifically dealt with hereinafter.
- (c) Existing sick leave credits for each employee shall be converted to a sick leave bank to the credit of the employee. The sick leave bank shall contain the unused sick leave days to the credit of the employee on the effective date of the transfer to the Plan set out in Article 23, 11 (a). The ''sick leave bank'' shall be utilized to
  - (i) supplement payment for *sick* leave days under the **new** plan which would **otherwise** be at less than full wages, and;
  - (ii) pay out shall be made on the termination of employment, or in the case of death, to the employee's estate. The amount of the pay out shall be **a** cash settlement based on the

employee's salary rate in effect on the date of termination for the unused sick credits to a maximum provided under the sick leave plan in which she participated as of the date of this Agreement;

- (iii) An employee who, as of the date of this agreement, has accumulated sick leave credits and is prevented from working for the Hospital on account of an occupational illness or accident -that is recognized by The Workers' Conpensation Board as compensable within the meaning of The Workers' Conpensation Act, the Hospital, on application from the employee, will supplement the award made by The Workers' Compensation Board for loss of wages to the employee by such amount that the award of the Workers' Compensation Board for loss of wages, together with the supplementation of the Hospital, will equal one hundred per cent (100%) of the employee's ret earnings to the limit of the employee's accumulated sick leave credits
- (d) When an employee has completed any portion of her regularly scheduled tour prior to going on sick leave benefits or Workers' Compensation benefits, she shall be paid for the balance of the tour at her regular straight time hourly rate.
- (e) The Hospital further agrees to pay employees an amount equal to any loss of benefits under HOODIP for the first two days of the fourth and subsequent period of absence in any calendar year,
- (f) The Hospital will notify each employee of the amount of unused sick leave in her bank annually during the month of April.
- (g) Any dispute which may arise concerning an employee's **ertitlement** to long-term disability benefits, and which is **not** covered by the appeal mechanism provided for under the policy of insurance, may be the subject of grievance and arbitration under the provisions of this Agreement.
- (h) A copy of *the* current HOODIP text or where applicable the master policy of HOODIP or equivalent, shall be provided to the Union.
- (i) For full-time employees who vere previously covered by the Collective Agreement between Windsor Regional Hospital and C.U.P.E. 1132 at the Western Campus, who had sick leave credits accumulated prior to December 12, 1986 will be red circled and will not be used until sick leave subsequently accumulated has been exhausted. Upon termination of employment, full-time employees shall be paid a cash settlement based on the wage rate effective the date of termination, equal to their unused portion of sick leave credits accumulated prior to December 12, 1986 to a maximum of sixty (60) days. In addition, ail other sick leave credits accumulated up to a maximum of one hundred fifty (150) days shall be paid out upon termination based on the following pay out formula and at the wage rate effective the date of termination to a maximum of 75 days.

2 years seniority - 25%	4 years seniority - 40%
3 years seniority - 33%	5 years seniority - 50%

Such amounts are to be paid in full and complete settlement of any unused sick leave to an employee's credit on date of termination except in the following cases:

- (i) If the employee is discharged by the Hospital for just cause and such employee has not been reinstated through the Grievance Procedure, or
- (ii) If the employee leaves the employ of the Hospital without giving two (2) weeks notice in writing, or
- (iii) If an employee has not completed two (2) continuous years of employment with the Hospital.

# (i) Medical and Dental Appointments

It is understood and agreed that full-time employees will make every reasonable effort to schedule medical and dental appointments at *times when they* are otherwise not scheduled for work. When this is not possible, employees vvill schedule such appointments in a manner such as to minimize the disruption to their normal work schedule and provide reasonable notice to the Employer. The Hospital will allow such necessary time off to be considered sick leave.

## (k) Injury Pay

If an employee is **injured** on the job and **his/her** supervisor excuses **him/her** from further duty for the balance of the shift, the employee's regular rate of pay shall continue of the balance of that shift and there shall be no deduction from sick leave or other credits.

### ARTICLE 24 - PART-TIME EMPLOYEES

24.01 part-time employees shall be paid the same proportion of a full-time employee's wage rate! as set out in the appropriate schedules to this Agreement as the part-time employee's time worked in a pay period bears to full-time and part-time employees shall also be entitled to the same shift premiumas full-time employees and to the same proportion of Paid Holiday, Vacation benefits as their hours worked bear to full-time.

Part-time employees shall be entitled to participate in health care benefits by paying a portion of the premiums based on the ratio of hours worked as compared to full-timehours averaged over a six (6) month period. It is acknowledged and agreed that part-time employees are eligible to participate in the Hospitals of Ontario Pension Plan but not in the Group Life Insurance plan.

# ARTICLE 25 - WAGES

- 25.01 Attached hereto is Schedule "A" showing the classifications and wage rates of the employees covered by this Agreement. It is mutually agreed that the said schedule and the contents thereof shall constitute a part of this Agreement.
- 25.02 (a) The job classification mentioned in Schedule "A" shall not be changed for the purposes of evading payment of *the* proper wage schedule. In establishing the minimum wage rate for all new employees, the Employer agrees that wages now being paid for the classifications of *this* Agreement shall continue *to* be paid as provided herein.

- (b) The regular pay day shall be every second Thursday, during the term of this Agreement, Pay will be deposited directly into an employee's preferred bank where possible, with an itemized statement of wages and deductions.
- (c) In the event an error has been made on an employee's pay, resulting in an employee losing one day's pay or more, this adjustment will be issued to such employee on the Morday following the regular pay day as long as the employee brings the error to the attention of their Department Head before 4:00 p.m. on the Thursday.

## ARTICLE 26 - REGISTERED PRACTICAL NURSE QUALIFICATION

26.01 A Registered Practical Nrse shall be one who is currently Registered with the Ontario College of Nurses and is employed as an R.P.N. A Registered Practical Nrse is required to present to his/her Unit Manager by the 15th of February of each year his/her currently registration certificate.

## ARTICLE 27 - UNIFORMS

27.01 If an employee's uniform is *damaged* or destroyed in the course of his/her duties as an employee of the Employer, the Employer agrees to repair or replace such uniform at its expense. If the uniform is replaced, such replacement shall be with a uniform of average or medium grade.

### **ARTICLE 28 - UNION NOTICES**

- 28.01 The Hospital agrees to provide two (2) bulletin boards at each Campus at mutually satisfactory locations for posting notices of Union activity. Such notices shall not be removed by unauthorized personnel
- 28.02 Such notices shall be submitted by the Chief Steward to the Department of Employee Relations for approval. There shall be no distribution or posting by employees of pamphlets, advertising, or political matter, cards, notices, or any other literature on the Hospital's property except as herein provided.

### ARTICLE 29 - JOB CLASSIFICATION

29.01 When a new classification (which is covered by the terms of this collective agreement) is established by the Hospital, the Hospital shall determine the rate of pay for such new classification and notify the local Union of the same. If the local Union challenges the rate, it shall have the right to request a meeting with the Hospital to endeavour to negotiate a mutually satisfactory rate. Such request will be made within ten (10) days after the receipt of notice from the Hospital of such new occupational classification and rate. Any change mutually agreed to resulting from such meeting shall be retroactive to the date that notice of the new rate was given by the Hospital. If the parties are unable to agree, the dispute concerning the new rate may be submitted to arbitration as provided in the Agreement within fifteen (15) days of such meeting. The decision of the Board of Arbitration (or arbitratoras the case may be) shall be based on the relationship established by comparison with the rates for other classifications in the bargaining unit having regard to the requirements of such classifications.

When the Hospital makes a substantial (substantial change to be defined as a change in skill, knowledge

and/or complexity level sufficient enough to have a potential impact on the proper classification of the job in question) change in the job content of an existing classification which in reality causes such classification to become a new classification, the Hapital agrees to meet with the Union, if requested, to permit the Union to make representation with respect to the appropriate rate of pay.

If the matter is not resolved following the meeting with the Unicn, the matter may be referred to Arbitration as provided in the Agreement within fifteen (15) days of such meeting. The decision of the Board of Arbitration (or arbitrator as the case may be) shall be based on the relationship established by comparison with the rates for other classifications in the bargaining unit having regard to the requirements of such classifications.

The parties further agree that any change mutually agreed to or awarded as a result of the arbitration shall be retroactive only to the date that the Union raised the issue with the Hospital.

Notwithstanding the foregoing, if as a result of compensable illness or injury covered by W.C.B. an employee is unable to carry out the regular functions of his/her position, the Hospital may, subject to its operational requirements, establish a special classification and salary in an endeavour to provide the employee with an opportunity of continued employment. This provision shall not be construed as a guarantee that such special classification(s) will be made available or continued.

29.02 The Hospital shall provide the Union with job descriptions for active job classifications.

# RTICLE 30 - GENERAL

30.01 Whenever the singular or masculine is used throughout this Agreement, they shall be construed as meaning plural or feminine or neuter gender where the context, or the parties hereto so require.

## 30.02 In-Service Program

- (a) Employees recalled from lay-off after one (1) year or an employee transferred on a permanent basis may be provided any orientation determined necessary by the Hospital. A request by such an employee for orientation shall not be unreasonably denied.
- (b) R.P.N.'s may be required, as part of their regular duties, to supervise the activities of students and vill be informed in writing of their responsibilities in relation to these students. Any information that is provided to the Hospital by the educational institution with respect to the skill level of the student will be made available to R.P.N.'s recruited to supervise the students.
- (c) The Hospital undertakes to notify the **Union** in advance, so far as practical, of any technological changes which the Hospital has decided to introduce which will significantly change the status of the employees within the bargaining unit.

The Hospital agrees to discuss with the Union the effect of such technological change on the employment status of the employees and to consider practical ways and means of minimizing the adverse effect, if any, on the employees concerned.

- (d) Where computers are introduced into the workplace, and employees are required to utilize those computers in the course of their duties, the Hospital agrees that necessary computer training will be provided at no cost to the employees involved.
- 30.03 A copy of any completed evaluations which is to be placed in an employee's file shall be first reviewed with the employee. The employee shall initial such evaluation as having been read and shall have the 'opportunity to add her/his views to such evaluation prior to it being placed in her/his file. It is understood that such evaluations, do not constitute disciplinary action by the Hospital against the employee.
- 30.04 Each employee shall have reasonable access to her/his Personnel file for the purpose of reviewing their contents in the presence of a Human Resources staff member. A copy of the evaluations will be provided to the employee at her/his quest. An employee if he/she desires may have representation from the Union while reviewing his/her personnel file.

# 30.05 Accident Prevention - H\_

- (a) The Hospital and the Union agree that they mutually desire to maintain standards of safety and health in the Hospital in order to prevent accidents, injury and illness.
- (b) Recognizing its responsibilities under the applicable legislation, the Hospital agrees to accept as a member of its Accident Prevention Health and Safety Committee (s), one (1) representative and one (1) alternate (per committee), selected or appointed by the Union from among the bargaining unit employees.
- (c) Such Committee(s) shall identify potential dangers and hazards, institute means of improving health and safety programs and recommend actions to be taken to improve conditions related to safety and health.
- (d) The Hospital agrees to cooperate reasonably in providing necessary information to enable the **Committee(s)** to fulfill its functions. In addition, the Hospital will provide the **Committee(s)** with reasonable access to all accident reports, health and safety records and any other pertinent information in its possession.
- (e) **Meetings shall** be held every second month or more frequently at the call of the **Chair**, if required. The Committee(s) shall **maintain minutes** of all meetings **and** make **the** same available for **review**.
- (f) Any representative(s) appointed or selected in accordance with (b) hereof, shall serve for a term of at least one (1) calendar year from the date of appointment. Time off for such representative(s) to attend meetings of the Accident Prevention Health & Safety Committee(s) in accordance with the foregoing, shall be granted.
- (g) The Union agrees to endeavor to obtain the full cooperation of its membership in the observation of all safety rules and practices.
- (h) All time spent by a member(s) of the Accident Prevention Health & Safety Committee(s) attending meetings of the Committee(s) and carrying out his/her duties, shall be deemed to be work

time for which he/she shall be paid by the Hospital at his/her regular rate or premium rate as deemed appropriate by legislation.

- (i) Pregnant employees may request to be transferred from their current duties if, in the professional opinion of the employee's physician, the pregnancy may be at risk. If such a transfer is not feasible, the pregnant employee, if she so requests, will be granted an unpaid leave of absence before commencement of the current contractual maternity leave.
- (j) Where the Hospital identifies high risk areas where employees are exposed to infectious or communicable diseases for which there are available protective **medications**, such medications shall be provided at no cost to the employee.

### 30.06 Violence in the Workplace

The parties recognize that employees may be exposed to unwanted behaviour from others in the workplace and that such behaviour may result in injury and/or emotional distress to the employee,

The **Hypital** agrees to continue its development of explicit policies and procedures to deal with such situations and any changes to such policies will be submitted to the Joint Health and Safety Committee for review.

## 30.07 a) Workload Complaint Process:

The parties agree that in order to safeguard patient care employees shall not be assigned workloads which are excessive or unsafe, or which are potentially excessive or unsafe.

The parties further agree that it is desirable that workload disputes are resolved in **a** timely and effective manner. In the event, an employee is assigned **a** workload which is either unreasonable or unsafe, the parties agree to the following procedure:

The employee shall express his/her concerns to the Manager involved. The employee is entitled to be accompanied by a Union Representative. The employee shall complete a "Workload Complaint Form" which shall be provided to the Manager and to the Union.

# Steps of Process:

Where a CUPE member has concerns that one's assignment compromises ellent/patient/resident care, the member **is** responsible **to bring** the matter to the immediate attention of the **manager/designate**.

The Manager/designate will be accountable to reassess the needs of the client group for which the nursing team is responsible to ensure that the team **can** meet the identified **needs**,

Where the Manager/designate deems the staff to be able to meet the client/patient/resident needs, a meeting is to be held in an attempt to **clarify** and where necessary, realign the assignments.

Where the Team Leader/Nurse in Charge deems the nursing team cannot meet the presenting sea of the client, the Manager is to be contacted to acquire necessary resources.

If the team member expressing concern is not in agreement the following steps are to be initiated:

**1.** The Team Leader/Nurse in Charge is to contact the Manager to assist with problem resolution.

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Note: Step 1 must be implemented prior to proceeding to Step IL

- **II.** If the resolution is unsatisfactory to the team member, the team member is to complete a Workload Complaint Form and submit the form to the Manager within 48 hours and to forward a copy to his/her respective union.
- **III.** The Manager will contact the complainant within 3 working days or within 3 working days of the complainant's return to work to schedulea meeting.
- **IV.** The Manager will complete the workload complaint form as to action/proposed and forward a copy to the Union President and Program Director.
- V. If the matter is not satisfactorily resolved, the complainant may contact the Program Director to schedule a meeting.

The Union will present all workload complaints to the Labour/Management Committee as a means to design proactive strategies to prevent **reoccurrences.** 

If the complaint is not resolved at the **Program** Director level, the complaint is to be sent with advance notice to the Labour/Management Committee for resolution. If there is no resolution at this level, the complaint needs to be brought to the attention of the **CEO**.

# h) Workload Complaint Form:

Employee to complete every section.
Date/Time of Occurrence:
Date Complaint <b>Form</b> Submitted to Employer: Site/Location: Department/Unit:
Type of Work Being Performed;
Number of Staff on Dity: Usual Number of Staff on Duty:
<b>I/We the</b> undersigned, believe that I was/we were given an assignment that was excessive or inconsistent with quality patient care and/or created an unsafe working environment for the following reasons, (Provid- brief description of problem/assignment below):
To correct this problem, <b>I/we</b> recommended:
Name/Title of Immediate SupervisorNotified:
Date/Time of Notification:
Response:
Signature of Complaint(s) & Printed Name(s) on line below:

I/We do not believe this response was adequate to resolve our concerns. I/we therefore request that the local union submit this complaint on by/our behalf as a step 3 grievance under Article 14.03 of the collective accelerate.

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### 30.08 Incident Reports

Once a claim is established with Workers' Compensation Board, the Union Health and Safety representative will be provided with a copy of the incident Report and Form 7, or equivalent, so that the claim can be monitored by the Union.

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### 30.09 Modified Work Program

The Hospital and Union agree to support the principle of prompt rehabilitation and return to work of an employee who sustains an injury arising out of and in the course of employment (within the meaning of WCB Act) that are eligible for WCB benefits or injury sustained outside the workplace or for reasons of lorg term illness. Consequently, the following Modified Work: Program will apply:

- (i) Where there is a reasonable possibility that the person may be able to return to work on modified duties, a Physical Demands Analysis will be completed for the injured worker's job (unless it has been done for another case) and forwarded to the treating physician(s) along with a request to consider the worker as a candidate for modified work,
- (ii) Upon a positive reply from the treating physician(s), a McdifiedWork Plan (MWP) will be developed by the injured worker's supervisor in consultation with the worker, Union Representatives, and other qualified personnel as necessary. The MWP will indicate the applicable restrictions and the expected length of rehabilitation. The MWP will be signed by the injured worker, his/her supervisor, and the Union Representative.
- (iii) If, during the course of rehabilitation, the worker is experiencing increased discomfort, the MWP will be adjusted or discontinued so as not to harm the worker.
- (iv) It is understood that a Representative of the Union will accompany the worker at any meetings.
- (v) The MWP will continue until the worker returns to full duties or is no longer making progress toward returning to full duties, whichever comes first.
- (vi) The injured worker will receive full wages and benefits while in the Program.

### 30.10 Printing Expenses

It is mutually **agreed** between the Employer and the Union that the expense for printing the Collective Agreement shall be shared equally by both parties,

### **ARTICLE 31 - TERM OF AGREEMENT**

### 31.01 Termination of Agreemen

Except as otherwise stated herein, this Agreement shall be **deemed** to have come into force on the 29th day of September 2004, and remain in force until the 28th day of September 2006, and thereafter it shall ( automatically renewed each year for one (1) year only without change unless in any year either party gives

notice in writing to the other party of its desire to revise or amend this Agreement, such notice to be given not earlier than ninety (90) days and not later than thirty (30) days prior to the annual expiration date. If such notice is given, negotiations between the parties shall begin within ten (10) days following such notice.

If, pursuant to such negotiations, an agreement or the revision or amendment is not reached prior to the current expiration date, this agreement shall remain in full force and effect after such expiration date in accordance with the provisions of The Labour Relations Ad.

IN WITNESS WHEREOF the parties hereto have hereunto affixed their corporate seals duly attested by the hands of their proper officers in that behalf, respectively.

WINDSOR REGIONAL HOSPITAL THE CANADIAN UNION OF PUBLIC **EMPLOYEES** and its LOCAL 1132

# SCHEDULE 'A'

EffectiveSeptember 29, 2004 1.5	%		
<b>CLASSIFICATION</b>	START	<u>6 MONTHS</u>	1 YEAR
Registered Practical Nrse	21.38	22.02	22.46'
RPN/O.R.	22.12	22.58	23.09
Certified Rehab. Assistant	21.21	21.66	22.14
Non-Certified Rehab Assistant	20.48	21.11	21.52
Effective April <b>1, 2005 1.5%</b>			
CLASSIFICATION	START	<u>6 MONTHS</u>	1 YEAR
Registered Practical Nurse	21.70	22.35	22.80
RPN/O.R	22.45	22.92	23.44
Certified Rehab. Assistant	21.53	21.99	22.47
Non-Certified Rehab Assistant	20.7 <del>9</del>	21.43	21.84
Effective September 29, 2005 1.5%			
CLASSIFICATION	<b>START</b>	<u>6 MONTHS</u>	1_YEAR
<b>Registered Practical Nurse</b>	22.02	22.68	23.14
RPN/O.R.	22.79	23.26	23.79
Certified Rehab. Assistant	21 <b>.85</b>	22.31	22.81
Non-Certified Rehab Assistant	21.10	21.75	22.17
Effective April 1, 2006 1%			
CLASSIFICATION	<u>START</u>	<u>6 MONTHS</u>	1_YEAR
Registered Practical Nurse	22.24	22.91	23.37
<u>RPN/O.R.</u>	-23.01	23.49	24.03
Certified Rehab. Assistant	22.06	22.53	23.03
Non-Certified Rehab Assistant	21.31	21.97	22.39

lementation of adjusted wage rates will be April 7, 2005.

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# **Retroactivity:**

Ali wage increases for adjustments provided for in this agreement shall be retroactive to the effective date of such increase or adjustment.

Retroactive **pay** will **be** paid **on a separate** cheque where the **existing** payroll system allows. Where the existing payroll system does not allow for such separate cheque, the Hospital will supply the employee with a detailed explanation of the retroactive pay calculations. Retroactivity will be paid in respect of all remuneration to all eligible employee8 on the payroll as of the expiry date of the previous agreement (September **28<sup>th</sup>**, **2004**) and to all new such employees hired since that date.

In the event an eligible employee shall have terminated bis/her employment since September 28<sup>th</sup>, 2004, the Hospital shall advise the employee within 30 days by notice in writing by registered mail to the last known address on the records of the Hospital and the employeeshall have sixty (60) days from the posting within which to claim any payment due to him/her. Retroactivity will be paid within two pay periods (bi-weekly) of the employee making such claim.

### Transformation Allowance

The Hospital agrees to provide a one-time **\$0.17/hour** payment to each current member in the bargaining unit for all hours paid in the 2004 calendar year (January 1, 2004 – December 31,2004). The payment ill be paid in the form of a lump sum within three (3) pay periods following the date of ratification of the Collective Agreement. For greater clarity, this one-time payment is not to be rolled into the wage rate or the percentage-in-lieu received by part-time employees.

### **LETTER OF UNDERSTANDING**

#### Between

## WINDSOR **REGIONAL** HOSPITAL (hereinafter referred to as the "Hospital")

and

### CANADIAN UNION OF PUBLIC EMPLOYEES Local 1132 (hereinafterreferred to as "the Union")

#### Re: Article 8

Where exercising rights under Article 8, Employees shall not displace other employees in the Classifications of Certified and Non-Certified Rehab Assistance where there are other equivalent positions available to them under Article 8.

Dated	this_	24#	day of _	June	at	Windsor, Ontario.

-For the Hospital:

For the Union:

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### LETTER OF UNDERSTANDING

Between

WINDSOR REGIONAL HOSPITAL (bereinafter referred to as the "Hospital")

and

# CANADIAN UNION OF PUBLIC EMPLOYEES Iccal 1132 (hereinafter referred to as "the Union")

## **Re: Transformation in Health Care**

Seniority Recognition

(ithout prejudice to the Union's or Hospitals' rights under the Collective Agreement of the Labour Acelations Act, the parties agree that non-unionized employees who are affected (via relocation/transfer\*) shall, when entering the bargaining unit, be afforded seniority and service in accordance with the anniversary of their date of hire (or hours worked) from their original Hospital Such anniversary date shall be calculated in accordance with the relevant provisions of the relevant Collective Agreement.

Right to Return on Transfer

Employees who are relocated/transferred\* to another employer by the Hospital will retain their seniority and service at their original hospital for a 24-month period,

Without prejudice to the Union's or Hospitals' rights under the Collective Agreement of the Labour Relations Act, employee relocated/transferred\* shall have the right to post for vacancies that **arise**, prior to or subsequent to the relocation/transfer\*, at their originating Hospital for that 24 month period.

If they are the successful applicant, **they will** return to the employ of the Hospital with seniority **accrued**, and service intact but not accrued, for the period that the employee **was** relocated/transferred\* to another employer.

**\*Pursuant** to a ''Sale of **Business** " under Section 69 of the Labour Relations Act, 1995, as it may be amended from time to time.

Dated this  $24^{\text{H}}$  day of \_ \_ at Windsor, Ontario. kine

For the Hospital:

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For the Union: (aug aldere V

### LETTER OF UNDERSTANDING

### Between

### WINDSOR REGIONAL HOSPITAL (hereinafter referred to as the "Hospital")

and

# CANADIAN UNION OF PUBLIC EMPLOYEES Local 1132 (hereinafter referred to as ''the Union'')

### Re: Article 10.07 and 17.06(b)

The parties will select two (2) persons each for a Committee to discuss a solution to all problems with the temporary and part-time positions, including but not limited to, the number of temporary hires.

This will be completed within 90 working days from date of ratification.

at Windsor, Ontario. -valed this 3 day of

For the Hospital:

For the Union:

5]